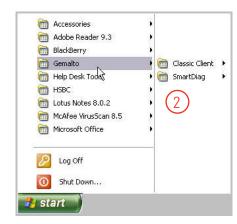
To change your Smart Card PIN (Personal Identification Number), complete the following steps:

Step 1

Insert your Smart Card into the reader.

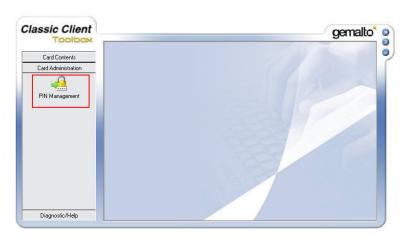
Step 2

Open Gemplus, Gemsafe Toolbox in your computer's start or programs menu.



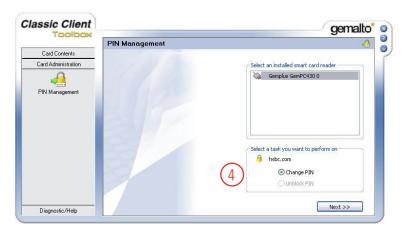
Step 3

In the Gemsafe Toolbox, under Card Administration, click **PIN Management**.



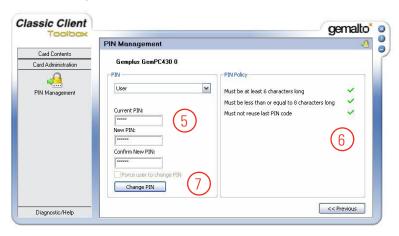
Step 4

Select an installed Smart Card reader. Next, Select **Change PIN** as shown in the image.



Step 5

Enter the Old PIN, the New PIN and confirm the New PIN.



Step 6

For the New PIN, review the PIN Policy Rules for any unchecked rules. All rules must be checked in order to proceed.

Step 7

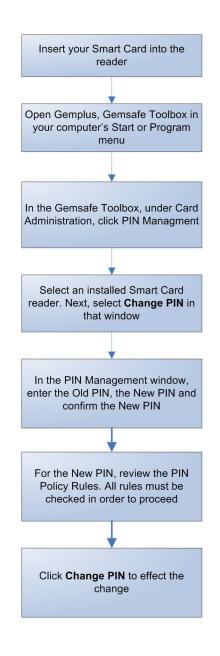
Click Change PIN

Important: If you lose or forget your PIN, you will need a new Smart Card.

June 2011
© Copyright hsbc.com, inc. All rights reserved



Workflow - Changing your Smart Card PIN



Note: If you lose or forget your PIN, you will need a new Smart Card

June 2011

© Copyright hsbc.com, inc. All rights reserved

HSBCnet