

# RESUME

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## CAREER OBJECTIVE:

Seeking a challenging role in the software development sector where I can apply my technical skills, strong communication, and problem-solving abilities. Committed to contributing effectively to team efforts and organizational goals with a positive attitude, continuous learning, and a drive to perform at my best.

## EDUCATION:

CERTIFICATE / DEGREE	SCHOOL/ COLLEGE NAME	YEAR OF GRADUATION	CGPA
B.Tech(ECE)	CMR Engineering College (JNTUH)	2023	7.3
Intermediate (MPC)	Sri Chaitanya Junior College	2019	8.7
SSC	St. Xavier's High School	2017	8.8

## TECHNICAL SKILLS:

**Languages & Technologies:** C, Java,HTML5, CSS3, JavaScript, SQL, PL/SQL

**Tools & Frameworks:** J2EE, React, Figma, Salesforce, MS Excel, MS Word, PowerPoint, Git, GitHub

**Databases:** Oracle SQL, MySQL

**Technical Concepts:** Object-Oriented Programming (OOP), Basics of Data Structures & Algorithms, Basic understanding of SDLC (Software Development Life Cycle), Agile methodologies, Familiarity with version control systems like Git

**Cloud & OS:** AWS (basic), Windows

**Performance & Debugging:** Troubleshooting and enhancing system efficiency

**Development Practices:** OOP, basic DSA, SDLC, Agile, CI/CD, Testing fundamentals

## PROJECTS:

- **AI Enabled IOT-Based Autism Care System:** Developed a system integrating AI and IOT to enhance the cognitive abilities of children with autism spectrum disorder.
- **Biometric Face Presentation Attack Detection:** Developed a multichannel convolutional neural network to detect face spoofing in biometric system, enhancing authentication security with high accuracy.

## **WORK EXPERIENCE:**

**[24]7.ai**

### **Roles and responsibilities:**

- Interacted with US customers via chat, email and voice to resolve their queries.
- Provided personalized product recommendations and contribute to sales growth.
- Demonstrated my multitasking skills by handling multiple chats and emails simultaneously.

**Tech Mahindra**

### **Roles and responsibilities:**

- Managed salesforce tickets to track, resolve and document customer interactions. Assisted Australian customer with billing issues, product inquiries, and general service concerns via calls, chat and email.
- Supported network troubleshooting and worked on salesforce tickets.

## **Certifications:**

- **Oracle Certified Associate** in Java SE8 Programming (1Z0-808)

## **Awards & Achievements:**

- Achieved certification at the **National Level Science Expo – 2019**
- Secured First Position in Universal Abacus Competition

## **Skills & Strengths:**

- Time management, Critical thinking, Analytical mindset, Problem-solving
- Strong communication, Teamwork, Passionate, Hardworking
- Quick learner, Self-motivated, Multitasker, Adaptable and Willingness to learn new technologies.

## **DECLARATION:**

I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.

**Place:** Hyderabad