Sam Trouy

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Professional Summary

Tech generalist with **6 years** of programming experience. Continuous learner with a **determined** mindset. Startup lover.

Skills

- Full-Stack Software Development: JavaScript, TypeScript, Go, Python, React, SvelteKit, Elixir, Learning various Lisp dialects
- DevOps, AWS, CI/CD, Git/Github, Docker
- Postgres, MongoDB
- User Interviews, Customer Service, Sales

Experience

Software Engineer / Founder @ Self *(04/2023—Current, Chattanooga, TN)*

- Left SheetRocks to explore creating my own startup. Prototyped **prompt engineering** methods and continued self-directed learning. Decided to revisit founding a startup later in life with more experience.
- Recently finished building a personal dev blog at **trouy.dev** and wrote my first post. Built with Elixir/Phoenix/LiveView, deployed to fly.io.
- Currently learning and building with Lisp, working on a design for a custom dialect for solo projects.

Founding Software Engineer @ SheetRocks, Inc. *(04/2021—04/2023, Remote)*

- **Owned and developed key features**, transforming the product from alpha to beta, with initial user sign-ups.
- Enhanced stability and performance by optimizing the **Go back-end**, resolving UI issues in the **React front-end**, and fixing critical app-crashing bugs.
- Improved product usability by incorporating feedback from weekly **focus groups**.
- Resolved critical **CI/CD** pipeline issues preventing data loss, ensuring smooth deployments.
- Maintained comprehensive **Jest test suite**, preventing regressions and improving ability to confidently iterate on product.

Software Engineer @ Self *(10/2018—4/2021, Atlanta, GA)*

- Performed contract work as a software engineer while working on side projects developing full stack skills.

Sales Consultant @ AT&T *(5/2018—10/2020, Atlanta, GA)*

- Ranked among the **top sales performers** for wireless, internet, and TV services.
- Kept in touch with customers as a personal line of contact for issues or future sales to ensure satisfaction and reduce churn.

Wire Technician @ AT&T *(4/2017—5/2018, Memphis, TN)*

- Consistently a **top achiever** for quality and efficiency in installing and repairing internet and TV services.
- Ensured high service quality by hanging aerial lines, wiring buildings, and setting up user equipment.
- Enhanced network reliability by diagnosing and repairing infrastructure issues.

Sales Associate @ Best Buy *(3/2012—4/2017, Memphis, TN)*

- Helped open the revamped Digital Imaging department as a trained Nikon representative.
- Consistently met sales goals in the Computing, Digital Imaging, and Mobile departments.