S M Moinul Islam

Date of birth: 22 Feb 1996 | **Phone number:** (+880) 1912641402 (Mobile) | **Email address:**

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Address: 3396/1 Sheikh Bari, Abu Jhor Gifari Madrasha Road, Bishowroad, Labanchora, Batiaghata, 9260, Khulna, Bangladesh (Home)

ABOUT ME

Hi, I'm **S M Moinul Islam**. Over the past 8+ years, I've been working in the world of IT, managing systems, solving problems, leading teams, and trying to make technology work better for people. I come from a background in Computer Science and Engineering, and I've always enjoyed blending technical know-how with a people-first mindset.
I believe technology isn't just about machines and code; it's about impact. Whether it's making systems more efficient, supporting a team, or managing a complex project, I find joy in making things simpler, smarter, and more effective.
I'm always curious, always learning, and always ready to collaborate with others who want to make a difference through technology.

WORK EXPERIENCE

FUTURE IT PARK – KHULNA, BANGLADESH

Business or Sector Information and communication | **Department** IT |

Address 181 Jessore Road, Shibbari More, Khulna, Tayamun Center(2nd Floor), 9000, Khulna, Bangladesh |

Email contact@futureitpark.com | **Website** https://futureitpark.com

TECHNOLOGY OFFICER – 1 NOV 2022 – CURRENT

Main activities:
- Oversee the planning, development, and execution of all technological services and products.
- Lead cross-functional teams, including IT team
- Ensure the company's technology infrastructure is secure, scalable, and aligned with current and future growth.
- Research and evaluate emerging technologies and trends to maintain a competitive edge.
- Collaborate with stakeholders to integrate technology into the company's overall strategic plan.
- Manage vendor relationships and oversee the acquisition and deployment of new tools and systems.

Skills:
- Server: Windows Server (AD DS, DHCP, DNS, Group Policy), Linux Server (Ubuntu, CentOS)
- Networking and Infrastructure Framework: Packet Tracer, MikroTik RouterOS
- Cloud and virtualization: VMware, vSphere, Hyper-V
- Security tools: Wireshark
- Automation and scripting frameworks: Python (Automation Scripts, Network Automation), Bash, Shell Scripting, PowerShell (Windows Automation), ITIL Framework
- Monitoring and management tools: Nagios
- CCTV Management Software: Hikvision, iVMS-4200, Dahua, SmartPSS
- Access Control System Software: ZKAccess, Honeywell
- Remote Support Tools: TeamViewer, AnyDesk

250 BEDDED GENERAL HOSPITAL, KHULNA (UNDER SHR-CTECH PROJECT) – KHULNA, BANGLADESH

Business or Sector Human health and social work activities | **Department** MIS |

Address 6, Hospital Road, 9100, Khulna, Bangladesh | **Email** khulna@hospi.dghs.gov.bd | **Website** https://ghk.gov.bd/

SYSTEM SUPPORT ENGINEER – 1 MAR 2020 – 31 OCT 2022

Main activities:
I am performing my job responsibility in 250 Bedded General Hospital, Khulna, under the project of Shared Health Record (SHR) and Hospital Automation System, which is a Management Information System (MIS), DGHS project.
- Hospital Automation IT and Networking Support.
- Monitoring and supervision of large-scale LAN setup.
- Design, install, and configure the internal and external servers in Linux.
- Design and set up network, LAN, and WAN and maintain the LAN and firewall systems.
- Configure a manageable switch and router.
- All technical support.

Skills:
- <u>Networking:</u> LAN setup, Wireless Router, MikroTik Router, Fortinet Firewall basic, Network-Printer Configure, Network Troubleshooting
- <u>CCTV and Access Control:</u> DVR & NVR Configure, Access Control Configure
- <u>Hardware:</u> PC Hardware Troubleshooting, Printer and Scanner Troubleshooting, Camera Troubleshooting
- <u>Operating System:</u> macOS, Windows, Linux (Ubuntu, CentOS), Windows Server-2012, 2016
- <u>Software:</u> Microsoft Office Application, Adobe Application, ERP Software Supporting, VS Code, Zimbra
- <u>Remote Support Tools:</u> TeamViewer, AnyDesk
- <u>Other Skill:</u> AD & DNS Server, File Server Configure & Maintain, Remotely user Support

🏛 **BANGLAGLADESH ELECTION COMMISSION** – KHULNA, BANGLADESH

Business or Sector Administrative and support service activities │ **Department** Public Administration

TEAM LEADER – 7 MAY 2019 – 30 OCT 2019

Responsibilities:
- Led the Khulna district team for the "Photo Voter List Update Campaign 2019" under the supervision of the NID Wing
- Coordinated field staff and volunteers to ensure accurate and timely voter data collection
- Supervised data verification, entry, and validation processes for updated voter records with photographs
- Ensured smooth communication between local authorities and project stakeholders
- Monitored project progress and resolved operational issues on the ground

Skills:
- <u>Technical Skills:</u> Team Leadership & Field Coordination, Project Management & Stakeholder Communication, Data Collection & Data Validation
- <u>Soft Skills:</u> Effective Communication, Problem Solving & Decision Making, Time Management & Task Prioritization, Adaptability & Quick Learning
- <u>Additional Skills:</u> Knowledge of Election Management Systems, Data Privacy & Security Awareness, Reporting & Documentation Skills

EDUCATION AND TRAINING

24 JAN 2018 – 15 MAY 2022 khulna, Bangladesh

BACHELOR OF SCIENCE IN COMPUTER SCIENCE AND ENGINEERING Northern University of Business and Technology Khulna

Computer science relevant subjects.

Address 41,42 Majid Sarani, Shib Bari Circle, Sonadanga, Khulna, 9100, khulna, Bangladesh │ **Website** https://nubtkhulna.ac.bd/ │

Field of study Information and Communication Technologies │ **Final grade** 3.56 │ **Type of credits** Bangladesh Credit Hr. │

Number of credits 152

12 OCT 2012 – 28 MAR 2017 Dhaka, Bangladesh

DIPLOMA ENGINEERING IN COMPUTER TECHNOLOGY Dhaka Polytechnic Institute

Hands on experience in Computer related subject.

Address Tejgaon Industrial Area, 1208, Dhaka, Bangladesh │ **Website** https://dpi.gov.bd/ │

Field of study Information and Communication Technologies │ **Final grade** 3.26

LANGUAGE SKILLS

Mother tongue(s): **BANGLA**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Pressure Management. | Team-work oriented | Linux (Server) | Communication and interpersonal | Computer Science | IT Troubleshooting | Network technology | Python | Java | Problem analysis & Problem Solving | Industry Skills | creativity and passion for new skills | LAN network configuration | Project Management (MS Project) | Computer Troubleshooting and Repair | Network interconnection (Cisco, Switch, Router) | Teamwork & collaboration | Motivated

SOCIAL AND POLITICAL ACTIVITIES

1 JUL 2021 – 30 JUN 2022 Rotaract Club of Ruposhi Bangla, Khulna, District: RI Bangladesh-3281
Rotaract President

1 JAN 2014 – 27 MAR 2017 Dhaka Polytechnic Institute, Tejgaon-1208
Executive Member of BASIS Student Forum-DPI Chapter

VOLUNTEERING

1 FEB 2004 – 31 DEC 2016 Khulna, Bangladesh
Bangladesh Scouts

1 JAN 2016 – 30 JUL 2016 Dhaka
Organizer of BPO Summit DPI Chapter

DRIVING LICENCE

Driving Licence: A	2020 – 2030
Driving Licence: B	2020 – 2030

RECOMMENDATIONS

Md. Wali Ullah Assistant Professor and Head Department of Computer Science and Engineering

I have known him for 7 years. He is a wonderful guy in our university community. I strongly recommend him for his next move. I wish his excellency provided for all.

Email waliullahnubtk@gmail.com | **Phone** (+880) 1670653828

Dr. S M Murad Hossain Resident Medical Officer (RMO) at 250 Bedded General hospital, Khulna.

I have known him for 5 years, and I found him wonderful in his work. I strongly recommend him for his creativity.

Email murad1123@gmail.com | **Phone** (+880) 1711346999

DECLARATION

I state that in accordance with my acquaintance and certainty this resume correctly describes my qualifications and me in the approved manner.

Sincerely
(S. M. Moinul Islam)