

Swimming Pool Center

603 South Union Street

Lawrence, MA 01843

978-682-6916

6/1/2016 12:49:15 PM

SERVICE CALL FORM

SCHEDULED SERVICE CALL DATE: asap

Name PATRICIA OR ROBERT HACKBARTH Phone: 978-521-4225
Address 13 RIVERBANK CIRCLE Cell #: 978-771-2459 BEST
City HAVERHILL, MA 01835 Work #:

Our Pool?	Yes - 2014	Pump Model?	1.5 hp
Pool Type?	A/G	Heater Mfg?	Hayward
Pool Finish?	Vinyl	Winter Cover Type?	Solid
Pool Mfg?	Cornelius	Other -	16 X 32 FENCE
Pool Model?	52"	W/INSTALL	
DYNASTY		VENTURA TILE	25
Pool Size?	16 x 32	GAUGE	
Filter Type?	STA RITE		
Pump	Mfg?		
Aquatools			

Customer complaint:

The electical wires are damange-may have been mice-Rosie

Directions:

- Distances 1: Start out going NORTH on S UNION ST / MA-28 N toward SOUTH ST. Continue to follow S UNION ST. 0.4 miles
- 2: Turn RIGHT onto KENT ST. 0.1 miles
- 3: Turn LEFT onto DURSO AVE. <0.1 miles
- 4: Turn RIGHT onto WINTHROP AVE / MA-114. 0.4 miles
- 5: Merge onto I-495 N via the ramp on the LEFT toward HAVERHILL / SALISBURY. 5.5 miles
- 6: Take the RT-125 exit- EXIT 48- toward WARD HILL / BRADFORD. 0.2 miles
- 7: Merge onto MA-125 CONN S. 0.8 miles
- 8: Turn LEFT onto MA-125 N / S MAIN ST. 0.7 miles
- 9: Turn LEFT onto COVE RD. <0.1 miles
- 10: COVE RD becomes RIVERDALE AVE. 0.2 miles
- 11: Turn LEFT onto RIVERBANK CIR. <0.1 miles
- 12: End at 13 Riverbank Cir
- Haverhill, MA 01835-6984, USTotal Est. Time: 13 minutes Total Est. Distance: 8.94 miles

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2/10/2017 3:35:15 PM

POOL OPENING

SCHEDULED SERVICE CALL DATE: 2ND WEEK OF MAY CLOSER TO END OF WEEK.

Name ASHLEY MURPHY

Address 19 MALLARD RD

City WINDHAM, NH 03087

Phone:

Cell #: 781-307-6554

Work #:

Profile:

Our Pool?	Yes - 2016	Heater Type?	Heat Pump
Pool Type?	Into A Hill	Heater Mfg?	Nirvana
Pool Finish?	Vinyl	Heater Model?	F-50
Pool Mfg?	Radiant	Winter Cover Type?	Radiant Solid Cover
Pool Model?	Grey Wisp/White Coping	Other -	Radiant LED Light
Pool Size?	16' x 24'		Wedding Cake Steps
Filter Type?	D.E.		Marquis - 28 Gauge
Filter Mfg?	Pentair		
Pump Model?	1 HP		

Special Comments:

full vinyl closing. Bring back grids---Craig

Please open with michelle Olsens Pool--- Craig

Directions:

START:

1. Start out going west on NH-111/State Rte 111 toward West Rd. Continue to follow NH-111.
--- 00:08:04 - 5.046 mi
 2. Turn right onto NH-28/Rockingham Rd.
--- 00:04:50 - 3.324 mi
 3. Turn left onto Windham Depot Rd.
--- 00:01:15 - 0.467 mi
 4. Turn left onto Middleridge Rd.
--- 00:00:36 - 0.176 mi
 5. Keep right at the fork to continue on Middleridge Rd.
--- 00:00:09 - 0.017 mi
 6. Turn slight right onto Taninger Rd.
--- 00:00:32 - 0.13 mi
 7. Turn left onto Mallard Rd.
--- 00:00:23 - 0.13 mi
 8. MALLARD ROAD.
--- 00:00:00 - 0.0 mi
- TOTAL: 00:15:49 - 9.29 mi

END: Mallard Road Windham, NH 03087

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9/12/2016 3:51:07 PM

POOL CLOSING

SCHEDULED SERVICE CALL DATE: wk of the 19th

Name LISA TANGO
Address 35 DEBORAH DR.

Phone:
Cell #: 781-316-4085
Work #: 781-316-4084

City READING, MA 01867

Profile:

Our Pool?	Yes - 2016	Winter Cover Type?	Solid
Pool Type?	Dynasty 54"	Other -	8' x 16' Fiberon Decking
Pool Size?	24'		Wedding Cake Steps
Filter Type?	DE		Aspen - 25 Gauge
Filter Mfg?	Pentair		Aqualuminator light
Filter Model?	90		
Pump Model?	1.5 hp		

Special Comments:

free pool closing and acid wash

jim

Directions:

- START: South Union Street Lawrence, MA 01843
-
- 1. Start out going south on S Union St toward Essex Dr.
- --- 00:00:16 - 0.095 mi
- 2. Turn slight right onto Connector Rd.
- --- 00:00:38 - 0.241 mi
- 3. Connector Rd becomes SR 28.
- --- 00:14:04 - 9.242 mi
- 4. Turn right onto Franklin St.
- --- 00:02:21 - 1.246 mi
- 5. Turn left onto Covey Hill Rd.
- --- 00:00:44 - 0.195 mi
- 6. Turn left onto Apple Gate Ln.
- --- 00:00:17 - 0.046 mi
- 7. Turn left onto Deborah Dr.
- --- 00:00:24 - 0.129 mi
- 8. DEBORAH DRIVE.
- --- 00:00:00 - 0.0 mi
- TOTAL: 00:18:44 - 11.194 mi
-
- END: Deborah Drive Reading, MA 01867

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8/4/2016 4:32:56 PM

CALL BACK FORM

SCHEDULED SERVICE CALL DATE: ASAP

Name BILL / RITA HOLDEN
Address 20 SILVERBROOK RD

Phone:
Cell #: 617-719-9380 Best
Work #: 1-617-797-1021 Reta

City SALEM, NH 03079

Email: rbhold@aol.com

Opening/Closing Type?	Full	Filter Mfg?	Pentair
Our Pool?	No	Heater Type?	Natural Gas
Pool Type?	I/G	Heater Mfg?	Pentair
Pool Finish?	Gunite	Winter Cover Type?	Loop Loc
Pool Size?	18 x 34	Bring Back Grids At Closing?	yes
Kidney			
Filter Type?	CARTRIDGE		

Customer complaint:

We just put in a new part to her heater-just turned it on today and now has error code E4-Rosie

Done by Jim and Jon 8/9/16 Ref#64506

Directions:

- START: South Union Street Lawrence, MA 01843
-
- 1. Start out going north on S Union St toward Marlboro St.
- --- 00:00:54 - 0.414 mi
- 2. Turn slight left onto SR 114/Winthrop Ave. Continue to follow SR 114.
- --- 00:01:14 - 0.501 mi
- 3. Turn left onto Salem St.
- --- 00:00:29 - 0.239 mi
- 4. Turn right onto SR 28/South Broadway. Continue to follow SR 28 (Crossing into New Hampshire).
- --- 00:06:22 - 3.492 mi
- 5. SR 28 becomes NH-28/South Broadway.
- --- 00:00:35 - 0.185 mi
- 6. Turn left onto Lawrence Rd.
- --- 00:00:13 - 0.006 mi
- 7. Lawrence Rd becomes Hampshire Rd (Passing through Massachusetts and New Hampshire, then crossing into Massachusetts).
- --- 00:04:26 - 1.863 mi
- 8. Turn right onto Salem St (Crossing into New Hampshire).
- --- 00:01:34 - 0.472 mi

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6/14/2016 11:33:39 AM

POOL CLEANING SERVICE

SCHEDULED SERVICE CALL DATE:

Name CAREN LOGAN
Address 27 HAVERHILL RD

Phone:
Cell #: 603-370-0544
Work #:

City CHESTER, NH 03036

Pool Type?	INGROUND	Self	Cleaning	Mfg?
Pool Finish?	Vinyl		Paramount	
Filter Type?	CARTRIDGE	Winter Cover Type?		Solid
Filter Mfg?	Hayward	w/water tubes		
Heater Type?	Propane			
Heater Mfg?	Hayward			

Customer complaint:

Pool watch
Done by Mike 6/9/16

"Power not on couldn't add chems."

Directions:

- START: South Union Street Lawrence, MA 01843
-
- 1. Start out going south on S Union St toward Essex Dr.
- --- 00:00:17 - 0.108 mi
- 2. Turn slight right onto Connector Rd.
- --- 00:00:38 - 0.241 mi
- 3. Connector Rd becomes SR 28/South Broadway.
- --- 00:00:06 - 0.029 mi
- 4. Merge onto I-495 S.
- --- 00:02:30 - 2.205 mi
- 5. Merge onto I-93 N via EXIT 40B toward Concord New Hampshire (Crossing into New Hampshire).
- --- 00:16:42 - 17.165 mi
- 6. Take the NH-102 exit, EXIT 4, toward Derry/Londonderry.
- --- 00:00:34 - 0.372 mi
- 7. Turn slight right onto NH-102/Nashua Rd. Continue to follow NH-102. Pass through 1 roundabout.
- --- 00:14:34 - 7.506 mi
- 8. Turn right onto NH-121/Haverhill Rd.
- --- 00:00:14 - 0.145 mi
- 9. 27 HAVERHILL ROAD.
- --- 00:00:00 - 0.0 mi

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5/14/2015 11:20:07 AM

ESTIMATE

SCHEDULED SERVICE CALL DATE: ASAP

Name BRIAN/ELISE BABCOCK

Phone: 978-495-1932

Address 23 PARSONS ROAD

Cell #:

City WEST NEWBURY, MA 01985

Work #:

Email:

Do we usually Open/Close pool?

Yes

Pool Size?

Ishaped

Opening/Closing Type?

Full

Filter Type?

DE

Closing

Filter Mfg?

Hayward

Our Pool?

No

Filter Model?

3600

Pool Type?

I/G

Winter Cover Type?

Loop

VINYL

Loc

Customer complaint:

The liner is slipping out-and wants an estimate to have it fixed-Rosie

Directions:

- 603 S Union St, Lawrence, MA 01843
- 1. Head south on S Union St toward S Broadway; go 0.2 mi
- 2. Continue onto MA-28 S/S Broadway
- Continue to follow MA-28 S; About 1 min; go 0.3 mi
- 3. Turn left to merge onto I-495 N; About 18 mins; go 19.4 mi
- 4. Take exit 55 to merge onto MA-110 E/Macy St toward I-95 S/Salisbury/Boston; About 1 min; go 0.8 mi
- 5. Slight right to merge onto I-95 S toward Peabody/Boston; About 2 mins; go 1.9 mi
- 6. Take exit 57 for Massachusetts 113 W; go 0.3 mi
- 7. Merge onto MA-113 W/Storey Ave
- Continue to follow MA-113 W; About 2 mins; go 1.1 mi
- 8. Turn left onto Parsons Rd
- Destination will be on the left; About 1 min; go 0.2 mi
- 23 Parsons Rd, West Newbury, MA 01985