

WCAG ☒ADA ☒

LEGAL RISK

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# Legal Action Response Plan

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## Purpose of This Document

This Legal Action Response Plan outlines the proactive and ongoing measures adopted by the website owner, manager, or sponsor to ensure equal access, effective communication, and digital accessibility for individuals with disabilities. These efforts are implemented in collaboration with Webability, a third-party digital accessibility specialist.

## Webability Accessibility Attestation

The Sponsor has adopted a sustainable, long-term digital accessibility strategy designed to improve usability and promote inclusive access to its website and associated digital assets.

To support this commitment, the Sponsor has subscribed to Webability's accessibility services, which are provided by certified accessibility professionals and experienced assistive technology testers, including individuals with disabilities.

This Legal Action Response Plan remains applicable for the duration in which Webability's services are enabled and the Sponsor's subscription remains active.

## Accessibility Commitment and Standards

The Sponsor is actively improving and strengthening its conformance with Webability's interpretation of the guidance provided by the **World Wide Web Consortium (W3C)**, specifically the **Web Content Accessibility Guidelines (WCAG) 2.2 Level AA**.

Through the adoption of Webability's solutions, the Sponsor has established a formal and ongoing strategy to promote equitable access, reduce accessibility barriers, and deliver an improved user experience for all users.

## Key Tenets and Proactive Measures



### Comprehensive Accessibility Plan

The Sponsor has implemented a structured and sustainable digital accessibility plan in collaboration with Webability to address accessibility on an ongoing basis.



### Accessibility Expertise

Webability has been engaged as a third-party accessibility specialist. Its services are supported by certified professionals in accessibility core competencies who oversee monitoring, testing, and remediation efforts.



### Training and Tooling

The Sponsor has access to accessibility training resources and tools designed to promote best practices and support continued awareness of digital accessibility requirements.



### Public Grievance Process

A public accessibility feedback mechanism enables users to report accessibility concerns. Submissions are reviewed and prioritized by Webability's accessibility experts, with two-way communication maintained until resolution.



### Accessibility Statement

The Sponsor publishes and maintains a public-facing Accessibility Statement describing its accessibility efforts, ongoing improvements, and commitment to digital inclusion.



### Continuous Monitoring and Testing

Webability conducts automated and usage-based accessibility monitoring on a recurring basis. This continuous evaluation focuses on pages most relevant to the end-user experience and remains active for the duration of the service engagement.



### Progress Toward Accessibility Conformance

Webability's technology dynamically applies remediations for certain programmatically detectable accessibility issues, supporting continuous improvement toward WCAG 2.2 Level AA conformance.

## Accessibility Help Desk and Personalization Tools

The Webability Accessibility Help Desk enables users to report accessibility barriers for further investigation. The platform also provides personalization tools that allow users to adjust their browsing experience based on individual needs. These tools benefit a broad range of users, including individuals with visual, auditory, motor, cognitive, or neurological disabilities.

## Ongoing Improvement and Certification

Through continual testing, remediation, validation, and feedback-driven updates, the Sponsor establishes and maintains an evolving accessibility baseline. Where appropriate, additional design or source-level improvements may be implemented to further enhance usability and accessibility.

Based on ongoing monitoring and remediation efforts, Webability has granted the Sponsor Webability **Trusted Certification Status**. The Sponsor intends to report its accessibility status publicly through a certification statement made available on its website, reflecting current conformance levels and ongoing improvements.

### Additional Notes:

1. This Legal Action Response Plan applies to the primary domain and all associated subdomains listed by the Sponsor.
2. Webability's accessibility services are delivered or overseen by certified professionals, including CPACC, WAS, and CPWA credential holders, in accordance with recognized accessibility standards and best practices.