

## TAMIL BHARATHI

### Associate Technical Engineer

#### Work Experience

##### ***Kyndryl Solutions Pvt Ltd – Associate Technical Engineer***

*Sep 2023 -Present*

*Chennai*

#### Certification

Microsoft Certified : Azure  
Fundamentals AZ-900

#### Skills

- ❖ Java
- ❖ SQL
- ❖ Linux
- ❖ Web Technology

#### Languages Known

- ❖ Tamil
- ❖ English

#### Professional Strength

- ❖ Team Work
- ❖ Quick Learner
- ❖ Multitasking

#### Contact

##### Email :

[tamilbharathi1390@gmail.com](mailto:tamilbharathi1390@gmail.com)

Ph : 6369207711

- ❖ Provided functional support and troubleshooting services to clients, ensuring seamless and efficient resolution of their requirements.
- ❖ Leveraged a range of web tools, including Broadscope, SCOM, CA-SOI, BSM, and SiteScope, to monitor and manage system operations.
- ❖ Managed AWS Cloud Start/Stop services and offered NetScaler support for server in/out requests, including GSLB failover to alternate sites during patching and disaster recovery (DR) activities.
- ❖ Utilized BladeLogic True Server Automation Console, Cluster Application Recycle, GRDS cleanup, and Tivoli Workload Scheduler (TWS) for system maintenance.
- ❖ Monitored OPC batch jobs for platforms like Proxy, Tax, and MBSE, among others.
- ❖ Gained experience with various monitoring tools such as SOI and SMART IT.
- ❖ Documented incidents and resolutions using Smart-IT and ITSM Ticket Console.
- ❖ Managed PCI access by assigning users to appropriate roles and groups through Broadscope.
- ❖ Actively monitored server alerts and network issues using CA Service Operations Insight.
- ❖ Facilitated and managed bridge calls via Cisco Webex and Microsoft Teams Meetings.

#### Academic Details

- ❖ Completed PG Master of science (Computer science) at Swami Dayananda College of Arts and Science, Manjakkudi in the year of 2021- 2023.
- ❖ Completed UG Bachelor of Science (Mathematics and Computer science) at Sastra Deemed University, Kumbakonam in the year of 2018-2021.