Samantha M. Walsh

smwalsh7502@eagle.fgcu.edu | (215) 900-3889 | 9104 Terrabella Court, Naples FL 34109 | github.com/smwalsh7502

WORK EXPERIENCE

The 239   **Jul. 2022 – Present**
Server & Hostess   *Naples, FL*
- Trained new hosts and server staff on proper steps of service, safety, and restaurant protocols
- Served food to guests in a fast, friendly, and professional manner
- Answered questions about the menu and suggested appropriate meal accompaniments

Angelina's Ristorante   **Aug. 2021 – Jul. 2022**
Hostess   *Bonita Springs, FL*
- Warmly welcomed, greeted, and escorted guests to their assigned table
- Booked reservations for guests in person and over the phone courteously
- Addressed customer requests and complaints individually and escalated when necessary

TriState EMS   **Oct. 2020 – Apr. 2021**
Emergency Medical Technician   *Jenkintown, PA*
- Evaluated, treated, and transported patients with life support interventions and quality bedside manner
- Completed detailed documentation for each patient in a timely and effective manner

Reed Technology   **Dec. 2018 – Sep. 2020**
Data Entry Operator and Editor   *Horsham, PA*
- Entered detailed data at a fast pace while maintaining quality and quantity metrics

EDUCATION

Florida Gulf Coast University   **Expected Class of 2024**
BS Software Engineering, GPA 3.9   *Estero, FL*
- President's List
- Member of the Software Engineering Club

SKILLS

Highly skilled and Proficient in: C++, Python, MS Suite
Software: CLion, PyCharm, IDLE, Arduino IDE, MPLAB X IDE, Jet Brains

Projects

The Oregon Trail Game (Python)
   A recreation of the famous text-based adventure game to practice the basics of programming.
Soldier Game (C++)
   A Dungeons and Dragons text-based adventure game made to practice object-oriented programming and creating class objects.

Leadership

Learning Assistant for Intro to Programming
Florida Gulf Coast University
- Supported students individually and in small groups to help their understanding of the basics of programming
- Volunteered free time to have study hours open to students who needed extra assistance
- Assisted the professor in deciding the most appropriate and efficient way to teach a subject

References

Lauren Protano | Assistant Manager at The 239 | lauren@the239naples.com | (845) 381-6036
Mike Ellis | Michelin Star Chef at Seed to Table | mike@the239naples.com | (707) 237-1609