

# SNEHA ILAGER

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## PROFILE SUMMARY

Computer Science undergraduate (2026) with hands-on experience building scalable full-stack web applications. Skilled in developing responsive frontend interfaces and integrating them with backend APIs. Experienced across SDLC stages in Agile environments. Passionate about building production-ready platforms, reusable component systems, and high-performance user experiences.

## TECHNICAL SKILLS

**Languages:** JavaScript (ES6+), TypeScript (Basics), Python (Basics)

**Frontend:** React.js, Next.js (Learning), HTML5, CSS3, Tailwind CSS, Responsive Design

**Backend:** Node.js, Express.js, Flask, REST API Development

**Databases:** MongoDB, MySQL

**Tools:** Git/GitHub, Firebase, Vercel, VS Code, Chrome DevTools

**Concepts:** SDLC, Agile Methodology, Debugging, API Integration, Authentication

## WORK EXPERIENCE

### Software Developer Trainee — Commonwealth Bank of Australia

Jul 2025 – Dec 2025

- Worked within an Agile product team collaborating with developers and QA engineers.
- Contributed to UI validation, debugging, and usability testing.
- Assisted in analyzing feature requirements and user workflows.
- Participated in sprint planning, defect tracking, and release cycles.
- Completed **120+ hours** of structured engineering training.

## PROJECTS

### Pharma Secondary Sales Tracking Dashboard

*React.js, Node.js, MongoDB, Express, Chart.js*

- Built a sales visibility platform to track secondary pharma sales.
- Developed role-based dashboards for admins and field teams.
- Implemented aggregation APIs for region-wise analytics.
- Enabled business decision-making through real-time insights.

### AI Customer Support Chatbot

*React.js, Node.js, OpenAI API, Firebase*

- Developed an AI chatbot to automate customer query resolution.
- Integrated LLM APIs for FAQs and product support workflows.
- Designed conversational UI for seamless user interaction.
- Reduced manual support dependency via automation.

### Smart Campus Issue Reporting System

*React.js, Flask, MongoDB*

- Built a platform for reporting campus infrastructure issues.
- Implemented ticket tracking and admin resolution workflows.
- Designed dashboards for complaint analytics.
- Improved operational visibility and issue resolution tracking.

## ACHIEVEMENTS & CERTIFICATIONS

- Top 20 — Metro Traffic Optimization Hackathon.
- Full-Stack Development (Frontend & Backend) — TeamLease Apprenticeship [Certificate]
- Data Engineering & Cloud — TeamLease Apprenticeship [Certificate]

## EDUCATION

### Dayananda Sagar University, Bangalore

B.Tech Computer Science Engineering

PU: 95%

2022–2026

CGPA: 7.7 / 10

SSLC: 89%