

# \*The Nature and Extent of Labour Exploitation among Domestic Workers in the UK (Official)

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## Welcome

Hello, we are conducting a study for the Rights Lab at the University of Nottingham. We want to know whether and to what extent domestic workers, like you, in the UK face the risks of exploitation and servitude. We hope that the results of this study will help to improve working conditions in the domestic work sector.

For this reason, your contribution is greatly appreciated and is crucial to the results of this study.

You will be compensated for your time and effort with a £10 Tesco voucher and have the chance to win a £150 voucher in a free draw. You can receive further rewards for connecting us with more respondents (you will receive £5 for each person you recommend who we then choose to approach and who goes on to complete the survey).

Please send the link to the survey to other domestic workers you know and let us know about the referral when we call you to confirm your survey completion in order to claim the extra vouchers. Each respondent can claim up to five successful referrals and please do not share the link to a group chat.

So, let us begin.



Rights Lab

University of Nottingham

## Consent

Your participation in this survey is completely voluntary. The contact details we request will be used solely to contact you in relation to your supermarket voucher. Your survey responses will be analysed anonymously. To find out more about who is being asked to participate, the information we would like to collect and how your answers are stored, please see the Participant Information Sheet available [here](#) and the Consent Form [here](#).

Please tick the boxes below as a form of signature to continue with the survey. \* *Required*

Please select at least 1 answer(s).

☐ I confirm that by ticking the box, I am providing my consent to participate in this research and my data can be used for analysis.

Please provide details of your preferred name, email address and contact number.

Your preferred name or pseudonym:

Email address:

Contact Number (this is used to contact you for your grocery voucher): \* *Required*

Who has referred you/sent you the link to this survey? Please provide the phone number and name of the person. \* *Required*

# 1. Introduction

**1a. Have you worked in any form of domestic work in the UK in the past 12 months?**

**\* Required**

☐ Yes

☐ No

# 1. Introduction

Please answer the following questions in relation to your current, or most recent, employment as a domestic worker.

**1b. How long were you/have you been in your most recent domestic worker role? \***  
*Required*

- ☐ One month or less
- ☐ Between one and six months
- ☐ Between six months and one year
- ☐ Between one and three years
- ☐ More than three years

**1c. How often do you stay overnight in your workplace? \*** *Required*

- ☐ Never
- ☐ Once a month
- ☐ At least once a week
- ☐ I live at my workplace full-time

## 2. Basic Information

2a. What is your nationality? \* *Required*

- ☐ British
- ☐ Other (Please specify)

If you selected Other, please specify:

2b. How long have you been in the UK? \* *Required*

- ☐ Less than 3 months
- ☐ Between three months and one year
- ☐ Between one and three years
- ☐ More than three years

2c. What is your gender \* *Required*

- ☐ Male
- ☐ Female
- ☐ Non-binary
- ☐ Prefer not to say

**2d. How old are you? \* Required**

- ☐ Under 18
- ☐ 18-20
- ☐ 21-22
- ☐ 23-25
- ☐ 26-35
- ☐ 35-45
- ☐ 45+

**2e. If you come from overseas, do you believe that you have to stay in the job you are in as a condition to stay in the UK? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know
- ☐ I do not come from overseas

**2f. Do you know personally of any other domestic workers who are engaged in domestic work in the UK (please answer based on the number of domestic workers whose contact details you have in your contacts list on your mobile phone)? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). \* Required**

Please enter a whole number (integer).

**2g. Of these people, do you know anyone personally of any other domestic workers who are DISSATISFIED with their current working conditions? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) \* Required**

Please enter a whole number (integer).

### 3. Job Tasks – Please answer the questions in relation to your current, or most recent, role as a domestic worker

**3a. How long have you been working (part-time or full-time) in the domestic work industry in the UK? \* Required**

- ☐ Under a year
- ☐ One to three years
- ☐ Between three years and five years
- ☐ Between five years and ten years
- ☐ Over ten years

**3b. In terms of weekly hours, on average I work \_\_\_\_: \* Required**

- ☐ 0-5 hours
- ☐ 6-12 hours
- ☐ 13-16 hours
- ☐ 17-35 hours
- ☐ 35-40 hours
- ☐ 40-45 hours
- ☐ 45-70 hours
- ☐ 70+ hours

**3c. On average, how many hours do you/did you work each day? \* Required**

- ☐ Under 8 hours
- ☐ 8-12 hours
- ☐ 12-20 hours
- ☐ Up to 24 hours



**3d. Please select the tasks that you were/ are required to perform (Please select all that apply) \* Required**

- ☐ Cleaning the house
- ☐ Washing up and drying dishes
- ☐ Taking care of an adult
- ☐ Cooking
- ☐ Taking care of a child
- ☐ Grocery shopping
- ☐ Other work in or for a household (please specify)

If you selected Other, please specify:

## 4. Job Satisfaction and Autonomy

**4a. To what extent would you say you enjoy your job and working conditions? \***  
*Required*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

**4b. Employer Relations: What best describes your relationship with your most recent employer? \*** *Required*

- ☐ We are close like a family
- ☐ We became friends
- ☐ We are not so close, but we respect each other
- ☐ We don't have any interaction apart from my job
- ☐ They disrespect me and only see me as a paid worker

**4c. Do you know personally of any other domestic workers who do NOT have good relations with their employers? If so, how many? (Please indicate the number or state '0' if this does not apply to anyone you know). Insert number here \*** *Required*

Please enter a whole number (integer).

**4d. How much do you like your profession? \*** *Required*

- ☐ I enjoy my profession
- ☐ I am good at it but do not like it
- ☐ Neutral
- ☐ I don't enjoy it
- ☐ I don't know

**4e. How satisfied are you with your working conditions? \* Required**

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Not satisfied
- ☐ Extremely unsatisfied

**4f. Do you ever feel like moving from your current job to another employer? \***  
*Required*

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**4g. We want to understand the extent of job satisfaction problems, do you know personally of any other domestic workers who do NOT enjoy their work? If so, how many? (Please indicate the number or state '0' if this does not apply to anyone you know). Insert number here \* Required**

Please enter a whole number (integer).

**4h. Which of the following elements are important to your satisfaction?**

**4h1. Flexible working arrangements (your ability to reduce the number of the hours, or when, you work) \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so Important
- ☐ Not a concern at all
- ☐ I don't know

**4h2. Nature of supervision (the way your employer checks your work) \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h3. The basic level of pay \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h4. Opportunities for increasing earnings through overtime \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h5. Opportunities for increasing earnings through promotion \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h6. Your relationship with your co-workers \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h7. Any childcare or childcare-related benefits \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

**4h8. The holidays that you are allowed \* Required**

- ☐ Very Important
- ☐ Important
- ☐ Neutral
- ☐ Not so Important
- ☐ Not a concern at all
- ☐ I don't know

**4i. Taken as a whole, did the pay and benefits in your most recent role meet your expectations? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**4j. How important do you feel your safety in the workplace is to your employer? \* Required**

- ☐ Very important
- ☐ Important
- ☐ Neutral
- ☐ Not so important
- ☐ Not a concern at all
- ☐ I don't know

## 5. Indicators (A): Level of Freedom

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5a1. Have you ever been forced to do any work by your employer or household against your will? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5a2. Do you have control over the times of the day that you work? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5a3. Do you have the freedom to decide how you do your tasks? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5a4. In your most recent job, have you ever felt that you could not leave your work premises? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5a5. Do you know personally of any other domestic workers that are currently experiencing any restrictions on their freedom? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number here \* Required**

**5a6. How would you describe your working conditions? \* Required**

- ☐ Very good
- ☐ Good
- ☐ Acceptable
- ☐ Poor
- ☐ Unacceptable

If poor to unacceptable, can you briefly explain why?



**5a7. Do you know personally of any other domestic workers that suffer from bad working conditions? If so, how many? (Please indicate the number or state '0' if this does not apply to anyone you know). \* Required**

Please enter a whole number (integer).

## 5. Indicators (B): Payment

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5b1. How much are you paid an hour, before tax and other deductions? \* Required**

- ☐ 0 - £5.27
- ☐ £5.28 - £7.48
- ☐ £7.49 - £10.17
- ☐ £10.18 - £10.41
- ☐ £10.42 and over
- ☐ I don't know

**5b2. How frequently are you paid? \* Required**

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ It varies
- ☐ I don't know

**5b3. Can you tell me what the hourly legal minimum wage is for the work that you do? (Please enter this in the format of £xx.xx per hour, or state "0" if you do not know). \* Required**

**5b4. Do you have to use some or all of what you earn to pay off a debt to someone who helped you find work? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5b5. Were you already in the UK or overseas when you incurred the debt? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5b6. Did the debt cover your travel to come to the UK? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5b7. Has your pay ever been withheld by your employer? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5b8. Do you know personally of any other domestic workers who have experienced problems with debt or pay? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number here \* Required**

Please enter a whole number (integer).

## 5. Indicators (C): Physical Experience

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5c1. Have you experienced any forms of abuse, harassment, or physical violence? \***  
*Required*

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

**Have you suffered any injuries as a result of the assault? \*** *Required*

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

**Have you ever experienced sexual violence? \*** *Required*

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

**5c2. Have you been forced, deceived or threatened into poor working conditions? \***  
*Required*

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

**5c3. Can you choose whether or not to stay permanently in the household overnight?**

**\* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5c4. Has your employer ever threatened or intimidated you? \* Required**

- ☐ Yes
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5c5. Has your employer ever verbally abused you (e.g. shouted, insulted, tried to humiliate you, or called you names, etc.)? \* Required**

- ☐ Yes, Often
- ☐ Yes, Sometimes
- ☐ Maybe once or twice
- ☐ Never
- ☐ I don't know

**How often does this happen per month on average? Insert number**

**5c6. Do you know personally of any other domestic workers that have had any experiences related to the use of threat or force? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number here**

**\* Required**

Please enter a whole number (integer).

## 5. Indicators (D): Labour Rights

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5d1. Do you have the option to negotiate your working arrangements? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5d2. Do you have a written statement or a signed contract with your agency or employer? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**If so, have you been requested to perform additional unpaid tasks outside your agreed responsibilities? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5d3. Are you self-employed, work as an employee, or work under a domestic work agency (agency worker)? \* Required**

- ☐ Self-employed
- ☐ Employee
- ☐ Agency worker



**5d4. Would you like to check the employment protections to which you are entitled?**

**\* Required**

☐ Yes

☐ No

## Indicators D(2): Labour Rights

**Please tick the option that applies to you:** *Optional*

- ☐ 1. employment protections for a privately-employed worker
- ☐ 2. employment protection for an agency worker
- ☐ 3. return to main survey

## Indicators D(2): Labour Rights

Please mark, if you have NOT received any of the following (you can select more than one option): \* *Required*

- ☐ Protection from unlawful deductions from wages
- ☐ 5.6 weeks of paid annual leave (both part-time and full-time)
- ☐ The statutory minimum length of rest breaks: one 20 minute rest break during working day for more than 6 hours of each work day; 11 hours rest between working days and a 24 hour break without any work each week.
- ☐ To work no more than 48 hours on average per week or to opt out of this right if you choose
- ☐ Protection against unlawful discrimination
- ☐ Protection for 'whistle blowers' who report wrongdoing in the workplace
- ☐ Sick pay
- ☐ Maternity pay
- ☐ Paternity pay
- ☐ Parental pay

Next \* *Required*

- ☐ Please click here to complete the survey

## Indicators D(2): Labour Rights

Please mark if you have NOT received the following information as part of your contract (you can select more than one option): \* *Required*

- ☐ The minimum rate of pay you can expect
- ☐ A sample payslip giving an estimate of your take home pay after things like National Insurance, Income Tax or private healthcare
- ☐ Who is paying you
- ☐ If you have any fees to pay
- ☐ If you're entitled to any benefits

## Indicators D(3): Labour Rights

### 5d5. Who is your employer? \* Required

- ☐ A private individual
- ☐ An agency
- ☐ I'm self-employed
- ☐ Other (please specify)
- ☐ I don't know

If you selected Other, please specify:

### 5d6. How did you get your most recent job? \* Required

- ☐ Personal referral
- ☐ Responding to a private advertisement
- ☐ Through a UK-based agency
- ☐ Through an agency based overseas
- ☐ Other (please specify)

If you selected Other, please specify:

### 5d7. How good is a match there between your skills and qualifications and the requirements of your role? \* Required

- ☐ There is a good match
- ☐ I am over-qualified for this role
- ☐ I am underqualified for this role
- ☐ I don't know

**5d8. Does your weekly rest last longer than 24 hours consecutively? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5d9. How often have you worked overtime than that you felt was excessive? \* Required**

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5d10. Do you feel you suffer from a lack of privacy in your work? \* Required**

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5d11. Do you know personally of any other domestic workers who have experienced any of the above related to labour rights? (Including working excessive overtime, a failure to obtain daily or weekly breaks or annual leave) If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number here \* Required**

Please enter a whole number (integer).

## 5. Indicators (E): Mental Health

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5e1. Do you have friends outside your work? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5e2. Do you feel you rely too much on your employer for emotional support? \* Required**

- ☐ Yes
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5e3. Please tick all that apply to you: \* Required**

- ☐ I am generally comfortable and happy.
- ☐ I am generally fearful and anxious.
- ☐ I am interested and engaged in activities outside my work.
- ☐ I am not interested or engaged in activities outside my work.
- ☐ I am generally happy, calm and peaceful.
- ☐ I am generally shifting between sadness and aggression.
- ☐ I believe I can trust others around me.
- ☐ I find it difficult to trust others.
- ☐ I can make my own decisions.
- ☐ I find it difficult to make even simple decisions.
- ☐ I don't have any problems with concentration or memory.
- ☐ I often have problems with concentration and memory.
- ☐ Other, please specify

If you selected Other, please specify:

**5e4. Do you know personally of any other domestic workers who suffer from mental ill health? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) Insert number here \* Required**

Please enter a whole number (integer).



## 5. Indicators (F): Well-being and Support

Please answer the following questions in relation to your current, or most recent, role as a domestic worker:

**5f1. Does your agent or employer ever speak to people in authority (e.g. government official; local authority representative or inspection agency) on your behalf? \***  
*Required*

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5f2. Has your employer, or their agent, withheld from you your travel and identity documentation? \*** *Required*

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5f3. Do you know personally of any other domestic workers who do not have access to their own travel and identity documents? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) Insert number \***  
*Required*

Please enter a whole number (integer).

**5f4. Do you feel your working environment is safe and healthy? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5f5. Do you have access to medical care? \* Required**

- ☐ Yes
- ☐ No
- ☐ I don't know

**5f6. Do you know personally of any other domestic workers who do not have access to medical care? If so, how many? (Please indicate the number, or state 'zero' if this does not apply to anyone you know) Insert number here \* Required**

Please enter a whole number (integer).

**5f7. Other than family or friends, have you met with anyone who wanted to check on your wellbeing or working conditions? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5f8. Do you have access to good-quality food, water and sanitation? \* Required**

- ☐ Yes, always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ I don't know

**5f9. Do you know personally of any other domestic workers who suffer from bad environmental conditions? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) Insert number here. \* Required**

Please enter a whole number (integer).

**5f10. Do you know who might help you if you are not being properly paid or properly treated? \* Required**

- ☐ Yes
- ☐ No

**5f11. Do you know personally of any other domestic workers who do NOT know where to go for help? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) \* Required**

Please enter a whole number (integer).

## NRM (National Referral Mechanism)

**5f12. Have you or someone you know personally been advised to enter the NRM? \***  
*Required*

- ☐ I have been advised to enter the NRM and was referred
- ☐ I was advised, but decided not to enter the NRM
- ☐ I know someone personally who was advised to enter the NRM and was referred
- ☐ I know someone personally who was advised to enter then NRM, but decided not to
- ☐ No
- ☐ I don't know

## NRM (National Referral Mechanism) 1

**5f13. How accessible did you find the NRM system? \* Required**

- ☐ Very accessible
- ☐ Fairly accessible
- ☐ Fairly inaccessible
- ☐ Very inaccessible
- ☐ No opinion

**5f14. Which, if any, organisations supported your referral? \* Required**

- ☐ the police
- ☐ the Home Office
- ☐ UK Visas and Immigration
- ☐ Border Force
- ☐ Immigration Enforcement
- ☐ National Crime Agency
- ☐ A local authority
- ☐ Gangmasters and Labour Abuse Authority (GLAA)
- ☐ Salvation Army
- ☐ Migrant Help
- ☐ Medaille Trust
- ☐ Kalayaan
- ☐ Barnardo's
- ☐ Unseen
- ☐ NSPCC (CTAC)
- ☐ BAWSO
- ☐ New Pathways
- ☐ Refugee Council
- ☐ Other (please specify)
- ☐ I did not receive any formal support
- ☐ Other

If you selected Other, please specify:

**5f15. Do you know personally of any other domestic workers who went through the NRM system? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number \* Required**

Please enter a whole number (integer).

**5f16. Do you know personally of any other domestic workers who have suffered from severe forms of labour exploitation such as human trafficking or modern slavery who have NOT used the NRM? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) Insert number here \* Required**

Please enter a whole number (integer).

**5f17. In what, if any, ways could the NRM system be made more accessible for domestic workers? \* Required**

Next \* Required

☐ Please click here to complete the survey

## NRM (National Referral Mechanism) 2

5f18. Why did you not want to be referred? \* Required

5f15. Do you know personally of any other domestic workers who went through the NRM system? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know). Insert number \* Required

Please enter a whole number (integer).

5f16. Do you know personally of any other domestic workers who have suffered from severe forms of labour exploitation such as human trafficking or modern slavery who have NOT used the NRM? If so, how many? (Please indicate the number, or state '0' if this does not apply to anyone you know) Insert number here \* Required

Please enter a whole number (integer).

5f17. In what, if any, ways could the NRM system be made more accessible for domestic workers? \* Required

Next \* Required

☐ Please click here to complete the survey



## NRM (National Referral Mechanism) 3

**5f14. Which, if any, organisations supported their referral? \* Required**

- ☐ the police
- ☐ the Home Office
- ☐ UK Visas and Immigration
- ☐ Border Force
- ☐ Immigration Enforcement
- ☐ National Crime Agency
- ☐ A local authority
- ☐ Gangmasters and Labour Abuse Authority (GLAA)
- ☐ Salvation Army
- ☐ Migrant Help
- ☐ Medaille Trust
- ☐ Kalayaan
- ☐ Barnardo's
- ☐ Unseen
- ☐ NSPCC (CTAC)
- ☐ BAWSO
- ☐ New Pathways
- ☐ Refugee Council
- ☐ Other (please specify)
- ☐ They did not receive any formal support
- ☐ I don't know

If you selected Other, please specify:

**5f17. In what, if any, ways could the NRM system be made more accessible for domestic workers? \* Required**

Next \* *Required*

☐ Please click here to complete the survey

## NRM (National Referral Mechanism) 4

**5f18. Why did they not want to be referred? \* Required**

**5f17. In what, if any, ways could the NRM system be made more accessible for domestic workers? \* Required**

**Next \* Required**

☐ Please click here to complete the survey

## 6. Conclusion and Contact Numbers

**6a. What do you think is the most satisfying aspect of your work?** *Optional*

**6b. What do you think is the most unsatisfactory aspect of your work?** *Optional*

**6c. Are there ways your work could be done that would make it easier for you?**  
*Optional*

**6d. Please add any further comments.** *Optional*

**6e. With the questions asked above, what do you feel best describes the working conditions that you experience as a domestic worker? \* Required**

- ☐ Decent work
- ☐ Acceptable work
- ☐ Neither decent work nor exploitation
- ☐ Minor Exploitation
- ☐ Severe Exploitation
- ☐ I don't know

**6f. Tick as many as that applies to what you want to do next \* Required**

**+ More info**

- ☐ I am happy to carry on with my job as it is
- ☐ I would like help to make changes to my job
- ☐ I would like to move to do the same type of work but in a different place
- ☐ I would like to do a different job (please explain what)
- ☐ I don't know
- ☐ Other

If you selected Other, please specify:

## Conclusion

Once you submit your survey, one of our team will phone you to confirm your reward voucher, please do not hesitate to let us know your thoughts.

Thank you very much for taking the time to complete this survey. If you would like to nominate other domestic workers working in the UK whom you know personally to complete this survey, you can do so now. You will be rewarded with an additional £5 Tesco voucher for each domestic worker that we approach and who completes a survey!

Would you like to nominate another domestic worker to complete this survey? \* *Required*

- ☐ Yes
- ☐ No

**Please enter below the mobile number of the domestic worker that you would like to nominate (Please obtain their permission first).**

Contact number 1: *Optional*

Please enter a number.

Contact number 2:

Contact number 3: *Optional*

Contact number 4:

Contact number 5:

## Claim

Thank you very much for your participation in this survey.

Your responses are very important to us. Please insert your own mobile phone number and email address here to claim your voucher: Contact Number: \* *Required*

Email: \* *Required*

If you wish, please use this space to add any further comments that you would like to make.



## Conclusion

If completing this survey has raised any concerns for you about your own situation or the working conditions of someone that you know, you can read our signposting guide that includes the contact details for organisations that will be able to offer you further guidance and support.

[https://static.onlinesurveys.ac.uk/media/account/171/survey/986708/question/signposting\\_guide.pdf](https://static.onlinesurveys.ac.uk/media/account/171/survey/986708/question/signposting_guide.pdf)

Thank you again for your interest and participation in the survey.

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