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Description automatically generated**

**Use Case 1:**

**Name:** Manage User

**Primary Actors:** Admin

**Flow of events:**

**Admin can create new user, update the user’s information and he can able to delete the user and unlock the user account, if it is locked.**

**User Stories:**

1. Admin should have capability to create new user
2. Admin can update the user details
3. Admin have the capability to delete the user
4. Admin able to have the capability to search/find user
5. Admin have capability to unlock the user

**Use Case 2:**

**Name:** Manage Orders/Bookings

**Primary Actors:** Admin

**Flow of events:**

Admin can manage the user’s order, cancel order and he can able to generate the user’s orders history report.

**User Stories:**

1. Admin should have the capability to update user’s order
2. Admin should have the capability to cancel user’s order
3. Admin should have the capability to generate user’s orders history report

**Use Case 3:**

**Name:** Manage Customers

**Primary Actors:** Admin

**Flow of events:**

Admin can able to manage registered and unregistered customers activities.

**User Stories:**

1. Admin able to manage registered customers activities.
2. Admin able to manage unregistered customers activities.

**Use Case 4:**

**Name:** Manage Groups

**Primary Actors:** Admin

**Flow of events:**

Admin can able to manage employees, manage travelers, mange customer care department

**User Stories:**

1. Admin should able to manage employee groups.
2. Admin should able to manage customer care department.
3. Admin should able to manage traveler groups.

**Use Case 5:**

**Name:** Manage Itineraries

**Primary Actors:** Admin

**Flow of events:**

Admin can able to manage to add the stops, remove the stops, manage the tickets, and route information

**User Stories:**

1. Admin should have capability to add the stops
2. Admin should have capability manage tickets
3. Admin should have capability to get route information.

**Use Case 6:**

**Name:** Manage User Info

**Primary Actors:** Admin

**Flow of events:**

Admin can able to manage billing address, edit name and edit user’s age.

**User Stories:**

1. Admin able to edit user’s age.
2. Admin able to edit the name.
3. Admin able to manage billing address.

**Use Case 7:**

**Name:** Payment Management

**Primary Actors:** Admin

**Flow of events:**

Admin can able to manage all payment options

**User Stories:**

1. Admin able to pay the amount using cheque.
2. Admin able to pay the amount using credit/debit card.
3. Admin able to pay the amount using PayPal.