Kayla Gilbert

QA Engineer · Internal Tooling & Workflow Automation

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SUMMARY

Built 14 internal tools and automation scripts as the sole QA engineer on 8 healthcare SaaS products. Started writing scripts to survive a doubled release cadence, ended up building a config-driven test framework, a release readiness system, and a local Jira client I use daily. React, TypeScript, Playwright. Six years in QA, increasingly writing code.

TECHNICAL SKILLS

Frontend: React, Tailwind, Storybook
Languages: TypeScript, Python, SQL, Node.js
AI: Claude API + Code, Gemini (video triage)
Testing: Playwright, Selenium, Cypress, Postman, GraphQL validation
Tools: Jira, Confluence, Git, CI/CD, TestRail
Domain: Behavioral health SaaS, HIPAA, no-code platforms

EXPERIENCE

Senior QA Specialist · Chorus Innovations · promoted from QA Specialist   Sep 2024 – Present
- Built 14 tools and scripts: config-driven test framework (Playwright, Claude API), video capture for HIPAA audit evidence, Jira release summaries, daily QA digests, 63-section form autofill templates. Documentation overhead went from ~4 hrs/wk to under 1.
- The test framework uses config files for 350+ runtime-generated form fields on a no-code platform. When the platform changes break labels, a Claude API layer resolves them with fuzzy matching. Covers all fields with config-only changes, no test rewrites.
- Designed a release readiness system. Structured gate checklists, regression grouped by data mutation type, risk-tiered LOE model for scoping work.
- Only QA on 8 products handling 988 crisis dispatch, Medi-Cal authorizations and court-ordered care tracking.
- ~230 releases across 2 boards, 2x/week cadence, maintained solo over 2.5 years.

Software QA Specialist · Chorus Innovations   Apr 2023 – Sep 2024
- Two stacks with different testing approaches. Built early QA tooling on the legacy no-code platform (no staging, testing in production) that became the full automation toolkit after promotion.
- Took on a second release board solo. Kept the 2x/week cadence going while starting to write the scripts that cut my overhead.

Software Quality Engineer II · Ultranauts · promoted from QA Engineer I   Oct 2021 – Feb 2023
- QA on client projects, including multi-role workflows and data flowing between systems. Took on bigger engagements over time, promoted based on delivery.

Software QA Engineer I · Ultranauts · started part-time as QA Tester   Feb 2020 – Sep 2021
- Started part-time, went full-time within 8 months. Manual and exploratory testing across multiple client products. Wrote regression suites and test docs.

Virtual Assistant · Self-employed   Mar 2019 – Jan 2020

Assistant General Manager · Sonic Drive-In · 5 years   Jan 2014 – Dec 2018

PROJECTS

jira-local · github.com/snackdriven/jira-local
- Local Jira client I built with Claude Code. React 18, TypeScript (strict), Vite, TanStack Query. Five view modes, rate-limited API calls, local caching. My daily driver for ticket triage. MIT licensed, public repo.