

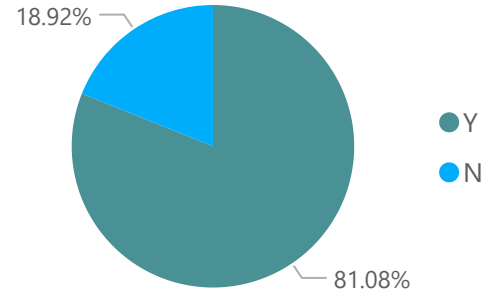
# Call Center

Agent

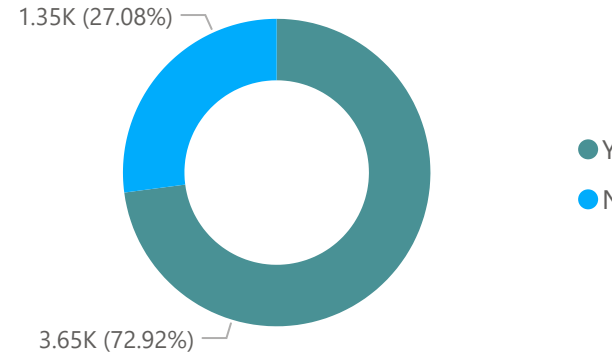
Topic

Date

Answered



Resolved



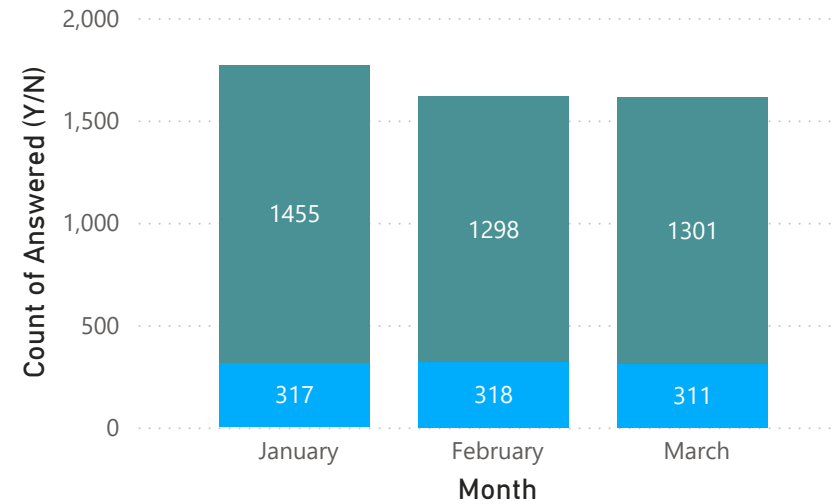
Avg Speed of Answer(sec)

67.52



Calls per Month

Answered ☐ N ☐ Y



Agent Review

Agent	Answered	Resolved(Y)	Avg Satisfaction rating	Avg Speed of answer(sec)
Becky	517	462	3.37	65.33
Dan	523	471	3.45	67.28
Diane	501	452	3.41	66.27
Greg	502	455	3.40	68.44
Jim	536	485	3.39	66.34
Joe	484	436	3.33	70.99
Martha	514	461	3.47	69.49
Stewart	477	424	3.40	66.18
Total	4054	3646	3.40	67.52