

# Snehal Chaudhari

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## PROFESSIONAL EXPERIENCE

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### CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO

CA

#### Graduate Teaching Assistant

2024 - 2024

- Mentored undergraduates in Python, leading hands-on exercises that boosted assignment scores by an average of 10% of participants for over 20 students.

### ACCENTURE

Mumbai, INDIA

#### Application Development Analyst

2021-2022

- Collaborated with an Australian client to support 15+ live applications for a hearing aid product built on Sitecore, ensuring 99% uptime and efficient issue resolution across Test, QA, and Production environments.
- Debugged and resolved 50+ issues, providing prompt and effective solutions to minimize downtime.
- Achieved P3 proficiency in Sitecore, contributing to improved application performance and maintaining high industry standards.
- Led the creation and distribution of weekly reports by collaborating with cross-functional teams to summarize key tasks and issues, ensuring timely communication of critical updates to stakeholders and senior management.
- Managed 3+ projects simultaneously, overseeing timelines and deliverables to ensure on-time completion while maintaining high-quality standards and client satisfaction.

### QUEST SOLUTIONS

Mumbai, INDIA

#### UI UX Developer

2019-2021

- Designed and developed responsive UIs, improving user engagement and responsiveness by 10%.
- Converted mock-ups into functional web pages and UI prototypes to ensure 100% alignment with client requirements.
- Conducted usability testing and optimized application performance for scalability and efficiency by 20%.
- Created animated web campaigns and email templates, driving a 15% increase in lead generation.

### NEURAL IT

Mumbai, INDIA

#### UI Developer

2017-2018

- Restructured the EHRMS application using React.js, enhancing responsiveness across desktop, mobile, and tablet, and improving user experience by 15%.
- Built the Zoctor mobile app for nearby doctor booking and personalized email campaigns, boosting user engagement by 10%.
- Constructed and optimized responsive web applications, increasing efficiency by 10%, and conducted rigorous cross-device testing for seamless performance.

## EDUCATION

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### CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO, CALIFORNIA

2023-2024

- *Master of Science in Information Systems and Technology*

GPA: 4.00/4.00

### UNIVERSITY OF MUMBAI, INDIA

2012-2016

- *Bachelor of Engineering in Electronics & Communication*

GPA: 7.56/10.00

## CORE SKILLS

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- Skills: React JS, JavaScript, Python, HTML, CSS, Typescript, Angular, MySQL, SASS, JSON, Restful API, CMS, Sitecore, C++, MongoDB, CI/CD, Vue.js, Redux.js
- Tools/Software/ Framework: Jira, Azure, GIT, Postman, Adobe Illustrator, Photoshop, Power BI, Word, Microsoft Excel, Tableau, Power Shell, Drupal, Bootstrap, Tailwind, Semantic, Flask, Figma

## PROJECT

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### GRADUATE CULMINATING PROJECT 2024 - Published on CSUSB <https://scholarworks.lib.csusb.edu/etd/2083/>

A graduate project on "Securing Mobile Payments: The Impact of Blockchain Technology on Transaction Integrity," focusing on leveraging blockchain, tokenization, and smart contracts to enhance security, transparency, and fraud prevention in mobile payment systems, supported by case studies including Shido Wallet and Project Khokha.