**Samantha M. Walsh**

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**WORK EXPERIENCE**

**The 239 Jul. 2022 – Present**

*Server & Hostess Naples, FL*

* Trained new hosts and server staff on proper steps of service, safety, and restaurant protocols
* Served food to guests in a fast, friendly, and professional manner
* Answered questions about the menu and suggested appropriate meal accompaniments

**Angelina’s Ristorante Aug. 2021 – Jul. 2022**

*Hostess Bonita Springs, FL*

* Warmly welcomed, greeted, and escorted guests to their assigned table
* Booked reservations for guests in person and over the phone courteously
* Addressed customer requests and complaints individually and escalated when necessary

**TriState EMS Oct. 2020 – Apr. 2021**

*Emergency Medical Technician Jenkintown, PA*

* Evaluated, treated, and transported patients with life support interventions and quality bedside manner
* Completed detailed documentation for each patient in a timely and effective manner

**Reed Technology Dec. 2018 – Sep. 2020**

*Data Entry Operator and Editor Horsham, PA*

* Entered detailed data at a fast pace while maintaining quality and quantity metrics

**EDUCATION**

**Florida Gulf Coast University Expected Class of 2024**

*BS Software Engineering, GPA 3.9 Estero, FL*

* President’s List
* Member of the Software Engineering Club

**SKILLS**

Highly skilled and Proficient in: C++, Python, MS Suite

Software: CLion, PyCharm, IDLE, Arduino IDE, MPLAB X IDE, Jet Brains

**Projects**



The Oregon Trail Game(Python)

A recreation of the famous text-based adventure game to practice the basics of programming.

Soldier Game (C++)

A Dungeons and Dragons text-based adventure game made to practice object-oriented programming and creating class objects.

**Leadership**



**Learning Assistant for Intro to Programming**

*Florida Gulf Coast University*

* Supported students individually and in small groups to help their understanding of the basics of programming
* Volunteered free time to have study hours open to students who needed extra assistance
* Assisted the professor in deciding the most appropriate and efficient way to teach a subject

**References**



Lauren Protano | Assistant Manager at The 239 | lauren@the239naples.com | (845) 381-6036

Mike Ellis | Michelin Star Chef at Seed to Table | mike@the239naples.com | (707) 237-1609