

**Stanley Ngugi**

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Nairobi County, Kenya

Dear Hiring Manager,

I am writing to express my interest in the **Senior Systems and Support Engineer** role at **Poa**. With about 5 years of experience specializing in full stack development, cloud architecture, and DevOps, I have honed a diverse and advanced skill set that allows me to design and implement scalable, secure, and high-performing systems. My dedication to leveraging cutting-edge technologies and collaborating across teams has consistently resulted in impactful solutions for industries such as fintech, e-commerce, and transportation.

As a Java Software Engineer Consultant at E-Dea Transport Technology, I collaborated with cross-functional teams to enhance online booking, check-in, and boarding systems, achieving a significant improvement in system performance and delivering seamless ticketing experiences for over 30,000 daily users. Previously, as a Software Engineer/DevOps Specialist at Asante Financial Services Group, I led a strategic migration to AWS, reducing operational costs by 30% while maintaining 97% system uptime, and integrated core banking systems, payment gateways, and KYC services to support SME-focused loan products across multiple African markets. Additionally, at Lonestar Enterprises Limited, I launched a high-performance e-commerce application that increased organic traffic by 20% in three months, and as a .NET Developer Intern at Stepwise Daproim Africa, I automated data logging processes, reducing manual errors by 50% and significantly improving operational accuracy.

My technical expertise is in programming languages such as Java, .NET (C#), PHP and Go coupled with proficiency in frameworks like Laravel & Spring Boot, cloud computing (AWS), containerization (Docker, Kubernetes), database management (PostgreSQL, MongoDB), and API security protocols (OAuth2, SSL/TLS). My experience in Agile methodologies, including Scrum and Kanban, has refined my ability to deliver high-quality, scalable solutions within dynamic and collaborative environments. I am eager to contribute my skills to deliver efficient and transformative solutions for your organization.

**Please allow me to highlight some of my skills and knowledge as they relate to your stated requirement:**

- Proficient in designing and implementing scalable backend systems and integrating RESTful APIs for seamless service communication.
- Skilled in leveraging AWS services (EC2, RDS, S3, Lambda) to create secure, efficient, and cost-effective cloud solutions.
- Experienced in implementing CI/CD pipelines with Docker and Kubernetes to streamline deployments and enhance system reliability.
- Expertise in SQL and NoSQL database management, including query optimization and scalable data storage solutions.
- Adept at collaborating in Agile environments, utilizing Scrum and Kanban to ensure efficient teamwork and timely project delivery.

Thank you for considering my application. I am looking forward to the possibility of discussing how my background, skills, and passions can contribute to the ongoing success of **Poa**. Please find my resume attached for your review, and I am available at your earliest convenience for an interview.

Sincerely,

Stanley Ngugi.