

# Kayla Gilbert

QA Engineer · Internal Tooling & Workflow Automation

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## SUMMARY

Built 14 internal tools and automation scripts as the sole QA engineer on 8 healthcare SaaS products. Started writing scripts to survive a doubled release cadence, ended up building a config-driven test framework, a release readiness system, and a local Jira client I use daily. React, TypeScript, Playwright. Six years in QA, increasingly writing code.

## TECHNICAL SKILLS

Frontend: React, Tailwind, Storybook

Languages: TypeScript, Python, SQL, Node.js

AI: Claude API + Code, Gemini (video triage)

Testing: Playwright, Selenium, Cypress, Postman, GraphQL validation

Tools: Jira, Confluence, Git, CI/CD, TestRail

Domain: Behavioral health SaaS, HIPAA, no-code platforms

## EXPERIENCE

### Senior QA Specialist · Chorus Innovations

Sep 2024 – Present

- Built 14 tools and scripts: config-driven test framework (Playwright, Claude API), video capture for HIPAA audit evidence, Jira release summaries, daily QA digests, 63-section form autofill templates. Documentation overhead went from ~4 hrs/wk to under 1.
- The test framework uses config files for 350+ runtime-generated form fields on a no-code platform. When the platform changes break labels, a Claude API layer resolves them with fuzzy matching. Covers all fields with config-only changes, no test rewrites.
- Designed a release readiness system. Structured gate checklists, regression grouped by data mutation type, risk-tiered LOE model for scoping work.
- Only QA on 8 products handling 988 crisis dispatch, Medi-Cal authorizations and court-ordered care tracking.
- ~230 releases across 2 boards, 2x/week cadence, maintained solo over 2.5 years.

### Software QA Specialist · Chorus Innovations

Apr 2023 – Sep 2024

- Two stacks with different testing approaches. Built early QA tooling on the legacy no-code platform (no staging, testing in production) that became the full automation toolkit after promotion.
- Took on a second release board solo. Kept the 2x/week cadence going while starting to write the scripts that cut my overhead.

### Software Quality Engineer II · Ultronauts

Oct 2021 – Feb 2023

- QA on fintech, enterprise SaaS, and data tooling client projects: multi-role workflows, Selenium suites for complex business rules, data flowing between systems. Took on bigger engagements over time; promoted to SQE II.

### Software QA Engineer I · Ultronauts

Feb 2020 – Sep 2021

- Started part-time, went full-time within 8 months. Manual and exploratory testing across multiple client products. Wrote regression suites and test docs.

### Virtual Assistant · Self-employed

Mar 2019 – Jan 2020

- E-commerce fractional work: CMS, scheduling, content updates, invoicing. Ran website and code audits and tested a mobile app for accessibility.

### Assistant General Manager · Sonic Drive-In · 5 years

Jan 2014 – Dec 2018

- Managed daily operations and staff at a high-volume location. Raised service speed and politeness scores 15% by coaching the team and acting on customer feedback.

## PROJECTS

### jira-local · [github.com/snackdriven/jira-local](https://github.com/snackdriven/jira-local)

- Local Jira client I built with Claude Code. React 18, TypeScript (strict), Vite, TanStack Query. Five view modes, rate-limited API calls, local caching. My daily driver for ticket triage. MIT licensed, public repo.