

Stanley Ngugi

+254714750345

stanley.cns@gmail.com

Nairobi County, Kenya

Dear Hiring Manager,

I am writing to express my interest in the **Senior Systems and Support Engineer** role at **Poa**. With about 5 years of experience specializing in full stack development, cloud architecture, and DevOps, I have honed a diverse and advanced skill set that allows me to design and implement scalable, secure, and high-performing systems. My dedication to leveraging cutting-edge technologies and collaborating across teams has consistently resulted in impactful solutions for industries such as fintech, e-commerce, and transportation.

As a Java Software Engineer Consultant at E-Dea Transport Technology, I collaborated with cross-functional teams to enhance online booking, check-in, and boarding systems, achieving a significant improvement in system performance and delivering seamless ticketing experiences for over 30,000 daily users. Previously, as a Software Engineer/DevOps Specialist at Asante Financial Services Group, I led a strategic migration to AWS, reducing operational costs by 30% while maintaining 97% system uptime, and integrated core banking systems, payment gateways, and KYC services to support SME-focused loan products across multiple African markets. Additionally, at Lonestar Enterprises Limited, I launched a high-performance e-commerce application that increased organic traffic by 20% in three months, and as a .NET Developer Intern at Stepwise Daproim Africa, I automated data logging processes, reducing manual errors by 50% and significantly improving operational accuracy.

My technical expertise is in programming languages such as Java, .NET (C#), PHP and Go coupled with proficiency in frameworks like Laravel & Spring Boot, cloud computing (AWS), containerization (Docker, Kubernetes), database management (PostgreSQL, MongoDB), and API security protocols (OAuth2, SSL/TLS). My experience in Agile methodologies, including Scrum and Kanban, has refined my ability to deliver high-quality, scalable solutions within dynamic and collaborative environments. I am eager to contribute my skills to deliver efficient and transformative solutions for your organization.

Please allow me to highlight some of my skills and knowledge as they relate to your stated requirement:

- Proficient in designing and implementing scalable backend systems and integrating RESTful APIs for seamless service communication.
- Skilled in leveraging AWS services (EC2, RDS, S3, Lambda) to create secure, efficient, and cost-effective cloud solutions.
- Experienced in implementing CI/CD pipelines with Docker and Kubernetes to streamline deployments and enhance system reliability.
- Expertise in SQL and NoSQL database management, including query optimization and scalable data storage solutions.
- Adept at collaborating in Agile environments, utilizing Scrum and Kanban to ensure efficient teamwork and timely project delivery.

Thank you for considering my application. I am looking forward to the possibility of discussing how my background, skills, and passions can contribute to the ongoing success of **Poa**. Please find my resume attached for your review, and I am available at your earliest convenience for an interview.

Sincerely,

Stanley Ngugi.