

# Shaker Kattoula

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## SUMMARY

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Software Developer from San Diego with a strong passion for problem-solving and engineering creative solutions using code. Reflective communicator and collaborative team member. Backed with over 5+ years of professional customer service and operations management.

## PROFESSIONAL EXPERIENCE

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April 2020 – June 2020

**Full Stack Software Developer Intern (Remote)**, Victorise, Carlsbad, CA

- Used the MERN stack to connect front-end/backend and improve existing web application UI features
- Created UX analysis bug reports for both web and mobile applications
- Improved functionality of UI features on mobile application using React Native
- Communicated effectively with the project manager on a daily basis to ensure timely completion of tasks and quality assurance
- Utilized weekly sprint planning via Agile methodology

May 2016 – March 2020

**Store Operations Manager**, Minute Ship Liquor and Deli, Solana Beach, CA

- Operated the store very efficiently with zero supervision while ensuring that only the highest standards were met
- Managed up to 5 different employees and was responsible for coordinating each person's schedule
- Maintained appropriate levels of inventory throughout the business and ensured proper pricing
- Upheld a professional work attitude at all times even while handling the most difficult customers

## VOLUNTEER WORK

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April 2020 – July 2020

**Teacher's Assistant**, LEARN Academy, San Diego, CA

## SKILLS

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HTML, CSS, JavaScript, React, NodeJS/Express, MongoDB, Mongoose, jQuery, Bootstrap, Git Flow/GitHub, Testing(jest/enzyme), REST API's(JSON), CRUD functionality, Redux, Context API, User Authentication

## EDUCATION

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August 2015 - May 2019

California State University of San Marcos - Bachelor's Degree, Psychology

January 2020 - April 2020

LEARN Academy - Full Stack Web Development