

SNEHA KHULLAR

I am a User Experience professional who is passionate about creating simple & delightful products. User empathy plays a pivotal role in each aspect of my design process.

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EXPERIENCE

- May 2013 - Present **ESRI** Seattle, USA
User Experience Designer
Led end-to-end design process of 10 location based analytics products, from defining requirements to UI implementation & release while collaborating with PMs, developers, QA & documentation team
- Created designs driven by emphasis on early customer validation, collaborative & nimble design
 - Facilitated brainstorming sessions with various stakeholders to ideate on problems from different perspectives
 - Conducted multiple rounds of usability testing using interactive & paper prototypes during various phases of product development
- Created interaction patterns & UI guidelines for Esri's entire product line
- Conducted design workshops with collective participation of about 200 professionals at Esri's various conferences events
- Sep 2012 - May 2013 **HARVARD UNIVERSITY, META LAB** Cambridge, USA
Interaction Design Research Assistant
Conceptualized, designed & prototyped web app for archiving library objects
- Jun 2012 - Aug 2012 **ESRI** Redlands, USA
Interaction Design Intern
Designed & prototyped boilerplate for creating responsive map-based applications
- Created visual mock-ups of website & implemented the front-end using Zurb responsive framework
- Dec 2011 - Apr 2012 **MIT, MOBILE EXPERIENCE LAB** Cambridge, USA
Interaction Design Research Assistant
Conducted user research through interviews, created wireframes, UI specs & built interactive prototypes for note taking iOS app
- Aug 2009 - Jul 2011 **ARCH I** New Delhi, India
Founder/Graphic designer
Co-founded architectural design and research consulting practice
Led eight projects from client interaction, user requirements definition to design conceptualization & implementation

EDUCATION

- Sep 2011 - May 2013 **HARVARD UNIVERSITY** Cambridge, USA
GRADUATE SCHOOL OF DESIGN
Masters in Design Studies, Coursework in Design & Technology
Graduated with distinction, top 8% of class
Received J N Tata Scholarship, top 2% of applicants
- Aug 2004 - May 2009 **SCHOOL OF PLANNING & ARCHITECTURE** New Delhi, INDIA
Bachelors of Architecture
Awarded Gold medal, top 1% of class

SKILLS

- USER RESEARCH**
- Personas
 - Storyboards
 - Scenarios
- INFORMATION ARCHITECTURE**
- Card sorting
 - Site map
- UX/UI DESIGN**
- User flows
 - Wireframes
 - IxD specs
 - High fidelity mock-ups
 - Paper prototypes
 - Interactive prototypes
- USABILITY TESTING**
- Heuristic evaluation
 - Qualitative + Quantative
 - A/B testing

APPS

- WEB
- iOS (PHONE + TABLET)
- ANDROID

TOOLS

- INVISION
- HTML + CSS
- JAVASCRIPT
- TWITTER BOOTSTRAP
- ILLUSTRATOR
- PHOTOSHOP
- INDESIGN
- DREAMWEAVER
- SKETCH
- BALSAMIQ
- OMNIGRAFFLE
- AXURE