

AGS Corporate Veteran Assessment

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Assessment Overview



- Surveyed ~450 employees (veterans and non-veterans)
 via email for an online assessment
- Holistic assessment of veteran quality of life issues
- 240 employees completed the survey or 53% of population
 - 23 veterans (28 veterans started the survey, 5 partially completed it)
 - 37 immediate family members to veterans
 - 1 caregiver to a veteran
 - 179 employees not affiliated with military



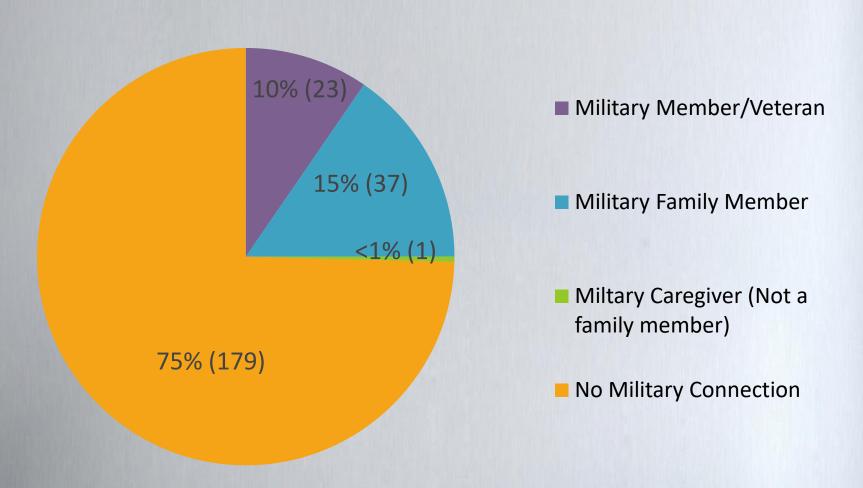
Executive Summary

- 10% of AGS employees self-identified as veterans
- 81% veteran employees have been at AGS for more than one year
- On our assessment of hopefulness, AGS veteran employees scored 2 points higher than the veteran national average
- Pre 9/11 veterans are more satisfied at AGS than post 9/11 veterans
- The veterans identified are under utilizing their Veterans Affairs provided education, healthcare, and disability benefits
- Non-veterans express a desire to volunteer more than veterans, but there is greater opportunity for community connections
- Veterans in Nevada feel more positive about their employer and are more satisfied with their job. Veterans in California and Oklahoma feel less positive about their employer and are less satisfied about their job. Georgia falls in between the two.



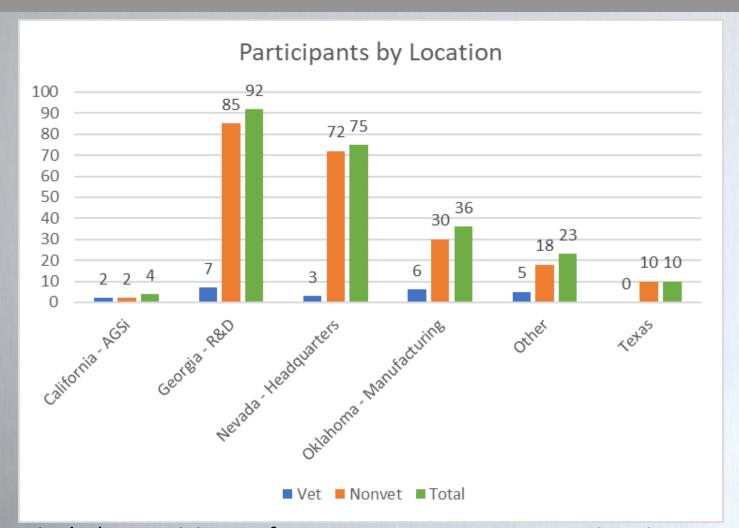
Breakout of Participants

Of the 240 survey participants, 25% are affiliated with military. Of the 23 veterans, 1 is a female.





Participants by Office Location

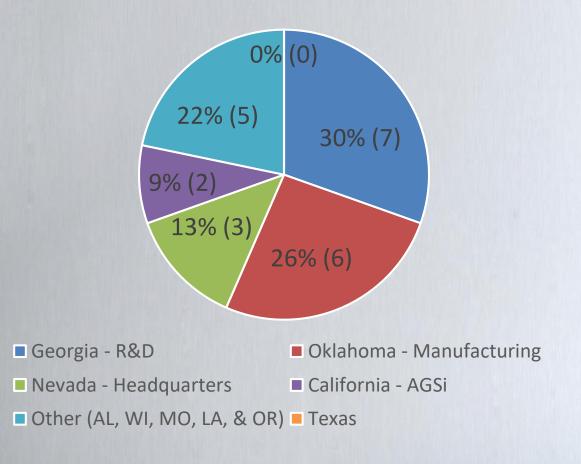


Note: Other includes participants from AL, AR, HI, IL, LA, MN, MO, MS, ND, MN, NY, OR, PA, WA, and WI.



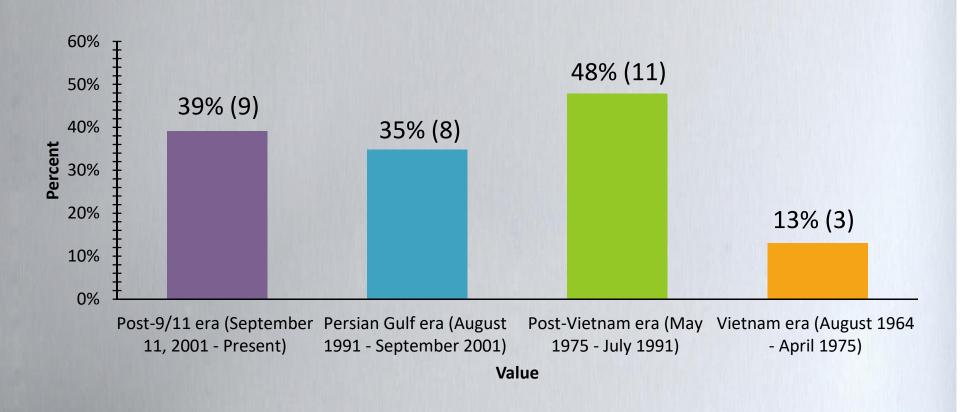
Veterans by Office Location

Of the 23 veterans, the majority of them work in Georgia and Oklahoma. The Texas location did not have any veterans identified and there were a few veterans that identified themselves as living in states that were outside of the main offices.





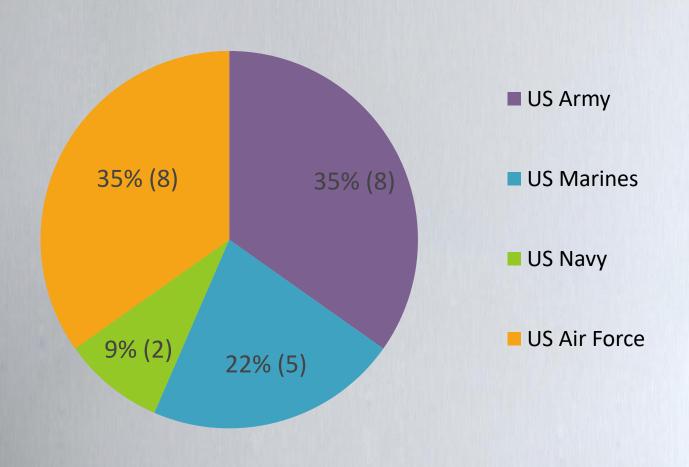
Service Era



Of the 23 veterans, 5 or 22% served in multiple eras.

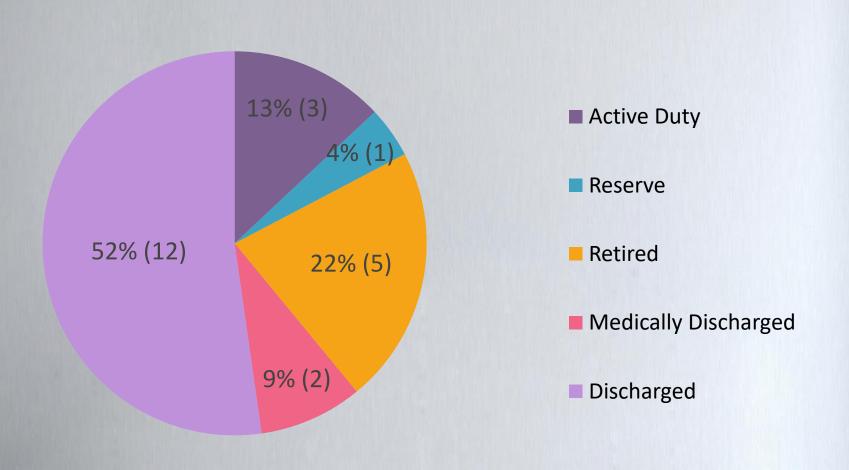


Service Branch





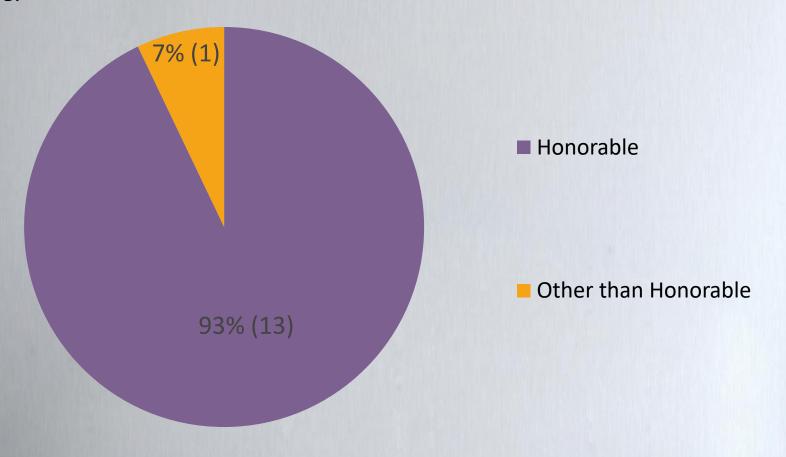
Status of Service





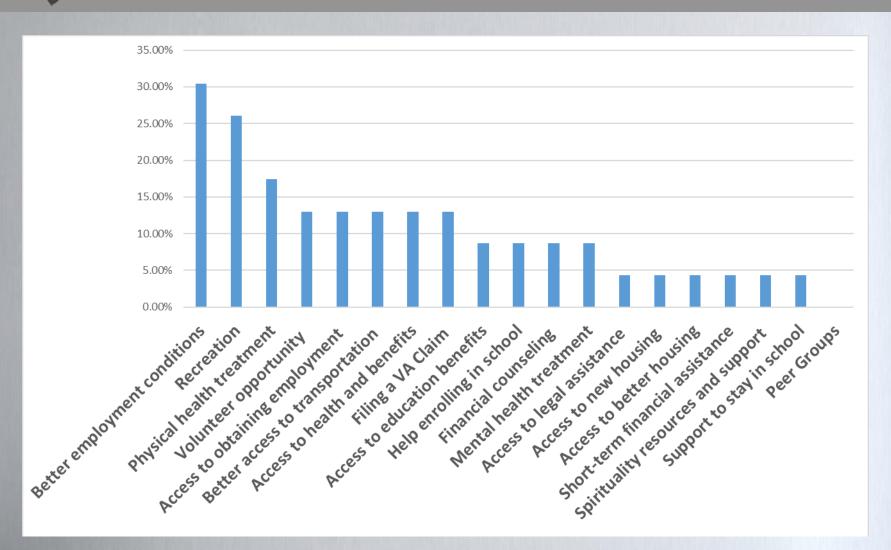
Characterization of Discharge

Of the 14 with discharged status, 1 has a characterization of discharge as other than honorable.



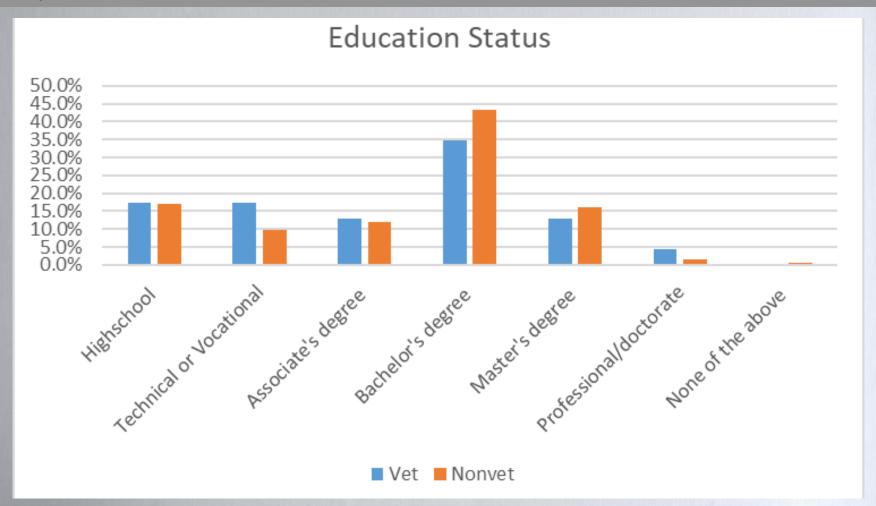


What Veterans Are Seeking





Education Status of Veterans

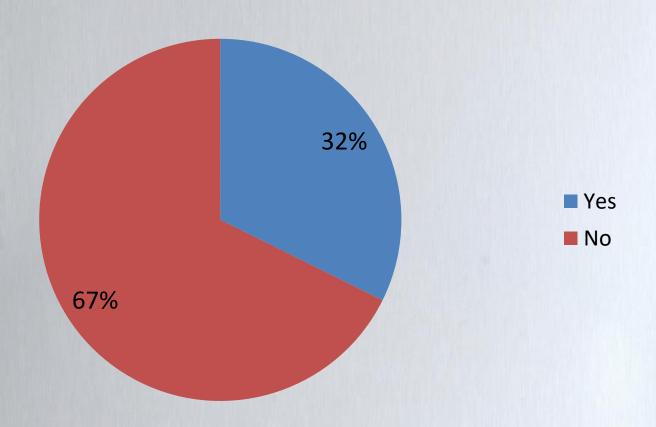


Note: 3 veterans are currently pursuing a degree/certification (1 Master's degree, 1 Bachelor's degree, and 1 is enrolled in technical school).



Use Of Education Benefits

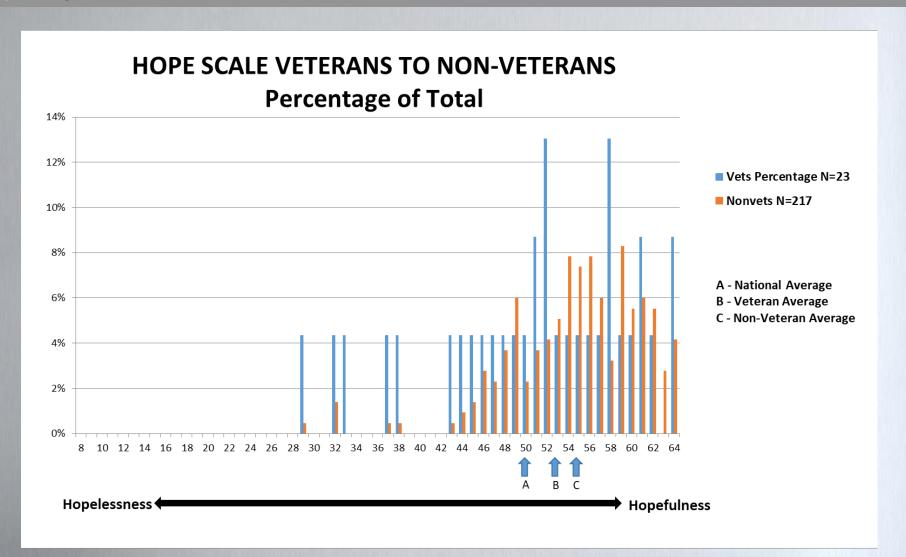
Have you used your GI Bill?



^{*} Note: 2 veterans are eligible for the GI Bill, but are not currently using it.



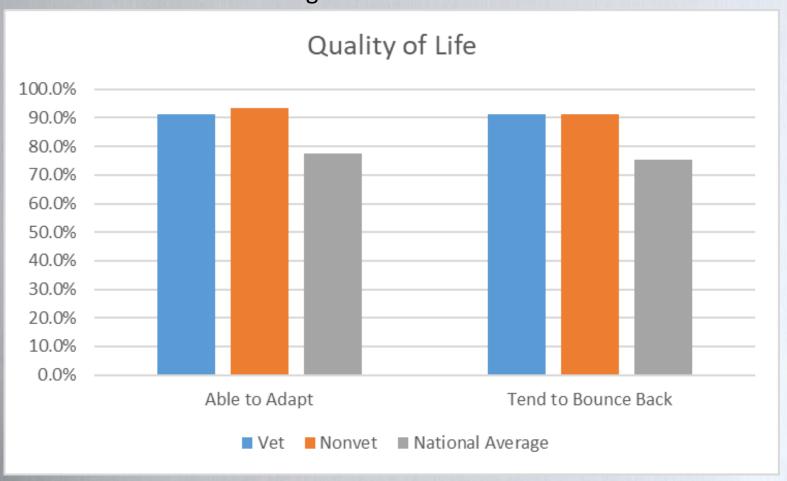
Hopefulness of Veterans





Quality Of Life

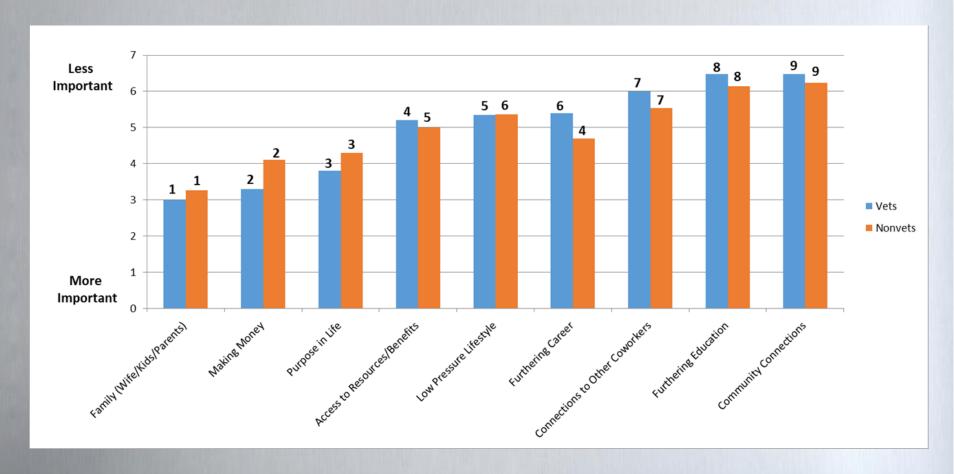
AGS employees (veterans and nonveterans) quality of life are more than 10% above the national average for veterans.





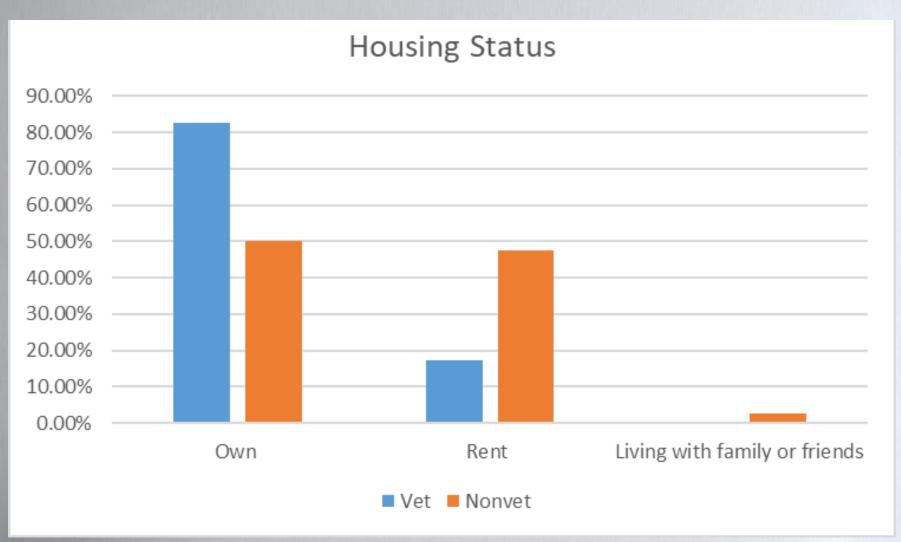
What's Important To You

In a ranking of most important, the top 3 values of veterans and non-veterans align but then diverge at access to resources and benefits which veterans place higher than non-veterans.



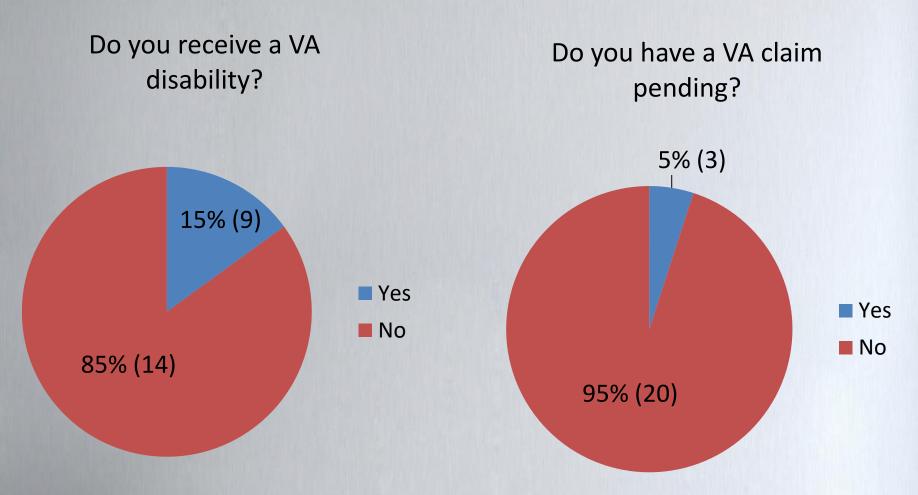


Housing Status





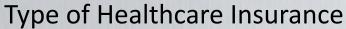
VA Disability & Claims

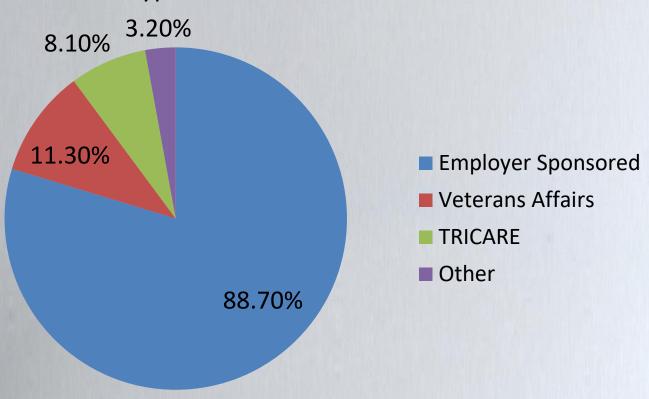


Note: National Average of those who receive a VA disability is 52% and those who have a VA claim pending is 16%.



Enrollment in Healthcare

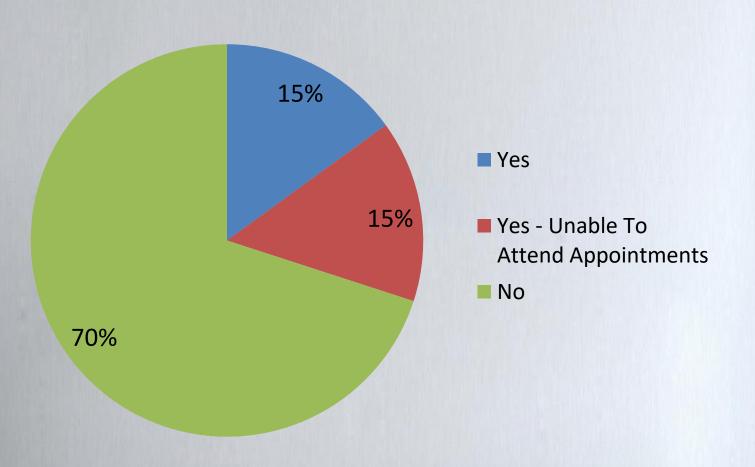






Access To Medical Care

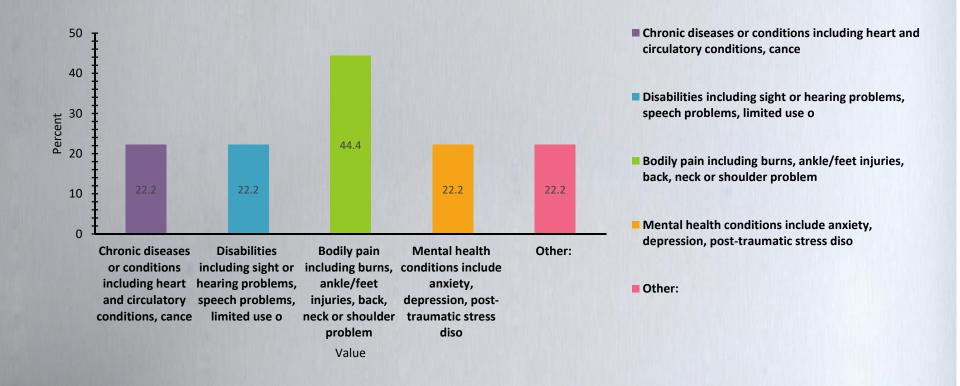
Are you currently under medical care?





Health Status Of Veterans

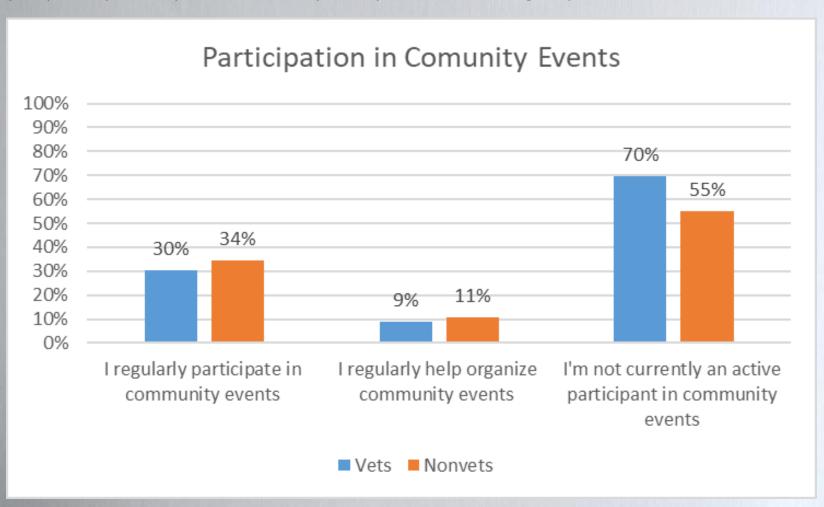
Veterans indicate which type of medical conditions you are currently receiving treatment for:





Community Involvement

Do you participate in your community in any of the following ways?

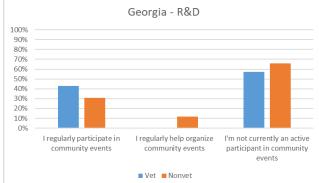


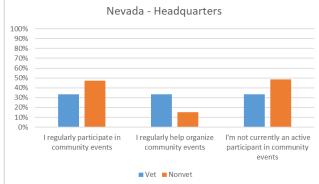


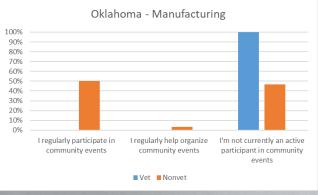
Community Involvement by Office Location

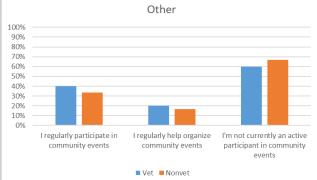
Veterans and nonveterans are more active in community events in Nevada. Veterans are less active in Oklahoma whereas nonveterans are less active in Georgia, California and Texas.









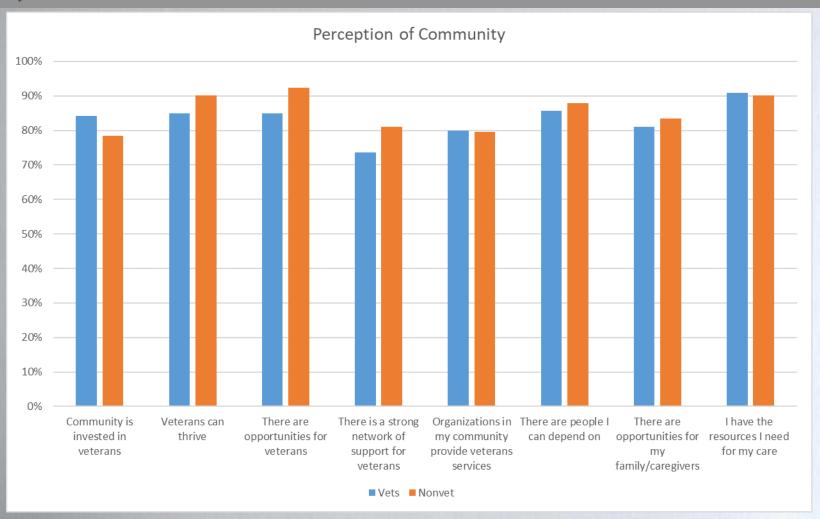




Note: There were no identified veterans at the Texas location.



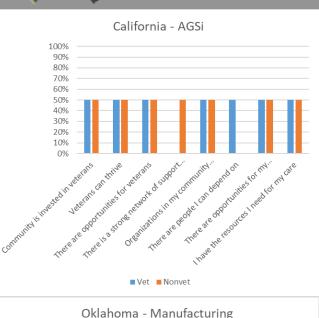
Perception of Community

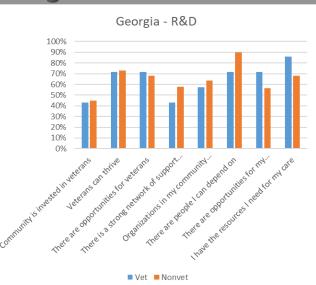


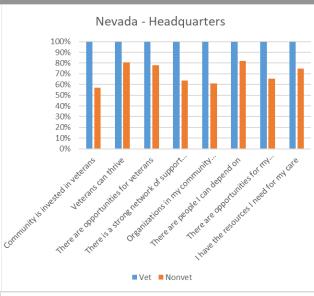
Veterans and nonveterans in Nevada have a more positive perception of their community than in Oklahoma and Georgia. Veterans and nonveterans in California and Texas have a less positive perception of their community.

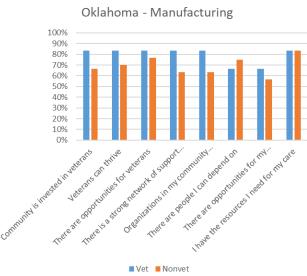


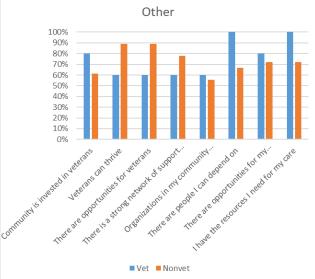
Perception of Community by Office Location

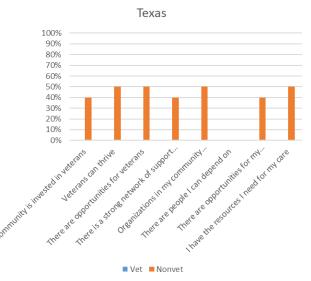






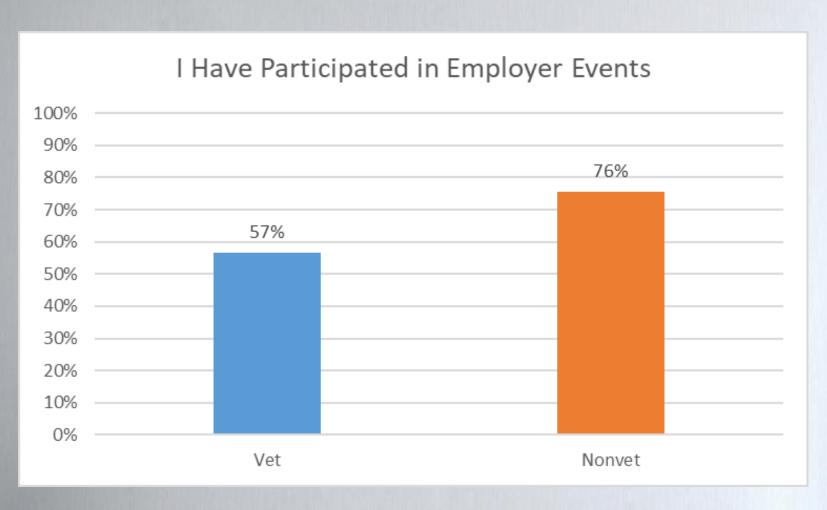








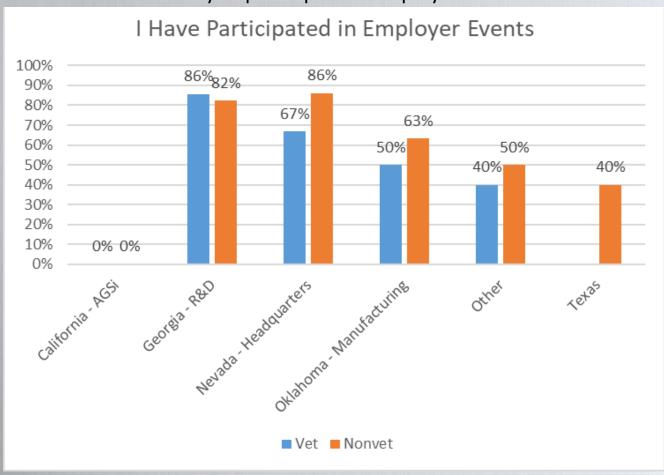
Employer Event Participation





Employer Event Participation By Office Location

Veterans and nonveterans are more active in employer events in Georgia and Nevada. Veterans and nonveterans in California are less likely to participate in employer events.

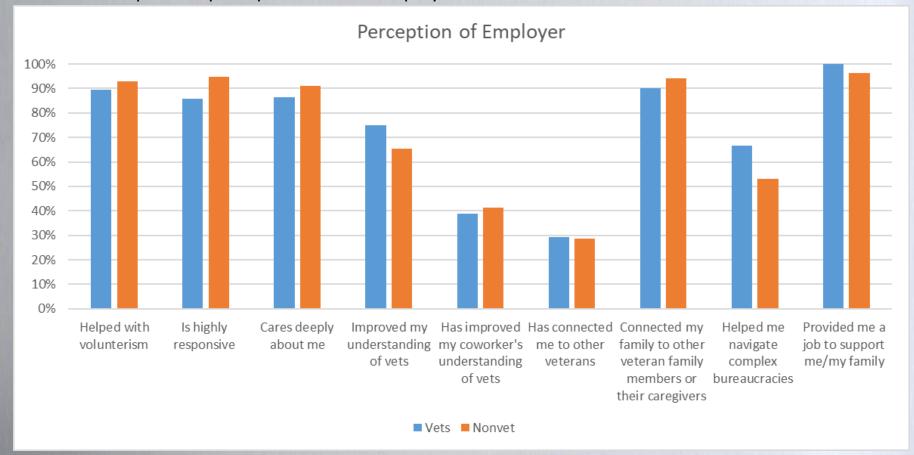


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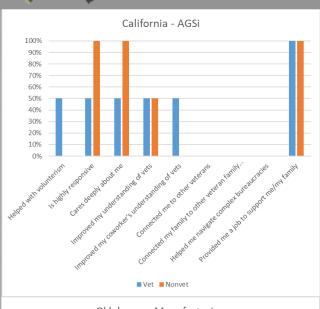
Perception Of Employer

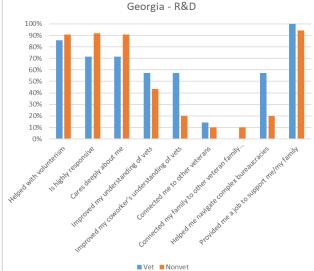
Veterans in Nevada have a more positive perception of their employer than in Oklahoma and Georgia. Veterans in California have a less positive perception of their employer. Nonveterans in Oklahoma have a more positive perception of their employer than in Nevada and Georgia. Nonveterans in California and Texas have a less positive perception of their employer.

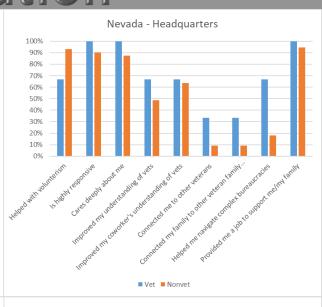


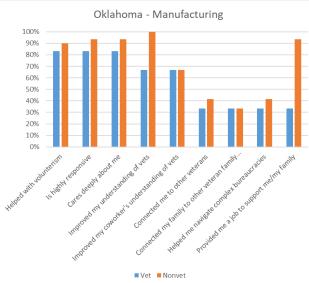


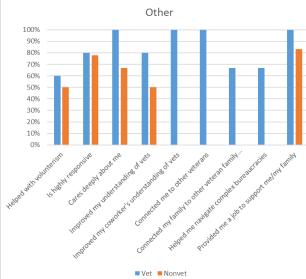
Perception Of Employer by Office Location

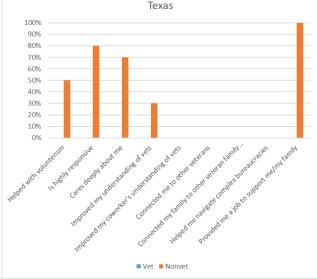








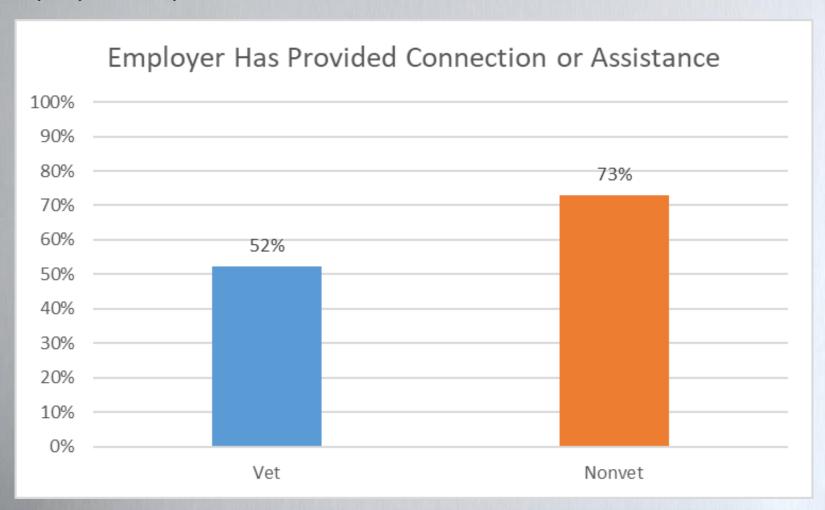






Perception of Employer

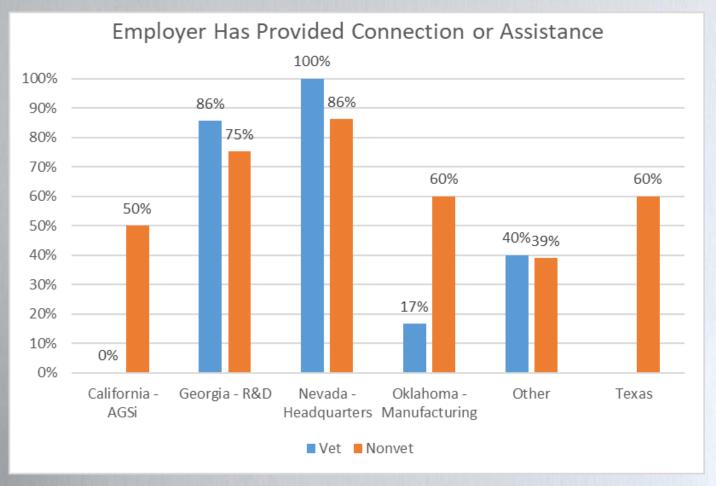
My employer has provided me with information or resources:





Perception of Employer by Office Location

Veterans and nonveterans are more likely to feel like their employer has provided connection or assistance in Nevada and Georgia. Veterans and nonveterans in Oklahoma, California and Texas are less likely to feel this way.

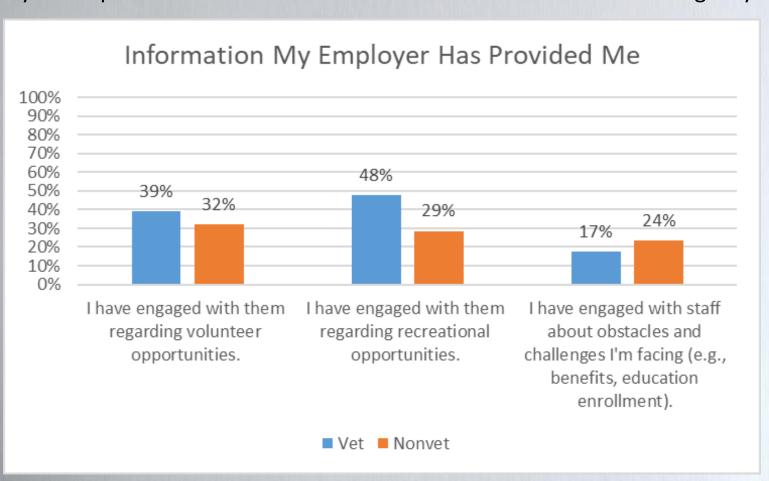


Note: There were no identified veterans at the Texas location.



Perception of Employer

My employer has provided me with information or resources in the following ways:

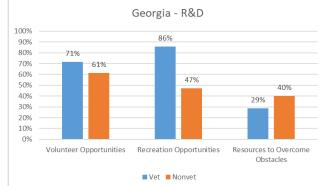


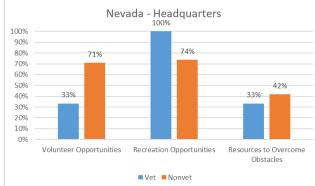


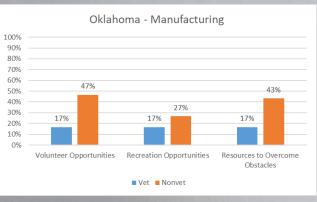
Perception of Employer by Office Location

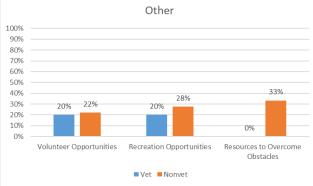
Volunteer opportunities appears to be a focus in Georgia for veterans. Recreation opportunities appears to be a focus in Nevada for veterans.

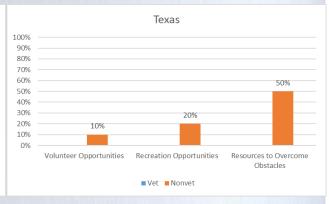










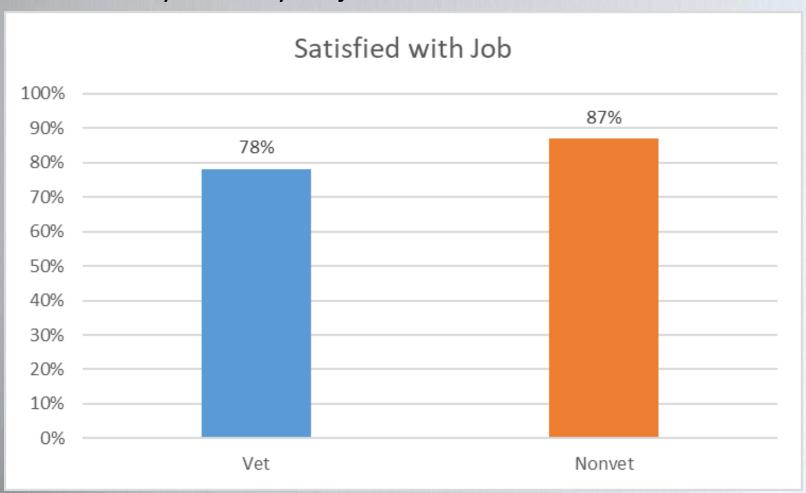


Note: There were no identified veterans at the Texas location.



Job Satisfaction

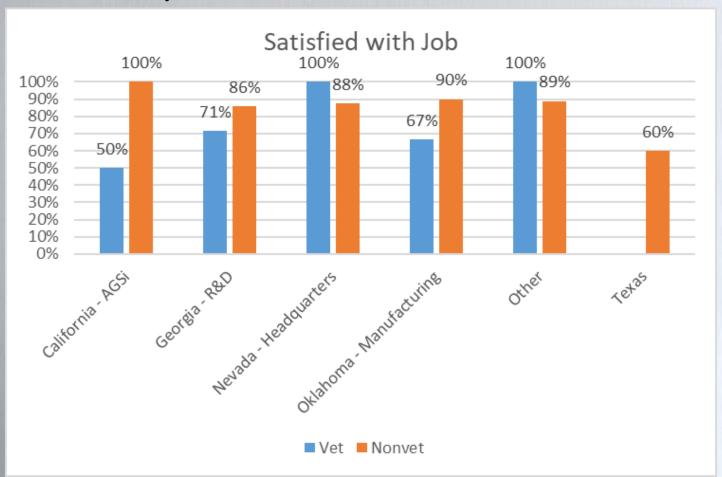
How satisfied are you with your job?





Job Satisfaction by Office Location

Veterans in Nevada feel more positive about their job whereas veterans in Oklahoma and California feel less positive about their job.



Note: There were no identified veterans at the Texas location.



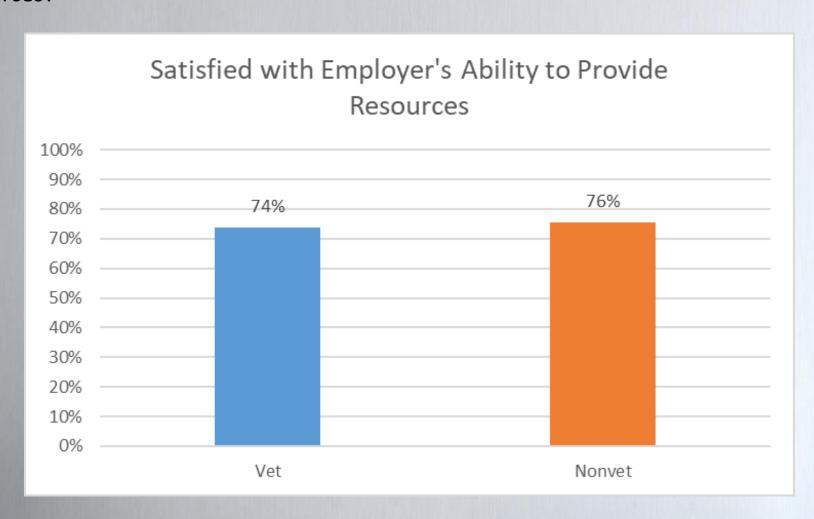
Job Satisfaction Pre vs. Post-9/11





Perception of Employer

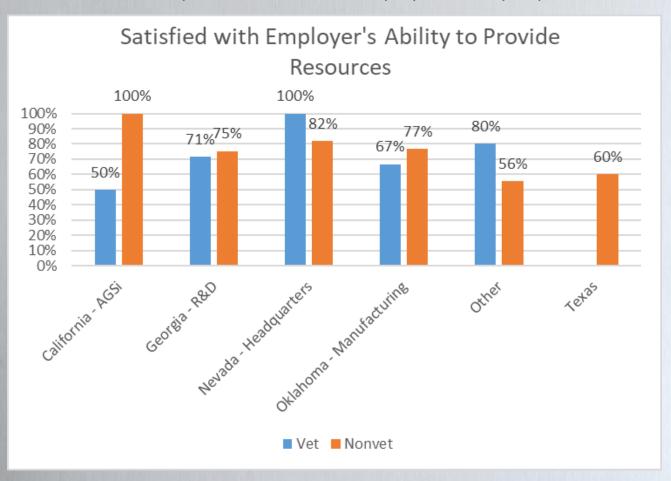
Overall, how satisfied are you with your employer's ability to provide information and resources?





Perception of Employer by Office Location

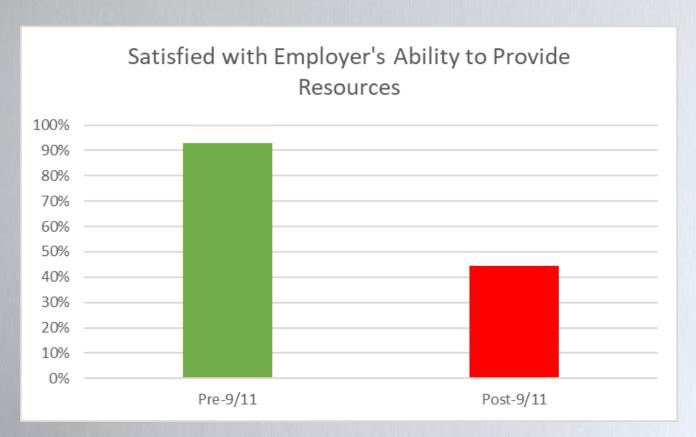
Veterans in Nevada feel more positive about their employer's ability to provide resources whereas veterans in Oklahoma and California feel less positive about their employer's ability to provide resources.



Note: There were no identified veterans at the Texas location.



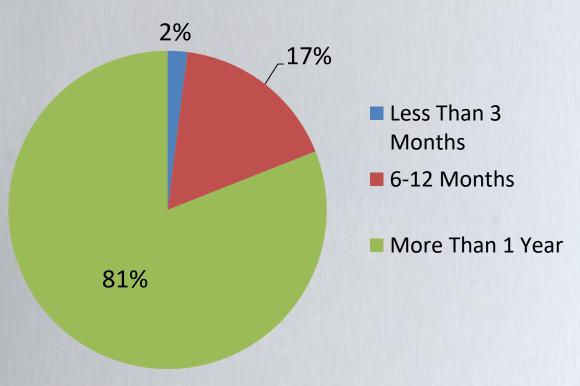
Perception of Employer Pre vs. Post-9/11





Veterans Length Of Employment

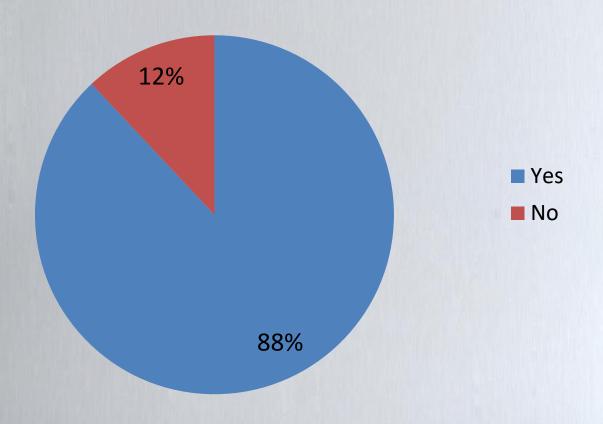
How long have you been in your job?





Career or Job

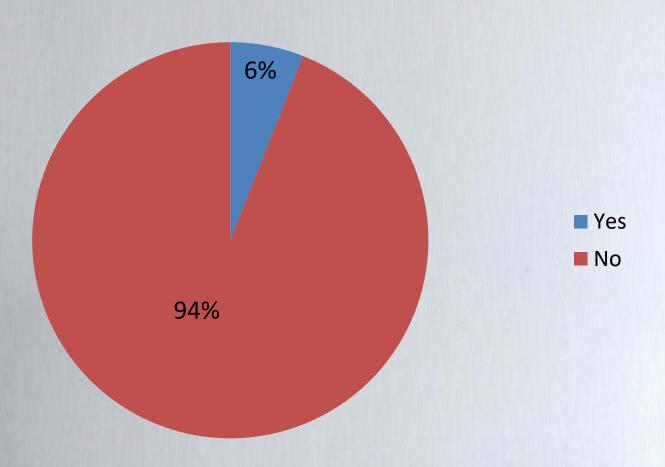
Do you consider your job a career?





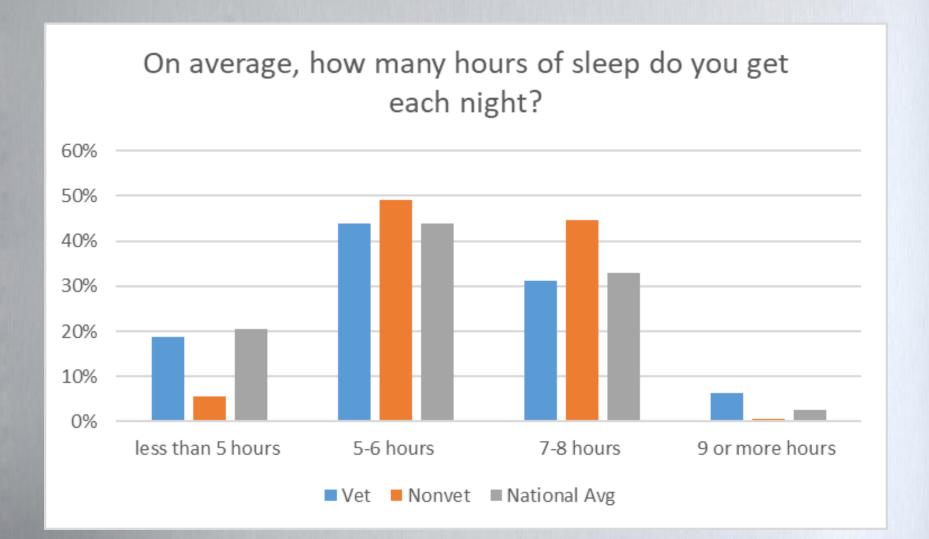
Seeking Employment

Are you seeking other employment?



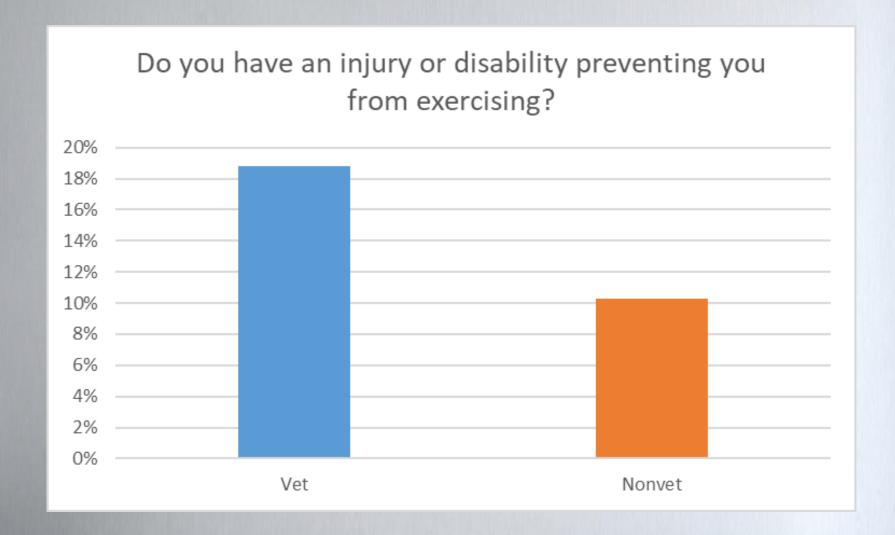


Ability To Sleep



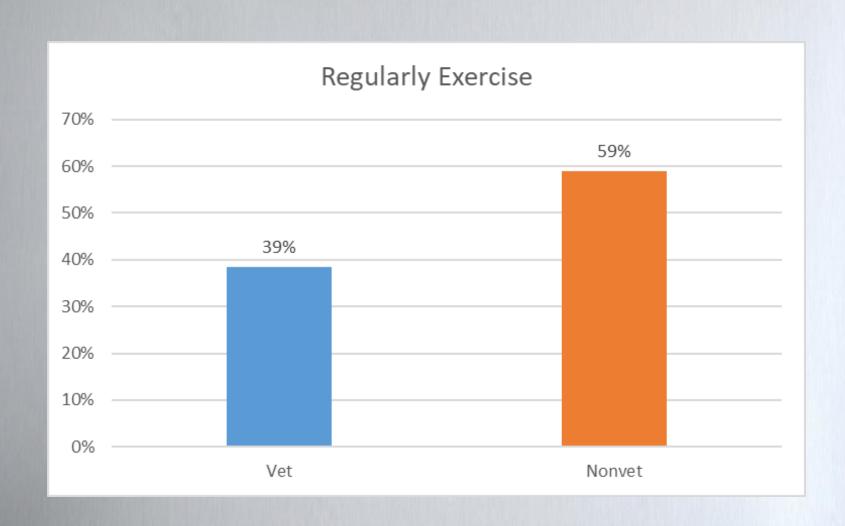


Exercise and Health





Exercise and Health





Exercise and Health

Of those who exercise, veterans exercise less than nonveterans on average per week.

