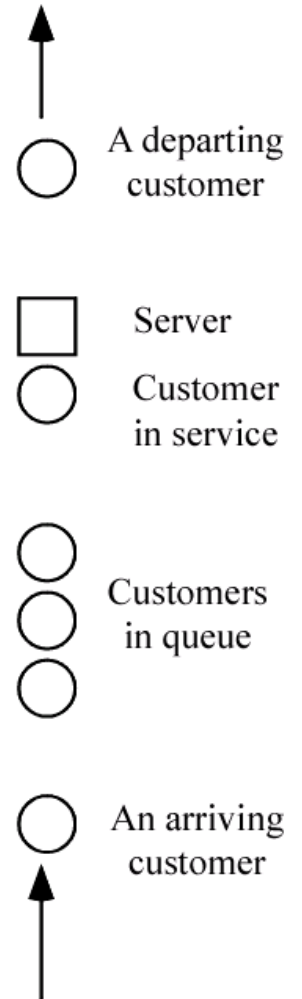


# SIMULATION OF A SINGLE-SERVER QUEUEING SYSTEM

- Will show how to simulate a specific version of the single-server queueing system
- Though simple, it contains many features found in all simulation models

# 1- Problem Statement

- Recall single-server queuing model
- Assume interarrival times are independent and identically distributed (IID) random variables
- Assume service times are IID, and are independent of interarrival times
- Queue discipline is FIFO
- Start empty and idle at time 0
- First customer arrives after an interarrival time, not at time 0
- Stopping rule: When  $n$ th customer has completed delay in queue (i.e., *enters service*) ...  $n$  will be specified as input



# 1- Problem Statement (cont'd.)

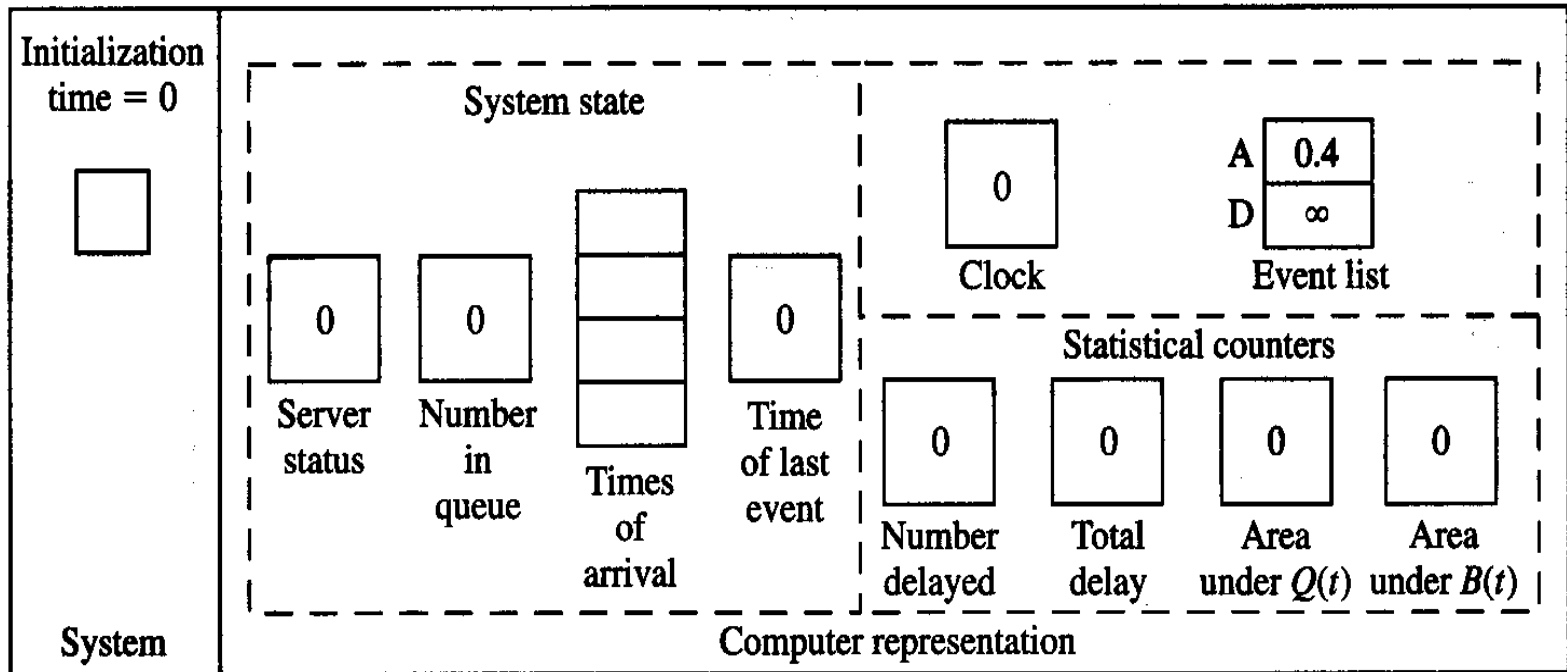
- Quantities to be estimated
  - *Expected average delay in queue* (excluding service time) of the  $n$  customers completing their delays
    - Why “expected?”
  - *Expected average number of customers in queue* (excluding any in service)
    - A continuous-time average
    - Area under  $Q(t)$  = queue length at time  $t$ , divided by  $T(n)$  = time simulation ends ... see book for justification and details
  - *Expected utilization (proportion of time busy) of the server*
    - Another continuous-time average
    - Area under  $B(t)$  = server-busy function (1 if busy, 0 if idle at time  $t$ ), divided by  $T(n)$  ... justification and details in book
  - Many others are possible (maxima, minima, time or number in system, proportions, quantiles, variances ...)

## 2- Intuitive Explanation

- Given (for now) interarrival times (all times are in minutes):  
0.4, 1.2, 0.5, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...
- Given service times:  
2.0, 0.7, 0.2, 1.1, 3.7, 0.6, ...
- $n = 6$  delays in queue desired
- “Hand” simulation:
  - Display system, state variables, clock, event list, statistical counters ... all *after* execution of each event
  - Use above lists of interarrival, service times to “drive” simulation
  - Stop when number of delays hits  $n = 6$ , compute output performance measures

## 2- Intuitive Explanation (cont'd)

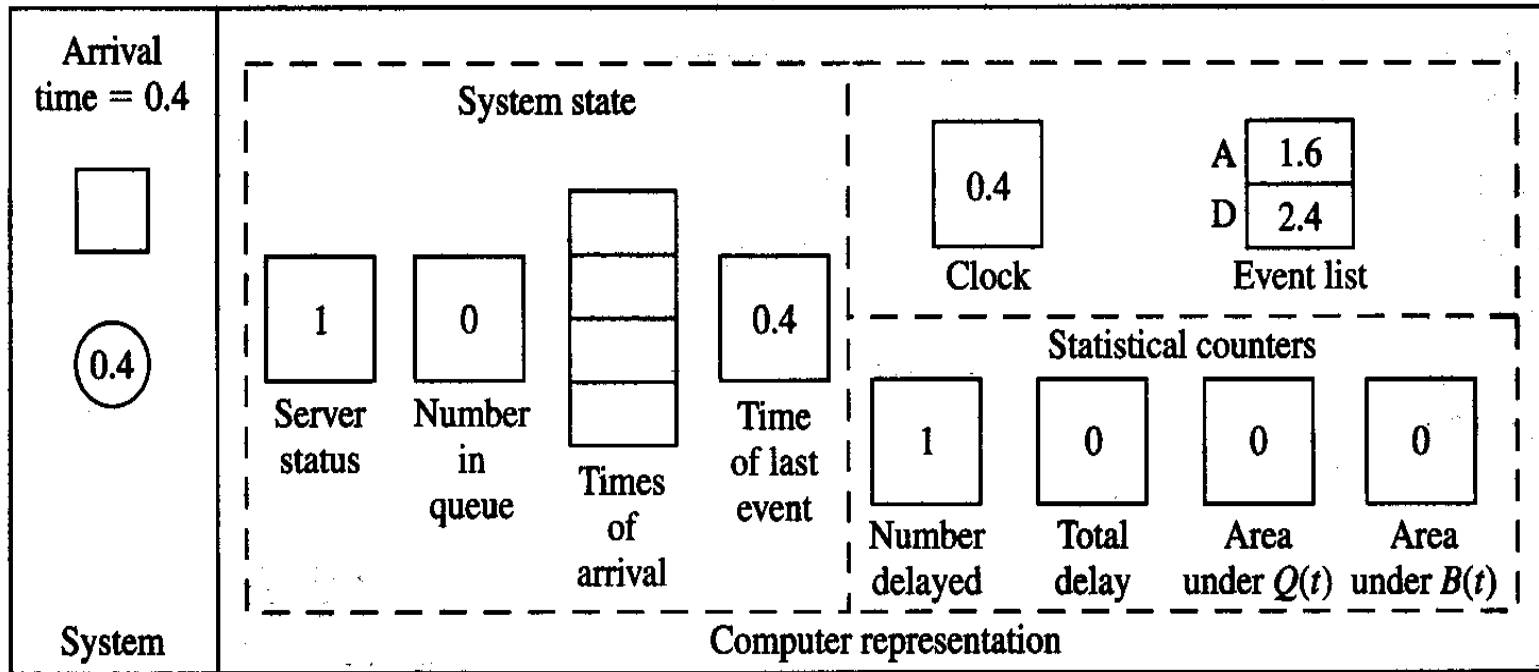
Status shown *after* all changes have been made in each case ...



Interarrival times: ~~0.4~~, 1.2, 0.5, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times: 2.0, 0.7, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



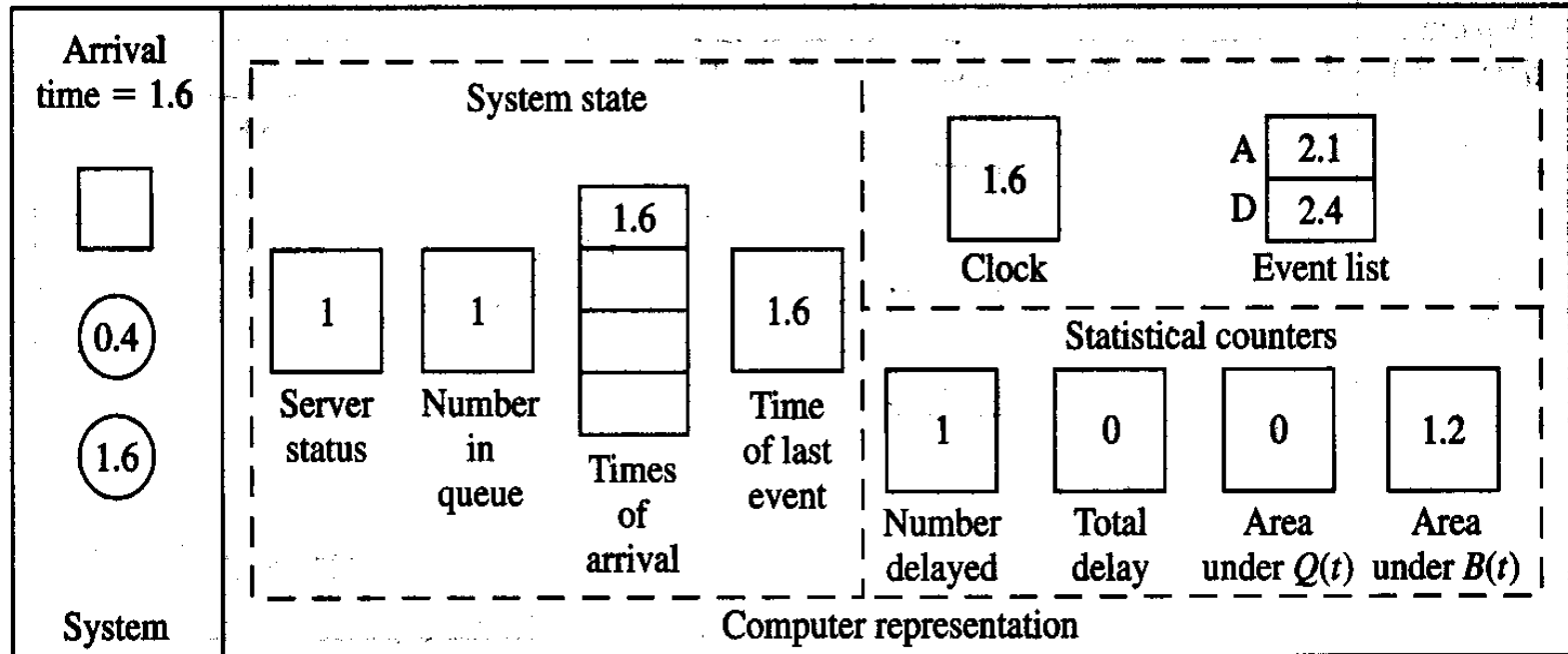
Interarrival times:

~~0.4~~, ~~1.2~~, 0.5, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, 0.7, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



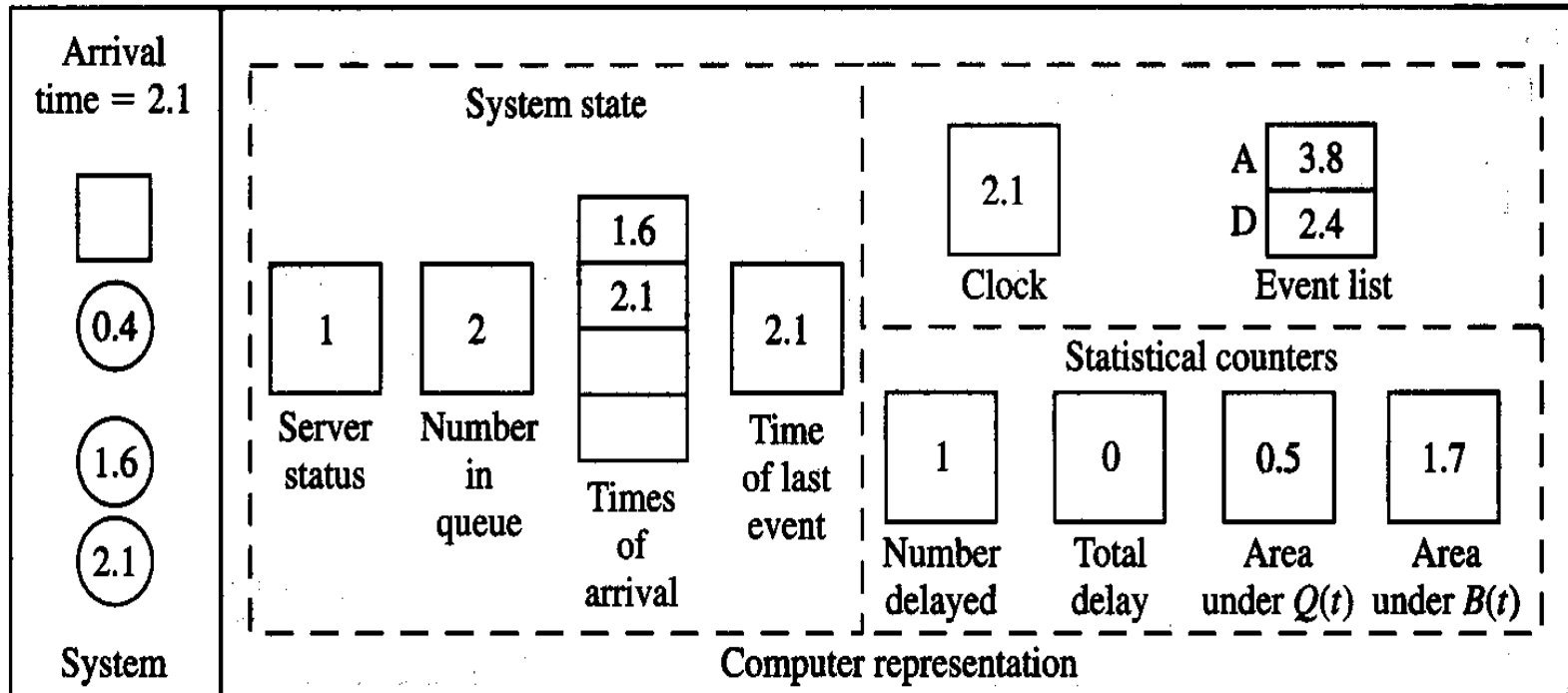
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, 0.7, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



Interarrival times:

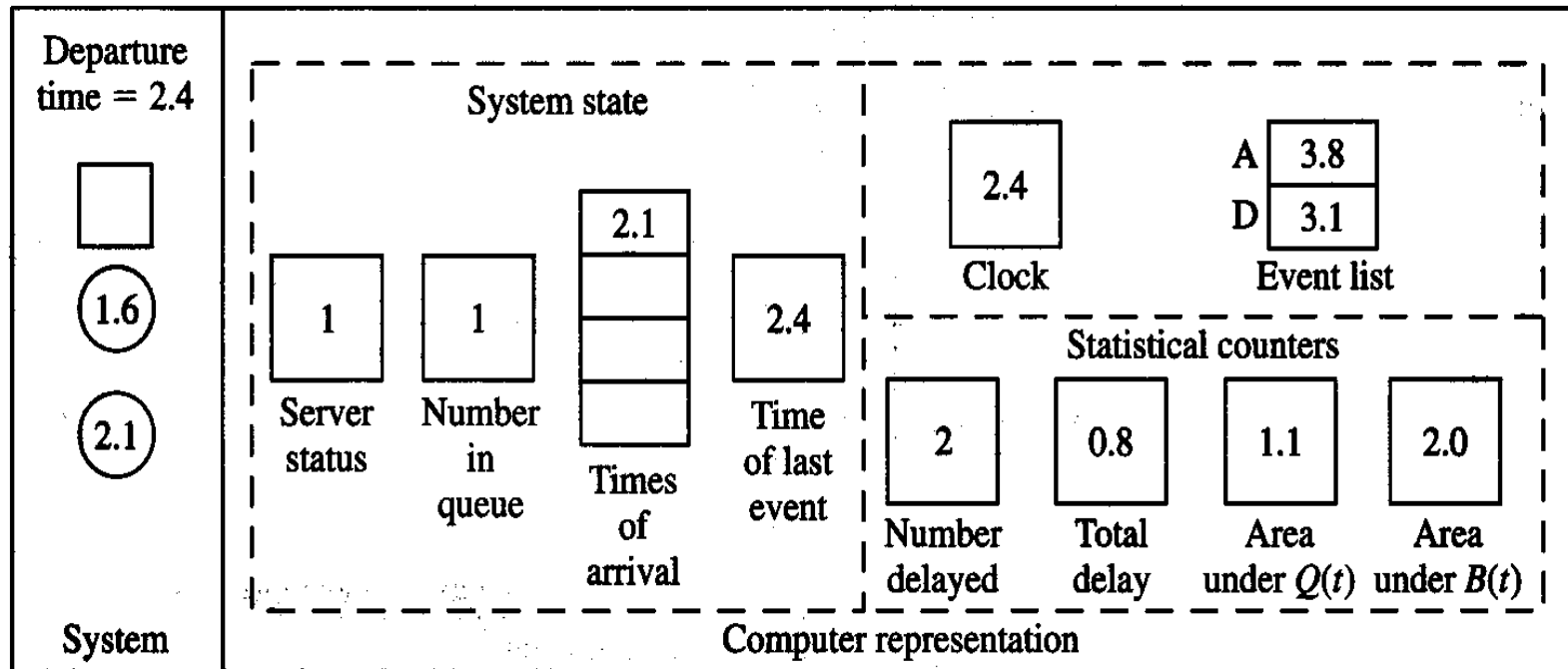
~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, 0.7, 0.2, 1.1, 3.7, 0.6, ...



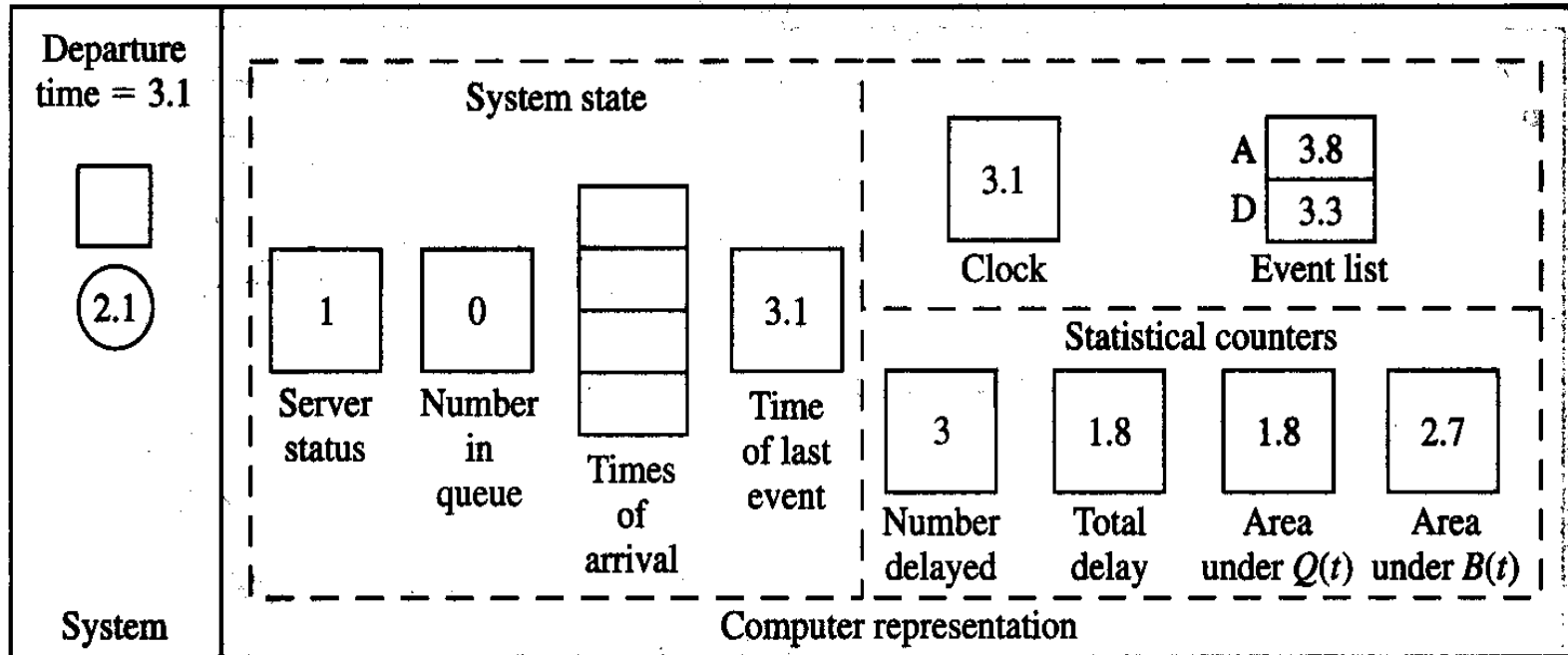
## 2- Intuitive Explanation (cont'd)



Interarrival times: 0.4, ~~1.2~~, ~~0.5~~, ~~1.7~~, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times: 2.0, ~~0.7~~, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



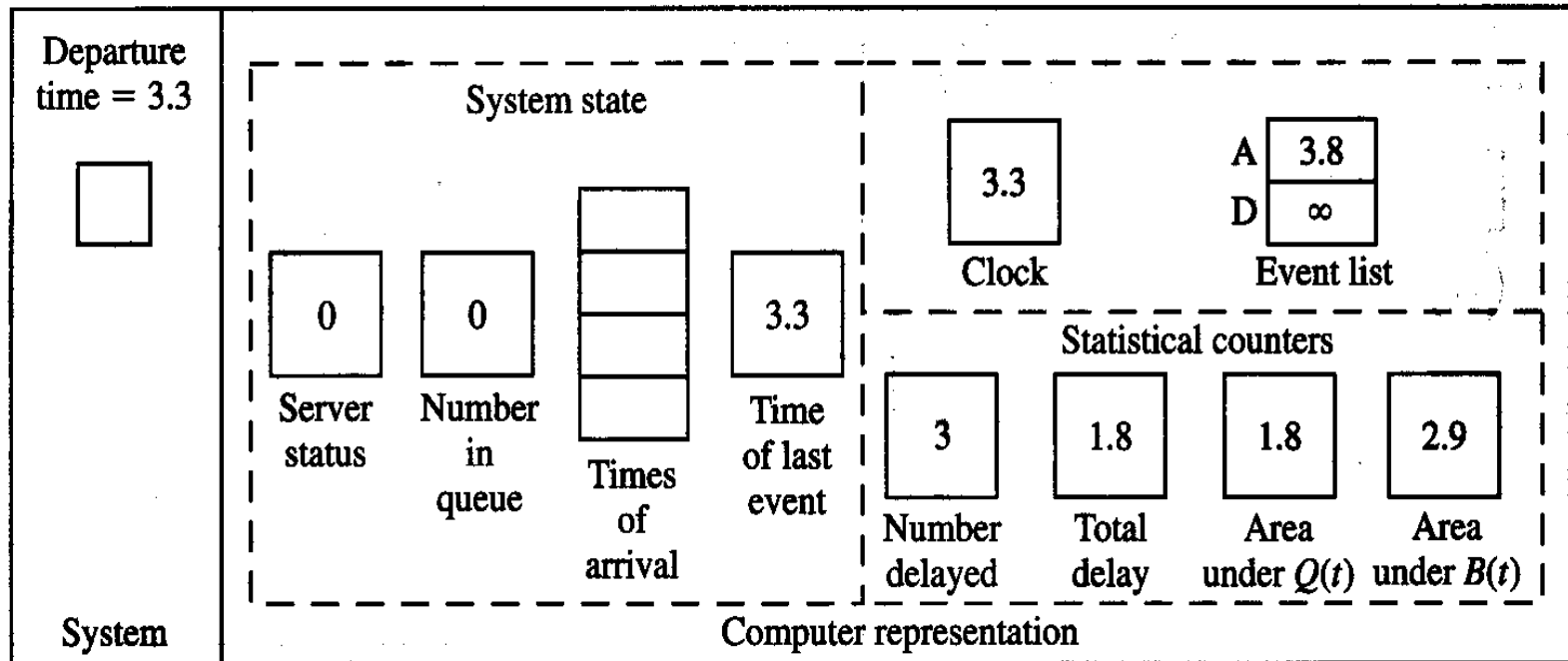
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



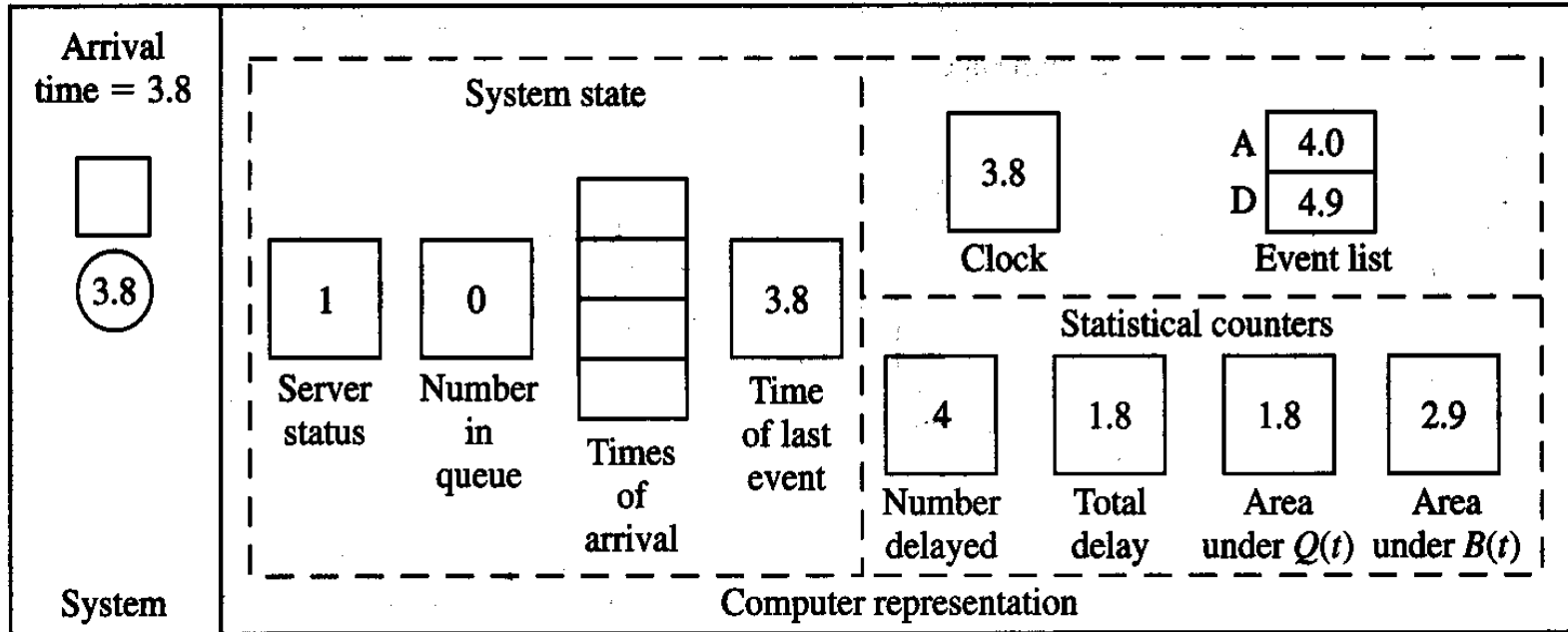
Interarrival times:

0.4, 1.2, 0.5, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

2.0, 0.7, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



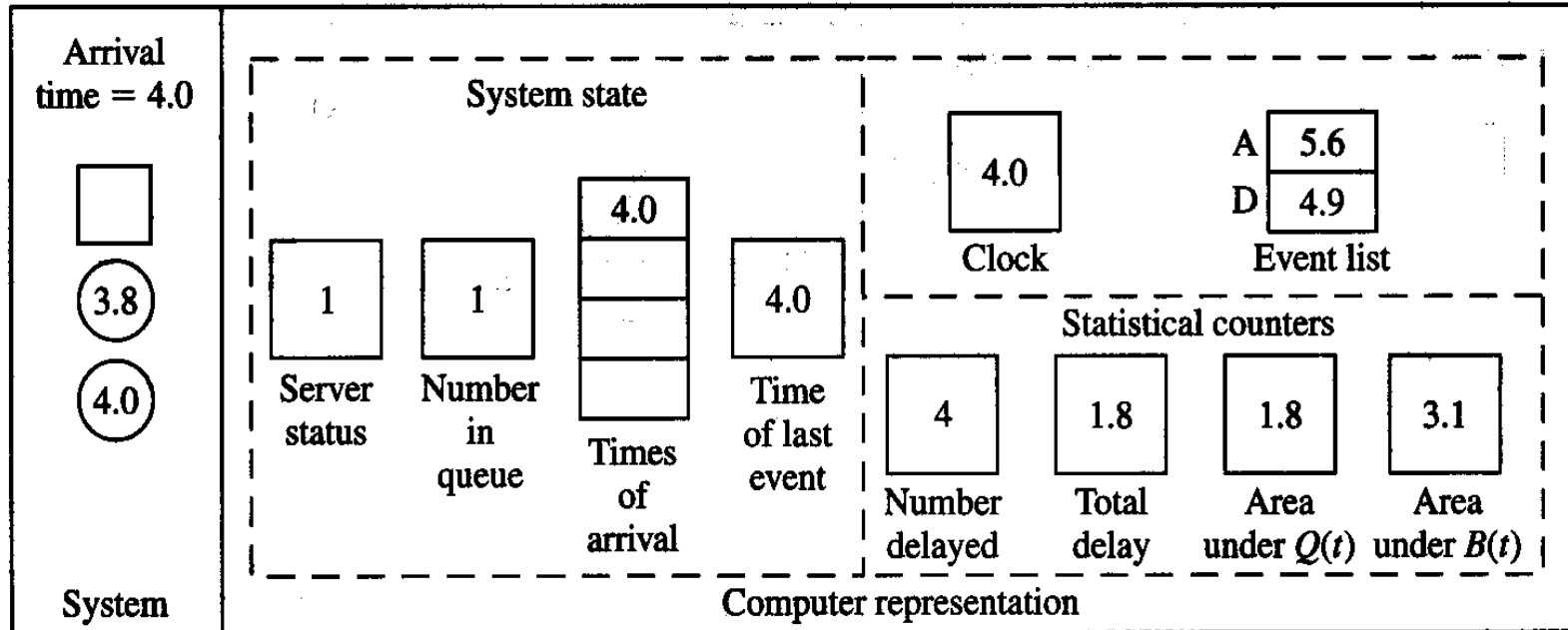
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, 1.6, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



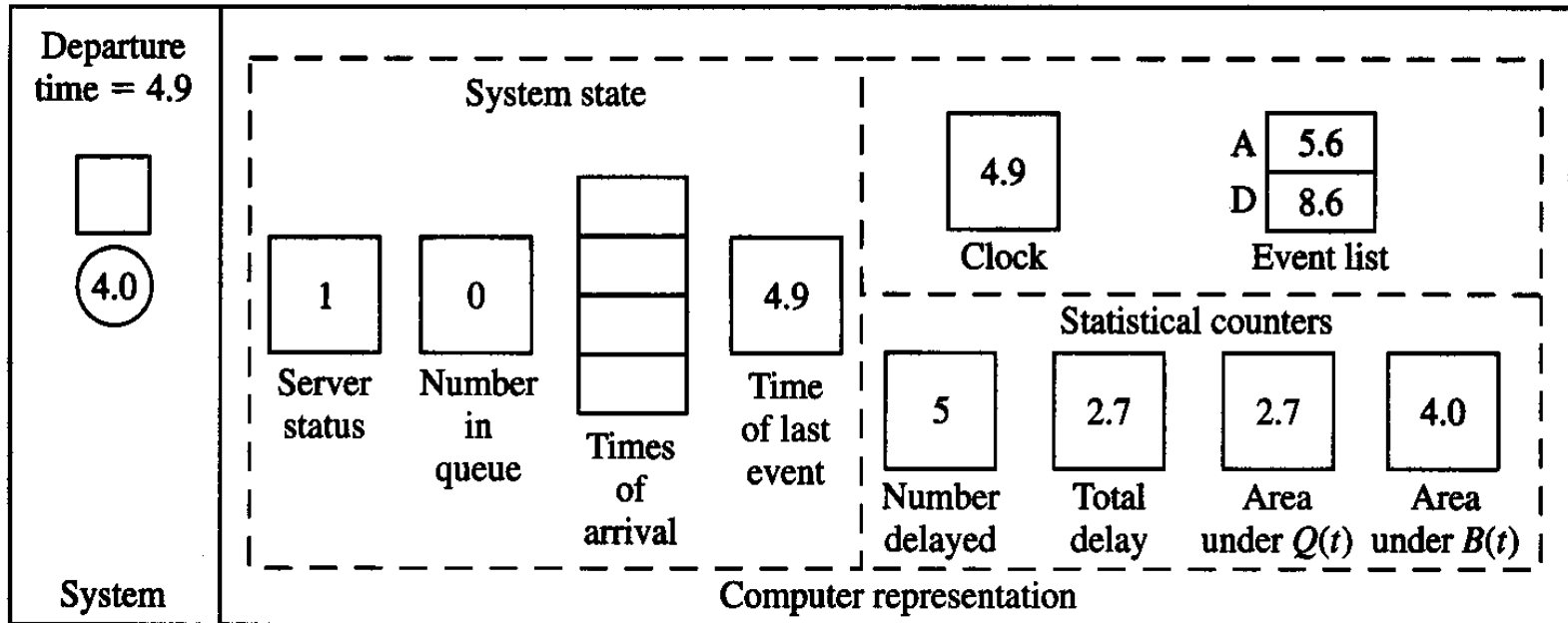
Interarrival times:

0.4, 1.2, 0.5, 1.7, 0.2, 1.6, 0.2, 1.4, 1.9, ...

Service times:

2.0, 0.7, 0.2, 1.1, 3.7, 0.6, ...

## 2- Intuitive Explanation (cont'd)



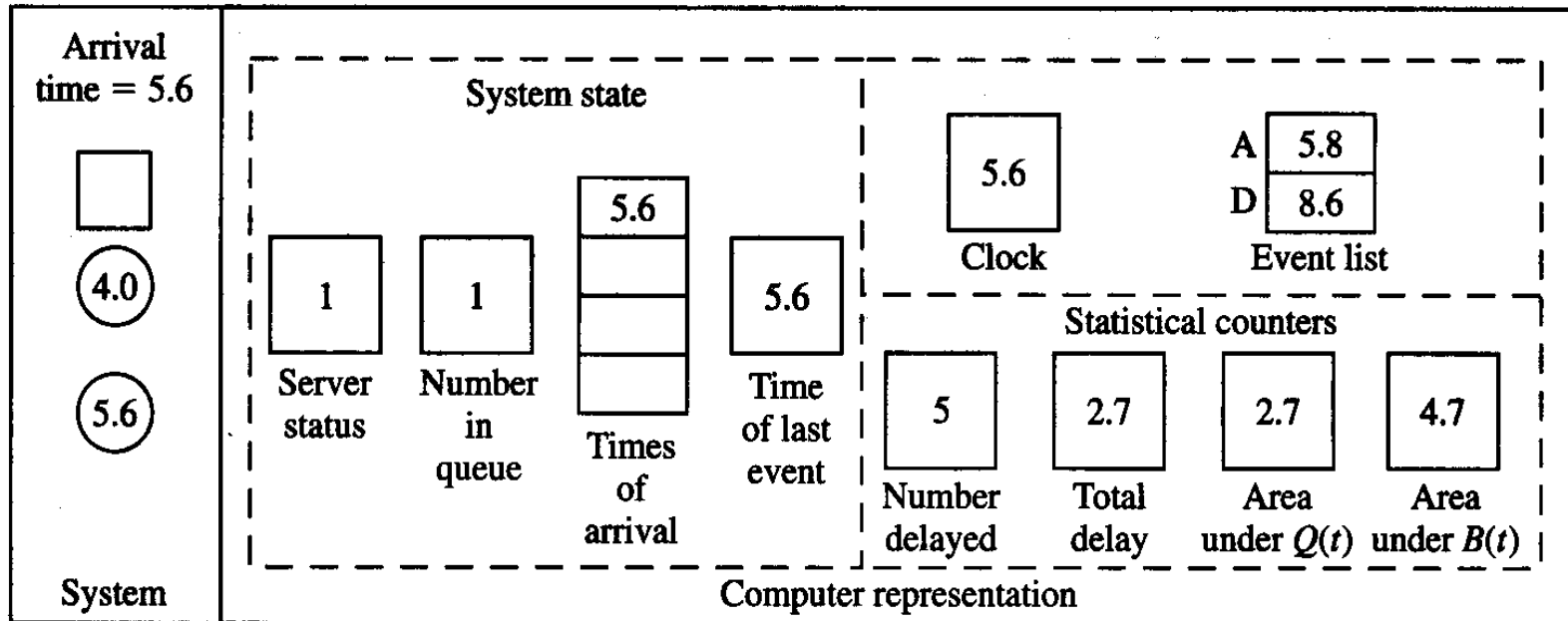
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, ~~1.6~~, 0.2, 1.4, 1.9, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, ~~3.7~~, 0.6, ...

## 2- Intuitive Explanation (cont'd)



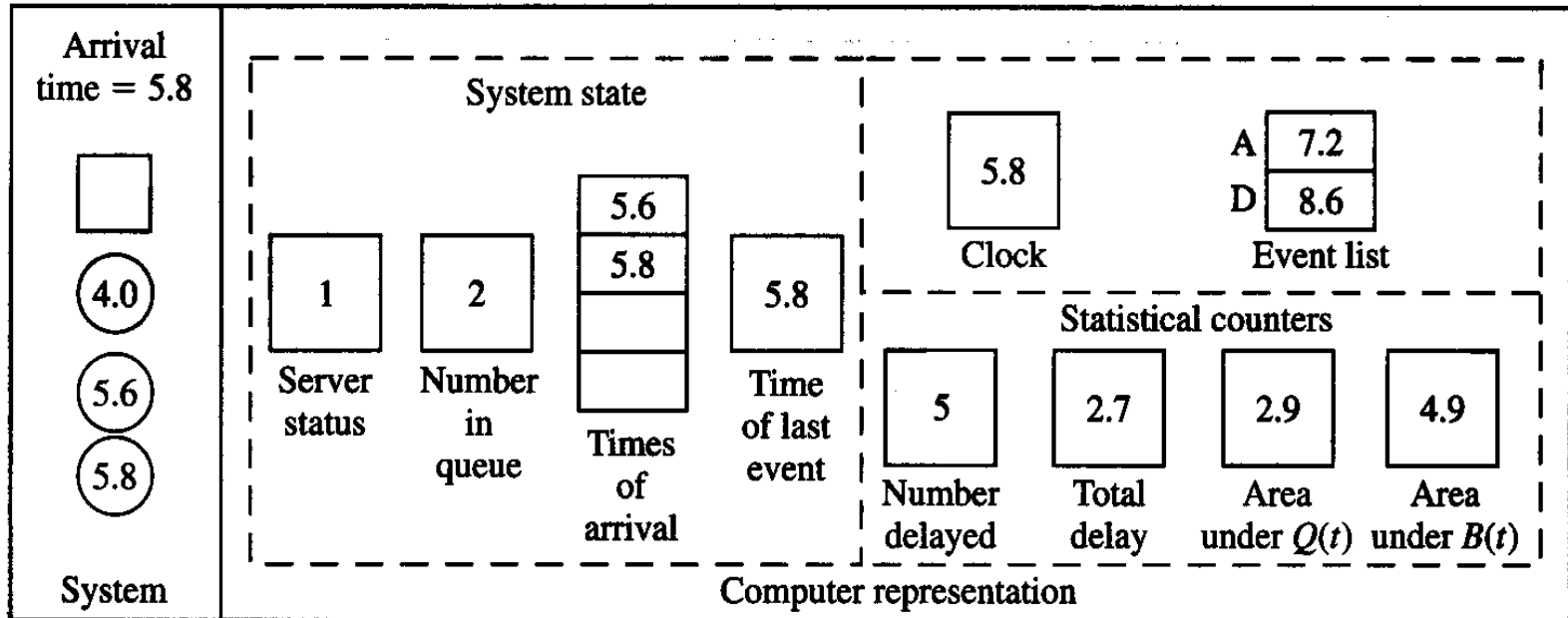
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, ~~1.6~~, ~~0.2~~, 1.4, 1.9, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, ~~3.7~~, 0.6, ...

## 2- Intuitive Explanation (cont'd)



Interarrival times:

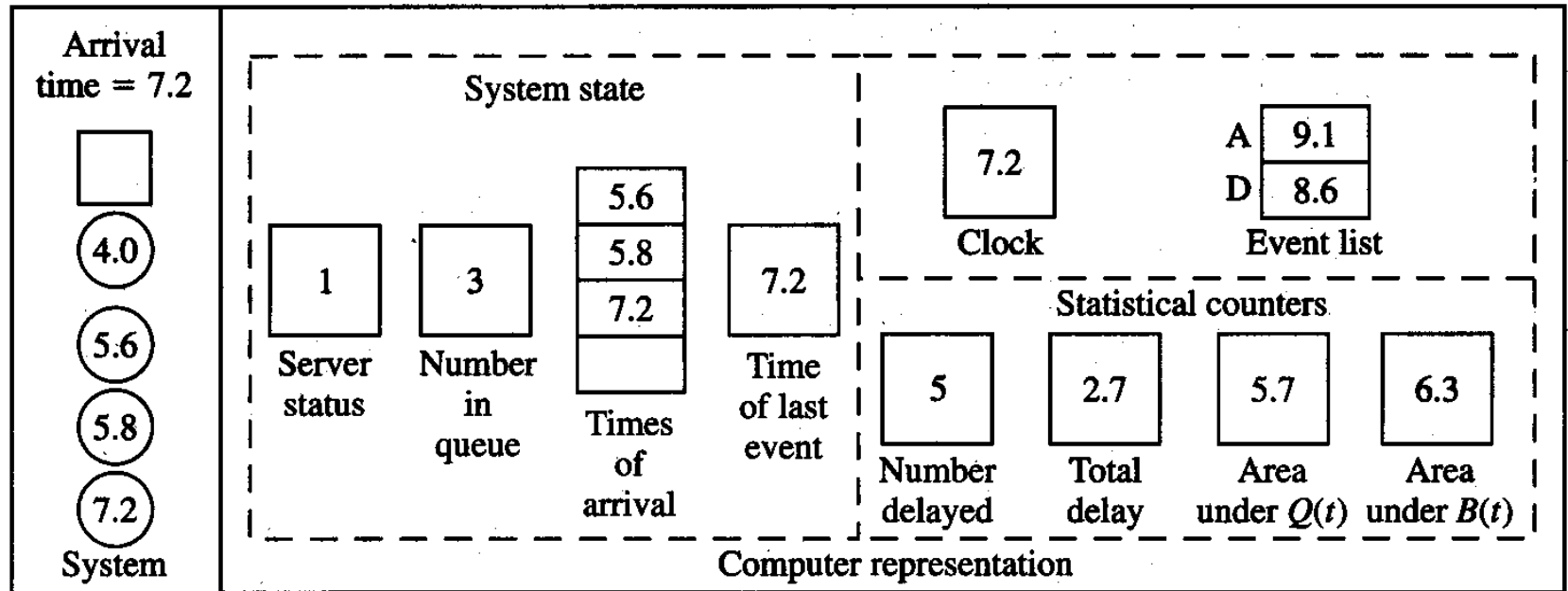
~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, ~~1.6~~, ~~0.2~~, ~~1.4~~, 1.9, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, ~~3.7~~, 0.6, ...



## 2- Intuitive Explanation (cont'd)



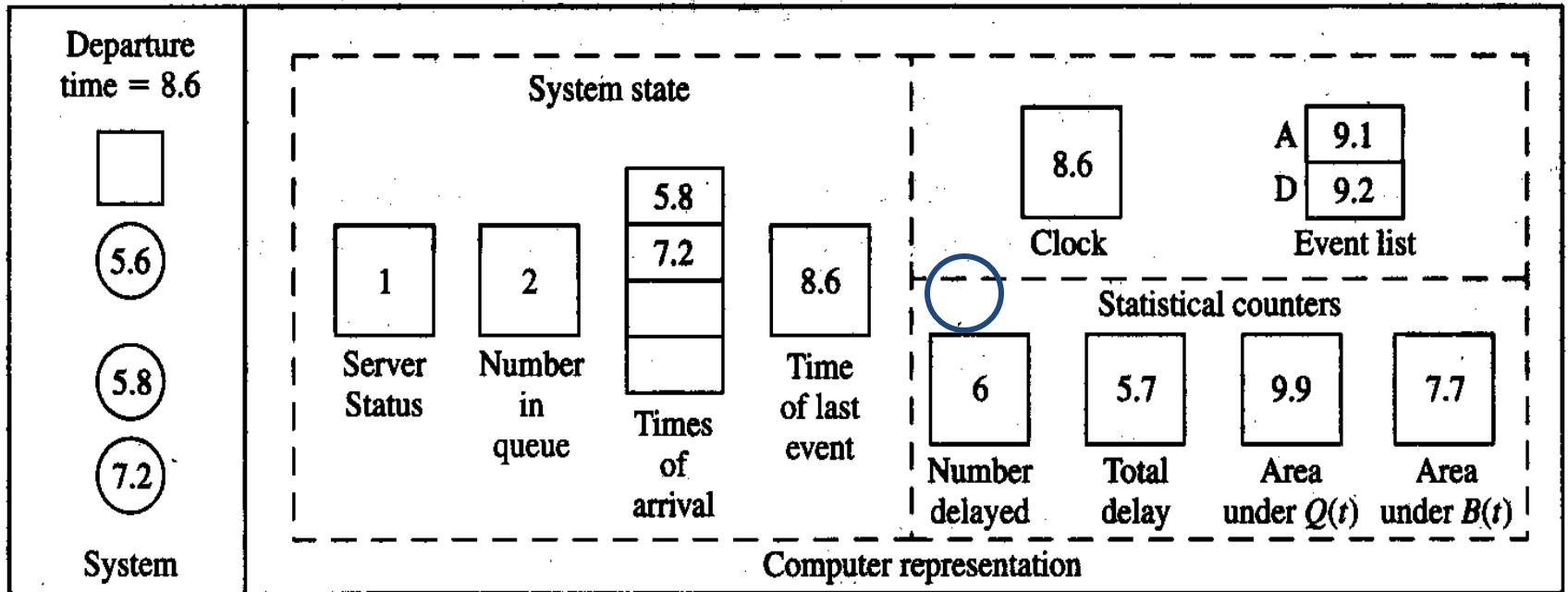
Interarrival times:

~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, ~~1.6~~, ~~0.2~~, ~~1.4~~, ~~1.9~~, ...

Service times:

~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, ~~3.7~~, 0.6, ...

## 2- Intuitive Explanation (cont'd)



Interarrival times: ~~0.4~~, ~~1.2~~, ~~0.5~~, ~~1.7~~, ~~0.2~~, ~~1.6~~, ~~0.2~~, ~~1.4~~, ~~1.9~~, ...

Service times: ~~2.0~~, ~~0.7~~, ~~0.2~~, ~~1.1~~, ~~3.7~~, ~~0.6~~, ...

Final output performance measures:

Average delay in queue =  $5.7/6 = 0.95$  min./cust.

Time-average number in queue =  $9.9/8.6 = 1.15$  custs.

Server utilization =  $7.7/8.6 = 0.90$  (dimensionless)

# 3- Program Organization and Logic

- C program to do this model (FORTRAN as well is in book)
  - Event types: 1 for arrival, 2 for departure
  - Modularize for initialization, timing, events, library, report, main
- Changes from hand simulation:
  - Stopping rule:  $n = 1000$  (rather than 6)
  - Interarrival and service times “drawn” from an exponential distribution (mean  $\beta = 1$  for interarrivals, 0.5 for service times)

- Density function 
$$f(x) = \begin{cases} \frac{1}{\beta} e^{-x/\beta} & \text{if } x \geq 0 \\ 0 & \text{otherwise} \end{cases}$$

- Cumulative 
$$F(x) \equiv P(X \leq x) = \int_{-\infty}^x f(t) dt = \begin{cases} 1 - e^{-x/\beta} & \text{if } x \geq 0 \\ 0 & \text{otherwise} \end{cases}$$

# 3- Program Organization and Logic

(cont'd.)

- How to “draw” (or generate) an observation (*variate*) from an exponential distribution?
  - Proposal:
    - Assume a perfect *random-number generator* that generates IID variates from a continuous uniform distribution on  $[0, 1]$  ...
    - Algorithm:
      1. Generate a random number  $U$
      2. Return  $X = -\beta \ln U$
    - Proof that algorithm is correct
- $$\begin{aligned} P(\text{generated } X \leq x) &= P(-\beta \ln U \leq x) \\ &= P(\ln U \geq -x/\beta) \\ &= P(U \geq e^{-x/\beta}) \\ &= P(e^{-x/\beta} \leq U \leq 1) \\ &= 1 - e^{-x/\beta} \end{aligned}$$

# ALTERNATIVE APPROACHES TO MODELING AND CODING SIMULATIONS

- Parallel and distributed simulation
  - Various kinds of parallel and distributed architectures
  - Break up a simulation model in some way, run the different parts simultaneously on different parallel processors
  - Different ways to break up model
    - By support functions – random-number generation, variate generation, event-list management, event routines, etc.
    - Decompose the model itself; assign different parts of model to different processors – message-passing to maintain synchronization, or forget synchronization and do “rollbacks” if necessary ... “virtual time”
- Web-based simulation
  - Central simulation engine, submit “jobs” over the web
  - Wide-scope parallel/distributed simulation