```
--num orders by distinct customer ID desc
select
       distinct customer id,
       count(distinct delivery id) num orders
from
Skillful Data.Project Data
group by customer id
order by 2 desc;
--total # of distinct users -> 3,192
select
       count(distinct customer_id) total_customers,
from Skillful Data. Project Data;
--total # distinct couriers -> 578
select
       count (distinct Courier id)
from Skillful Data. Project Data;
--num trips by distinct courier desc
select
       distinct Courier_id,
       count (distinct delivery_id) num_deliveries
from Skillful Data. Project Data
group by 1
order by 2 desc;
--span of dataset in days -> 29 days
Select
       timestamp_diff((max(when_the_delivery_started)),(min(when_the_delivery_started)),day
) data span days
from Skillful Data. Project Data;
--top performing nyc zones by revenue desc
select
       zone name,
       count(*) as Num_Orders,
       sum(Total) as Total Rev.
       sum(Total)/count(*) Avg_Order
FROM Skillful Data. Project Data
JOIN Skillful Data.Zone Information ON cast(Zone Information.zone id as int64) =
cast(Project_Data.Pickup_Zone_ID as int64)
GROUP BY zone name
order by total_rev desc;
```

```
--variety of cuisine breakdown by num_orders desc
select
distinct place category,
       count(distinct delivery id) as Num Orders,
       avg(Total) avg order total,
       avg(item quantity) avg item quantity
FROM Skillful Data. Project Data
group by place category
order by num orders desc;
--avg trip duration -> 46.08 min [does this take into account cancellations?]
select
       avg(timestamp_diff(when_the_Courier_arrived_at_dropoff,when_the_delivery_started,
minute)) avg trip duration,
from Skillful_Data.Project_Data;
--num_orders by zone
select
       zd.zone name,
       count(distinct pd.delivery id) num orders,
       avg(pd.total) avg_rev
from Skillful Data.Project Data pd
left join Skillful Data.Zone Information zd on cast(zd.zone id as int64) = pd.Pickup Zone ID
group by 1
order by 2 desc;
--trip duration (ascending), delivery time, and total rating
select
       distinct pd.delivery_id,
       timestamp diff(pd.when the Courier arrived at dropoff,pd.when the delivery started,
       minute) trip duration,
       dr.delivery_time,
       Dr.total rating
from Skillful_Data.Project_Data pd
right join Skillful Data.Ratings dr on dr.delivery id = pd.delivery id
where total_rating is not null
group by 1,2,3,4
order by 2 asc;
--avg delivery time, avg delivery rating, avg total rating, num orders by customer (desc)
[could be used in customer retention analysis]
select
       distinct pd.customer_id,
```

```
avg(timestamp_diff(pd.when_the_Courier_arrived_at_dropoff,pd.when_the_delivery_star
       ted,minute)) avg_deliv_time,
       avg(dr.delivery time) avg deliv time rating,
       avg(dr.total_rating) avg_total_rating,
       count(distinct pd.delivery_id) customer_num_orders
from Skillful Data.Project Data pd
right join Skillful Data.Ratings dr on dr.delivery id = pd.delivery id
where total_rating is not null
group by 1
order by 5 desc;
-- ARPU by distinct customer ID
select
       distinct customer_id,
       count(distinct delivery_id) num_orders,
       sum(Total)/(count(distinct delivery_id)) avg_rev_user
from
Skillful Data.Project Data
group by 1
order by 2 desc;
--avg orders per customer -> 1.63
count(distinct delivery id)/count(distinct customer id)
from Skillful Data. Project Data;
--ordering experience rating count [for a histogram]
select
       distinct Ordering_Experince,
       count(Ordering_Experince)
from Skillful Data.Ratings
where Ordering Experince is not null
group by 1;
--delivery time rating count [for a histogram]
Select
       distinct Delivery_Time,
       count(Delivery Time)
from Skillful_Data.Ratings
where delivery_time is not null
group by 1;
```