**Sean M. Ottaway 1149 Laurel Hill Rd., Knoxville TN 37923**

**Cell - 865-712-9240**

**ottawaysean@gmail.com**

**Summary:**

* Tennessee Tech Electrical Engineering 2027 student, concentration Mechatronics
* Computer Information Technology Programming graduate from Pellissippi State Community College. Knowledge of object-oriented programming, basic networking, and database systems. Experience with computer hardware and software.
* Use of Microsoft Word, Microsoft Excel, Microsoft Access, NetBeans, IntelliJ, Visual Studio, Eclipse, CodeLite, AS400 and other terminal based programs. Experience with operating systems such as Linux, Mac OS, and Windows.
* Use of updating/installing software, changing out hardware in computers, building personal computers.
* Effective communicator with supervisors, co-workers, and public.

**Professional Experience**

**Walgreens – July 2015-present**

Shift Lead

* Supervises daily store operations and keeps employees in workflow.
* Counts and logs money processed through cash registers.
* Maintains and solves issues with customers and employees.
* Processes issues with store equipment and directly reports any issues to tech support or upper management.
* Delegates tasks to employees and oversees that tasks are completed.
* Reviews metrics and goals with upper management, coming up with solutions to increase metrics.
* Controls and maintains inventory.

Pharmacy Technician

* Processed and filled prescriptions, assisted patients. Assisted insurance representatives and medical professionals with pharmaceutical information.
* Worked with custom software to complete pharmacy tasks and use of AS400.
* Awarded Employee of The Month August 2018.

**Achievements:**

**Education:**

**Pellissippi State Community College**

* 5/2024 – Associates of Science
* 8/2020 - Associate of Applied Science in Computer Information Technology – Programming
* 5/2019 – Certificate in Information System Fundamentals

**Capstone Project**

* Curvefit 2 – member of the Curvefit 2 team under the direction of Dr. Rick Sparks. Developed Curvefit 2 software, written in JavaFXML. This software is used to calculate the half-life period for chemotherapy patients. Project timeline - January - May 2020.

**Hobbies:**

Mechanical

* Repairing and maintaining automotive vehicles and other mechanical equipment.
* Use of Scan Tools, Voltmeter/Multimeters, Drill Press, Grinders, and various other types of tools.

Programming

* Enjoy writing programs and knowledge of different languages such as C/C++, C#, Java/FX/FXML, HTML, JavaScript, CSS, and Lua.