

SNEHANGSU DE

Data Analyst

8886795859

<https://snehangsude.github.io/>

desnehangsu@gmail.com

India



PROFILE

A creative thinker, adept in software development & working with various data structures with a customer-first approach. Committed to helping companies advance by guiding them to develop strategic plans based on predictive modeling and findings.

EXPERIENCE

Technical Executive - Data Services

Concentrix

07/2019 - 05/2021 Bangalore, India

Company Description

- Worked for Intuit Data Services, fixing corrupted company files for Enterprise & Premier products, with My SQL at a satisfaction rate of 89.3%.
- Capable of handling system-related issues, file-related issues, debugging, and small business-related accounting & bookkeeping issues.
- Worked on SQL commands (foreign keys, inner joins) to fix P/L reports, create, read, and update raw data from broken data files to an entirely new database for the user to use.

Customer Operations - SME

Amazon

08/2016 - 03/2019 Hyderabad, India

Company Description

- Guided and managed new hires for the Primary and Concession Abuse Prevention team. My team passed with the year's highest passing percentage of 82%.
- Worked on MS Excel for Attendance, AUX report, and Daily/Weekly performance of new hires trainees.
- Monitoring and assigning tickets regarding payment failures and cheque cancellations along with handling professional mail escalations decreasing the payment failures by 15%.

EDUCATION

B.Tech in Electrical and Electronics Engineering

JIS College of Engineering

08/2012 - 07/2016 Nadia, Kolkata

INTERESTS



Natural Language Processing



Computer Vision

SKILLS

Languages

Python

HTML

SQL

CSS

BASH

Libraries & Frameworks

Pandas

Numpy

Matplotlib

Seaborn

Plotly

Scikit-Learn

PyTorch

Streamlit

Flask

SciPy

FastAI

Bootstrap

TailwindCSS

Tools

Git

Tableau

PostgreSQL

Voila Jupyter

Excel

CERTIFICATION

Practical Deep Learning for Coders

FastAI

Data Structures and Algorithms

Jovian

A Workshop in Data & Analytics

Sporjo

LANGUAGES

English

Native

Bengali

Native

Hindi

Proficient