

# Sneha Subramanian

Design Strategist & Researcher



sneha-design.github.io



snehas2@illinois.edu



in/sneha--subramanian/

## EXPERIENCE

### Design Fellow

Siebel Center for Design | Aug 2020 - Present

- Applying human-centered design to user experience projects in higher education
- Redesigning the information architecture and user experience of the center's website
- Analyzing data from 15+ user interviews and creating various design deliverables to share insights

### Design Strategy Intern

Siebel Center for Design | Jan 2020 - May 2020

- Facilitated synthesis sessions with 8+ students to show them the benefits of human-centered design
- Synthesized findings from user research to strategize 5 potential solution spaces
- Conducted interviews with 10+ users to uncover pain points and advocated for their needs

### Chief Storyteller Intern

Design for America National | May 2019 - Aug 2019

- Utilized usability testing and lo-fi prototyping to create a better digital experience for 100+ users
- Integrated findings from usability testing to recreate the interface which resulted in 100% of users expressing increased ease of use
- Developed relationships with 3 community non-profits in order to understand and convey their mission to 100+ conference attendees

### Design Researcher

Design for America at UIUC | Sep 2018 - Dec 2019

- Created and presented design deliverables to 15+ executives and had ideas chosen for implementation
- Analyzed survey data to test if prototypes yielded desired outcomes
- Taught 35+ students how to apply human-centered design at weekly studio meetings

### Secondary Trainer

Illini Service Dogs | Sep 2017 - May 2020

- Coordinated training sessions with team members to successfully train mobility service dogs
- Advocated for individual with disabilities and educated public about laws regarding accessibility
- Taught 4 service dogs skills such as turning off lights, tugging open doors, and picking up dropped items

## EDUCATION

UIUC

May 2020

B.S. Cognitive Psychology

B.A. Economics

## DESIGN SKILLS

HTML/CSS

Wireframing

Adobe XD

Figma

Service Design

User Experience Design

Canva

## RESEARCH SKILLS

Usability Testing

User Interviews

Persona Development

Journey Maps

Storytelling

R Studio

## PROJECTS

### Women in Engineering:

Ideated ways to make the engineering culture more accepting of women and gender minorities

### Accessibility:

Conducted user research to improve accessibility in businesses, both online and in-person

## INTERESTS

Social Impact

Healthcare

Accessibility

Design Justice

Sustainability

Advocacy

Environmental Justice