

# Kayla Gilbert

QA Engineer · Test Automation & Framework Development

Bentonville, AR · Remote · [kayla@snackdriven.com](mailto:kayla@snackdriven.com) · [LinkedIn](#) · [GitHub](#) · [Portfolio](#)

## S U M M A R Y

QA engineer who builds test automation for environments where standard tooling doesn't work. Currently sole QA on 8 behavioral health SaaS products, including a no-code platform with no staging and runtime-generated DOM. Built a config-driven Playwright framework with LLM-assisted selector resolution, plus 14 internal tools to handle a doubled release cadence.

## T E C H N I C A L   S K I L L S

Testing: Playwright, Selenium, Cypress, Postman, GraphQL validation, regression design

Languages: TypeScript, Python, SQL, Node.js

AI: Claude API + Code, Gemini (video triage)

Frontend: React, Tailwind, Storybook

Tools: Jira, Confluence, Git, CI/CD, TestRail

Domain: Behavioral health SaaS, HIPAA, no-code platforms, 988 crisis dispatch, Medi-Cal

## E X P E R I E N C E

### Senior QA Specialist · Chorus Innovations

Sep 2024 – Present

- Built a config-driven Playwright test harness for 350+ runtime-generated form fields on a no-code platform with no staging. Config files hold field mappings so I update those instead of rewriting tests. A Claude API layer handles fuzzy label matching when platform changes break selectors.
- 14 automation scripts: video capture for audit evidence, Jira release summaries from ticket metadata, daily QA digests, 63-section form autofill. Documentation overhead went from ~4 hrs/wk to under 1.
- Only QA on 8 products. Two release boards, 2x/week cadence.
- Release readiness system with gate checklists, regression grouped by data mutation type, risk-tiered LOE model for scoping.
- ~230 releases across both boards over 2.5 years with HIPAA-compliant evidence trails.

### Software QA Specialist · Chorus Innovations

Apr 2023 – Sep 2024

- Env was too flimsy to automate against, so I went manual first: templates, then checklists, then scripts. Covered both the React/GraphQL/Terraform stack and the legacy no-code platform (straight to prod, no staging).
- Second release board spun up and I took it on solo. Started writing early QA tooling that became the full automation toolkit by promotion.

### Software Quality Engineer II · Ultranauts

Oct 2021 – Feb 2023

- QA on fintech, enterprise SaaS, and data tooling client projects: multi-role workflows, Selenium suites for complex business rules, data flowing between systems. Took on bigger engagements over time; promoted to SQE II.

### Software QA Engineer I · Ultranauts

Feb 2020 – Sep 2021

- Started part-time, went full-time within 8 months. Manual and exploratory testing across multiple client products. Wrote regression suites and test docs.

### Virtual Assistant · Self-employed

Mar 2019 – Jan 2020

- E-commerce fractional work: CMS, scheduling, content updates, invoicing. Ran website and code audits and tested a mobile app for accessibility.

### Assistant General Manager · Sonic Drive-In · 5 years

Jan 2014 – Dec 2018

- Managed daily operations and staff at a high-volume location. Raised service speed and politeness scores 15% by coaching the team and acting on customer feedback.

## P R O J E C T S

### jira-local · [github.com/snackdriven/jira-local](https://github.com/snackdriven/jira-local)

- Local Jira client (React 18, TypeScript strict, Vite, TanStack Query) with 5 view modes, rate-limited API calls, local caching. AI-assisted build (Claude Code). MIT licensed, public repo.