# Shawn White

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| **Objective** | To develop or maintain computer software and systems |

## Work Experience

**Eldorado Resorts** — Reno, NV
It Technician — January 19, 2018 – Present
·Troubleshoot hardware and software issues remotely, and in person.
·Preform routine checks and maintenance on hotel and casino systems
·Tone, terminate and patch down network cables
·Work with and troubleshoot issues in the AS400 system.
·Work to create and maintain documentation for all software and procedures

**Sierra Computer Group** — Reno, NV
Helpdesk Technician — November13, 2017 – December 13, 2017

·Provided remote and over-the-phone computer support to clients

**Tesla, Inc.** — Sparks, NV
Material Handler — April 10, 2017 – November 4, 2017
·Picked, pulled, and packed parts to be sent to production lines
·Worked to keep warehouse physically organized and virtually updated

**University of Nevada, Reno** — Reno, NV
Desktop Student Technician — September 27, 2012 – December 30, 2016
·Configured and installed desktops, laptops, printers, and peripherals
·Troubleshot software issues in Windows and OS X
·Troubleshot hardware issues in computers, printers, and peripherals

## Education

University of Nevada, Reno — July 2011 – December 2016

·Graduated with a Bachelor of Science in Computer Science and
Engineering

## Skills

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| Programs | ·Microsoft Office Suite, Unreal Engine |
| Operating Systems | ·Windows( XP , 7 , 8 ,10), OS X, Linux |
| Programming Languages | ·C, C++, C#, Python, Java |