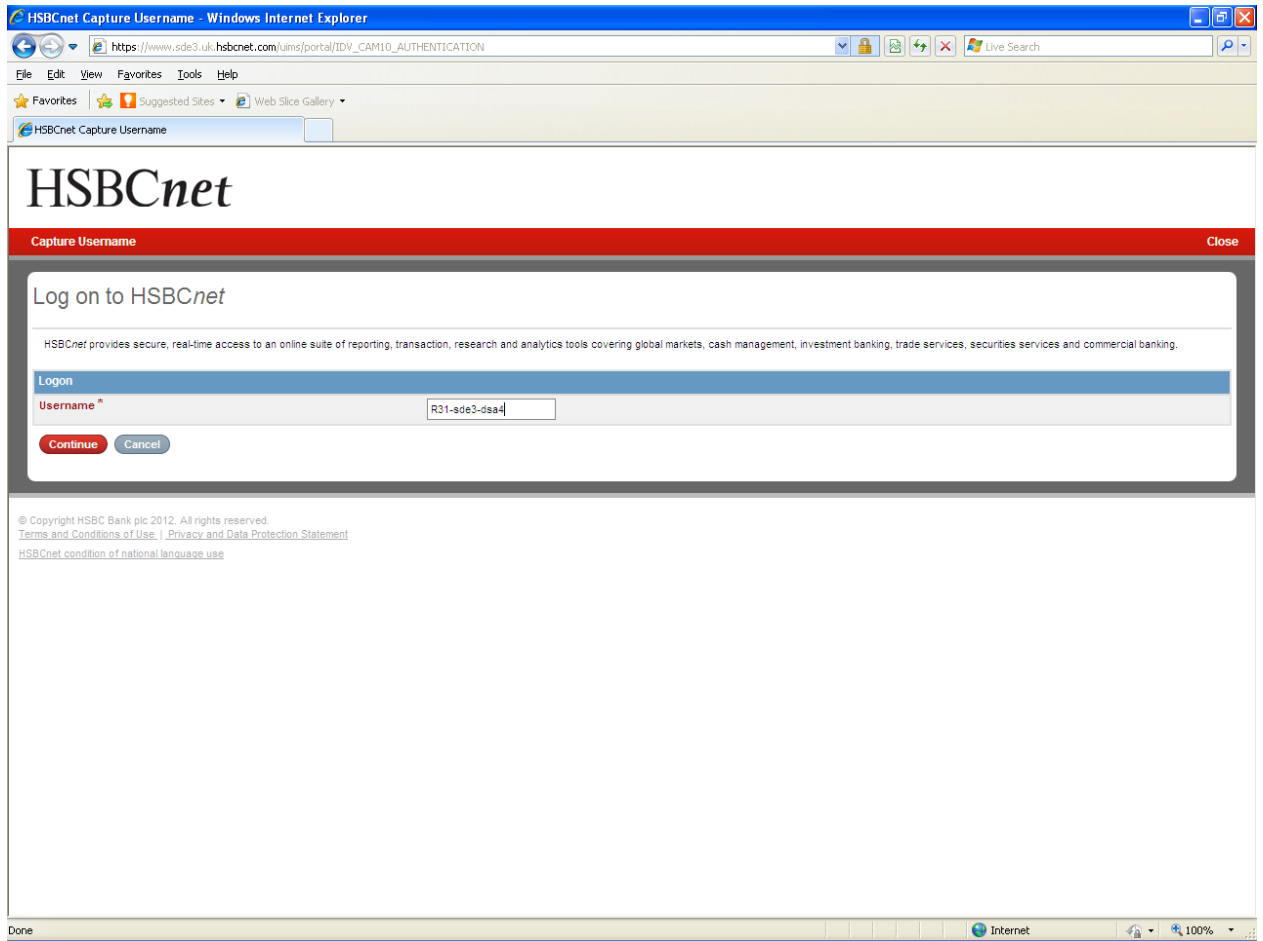


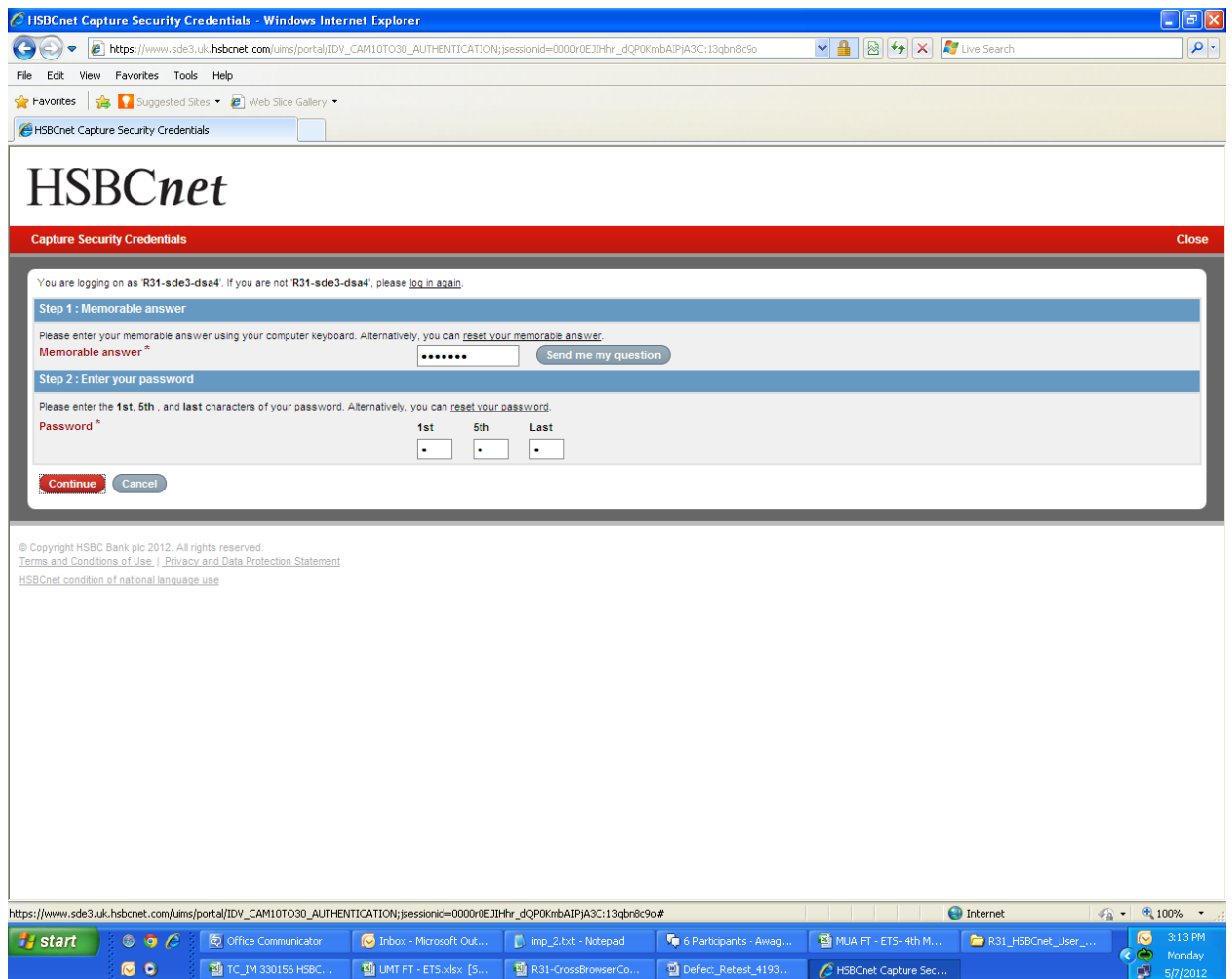
Logon to HSBCnet and click on admin tab. Under Activity log Query, select Activity type as "change or delete".

It will generate reports as per search criteria

User ID : R31-sde3-dsa4

- 1) Logon to HSBCnet with a System Administrator





- 2) Click on Admin tab from Landing page

HSBCnet My HSBCnet - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/uims/portal/HSBCnet/Landing;jsessionid=0000r0E3D#r\_dQP0KmbAIPJA3C:13qbn8c9o

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet My HSBCnet

HSBCnet

Welcome R31-sde3-dsa4 R31-sde3-dsa4 | Profile

My HSBCnet

Admin Admin

Receivables

Accounts

Payment

More

Learning Centre

Logout

HSBCnet > My

User Management

User Authorisation Summary

Important

Account Management

Activity Log Query

Account Services Activity Log

Administration Reports

Last login: 07-May-12 09:25 GMT

Useful Links

Personalise

Help

Systems maintenance notice

HSBCnet will undergo regular systems maintenance and will be unavailable from 4pm through midnight Saturday 21 January (GMT). We expect HSBCnet to be fully available following this maintenance period. Thank you.

Systems maintenance notice

Customers in Greece

Customers with Bahrain accounts

Information centre

Balance and Transaction Reporting

Help Edit

The Balance and Transaction Reporting tool enables you to view current and historical balance, statement and transactional information relating to your accounts. Available information includes both end of day and, where available, real time intra day details.

Quick filter

Current account group All Accounts

No filters applied

Display number of rows per page 10 25 50

Account number	Current available	Current ledger
GB Great Britain HBEU ( USD - US DOLLAR )		
400515-36656955	Not Available	Not Available
Subtotal	0.00	0.00

https://www.sde3.uk.hsbcnet.com/uims/portal/HSBCnet/Admin;jsessionid=0000r0E3D#r\_dQP0KmbAIPJA3C:13qbn8c9o

Internet 100%

HSBCnet Admin - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/HSBCnet/Admin;jsessionid=0000r0E3IHr\_dQP0kmbAIPJA3C:13qbn8c9o

File Edit View Favorites Tools Help

HSBCnet Admin

# HSBCnet

Welcome R31-sde3-dsa4 R31-sde3-dsa4 | Profile

My HSBCnet Admin Receivables Accounts Payment More Learning Centre Logoff

HSBCnet > Admin Last login: 07-May-12 09:25 GMT Useful Links Personalise Help

### User Management

View User Profile

View User Access Level

Modify User Profile

Modify User Access Level

Modify Multi User Access Level by Account

Suspend User

Reactivate Suspended User

Delete User

Create New User Invitation Email

Manage Security Devices

Manage Smart Cards

View User IP Address Restrictions

### User Authorisation Summary

Location of Business: (All Locations)

Action Status: Pending Review, Incomplete Reject, Pending Repair, Incomplete Entitlements, Incomplete Send to Repair, Incomplete Approve, Awaiting, Pending Approval

Function Type: Revoke Smart Card, Modify User, eRFP Client Activation, Additional Reader/Software, User Delete, User Setup, Multi User Access Control, Access Control, Issue Smart Card, Security Information Reset, Replace Smart Card, User Reactivation

Date Range (dd/mm/yyyy):

Name / Company	Location	Pending Action	Activity Date (dd/mm/yyyy)
R31DP260SAD01, R31DP260SAD01 hsbc	INDIA	Modify User - Pending Approval	02/05/2012 07:53
R31DP270SAD01, R31DP270SAD01 hsbc	INDIA	Modify User - Pending Approval	02/05/2012 07:30
R31-sde3-dsa3, R31-sde3-dsa3 hsbc	INDIA	Modify User - Pending Approval	26/04/2012 06:40

(1 item remaining)

### Account Management

Current account group All Accounts

Select account group

	Pending authorisation
Maintain Signature Limits	5
Maintain Account Identification	0
Maintain Account Groups	3

\*The numbers above are indicative of the instruction count at customer level.

### Activity Log Query

Activity date (dd/mm/yyyy) From 06/05/2012 To 07/05/2012

Activity type Please select

Go Clear

### Account Services Activity Log

Activity date (dd/mm/yyyy) From To

Activity type Please select

Go Clear

### Administration Reports

Report type \* Please select

Go

- Reach to Activity Log Query tool, Select Activity Date, Select Activity Type as 'Change' and click on Go button

HSBCnet Admin - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/HSBCnet/Admin;jsessionid=0000r0E3IHr\_dQP0kmbAIPJA3C:13qbn8c9o

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Admin

HSBCnet

Welcome R31-sde3-dsa4 R31-sde3-dsa4 | Profile

My HSBCnet Admin Receivables Accounts Payment More

Learning Centre Logoff

HSBCnet > Admin Last login: 07-May-12 09:25 GMT Useful Links Personalise Help

User Management

Help

View User Profile

View User Access Level

Modify User Profile

Modify User Access Level

Modify Multi User Access Level by Account

Suspend User

Reactivate Suspended User

Delete User

Create New User Invitation Email

Manage Security Devices

Manage Smart Cards

View User IP Address Restrictions

User Authorisation Summary

Help Edit

Location of Business: (All Locations)

Action Status: Pending Review, Incomplete Reject, Pending Repair, Incomplete Entitlements, Incomplete Send to Repair, Incomplete Approve, Awaiting, Pending Approval

Function Type: Revoke Smart Card, Modify User, eRFP Client Activation, Additional Reader/Software, User Delete, User Setup, Multi User Access Control, Access Control, Issue Smart Card, Security Information Reset, Replace Smart Card, User Reactivation

Date Range (dd/mm/yyyy):

Name / Company	Location	Pending Action	Activity Date (dd/mm/yyyy)
R31DP260SAD01, R31DP260SAD01 hsbc	INDIA	Modify User - Pending Approval	02/05/2012 07:53
R31DP270SAD01, R31DP270SAD01 hsbc	INDIA	Modify User - Pending Approval	02/05/2012 07:30
R31-sde3-dsa3, R31-sde3-dsa3 hsbc	INDIA	Modify User - Pending Approval	28/04/2012 06:40

Account Management

Help

Current account group All Accounts

Select account group

Pending authorisation

Maintain Signature Limits

5

Maintain Account Identification

0

Maintain Account Groups

3

The numbers above are indicative of the instruction count at customer level.

Activity Log Query

Help

Activity date (dd/mm/yyyy)

From 19/04/2012 To 07/05/2012

Activity type

Change activity

Go Clear

Account Services Activity Log

Help

Activity date (dd/mm/yyyy)

From To

Activity type

Please select

Go Clear

Administration Reports

Help

Report type \*

Please select

Go

javascript:goALQLaunch('/ums/portal/ALQAdvForm/P1;jsessionid=0000r0E3IHr\_dQP0kmbAIPJA3C:13qbn8c9o?pp=HSBCnet/Admin', document)

HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm/P1;sessionId=0000r0EJlHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=HSBCnet/Admin

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

# HSBCnet

Query Criteria

Close

Activity Log Advanced Query > Query Criteria > Activity Log Query

My HSBCnet Customer Support Help

Select allUnselect all

Quick Search

Please select one or more delete activity statuses for the report:

Status

☒ Approved

☒ Rejected

Please select user management actions for the report:

Create user

☐

Profile changes

☐

Access changes

☐

Users suspended

☐

Users reactivated

☐

Please select smart card actions for the report:

Replace smart card

☐

Revoke smart card

☐

Order additional smart card device

☐

Initiate smart card renewal

☐

Activate smart card renewal

☐

Cancel smart card renewal

☐

Declined smart card renewal

☐

Issue smart card

☐

Please select one time password actions for the report:

Security device setup

☐

Security device pin reset

☐

Security device revocation

☐

Security device deactivation

☐

Security device activated

☐

Security device re-synchronization

☐

Security device override

☐

Order additional security device

☐

Please select security information reset actions for the report:

Online password reset

☐

Offline password reset

☐

Date / User Information

Activity date (dd/mm/yyyy)

From

To

19/04/2012

07/05/2012

All times recorded are GMT.

Username (user performed on)

Username (user performed by)

Done

Internet100%

HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm(P1);sessionId=0000r0EJIHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=HSBCnet/Admin

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

Please select one or more delete activity statuses for the report:

Status ☒ Approved ☒ Rejected

Please select user management actions for the report:

Create user	<input type="checkbox"/>	Profile changes	<input type="checkbox"/>
Access changes	<input type="checkbox"/>	Users suspended	<input type="checkbox"/>
Users reactivated	<input type="checkbox"/>		

Please select smart card actions for the report:

Replace smart card	<input type="checkbox"/>	Revoke smart card	<input type="checkbox"/>
Order additional smart card device	<input type="checkbox"/>	Initiate smart card renewal	<input type="checkbox"/>
Activate smart card renewal	<input type="checkbox"/>	Cancel smart card renewal	<input type="checkbox"/>
Declined smart card renewal	<input type="checkbox"/>	Issue smart card	<input type="checkbox"/>

Please select one time password actions for the report:

Security device setup	<input type="checkbox"/>	Security device pin reset	<input type="checkbox"/>
Security device revocation	<input type="checkbox"/>	Security device deactivation	<input type="checkbox"/>
Security device activated	<input type="checkbox"/>	Security device re-synchronization	<input type="checkbox"/>
Security device override	<input type="checkbox"/>	Order additional security device	<input type="checkbox"/>

Please select security information reset actions for the report:

Online password reset	<input type="checkbox"/>	Offline password reset	<input type="checkbox"/>
-----------------------	--------------------------	------------------------	--------------------------

Date / User Information

Activity date (dd/mm/yyyy) From 19/04/2012 To 07/05/2012

All times recorded are GMT.

Username (user performed on) Username (user performed by)

Select all Unselect all

Submit Clear

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Done Internet 100%

- 4) Select valid date range, check the checkboxes of required selection criteria, enter either performed By or performed On User's name in Username fields and click on Submit button



HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm/P1;sessionId=0000r0EJlHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQReport/P1

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

# HSBCnet

Query Criteria

Close

Activity Log Advanced Query > Query Criteria > Activity Log Query

My HSBCnet Customer Support Help

Select all Unselect all

Quick Search

Please select one or more delete activity statuses for the report:

Status

☒ Approved

☒ Rejected

Please select user management actions for the report:

Create user

☒

Access changes

☒

Users reactivated

☐

Profile changes

☐

Users suspended

☒

Please select smart card actions for the report:

Replace smart card

☐

Order additional smart card device

☒

Activate smart card renewal

☐

Declined smart card renewal

☐

Revoke smart card

☐

Initiate smart card renewal

☒

Cancel smart card renewal

☐

Issue smart card

☐

Please select one time password actions for the report:

Security device setup

☐

Security device revocation

☐

Security device activated

☐

Security device override

☒

Security device pin reset

☐

Security device deactivation

☒

Security device re-synchronization

☐

Order additional security device

☐

Please select security information reset actions for the report:

Online password reset

☐

Offline password reset

☒

Date / User Information

Activity date (dd/mm/yyyy)

From

To

19/04/2012

07/05/2012

All times recorded are GMT.

Username (user performed on)

Username (user performed by)

R31-SDE3-DSA1

Done

Internet 100%

HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm/P1;sessionId=0000r0EJHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQReport/P1

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

Please select one or more delete activity statuses for the report:

Status

☒ Approved

☒ Rejected

Please select user management actions for the report:

Create user

☒

Profile changes

☐

Access changes

☒

Users suspended

☒

Users reactivated

☐

Please select smart card actions for the report:

Replace smart card

☐

Revoke smart card

☐

Order additional smart card device

☒

Initiate smart card renewal

☒

Activate smart card renewal

☐

Cancel smart card renewal

☐

Declined smart card renewal

☐

Issue smart card

☐

Please select one time password actions for the report:

Security device setup

☐

Security device pin reset

☐

Security device revocation

☐

Security device deactivation

☒

Security device activated

☐

Security device re-synchronization

☐

Security device override

☒

Order additional security device

☐

Please select security information reset actions for the report:

Online password reset

☐

Offline password reset

☒

Date / User Information

Activity date (dd/mm/yyyy)

From

To

19/04/2012

07/05/2012

All times recorded are GMT.

Username (user performed on)

R31-SDE3-DSA1

Username (user performed by)

Select all

Unselect all

Submit

Clear

Submit

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javascript:goALQSubmit('/ums/portal/ALQReport/P1;sessionId=0000r0EJHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQAdvForm/P1', document)

Internet 100%

HSBCnet Query Results - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQReport/P1;jsessionid=0000r0EJIHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQAdvForm/P1

File Edit View Favorites Tools Help

Favorites

Suggested Sites

Web Slice Gallery

HSBCnet Query Results

HSBCnet

Query Results

Close

Activity Log Report > Query Results > Activity Log Query

My HSBCnet | Customer Support | Help

Report run by: R31-sde3-dsa4, R31-sde3-dsa4 (R31-sde3-dsa4)

Quick Search

Selected status

Status

Approved

Rejected

Selected action

Action

Create user Access changes Users suspended Order additional smart card device Initiate smart card renewal Security device deactivation Security device override Offline password reset

Date / User Information

Activity date (dd/mm/yyyy)

From 19/04/2012 To 07/05/2012

Username (user performed on)

R31-SDE3-DSA1

Username (user performed by)

- All -

Refine search criteria

Search Result

User account	Submit date/time (GMT)	Prepared/Initiated by	Date/Time (GMT)	First authorised by	Date/Time (GMT)	Final authorised by	Date/Time (GMT)	Approved	Action	Att
R31-SDE3-DSA1	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:40:15	Bank Staff	20/04/2012 11:40:15	Y	User Profile and Entitlement Management	Wa
R31-SDE3-DSA1	24/04/2012 10:41:28	R31-SDE3-DSA4	24/04/2012 10:41:28	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	User Profile and Entitlement Management	Wa
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Act
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Act

Done

Internet

100%

HSBCnet Query Results - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQReport/P1;jsessionid=0000r0EJIHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQAdvForm/P1

File Edit View Favorites Tools Help

HSBCnet Query Results

HSBCnet

Query Results

Close

Activity Log Report > Query Results > Activity Log Query

My HSBCnet | Customer Support | Help

Report run by: R31-sde3-dsa4, R31-sde3-dsa4 (R31-sde3-dsa4)

Quick Search

Selected status

Status

Approved  
Rejected

Selected action

Action

Create user Access changes Users suspended Order additional smart card device Initiate smart card renewal Security device deactivation Security device override Offline password reset

Date / User Information

Activity date (dd/mm/yyyy)

From 19/04/2012 To 07/05/2012

Username (user performed on)

R31-SDE3-DSA1

Username (user performed by)

- All -

Refine search criteria

Search Result

d by	Date/Time (GMT)	Final authorised by	Date/Time (GMT)	Approved	Action	Attribute	Attribute changed from	Attribute changed to	Company	OFPR Code
	20/04/2012 11:40:15	Bank Staff	20/04/2012 11:40:15	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc	
	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc	
	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Services Activity Log	N	Y	hsbc	
	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Management	N	Y	hsbc	

Done

Internet 100%

- 5) Click on the PDF Icon and verify

CCP ALQ ALQDownload;jsessionid=0000r0EJH1hr\_dQP0KmbAIPjA3C\_13qbn8c9oDd04c60d[1].pdf - Adobe Reader

File Edit View Document Tools Window Help

1 / 1 92.8% Find

## HSBCnet

### Activity Log Query

Report run by: R31-sde3-dsa4, R31-sde3-dsa4 (R31-sde3-dsa4)

**Quick Search**

**Selected status**

Status Approved  
Rejected

**Selected action**

Action Create user Access changes Users suspended Order additional smart card device Initiate smart card renewal Security device deactivation Security device override Offline password reset

**Date / User information**

Activity date (dd/mm/yyyy) From 19/04/2012 To 07/05/2012

Username (user performed on) R31-SDE3-DSA1 Username (user performed by) - All -

**Search Result**

User account	Submit date/time (GMT)	Prepared/initiated by	Date/Time (GMT)	First authorised by	Date/Time (GMT)	Final authorised by	Date/Time (GMT)	Approved	Action	Attribute	Attribute changed from	Attribute changed to	Company	OFPR Code
R31-SDE3-DSA1	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:40:15	Bank Staff	20/04/2012 11:40:15	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc	
R31-SDE3-DSA1	24/04/2012 10:41:26	R31-SDE3-DSA4	24/04/2012 10:41:28	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc	
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Services Activity Log	N	Y	hsbc	
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Management	N	Y	hsbc	

Time of report: 07 May 2012 09:52:36 GMT  
- End of report -

1

- 6) Click on the Excel Icon and verify

CCP-ALQ-ALQDownload;sessionid=0000r0EjIHhr\_dQP0KmbAIPjA3C\_13qbn8C9oe228d3cf[1].xls - Microsoft Excel

Home Insert Page Layout Formulas Data Review View

Clipboard Font Alignment Number Styles Cells Editing

A1 HSBNet

1 **HSBnet**

2

3 **Activity Log Query**

4

5

6 Report run by: R31-sde3-dsa4, R31-sde3-dsa4 (R31-sde3-dsa4)

7

Quick Search	
Selected status	
Status	Approved Rejected
Selected action	
Action	Create userÂ Access changesÂ Users suspendedÂ Order additional smart card deviceÂ Initiate smart card renewalÂ Security device deactivationÂ Security device overrideÂ Offline password resetÂ
Date / User Information	
Activity date (dd/mm/yyyy)	From 19/04/2012 To 07/05/2012
Username (user performed on)	R31-SDE3-DSA1
Username (user performed by)	- All -

17

Search Result							
User account	Submit date/time (GMT)	Prepared/Initiated by	Date/Time (GMT)	First authorised by	Date/Time (GMT)	Final authorised by	Date/Time (GMT)
R31-SDE3-DSA1	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:40:15	Bank Staff	20/04/2012 11:40:15
R31-SDE3-DSA1	24/04/2012 10:41:28	R31-SDE3-DSA4	24/04/2012 10:41:28	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57

23

24 Time of report: 07 May 2012 09:52:54 GMT

25

26 - End of report -

27

28

29

30

CCP-ALQ-ALQDownload;sessionid=

Ready 100%

CCP-ALQ-ALQDownload;jsessionid=0000r0EJlHr\_dQP0KmbAIPjA3C\_13qbn8c9oe228d3cf[1].xls - Microsoft Excel

Search Result									
Final authorised by	Date/Time (GMT)	Approved	Action	Attribute	Attribute changed from	Attribute changed to	Company	OFPR Code	
Bank Staff	20/04/2012 11:40:15	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc		
R31-SDE3-DSA3	24/04/2012 10:47:57	Y	User Profile and Entitlement Management	Warehouse Location	0	0	hsbc		
R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Services Activity Log	N	Y	hsbc		
R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Account Management	N	Y	hsbc		

CCP-ALQ-ALQDownload;jsessionid=

- 7) Click on Refine search Criteria action button and verify

HSBCnet Query Results - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQReport/P1;jsessionid=0000r0EJIHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQAdvForm/P1

File Edit View Favorites Tools Help

Favorites

Suggested Sites

Web Slice Gallery

HSBCnet Query Results

HSBCnet

Query Results

Close

Activity Log Report > Query Results > Activity Log Query

My HSBCnet | Customer Support | Help

Report run by: R31-sde3-dsa4, R31-sde3-dsa4 (R31-sde3-dsa4)

Quick Search

Selected status

Status

Approved

Rejected

Selected action

Action

Create user Access changes Users suspended Order additional smart card device Initiate smart card renewal Security device deactivation Security device override Offline password reset

Date / User Information

Activity date (dd/mm/yyyy)

From 19/04/2012 To 07/05/2012

Username (user performed on)

R31-SDE3-DSA1

Username (user performed by)

- All -

Refine search criteria

Search Result

Refine search criteria

User account	Submit date/time (GMT)	Prepared/Initiated by	Date/Time (GMT)	First authorised by	Date/Time (GMT)	Final authorised by	Date/Time (GMT)	Approved	Action	Att
R31-SDE3-DSA1	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:38:41	Bank Staff	20/04/2012 11:40:15	Bank Staff	20/04/2012 11:40:15	Y	User Profile and Entitlement Management	Wa
R31-SDE3-DSA1	24/04/2012 10:41:28	R31-SDE3-DSA4	24/04/2012 10:41:28	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	User Profile and Entitlement Management	Wa
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Acc
R31-SDE3-DSA1	24/04/2012 10:41:32	R31-SDE3-DSA4	24/04/2012 10:41:32	R31-SDE3-DSA3	24/04/2012 10:47:57	R31-SDE3-DSA3	24/04/2012 10:47:57	Y	Access Control	Acc

Done

Internet 100%



HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm/P1;sessionId=0000r0EJlHr\_dQP0KmbAIPJA3C:13qbn8c9o7.pp=ALQReport/P1

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Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

# HSBCnet

Query Criteria

Close

Activity Log Advanced Query > Query Criteria > Activity Log Query

My HSBCnet Customer Support Help

Select all Unselect all

Quick Search

Please select one or more delete activity statuses for the report:

Status

☒ Approved

☒ Rejected

Please select user management actions for the report:

Create user

☒

Access changes

☒

Users reactivated

☐

Profile changes

☐

Users suspended

☒

Please select smart card actions for the report:

Replace smart card

☐

Order additional smart card device

☒

Activate smart card renewal

☐

Declined smart card renewal

☐

Revoke smart card

☐

Initiate smart card renewal

☒

Cancel smart card renewal

☐

Issue smart card

☐

Please select one time password actions for the report:

Security device setup

☐

Security device revocation

☐

Security device activated

☐

Security device override

☒

Security device pin reset

☐

Security device deactivation

☒

Security device re-synchronization

☐

Order additional security device

☐

Please select security information reset actions for the report:

Online password reset

☐

Offline password reset

☒

Date / User Information

Activity date (dd/mm/yyyy)

From

To

19/04/2012

07/05/2012

All times recorded are GMT.

Username (user performed on)

Username (user performed by)

R31-SDE3-DSA1

Done

Internet 100%

HSBCnet Query Criteria - Windows Internet Explorer

https://www.sde3.uk.hsbcnet.com/ums/portal/ALQAdvForm/P1;jsessionid=0000r0EJHr\_dQp0KmbAIPJA3C:13qbr8c9o7.pp=ALQReport/P1

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

HSBCnet Query Criteria

Please select one or more delete activity statuses for the report:

Status	<input checked="" type="checkbox"/> Approved
	<input checked="" type="checkbox"/> Rejected

Please select user management actions for the report:

Create user	<input checked="" type="checkbox"/>	Profile changes	<input type="checkbox"/>
Access changes	<input checked="" type="checkbox"/>	Users suspended	<input checked="" type="checkbox"/>
Users reactivated	<input type="checkbox"/>		

Please select smart card actions for the report:

Replace smart card	<input type="checkbox"/>	Revoke smart card	<input type="checkbox"/>
Order additional smart card device	<input checked="" type="checkbox"/>	Initiate smart card renewal	<input checked="" type="checkbox"/>
Activate smart card renewal	<input type="checkbox"/>	Cancel smart card renewal	<input type="checkbox"/>
Declined smart card renewal	<input type="checkbox"/>	Issue smart card	<input type="checkbox"/>

Please select one time password actions for the report:

Security device setup	<input type="checkbox"/>	Security device pin reset	<input type="checkbox"/>
Security device revocation	<input type="checkbox"/>	Security device deactivation	<input checked="" type="checkbox"/>
Security device activated	<input type="checkbox"/>	Security device re-synchronization	<input type="checkbox"/>
Security device override	<input checked="" type="checkbox"/>	Order additional security device	<input type="checkbox"/>

Please select security information reset actions for the report:

Online password reset	<input type="checkbox"/>	Offline password reset	<input checked="" type="checkbox"/>
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Date / User Information

Activity date (dd/mm/yyyy) From 19/04/2012 To 07/05/2012  
All times recorded are GMT.

Username (user performed on) R31-SDE3-DSA1 Username (user performed by)

Select all Unselect all  
Submit Clear

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Done Internet 100%