# SHIVMOHAN MISHRA

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### **OBJECTIVE**

Aspiring Salesforce Developer with strong technical skills in Apex, Salesforce administration, and web technologies, seeking to drive innovative CRM solutions and enhance business processes.

### PROFILE SUMMARY

- Proficient in Apex Development: Skilled in writing Apex classes, triggers, asynchronous Apex, and test classes for custom functionality and integrations.
- Customization Expertise: Experienced in developing custom objects, custom fields, page layouts, tabs, and record types to meet specific business requirements.
- Salesforce Configuration: Strong understanding of field dependencies, validation rules, workflow rules, approval processes, and security models.
- Administrative Tasks: Proficient in managing users, roles, profiles, permission sets, and standard objects like accounts, contacts, leads, and opportunities.
- Deployment and Integration: Adept at using Change Sets, Workbench, and tools like Data Loader for deployment and data management tasks.
- **Technical Tools**: Skilled in utilizing Visual Studio, Postman, and Salesforce Inspector to streamline development and testing processes.
- Academic Foundation: Holds a Bachelor of Degree in Computer Science with a strong academic record.
- Continuous Learning: Committed to staying updated with the latest Salesforce technologies and best practices to deliver innovative solutions.

#### TECHNICAL SKILLS

Programming APEX, J2SE, J2EE, C/C++.

Persistent Technology SOQL, SOSL.

Web Technology HTML, CSS, JavaScript.

Tools/IDE Visual Studio, Postman, Eclipse, Spring Tool Suite, IntelliJ IDEA.

Version Control Git, GitHub.

Operating System Windows, Linux(Ubuntu), MacOS.

## **EXPERIENCE**

### Linux Trainee

Jun 2018 - Jul 2018

Mhow, Madhya Pradesh

Path India Limited

- Learn and Understand Linux Basics: Gain a solid foundation in Linux operating system concepts, including file systems, user and group management, and basic command-line operations.
- Software Installation and Configuration: Learn to install, configure, and update software packages using package management tools like apt or yum.
- **Documentation :** Maintain accurate and detailed documentation of system configurations, procedures, and troubleshooting steps.

## Software Developer Trainee

Developer Bazaar Technologies

Jul 2018 - Aug 2018 Indore, Madhya Pradesh

• Learning and Skill Development: Actively participate in training sessions to learn new programming languages, frameworks, and software development methodologies.

- Code Development: Assist in writing clean, efficient, and well-documented code under the supervision of senior developers.
- Version Control: Use version control systems like Git to manage and track changes in the codebase.

## Trainee Salesforce Developer

Jan 2024 - May 2024 Indore, Madhya Pradesh

Wahinnovations Technologies

- Salesforce Administration: Assist in managing user accounts, profiles, roles, and permissions to ensure proper access and security within the Salesforce environment.
- Salesforce Data Modeling and Security: Configure and manage data-sharing settings, including organization-wide defaults, role hierarchies, sharing rules, and manual sharing to ensure appropriate data access and security.
- Apex Classes and Triggers, Reports and Dashboards: Develop and maintain Apex classes and triggers under the guidance of senior developers to extend Salesforce functionality and automate business processes.

## Trainee Salesforce Developer

May 2024 - Till Date

Tarkik Tech

- Pune, Maharashtra
- Flow Creation and Integration: Created Flows including Screen Flows and Record-Triggered Flows to automate business processes and enhance user interactions.
- **Development and Customization :** Worked on triggers, test classes, reports, and dashboards to ensure data accuracy and provide insightful analytics.
- Maintenance and Deployment: Deployed triggers, flows, VF pages using change sets to ensure smooth transitions and updates.

#### **EDUCATION**

# Master of Business Administration (Disaster Management), IMS, DAVV

2019 - 2021

Grade Point: 8.

## Bachelor of Computer Science, Medi-Caps University

2016 - 2019

Grade Point: 56.80

### **CERTIFICATIONS**

### Java Programming Certification

Issued By: Great Learning 2022

C, Core Java, DSA

Issued By: Placements Adda 2023

Advance Java Programming Certification

Issued By: Programmers Point 2023

#### **ACHIEVEMENTS**

## Medi-Caps University (2018)

Participated in AI and Machine Learning using Python Workshop organized by Medi - Caps University Indore.

#### Institute of Engineers India (2019)

Participated in All India Workshop on Safety Health and Environment.

### EXTRA-CURRICULAR ACTIVITIES

- Participated in 3rd Edition of Jio Indore Marathon 10KM Run and finish with the timing of 38:07 Minute.
- Participated in 4 Consecutive Edition of Jio Indore Marathon.
- Secured 2nd Position in U 16 Athletics 1000 Mtr. Category Organized by DSYW (Directorate of Sports and Youth Welfare) Dhar.