Base Table (Reference)

customer_id	name	plan_type	data_gb	call_min	bill
1	Veena	Postpaid	9	471	842.03
2	Veer	Postpaid	7	354	434.94
3	Mohan	Prepaid	33	497	569.23
4	Pratik	Prepaid	15	113	1107.48
5	Farhan	Prepaid	14	1284	845.75
6	Jiya	Postpaid	28	1578	1325.15

☑ Question 1 – Plan Upgrade Suggestion

customer	Result
Veena	Satisfactory Usage
Veer	Satisfactory Usage
Mohan	Suggest Postpaid Upgrade
Pratik	Suggest Postpaid Upgrade
Farhan	Suggest Postpaid Upgrade
Jiya	Suggest Premium Plan

☑ Question 2 – Data Usage Classification

customer	Usage Category
Veena	Light User - Postpaid
Veer	Light User - Postpaid
Mohan	Heavy User - Prepaid
Pratik	Light User - Prepaid
Farhan	Light User - Prepaid
Jiya	Moderate User - Postpaid

☑ Question 3 – Voice Usage Pattern

customer Voice Category

customer	Voice Category
Veena	Normal Caller
Veer	Normal Caller
Mohan	Normal Caller
Pratik	Normal Caller
Farhan	Excessive Talker - Standard
Jiya	Excessive Talker - Premium

☑ Question 4 – Offer Eligibility

customer Offer

customer	Offer
Veena	No Offer
Veer	No Offer
Mohan	No Offer
Pratik	Recharge Cashback Offer
Farhan	Recharge Cashback Offer
Jiya	Combo Offer

☑ Question 5 – Reward Program Allocation

customer Reward Tier

customer	Reward Tier
Veena	Basic Tier
Veer	Basic Tier
Mohan	Silver Tier
Pratik	Basic Tier
Farhan	Bronze Tier
Jiya	Gold Tier

☑ Question 6 – Mismatched Usage Detection

customer Status

Veena   Plan Matches Usage

Veer   Underutilized Postpaid

Mohan   Plan Matches Usage

Pratik   Overpaying Prepaid

Farhan   Plan Matches Usage

Jiya   Plan Matches Usage

☑ Question 7 – Heavy All-Round Users

customer Classification

Veena   Standard User

Veer   Standard User

Mohan   Standard User

Pratik   Standard User

Farhan   High Usage Customer

Jiya   Super User

☑ Question 8 – Voice vs Data Preference

customer Preference

Veena   Voice Oriented User

Veer   Voice Oriented User

Mohan   Data Oriented User

Pratik   Balanced Usage

Farhan   Voice Oriented User

Jiya   Voice Oriented User

☑ Question 9 – Billing Discount Suggestion

customer Discount

Veena   No Discount

Veer   No Discount

Mohan   No Discount

Pratik   Offer Switch + Discount

Farhan   No Discount

Jiya   Offer Loyalty Discount

☑ Question 10 – Digital Engagement Tag

customer Engagement

Veena   Standard Engagement

Veer   Standard Engagement

Mohan   High Efficiency User

Pratik   Standard Engagement

Farhan   Standard Engagement

Jiya   Premium Digital User

☑ Question 11 – Usage Pattern Detection

customer Pattern

Veena   Balanced or Low Usage

Veer   Balanced or Low Usage

Mohan   Balanced or Low Usage

Pratik   Balanced or Low Usage

Farhan   Balanced or Low Usage

Jiya   Balanced or Low Usage

☑ Question 12 – Postpaid / Prepaid Tier

customer	Category
Veena	Premium Postpaid User
Veer	Prepaid User
Mohan	Prepaid User
Pratik	Prepaid User
Farhan	Prepaid User
Jiya	Elite Postpaid User

☑ Question 13 – Data Pack Suggestion

customer	Plan
Veena	Standard Plan
Veer	Standard Plan
Mohan	Platinum Data Pack Suggested
Pratik	Standard Plan
Farhan	Standard Plan
Jiya	Gold Data Pack Suggested

☑ Question 14 – Talker Classification

customer	Type
Veena	Normal Caller
Veer	Normal Caller
Mohan	Normal Caller
Pratik	Normal Caller
Farhan	Premium Talker
Jiya	Premium Talker

☑ Question 15 – Power User Detection

customer	Status
Veena	Normal User
Veer	Normal User
Mohan	Prepaid Power User
Pratik	Normal User
Farhan	Normal User
Jiya	Postpaid Power User