



# TAP

[training achievement program]

## SERIES

### TAP Series Food Safety Manager Certification course

#### SECOND CHANCE WARRANTY

Based on studies conducted by major universities on the TAP Series' Food Safety Manager Certification Program demonstrating exceptional certification examination pass results, TAP Series offers Marriott and its affiliate hotels to be re-trained and be given a second chance to pass the examination at no further cost. This offer is for any learner who has followed the below warranty requirements and failed the Marriott approved National Registry examination.

To qualify for the Second Chance Warranty Program, the learner need only meet the following requirements:

- Obtain 90% or better on each lesson, including the sample test.
- Take or re-take the sample test within 48 hours of the examination date scoring 90% or higher.
- Complete the program within four months from date training was started.
- Take the exam in the same language as the language selected for the training.

To apply for the warranty, email a copy of the examination fail notice with cost of examination, name of the learner and mailing address to [info@tapseries.com](mailto:info@tapseries.com). The requirements will be verified and, upon verification, TAP Series will reactivate the training and mail a check for the cost of the next examination.