

CCRP Focus Group 2 Agenda - Friendly 109

Introduction - 2:00PM - 2:10PM (10 Minutes)

- Greetings
- State the purpose of the focus group.
- How the focus group works.
- State the ground rules of the session

Discussion - 2:10PM - 3:40PM (1 Hour and 30 Minutes)

1. Eligibility Problems and Solutions (~20mins)
2. Program Timelines Problems and Solutions (~20mins)
3. Placing Orders Problems and Solutions (~20mins)
4. Subsidy and Billing Problems and Solutions (~20mins)

Wrap-up - 3:40PM - 4:00PM (20 Minutes)

- Do you have any further questions for us?
- Thank you for participating today.