Swikruti Mohapatra

Scrum Master

👤 Profile

5.6 years of work experience in IT industry with **4+ years as a Scrum Master**. **Certified Scrum Master** (from Scrum Alliance) having experience in motivating, leading, guiding and coaching multiple distributed scrum teams. Seeking a challenging and responsible position where my experience of leading and managing projects along with interpersonal skills will be effectively utilized.

📊 Professional Summary

November 2013 – September 2019

- Good Understanding of **Agile, Kanban, XP, Lean, DevOps, SAFe, LeSS, SDLC, STLC** and having thorough knowledge of various phases like Requirements, Analysis/Design, Development and Testing.
- Well versed with **Gherkin language for TDD, BDD** implementation techniques.
- In-depth understanding of Agile principles and have good experience in facilitating the Scrum stand-ups, Sprint reviews, Sprint planning, Refinements (backlog grooming), Retrospective and Demos.
- Experienced in **SAFe agile implementation** for a complete Unit in my last company.
- **Led teams to escalate risks, fix the bottlenecks and solve issues** related to cross-team and third party dependencies.
- Experienced in **facilitating alignment and assist Product Owners** and Delivery Teams with making appropriate commitments, coordinating product backlog grooming and story estimation.
- As a Scrum master I establish, track and communicate agile metrics (such as **team velocity and sprint progress/burn down chart**) to team, management and any impacted stakeholders for better reporting.
- Led different teams to do **risk analysis** of critical projects with close deadlines and planning the sprint goals with high accuracy.
- Performed **requirement gathering, gap analysis,** business process redesign and mapping, testing and user training, documentation of activities, processes, test scripts for a critical project at Oracle and received appreciation for the same.
- Encouraged and implemented process improvements as and when required.
- Being from a QA background I bring an experience in delivering Product with **best Quality using automation** for the best customer experience.

💼 Employment History

Scrum Master at Fidelity Investments, Bangalore

November 2019 – May 2019

- Worked with 2 Scrum teams which were geographically distributed (US, India) and served as a single point of contact.

Details

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Date of birth

22-Feb-1991

Nationality

Indian

Links

LinkedIn

Skills

PL/SQL, SQL, Linux

Agile Coach, Lean, Scrum

Kanban, SAFe, LeSS, TDD, BDD

Gherkin, Cucumber

Git, Bash, DevOps, CI/CD, Selenium

Jira, Jenkins, HP QC, ALM

Hobbies

Travelling, Dance and Music

Languages

English

Hindi

- Responsible for making sure that the **Scrum is followed** and Jira board is updated with correct details about the issues and progress.
- Writing **stories on Jira using Gherkin** for converting business requirements almost daily.
- **Worked closely with Product Owners** on day to day basis, coordinating product backlog grooming and sprint estimations.
- I was involved in **decision making and prioritizing the issues** of the sprint deliverables and making sure all the incoming conflicts are resolved on time.
- Made the **Sprint review presentatio**n after each sprint with details of velocity chart, Burn down, Burn Up charts followed by **demos** from the respective teams.
- **Successfully aligned new teams with Scrum practices** using different kinds of innovative approaches like story point vs time, needed transational document, task board, stand up follow through action points, etc.
- Started **Scrum Of Scrums** between different teams and arranged meeting with SM and PM from different teams to resolve dependencies and forecast the future timelines for the product delivery with quality.
- **Removed impediments** and protected team members from interruptions and distractions to maximize productivity by following up on the issues team is facing continuously with the respective stakeholders.
- As SM for Accounting and Procurement team I led and facilitate daily scrum standups, sprint reviews, sprint planning, refinements, retrospective and demos with proper timelines. Prepared reports at the end of each Sprint for both the teams which had details about the progress and release.
- **Coached team members on Agile processes** and scrum practices via a **knowledge sharing sessions** and sending articles from Scrum Guides and best practices on regular intervals.
- Added a new idea of Task board to track the activity of the ongoing tasks. Made sure that the **improvement points from the retrospectives were practiced** by the team, by asking questions after each stand up was over.

Scrum Master at First American India, Bangalore
June 2016 – November 2019

- As a SM for 2 young Agile teams guided them transition to Agile development and to follow scrum practices.
- Responsible for release cycles: **dependencies, challenges and risks.**
- Started implementing **TDD mode**l for converting Business requirements in to proper Gherkin format stories, that were used to automate tests and also development.
- **Product ownership** - Created comprehensive functional requirements and prioritized them for all sprint meetings.
- As a part of process improvement I customized Scrum definitions and designed an in-house version which had a new version of **Definition of Don**e that included PO check, Performance testing, etc. also a README to story point issues.
- Added a new idea of big room meetings(**SAFe PI meetings**) to plan quarterly goals, **OKR's** and deliverables to align with releases on Jira in sync with the Product deliverables and discussion with top management.

- Enforced **Kanban principles** as a scrum master that resulted in reduction of Cycle time by 20% thus increasing team's throughput in less than 8 weeks.
- Maintained 2 year long delivery and release for Lexmark Project.
- Managed QA and Engineering team of 20-24 resources (managers, developers and analysts).
- Conducted coaching for 4 different team leads to help them transition into SM and take lead as Scrum Master to their Agile teams.
- Suggested the development and testing team to onboard the **DevOps automatio**n for manual tasks using **Jenkins for CI/CD and automated testing**, that resulted in the quick delivery cycles of our project.
- Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that **increased customer satisfaction**. Created Active Scrum board on Jira and added workflow to make sure tests and PO review are part of workflow.
- Facilitated Agile adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance.

Associate Consultant at Oracle India Pvt. Ltd, Bangalore
November 2013 – May 2019

- Co-ordinated and assisted clients and end users to provide support, consulting and solutions on Oracle ERP.
- Took up responsibility of **facilitating Scrum ceremonies** such as daily stand-ups, backlog grooming, sprint planning, retrospectives.
- Assisted clients with interface related issues and have **provided resolutions within specified SLA's.**
- **End to end functional testing,** Integration, Regression, System, Exploratory, Security testing and preparing process related documents.
- Worked on development of SQL Queries to fetch reports as per business requirement.
- Reporting daily testing status to onshore-offshore teams.
- Identified and had written Test cases for Regression, functional, security and exploratory testing.
- **Designed, Reviewed and Executed the Test Cases** for the Oracle apps implementation.
- Assisted in period closing activity and daily production support by resolving issues raised by user.

Education

Bachelors of Technology in Electronics and Communication, Biju Patnaik University of Technology, Bhubaneswar
August 2009 – July 2013

7.2 CGPA

Courses

Scrum Master, Scrum Alliance
March 2019 – March 2019

ISTQB

August 2014 – August 2019