Bike Sharing Service in Boston, MA

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Preface

This project uses data from a bike rental service in Boston, MA during the years of 2012 and 2013.

Only relevant results are shown in this presentation. To see the code and process, please visit the project page on my GitHub profile at:

https://github.com/smithdaren/Bike-Sharing-Boston/blob/main/BikeShareProject.ipynb

All analysis was done in Python.

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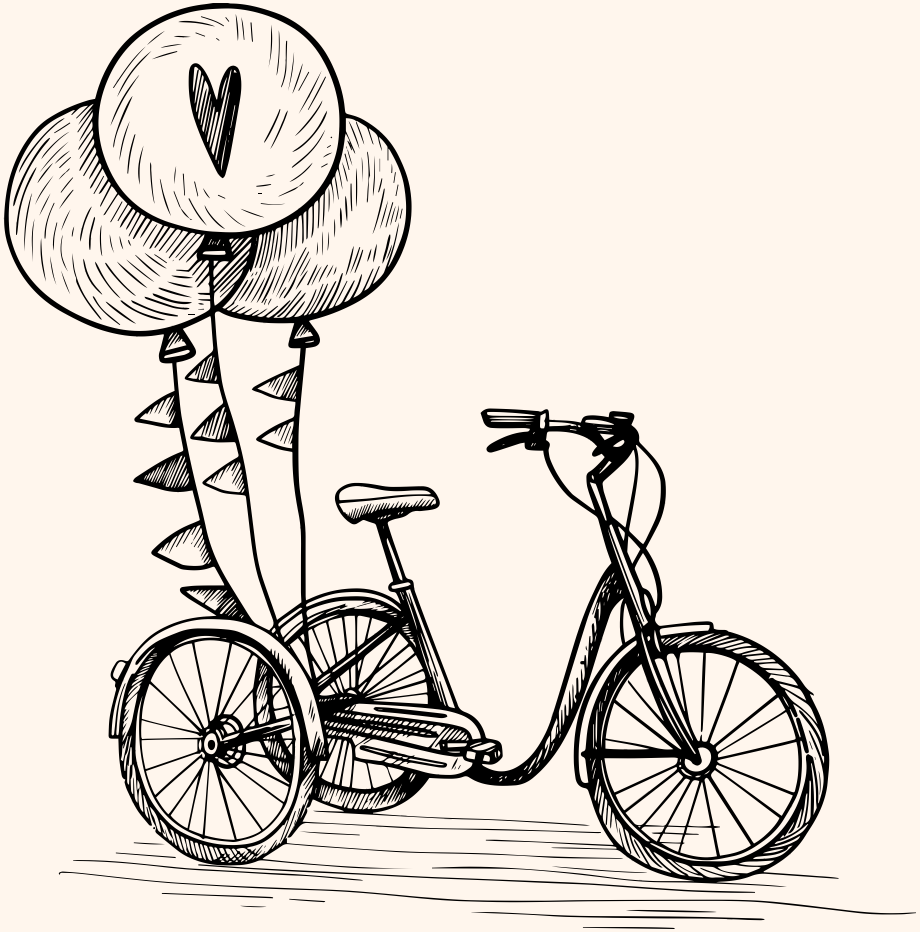

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Overview

Objectives of Analysis

To meet city growth and public transit demands, bike rental services are available. With this increased access to the community, we want to investigate our customers' usage of the service.

This analysis will seek to:

- Understand how our rental services are used
- Determine time periods of high demand
- Improve resource allocation of maintenance services
- Predict riding duration upon a bike being rented

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Data Preparation & Exploratory Data Analysis

Rentals in Boston, MA

Data was gathered from a bike rental service in Boston, MA. Rentals between the beginning of October 2012 to the end of November 2013 are recorded.

Over **1 million rentals** are recorded and included in the analysis.

Additionally, information on **131 bike stations** installed in Boston are available.

Rental Data Available

	Data Type	Description
Rental ID	ID	Unique ID of each rental
Status	Categorical	Whether the trip is in progress or finished
Duration	Numerical	Number of seconds the trip took
Start Date	DateTime	The date and time a rental was started
Start Station	ID	Unique ID of station the bike was rented from
End Date	DateTime	The date and time a rental was ended
End Station	ID	Unique ID of station the bike was returned to
Bike Number	ID	Unique ID of the bike used during the rental
Subscription Type	Categorical	Indicates if the renter is a Registered or Casual user
Zip Code	Categorical	Zip code of user (if known)
Gender	Categorical	The gender of user (if known)

Station Data Available

	Data Type	Description
ID	ID	Unique ID of each station
Terminal	ID	Terminal code of each station
Station	ID	Readable name of each station
Municipality	Categorical	Municipality or district where the station is located
Latitude	Numerical	Latitude coordinates of station location
Longitude	Numerical	Longitude coordinates of station location
Number of Docks	Numerical	Number of bike docks installed in station
Install Date	DateTime	Date of station installation
Last Day	DateTime	Date of last rental from station

Notes

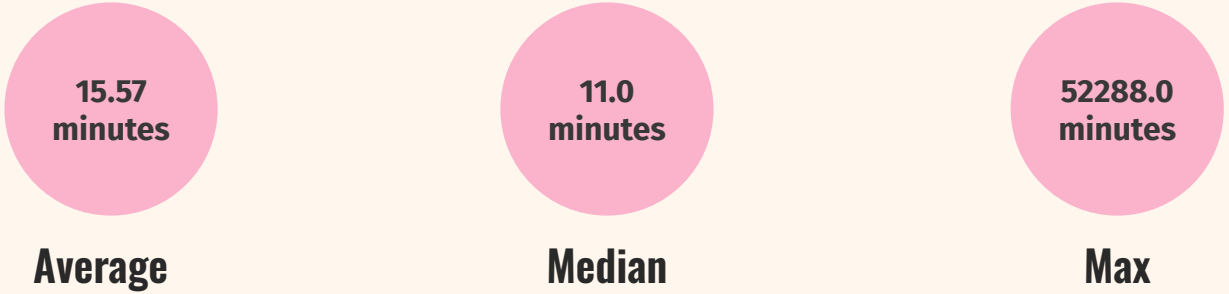
Missing Dates

One station (Overland St at Brookline Ave with ID number of 34) is missing installation and last day dates. Data for this station was still used for analysis.

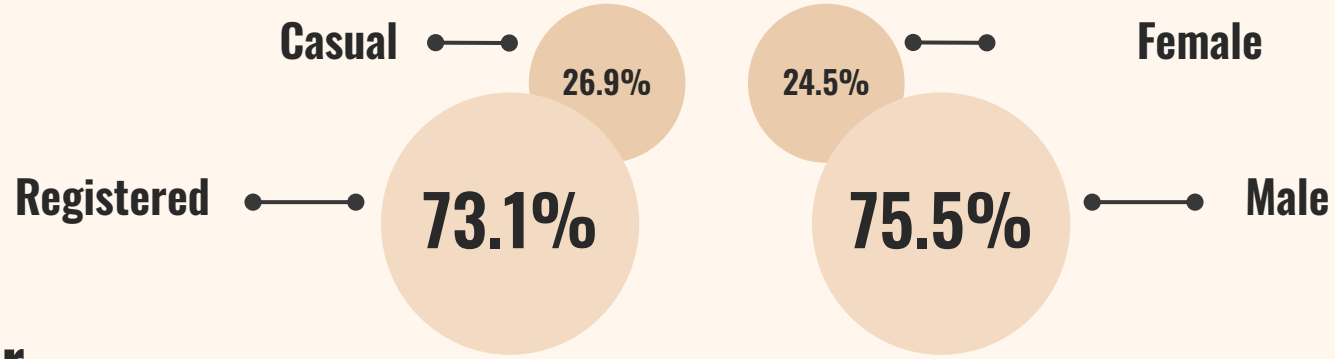
Negative Trip Durations

49 trips showed negative trip durations. This could be due to issues with time records during Daylight Savings Time. These trips were removed from analysis.

Ride Duration Stats



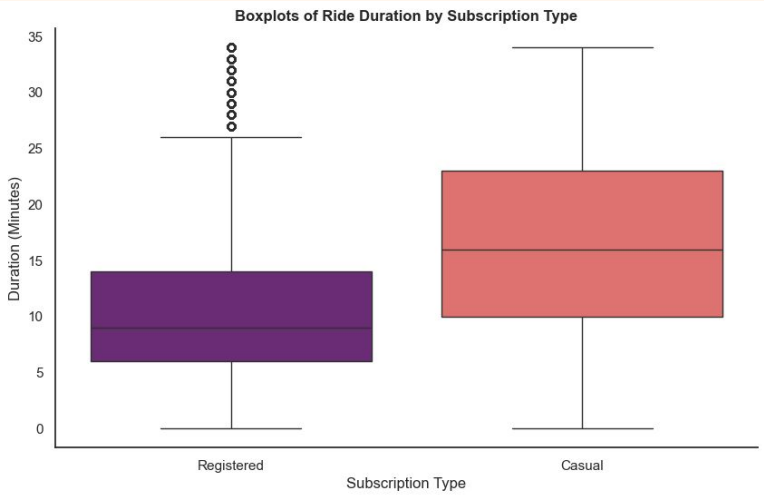
Riders by Subscription Type & Gender

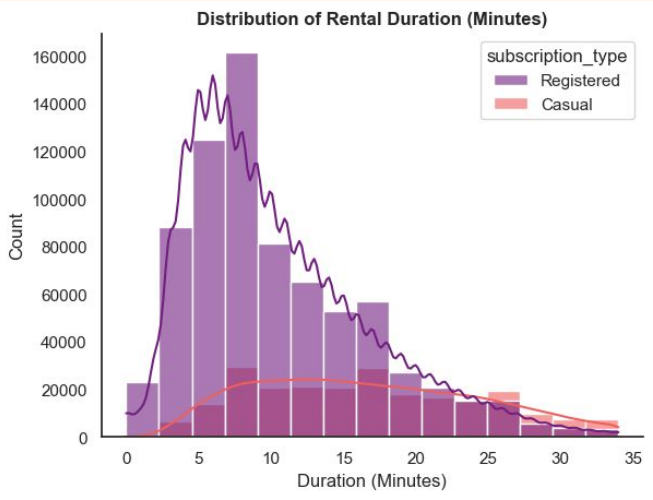


Note: Only registered riders have their gender data present, so gender proportions are only for registered members.

Ride Duration by Subscription Type

Note: High rental times (outliers) were removed for these charts





Registered user median ride duration = 8 minutes
Casual user median ride duration = 15 minutes

Casual users also have a **higher variance** in their ride times.

Registered riders peak ride duration = 7.5 minutes

Casual riders peak ride duration = NA, quite varied.

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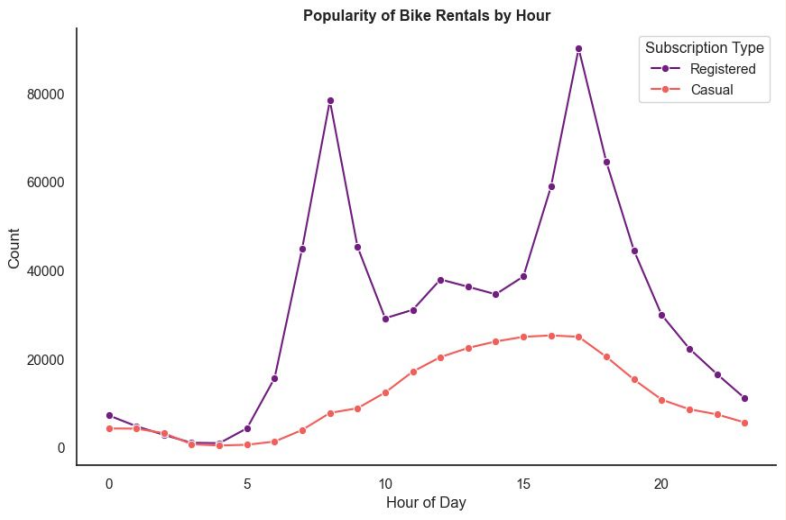
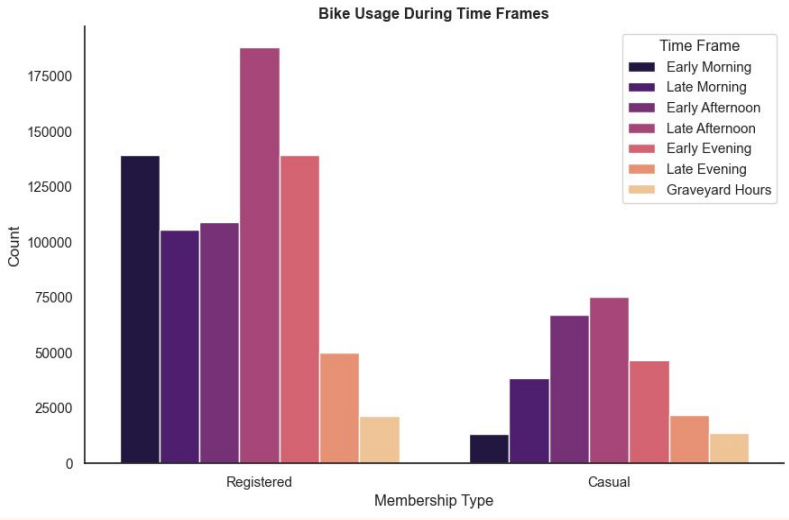
Rentals by Time

Total Rentals by Hour

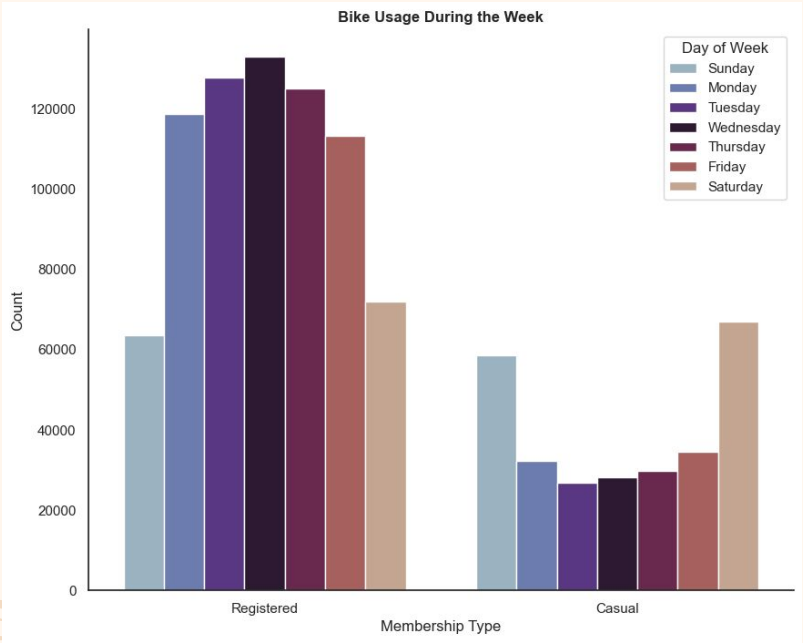




Peak hours for registered users = 7 - 9 AM and 4 - 6 PM

Peak hours for casual users = varied throughout afternoon, primarily between 1 - 4 PM

Rentals by Weekday

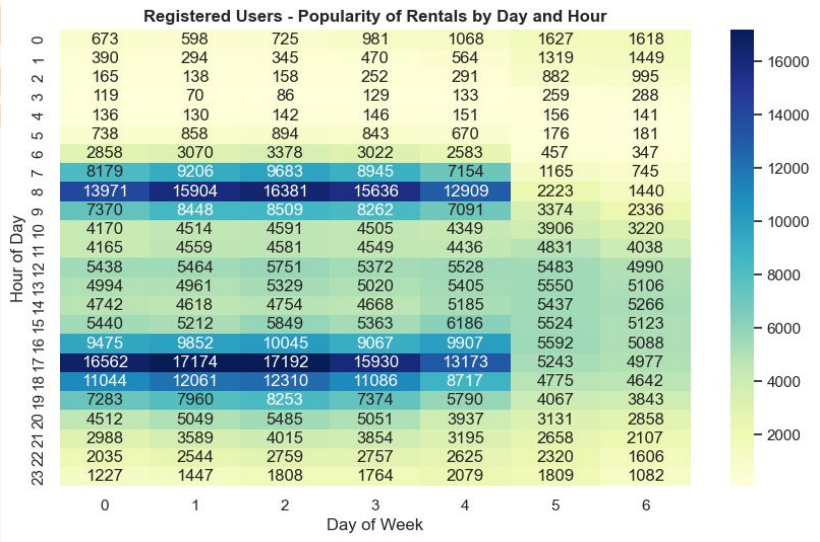


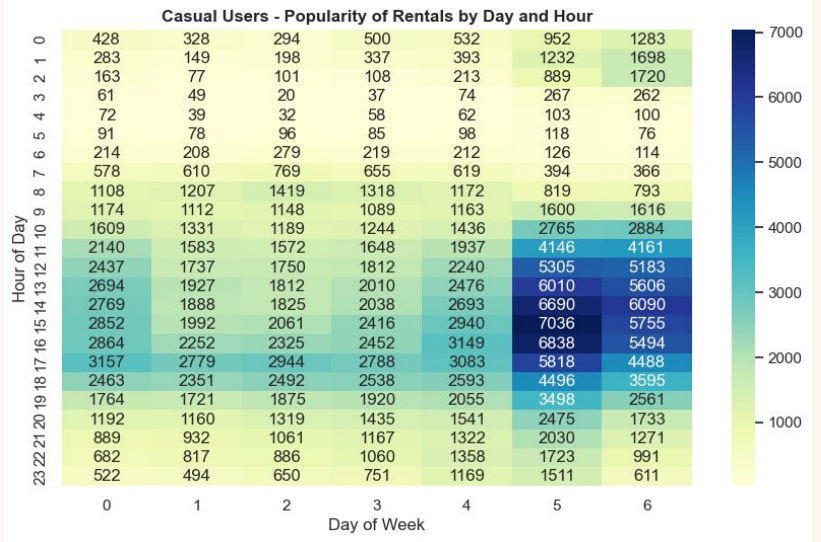
Premium users preferred days = Weekdays, primarily Wednesday.

Casual users preferred days = Weekends

Peak Days and Hours

Note: 0 = Monday, 6 = Sunday





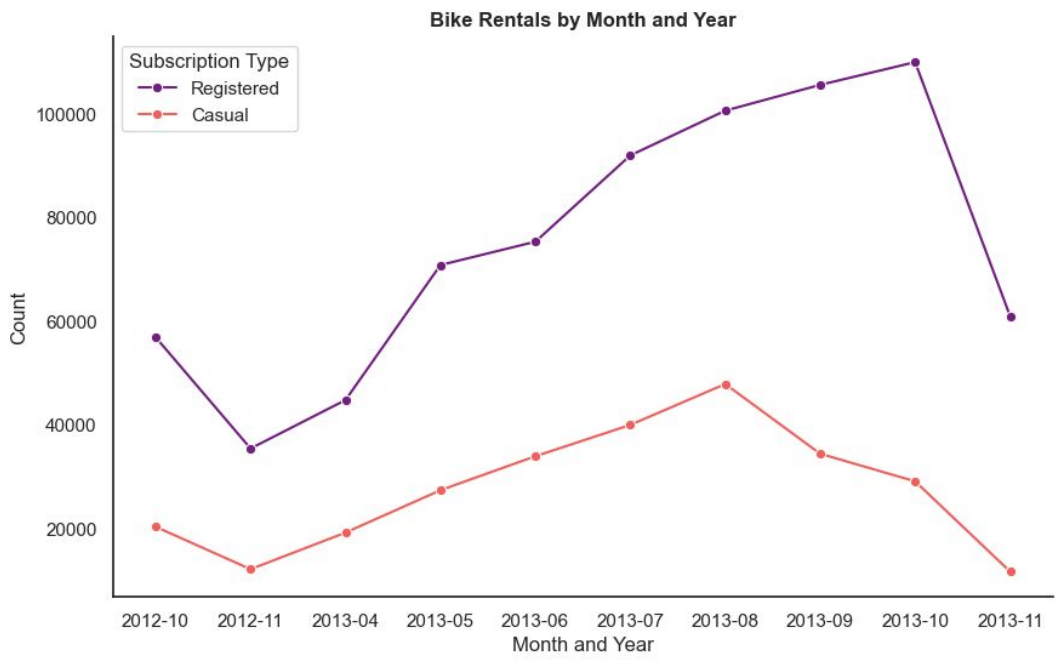
Highest day/hour = Tuesday and Wednesday at 5 PM and 8 AM

Slight drop-off in usage on Friday. Weekend usage is small but tends to be between 12 pm to 5 pm.

Highest day/hour = Saturday and Sunday between 1 - 3 PM

Medium usage in late morning and afternoon on Monday and Friday.

Rentals Per Month



- Registered users ride often throughout the Fall and drop off in October
- Casual users peak in August
- Overall, seems as though rentals are increasing over time

Rentals Statistics

3410

Average Total Rentals Per Day (All Stations)

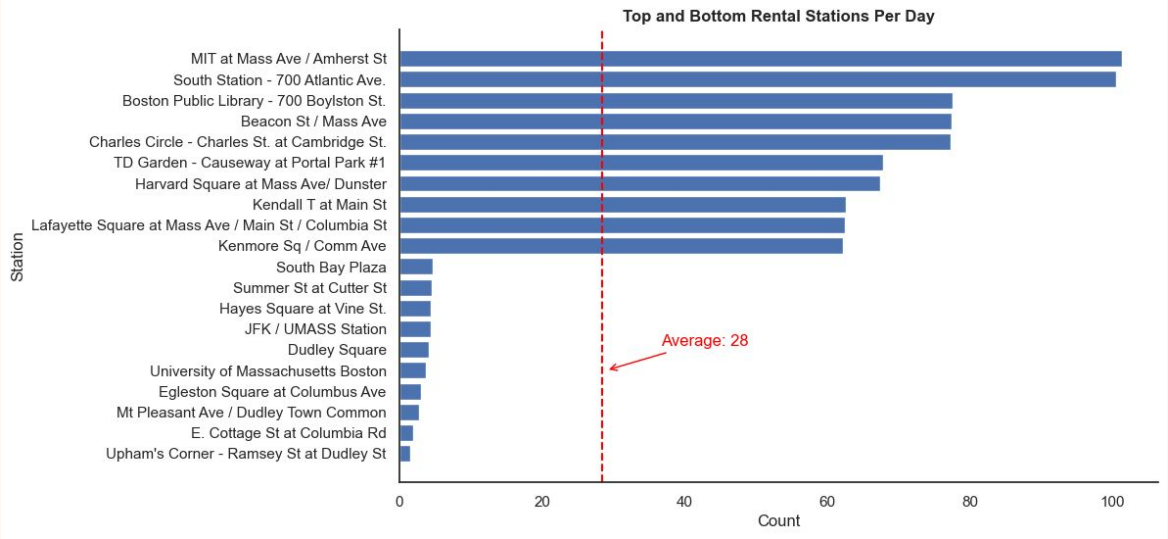
28

Average Rentals Per Station Per Day

17.6

Average Bike Docks Per Station

Stations With Highest and Lowest Average Rentals



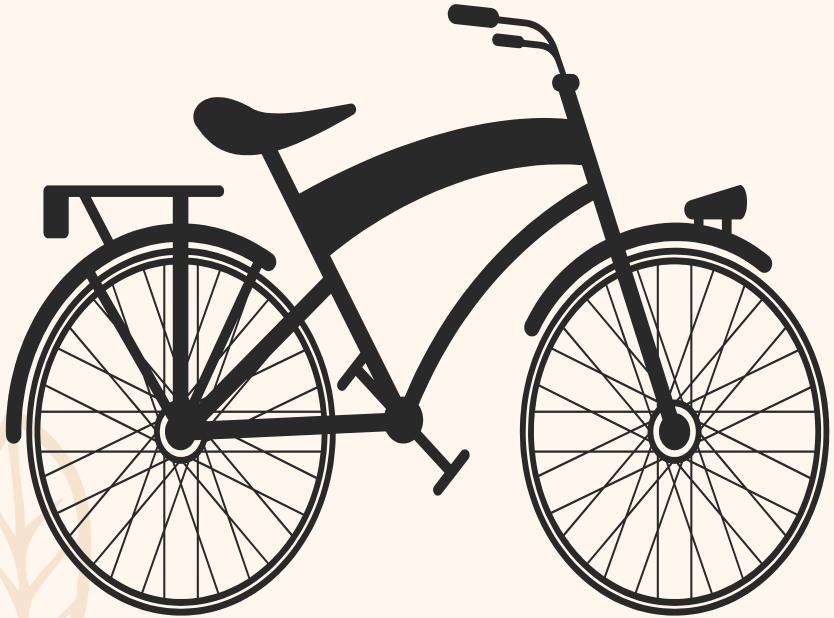
Top stations by average rentals per day = MIT and South Station.

Bottom stations by average rentals per day = Upham's Corner and E. Cottage

Stations with low rentals can be understocked and bikes here can be shifted into high density stations.

Most Popular Routes

	Start Station	End Station	Total Trips
Route 01	Beacon St / Mass Ave	MIT at Mass Ave / Amherst St	4747
Route 02	MIT at Mass Ave / Amherst St	Beacon St / Mass Ave	4610
Route 03	Kenmore Sq / Comm Ave	MIT at Mass Ave / Amherst St	2539
Route 04	MIT at Mass Ave / Amherst St	Kenmore Sq / Comm Ave	2370
Route 05	Lewis Wharf - Atlantic Ave.	South Station - 700 Atlantic Ave.	2025



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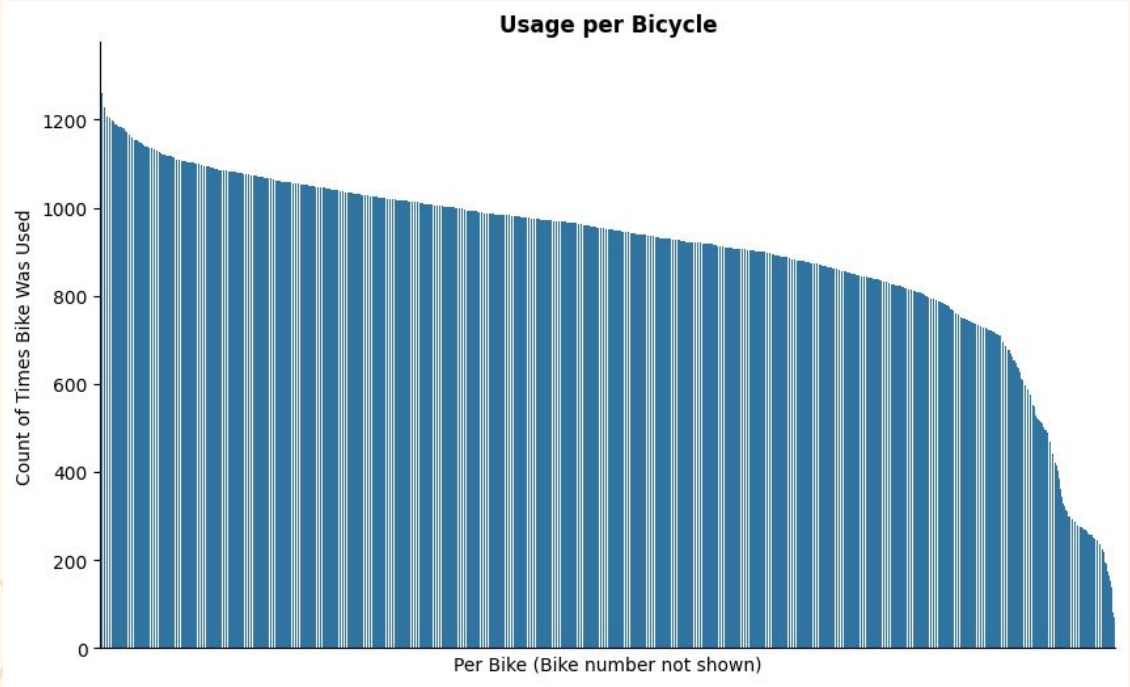
Bike Information

Total Rentals Per Bike

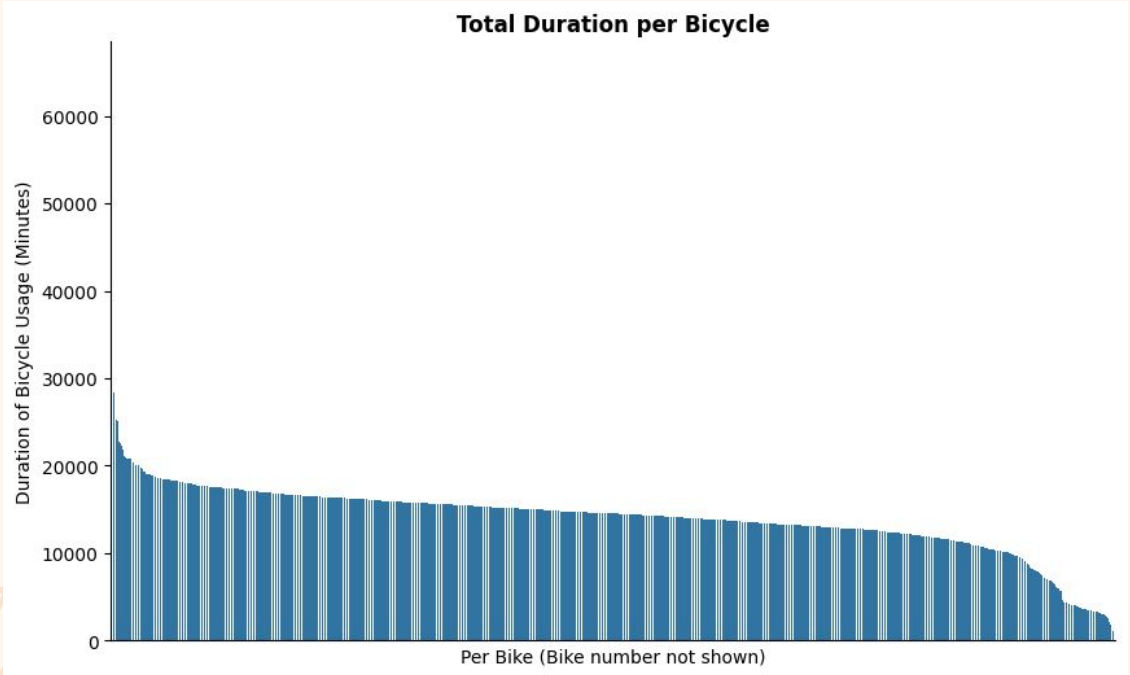


Top Rented Bikes

Bike #	Total Trips
T01307	1310
T01296	1261
T01035	1259
T01416	1247
T01193	1227

Bikes that are rented often can be identified and circulated out of inventory for maintenance.

Total Rentals Per Bike



Top Ridden Bikes

Bike #	Total Minutes Ridden
B00050	65206
B00411	48085
B00132	36223
T01186	28304
T01033	28186

These bikes have had high total riding times. We can also identify these for maintenance and rotate in fresher bikes.

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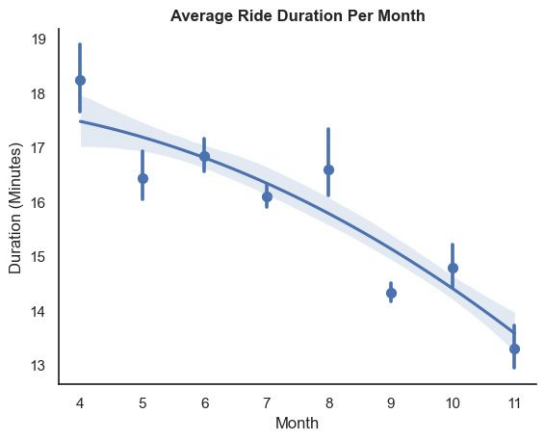
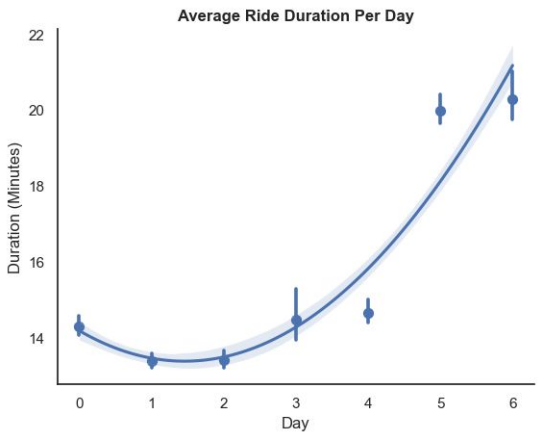
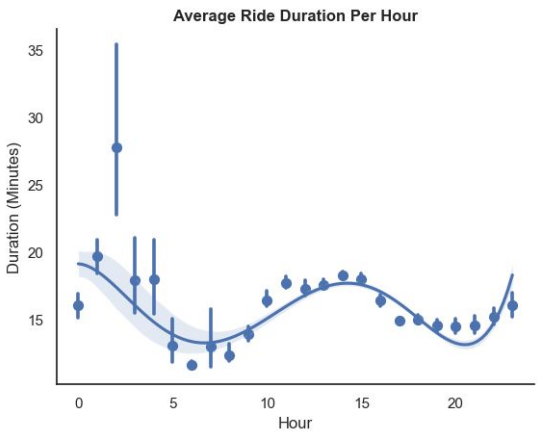
Predicting Riding Times

Average Ride Duration Over Time







The relationships between time and duration is not completely normal, but we can see some distinct average ride times depending on the month, the day, and the hour.

Model Development

Our predictor variables are not numerical, so we cannot do a correlation matrix. So instead, we will hot-encode our categorical variables and run our regression model.
The dependent variable is:

- Duration (in minutes)

The independent variables included are:

- Subscription Type
- Gender
- Hour
- Day of Week
- Month
- Starting Station (only used in Model 1)

The data was split into 80% training and 20% testing samples for model prediction.

Model Output

OLS Regression Results

Dep. Variable:	duration_minutes	R-squared:	0.208
Model:	OLS	Adj. R-squared:	0.208
Method:	Least Squares	F-statistic:	1263.
Date:	Mon, 08 Jan 2024	Prob (F-statistic):	0.00
Time:	21:53:13	Log-Likelihood:	-2.8406e+06
No. Observations:	809329	AIC:	5.682e+06
Df Residuals:	809160	BIC:	5.684e+06
Df Model:	168		
Covariance Type:	nonrobust		

Model 1 (with starting station included):

- R-Squared of 20.8%, but highly complex due to large number of starting stations.

OLS Regression Results

Dep. Variable:	duration_minutes	R-squared:	0.185
Model:	OLS	Adj. R-squared:	0.185
Method:	Least Squares	F-statistic:	4387.
Date:	Mon, 08 Jan 2024	Prob (F-statistic):	0.00
Time:	21:53:39	Log-Likelihood:	-2.8519e+06
No. Observations:	809329	AIC:	5.704e+06
Df Residuals:	809286	BIC:	5.704e+06
Df Model:	42		
Covariance Type:	nonrobust		

Model 2 (with starting station excluded):

- R-Squared of 18.5%, but less complex with starting stations omitted.

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Recommendations & Next Steps

Recommendations

1. Implement rider IDs into our Data so we can track consistent usage for riders.
2. Improve timestamp collection (especially around daylight savings time), and record all timestamps with proper timezone information.
3. Identify bikes that are heavily used and rotate them out of service for maintenance. Swap in less used bikes to handle the extra load.
4. Identify stations with high rental rates and truck in extra bikes to these stations throughout busy hours.
5. Stock up bikes throughout the early afternoon (when bike usage drops) in order to handle high volume demands in the late afternoon and early evening.
6. Take advantage of casual rentals on weekends. As registered users don't use this service as much on the weekends, find ways to encourage socialization or exploration on weekends for our casual members to make up for that difference.

Next Steps

1. Place station locations on a geolocated map, such as Google Maps, to see the density and dispersion of the stations. Take this a step further and identify the most common routes in order to understand how riders use the service and plan future station installments.
2. Identify more data to include in our model to help improve predictive accuracy. This includes rider demographics (income, neighborhood of residence, etc.) or behaviours (work status, student status, socialization habits, etc.). Also get meteorological data (temperature, precipitation, wind, humidity, etc.) to help with the predicted usage and duration of rentals.

Thanks

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