

URBAN LEAGUE OF ESSEX COUNTY

13009

02/27/2020

Optimum

Date
02/23/2020

Type
Bill

Reference
02.18.20OPT

Original Amount
608.73

Balance Due
608.73

Check Amount

Payment
608.73
608.73

PAYMENT
RECORD

1010 Cash:Checking 950 - Acct #07844-163805-01-1. 02/23 - 03/22/20

608.73



ULEC CHECK REQUEST FORM

INVOICE DATE: 02/23/2020 REQUESTED BY: Carmen Martinez PERIOD COVERED: 02/23/2020 - 03/22/2020

PAYABLE TO: Optimum AMOUNT: \$ 608.73

INVOICE # 02.18.20OPT BUDGET AVAILABLE: YES NO: DUE DATE: 3/8/2020

COMMENTS: Monthly Internet, Cable and Phone Service

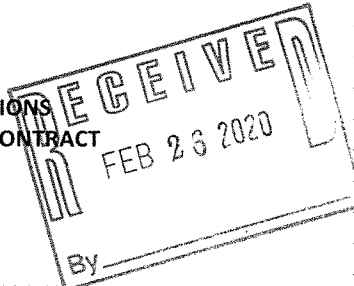
COST CENTERS:	COST CENTERS:	COST CENTERS:	COST CENTERS:
<u>041 SOCIAL ENTERPRISE</u>	<u>334 NRTC 2018</u>	<u>543 UNITED WAY</u>	<u>573 VITA TAX</u>
<u>111 ABBOTT</u>	<u>334E THRIFTWORKS-NI</u>	<u>552 ESG RENTAL ASST</u>	<u>580 CAPITAL ONE HOUSING</u>
<u>112 EHS-LEAGUERS</u>	<u>334F FOC NRTC</u>	<u>560 CAPITAL 1 SAVE UP</u>	<u>600 ADMIN</u>
<u>221 YOUTH</u>	<u>334H HOUSING NRTC</u>	<u>561 LISC-HUD FOC</u>	<u>610 CEO</u>
<u>222 DYFS - LIFE SKILLS</u>	<u>335 NRTC 2019</u>	<u>564 NUL - PRFC</u>	<u>620 CFO</u>
<u>223 OIC of America</u>	<u>368 WF NEIGH REVIT</u>	<u>564A NUL WELLS FARGO</u>	<u>640 DEVELOPMENT</u>
<u>224 RYN</u>	<u>339 ULEC OPPORT COR</u>	<u>565 HOUSING COUNSELING</u>	<u>650 FACILITIES</u>
<u>225 AMERICORPS</u>	<u>451 USJP</u>	<u>563 FOC -CAPITAL ONE</u>	<u>710 ANNUAL GALA</u>
<u>331 NRTC 2016</u>	<u>460 IHOP - FDU</u>	<u>567 FOC -CHASE</u>	<u>760 ULEC CENTENNIAL</u>
<u>332 CITY HOME GRANT</u>	<u>467 WORKFORCE UN-A</u>	<u>570 FIN OPPT CTR-OTHER</u>	<u>X 950 ALLOCATED EXP</u>

GL CODES:

1420 PREPAID EXPENSES
7510 FUNDRAISING FEES
8110 SUPPLIES
8130 TELEPHONE & COMMUNICATIONS
8131 TELEPHONE MAINTENANCE CONTRACT
8132 CELL PHONE SERVICE
8133 VERIZON
X 8134 OPTIMUM
8140 POSTAGE & SHIPPING
8160 COMPUTER SOFTWARE & HARDWARE
8170 PRINTING & COPYING
8180 BOOKS, SUBSCRIPTIONS, REFERENCE
8190 INTERNET/WEB HOSTING FEES
8205 RENT, PARKING & OTHER OCCUPANCY
8210 UTILITIES

GL CODES:

8250 MORTGAGE INTEREST EXPENSE
8260 PROPERTY INSURANCE
8405 CLASSROOM MATERIALS & SUPPLIES
8410 CLASSROOM TECHNOLOGY
8415 COMMUNITY SERVICE PROJECT
8420 TUTORING
8430 JOB TRAINING
8435 GED & ABE CLASSES
8440 MENTORING
8445 FOOD & RELATED SUPPLIES
8450 PROGRAM TRAINING
8455 SUBSIDY/RENTAL ASSISTANCE
8460 STIPENDS & ASSISTANCE
8470 FOOD FOR CLASSES
8510 INTEREST EXPENSE - GENERAL



PROGRAM DIRECTOR'S APPROVAL _____ DATE: _____

FINANCE APPROVAL PROCESS:

INVOICE/SUPPORTING DOCS ATTACHED: YES NO A/P INITIAL: [Signature] DATE: 2/20/20

FISCAL OFFICE APPROVAL: _____

PRESIDENT/CEO'S APPROVAL _____

CLASS CODE 950

CHECK # 13009

Service for
Account Number: 07844-163805-01-1
URBANLEA GUE
508 CENTRAL AV COMM
NEWARK NJ 07107- 1430

Your Monthly Statement

Billing Period	Due Date	Amount
02/23 - 03/22	March 08, 2020	\$608.73



Your Account Summary

Includes Payments Received By 02/18/20

Any payments and other activities after this date will be on the next bill.

Previous Balance and Payments

Balance Last Statement	\$602.97
Payment(s) - Thank You	- \$602.97 cr
Previous Balance	\$0.00

New Bill Activity

Current Monthly Charges	\$560.76
(Includes credits and adjustments since last statement)	
Total Taxes & Fees	\$47.97

Total Amount Due by March 08, 2020	\$608.73
-------------------------------------------	-----------------

Total Savings this month = \$105.05. Please see page 3 for details.



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your business.
Stingray Music.



Call 800.738.3882 to add service today.

Please turn over for payment.

optimum.

1111 STEWART AVENUE
BETHPAGE NY 11714-3581
69957844 LN RP 22 20200222 NNYNNNY 0009174 0036
CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHDDAFCHPEPA7#

URBANLEA GUE
508 CENTRAL AVE COMM
NEWARK NJ 07107-1430



Optimum has
internet speeds
for every lifestyle—
up to 500 Mbps.

business.
[optimum.net/
internet/speed](http://optimum.net/internet/speed)

optimum.

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URBANLEA GUE

Account Number: 07844-163805-01-1

Total Amount Due: \$608.73

Optimum Updates

In accordance with state regulation, you may request in writing that a third party be designated to receive any disconnection notice issued on your Optimum account. Contact Customer Support for more information.

A complete, turnkey and secure cloud-based Unified Communications solution that enables you to minimize costs, reduce technical complexity and gain flexibility to keep your business moving. For a monthly fee, you get over 60 business features and unlimited national calling to help you easily manage your business calls from anywhere. Prices start at \$24.95 per month per seat. Call 866.218.1605 to learn more.

Now the one place to go for all things Optimum is Channel 1. Watch TV highlights, On Demand movie previews and learn all about your Optimum services. The Optimum Channel, now on Channel 1.

The Optimum Business Account Center: Now you can access and manage all your services in one place with an easy to use dashboard, including features like Time of Day Call forwarding and our new users feature to delegate management of your services to multiple people. For a quick tour, go to optimumbusiness.com/ac or to log in with your Optimum ID go to optimum.net/business.



Optimum Information

Your FCC Community ID# is NJ0476

For Optimum Customer Service inquiries, please see the Customer Service box on pg. 3 for important contact information.

Optimum Voice subscriber fee information: 10% of the Optimum Voice fee is attributable to Optimum Voice homepage (voice capable e-mail and website). The balance of the Optimum Voice fee is for taxable services and includes calling features which account for 23% of the fee. Fees for International Calls include 6.625% of sales tax. The Federal Universal Service Fund Charge is not a mandated fee, but Altice is permitted by law to recover Universal Service Fund costs from its subscribers.

Optimum Stores/Payment Locations

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.net/stores.

Optimum Store Near You:

186 West Market Street, Newark, NJ 07103

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

To find other locations where you can make a payment, contact any of the following:

Checkfree Pay 1-855-578-6415 or checkfreepay.com Western Union 1-800-354-0005, option 5 or westernunion.com

Please return this section with your payment. Be sure the address below is in the return envelope window.

optimum.



Mailing Your Payment

Account Number: 07844-163805-01-1
Payment Due Date: March 08, 2020
Total Amount Due: \$608.73

000-02-20-D-C

Amount Enclosed \$



Make checks payable to Optimum.

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07844 163805 01 1 9 060873

URBANLEA GUE

Account Number: 07844-163805-01-1

Total Amount Due: \$608.73

69557844 LN RP 22 20200222 INNYNNY 0009174 0036

Your Account Details		
BALANCE LAST STATEMENT		\$ 602.97
PAYMENTS		
02/05	Payment- Thank You	- 602.97 cr
Total Payment(s) - Thank You		- \$602.97 cr
TV		
02/23 - 03/22	Optimum Business	68.95
	2 Cable Box(es)	22.00
	(At \$11.00 each with remote(s) included)	
	TV Broadcast Fee	9.99
	Regional Sports Network Fee	10.47
	Additional Outlet	9.95
Total TV		\$ 121.36
INTERNET		
02/23 - 03/22	Optimum Online	0.00
	Optimum 500	89.95
	Add-On	
	Incl. \$50.05 Promotional Savings Effective until 09/22/2021	
	1 Modem	0.00
	Rental Fee(s)	
	(At \$11.99 each)	
	Optimum WiFi	0.00
	Managed Optimum WiFi Indoor	
	Access Point	0.00
	Static IP	20.00
	(5 usable IP addresses)	
Total Internet		\$ 109.95
PHONE		
02/23 - 03/22	Optimum Voice	329.45
	(At \$29.95 per line)	
	(A value of \$34.95 per line)	
	(Includes over 20 features, certain taxes & fees)	
	Incl. \$5.00 Promotional Savings per line	
Total Phone		\$ 329.45
TAXES & FEES		
02/23 - 03/22	State and Local	21.84
	Sales Tax	
	Franchise Fee	4.86
	State Reg Fee	0.13
	FCC User Fee	0.09
	911 Surcharge	9.90
	Federal Universal Service Fee	11.15
Total Taxes & Fees		\$ 47.97
Total Amount Due		\$ 608.73

Your Monthly Savings = \$105.05

Look in the billing sections on this page to see your monthly savings highlighted in blue.


Plus you have access to lots of extra benefits at no additional cost. Learn more at optimum.net.





Customer Service


Be sure to first check business.optimum.net/support for answers to all your questions.


Need more help?

 **Online Products & Support**
 Online bill pay, optimum.net/paybill
 Channel line up, optimum.net/lineups
 Chat, business.optimum.net/chat
 Help, twitter.com/optimumhelp
 Add services, optimum.com/business

 **Optimum Stores**
 For a store nearest you visit, optimum.net/stores

 **Customer Support Numbers**
 1-866-251-4435

 **Written Correspondence**
 Altice USA
 Attn: Shared Services
 200 Jericho Quadrangle
 Jericho, NY 11753

 **Moving?**
 Let us make it easy.
 Visit business.optimum.net/moving or call us for special offers for movers.

URBANLEA GUE

Account Number: 07844-163805-01-1

Total Amount Due: \$608.73

Billing Information

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to your Franchising Authority which is the New Jersey Board of Public Utilities (BPU), Office of Cable Television, 44 South Clinton Avenue, 2nd Floor, P.O. Box 350, Trenton, NJ 08625, or contact the Complaint Officer directly at 1-800-624-0331 or via the internet at www.nj.gov/bpu/assistance/complaints/inquiry.html. You may also contact the Office of Cable Television for non-billing related issues. If you live in these areas, contact these complaint officers: Millstone Twp Clerk - (908) 281-6893; Newark City Clerk - (973) 733-4430.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit www.optimum.net/terms. Rates and special discounts subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Visit www.optimum.net/pricing for current residential non-promotes and [optimum.net/pricing/packages-business](http://www.optimum.net/pricing/packages-business) for current business non-promotes.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order. On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

The Senior Discount Program is available in certain NJ areas and requires proof of age and income or proof of PAAD (Pharmaceutical Assistance to the Aged & Disabled). Qualified seniors may be eligible for a discount on Broadcast Basic or Optimum Value service. For more information and availability, please speak with a Customer Support representative.

Payment Information

Authorization to convert your Check to an electronic funds transfer:

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to set up an automated payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored. Service interruption will affect TV, internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a re-installation fee up to \$79.95, and one month's service in advance will be required before a re-connection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For list of current replacement fees, visit www.optimum.net/pricing Other Services & Charges.

If your bank returns your check unpaid, you'll incur a \$20 fee.

Service Information

If you're experiencing an issue with service:

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:

A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.

B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.

3. For phone/internet issues:

A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.

4. If you are still having a problem, residential customers can visit www.optimum.net/support and business customers can visit business.optimum.net/support for information.

If you have a cable-related outage that lasts for more than six consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit www.optimum.net/parentalcontrol or www.optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us: 888-420-0777(phone), 516-803-1682(fax) or CCQuestions@alticeusa.com. Written closed captioning complaints should be sent to the address on the front of your bill, attn Marian O'Hagan, Director of Customer Care, Shared Services, 516-803-5131 (phone), 516-803-1682 (fax) or CCQuestions@alticeusa.com.