



ADA Compliance Checklist

Category	Checklist Item	
Parking	Accessible parking spaces with appropriate signage	<input type="checkbox"/>
	Access aisles for accessible spaces	<input type="checkbox"/>
	Van-accessible parking spaces	<input type="checkbox"/>
Entrances	At least one accessible entrance	<input type="checkbox"/>
	Automatic or easy-to-open doors	<input type="checkbox"/>
	Clear, unobstructed pathways to entrance	<input type="checkbox"/>
Path of Travel	Aisles at least 36 inches wide	<input type="checkbox"/>
	No protruding objects into walkways	<input type="checkbox"/>
	Ramps with slope $\leq 1:12$	<input type="checkbox"/>
Service Counters	Counters at or below 36 inches	<input type="checkbox"/>
	Clear floor space in front of counters	<input type="checkbox"/>
Signage	Braille signs for permanent rooms and spaces	<input type="checkbox"/>
	Directional signage to accessible features	<input type="checkbox"/>
Restrooms	At least one accessible restroom or unisex option	<input type="checkbox"/>
	60-inch turning space inside	<input type="checkbox"/>
	Grab bars in accessible stalls	<input type="checkbox"/>
	Sinks with knee clearance	<input type="checkbox"/>
Emergency Exits	Accessible exits with clear signage	<input type="checkbox"/>
	Obstruction-free exit paths	<input type="checkbox"/>
Lighting	Adequate lighting in pathways and key areas	<input type="checkbox"/>


Category	Checklist Item	<input checked="" type="checkbox"/>
Shelving & Product Placement	Products within 48 inches reach height	<input type="checkbox"/>
	Clear floor space at shelves	<input type="checkbox"/>
Check-Out Areas	Check-out lanes \geq 36 inches wide	<input type="checkbox"/>
	Lowered counters (\leq 36 inches)	<input type="checkbox"/>
	Assistance available for bagging/carrying	<input type="checkbox"/>
Customer Service Desk	Desk with accessible height section	<input type="checkbox"/>
	Assistance available for disabled customers	<input type="checkbox"/>
Shopping Carts & Mobility	Accessible (motorized) carts available	<input type="checkbox"/>
	Charging stations for mobility devices	<input type="checkbox"/>
Product Information	Price tags/info readable from seated position	<input type="checkbox"/>
	Label-reading assistance available	<input type="checkbox"/>
Rest Areas	Seating areas for customer rest	<input type="checkbox"/>
	Accessible seating options	<input type="checkbox"/>




Store-Specific Features

Category	Checklist Item	
Shelving & Product Placement	Products within 48 inches reach height	<input type="checkbox"/>
	Clear floor space at shelves	<input type="checkbox"/>
Check-Out Areas	Check-out lanes \geq 36 inches wide	<input type="checkbox"/>
	Lowered counters (\leq 36 inches)	<input type="checkbox"/>
	Assistance available for bagging/carrying	<input type="checkbox"/>
Customer Service Desk	Desk with accessible height section	<input type="checkbox"/>
	Assistance available for disabled customers	<input type="checkbox"/>
Shopping Carts & Mobility	Accessible (motorized) carts available	<input type="checkbox"/>
	Charging stations for mobility devices	<input type="checkbox"/>
Product Information	Price tags/info readable from seated position	<input type="checkbox"/>
	Label-reading assistance available	<input type="checkbox"/>
Rest Areas	Seating areas for customer rest	<input type="checkbox"/>
	Accessible seating options	<input type="checkbox"/>


Employee Training

Category	Checklist Item	
Staff Training	Training on ADA compliance	<input type="checkbox"/>
	Training on assisting customers with disabilities	<input type="checkbox"/>
	Sensitivity training	<input type="checkbox"/>
Assistance Policies	Clearly posted assistance policies	<input type="checkbox"/>
	In-store help available on request	<input type="checkbox"/>

Technology

Category	Checklist Item	
Online Services	WCAG 2.0/2.1-compliant website	<input type="checkbox"/>
	Accessible shopping mobile app	<input type="checkbox"/>
Payment Options	Tactile keypads, accessible card readers	<input type="checkbox"/>
	Voice-assisted checkout options	<input type="checkbox"/>

Communication

Category	Checklist Item	
Feedback Mechanism	Easy-to-access feedback option for customers	<input type="checkbox"/>
	Review process for accessibility feedback	<input type="checkbox"/>
Information Availability	Store accessibility info online and in-store	<input type="checkbox"/>