

SANTIAGO LAIGHT

CLIENT MANAGEMENT & TECH INNOVATION

JUNIOR FULL-STACK DEVELOPER

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ABOUT ME

I have lived & worked in over **12 countries**. I consider myself to be honest and an extrovert, someone capable of adapting to any situation. I am an **organized & energetic individual** who aims to **go above & beyond when meeting expectations**.

My unquenchable thirst for knowledge and self-improvement, make me an **intrinsically communicative, inspirational team member**. As a full-stack developer, I am proficient in: ReactJS, NextJS, Node.js, Express, MongoDB, PostgreSQL. I am **always eager to learn** a new technology, and I am **not afraid of challenges**.

EXPERIENCE

SOLUTIONS ARCHITECT

JPL Media, 08/2021-Present

- Assist in supporting JPL Media Data Centre (Windows/Linux servers).
- Assist in supporting a Hyper-V virtualized environment.
- Build, deploy, integrate and support web apps & servers on both Windows & Linux.
- Assist in supporting live video streaming platforms.
- Develop software solutions for customers using platforms provided by JPL Media.
- Assist with provision, configuration and deployment of virtual event websites for customers.
- Assist operational staff & JPL tech support staff.

CLIENT HAPPINESS MANAGER

Pathable, 05/2020-07/2021

- Provisioned, configured and deployed Pathable virtual event websites for customers.
- Project managed over 90 virtual events from planning to execution.
- Educated conference planners and other customers on the use of the platform using the phone, e-mail and Zoom / web conferencing.
- Maintained a 4,57/5 satisfaction rating from clients.
- Built an internal tool in Excel to assess event readiness.
- Built a customized end of event attendance report in Excel that could be used across all events in the platform.
- Built a tool to assess urgency of bug reports in order to prioritize for development team.
- Ensured customers met their goals successfully.
- Established platform wide solutions using HTML / CSS / JavaScript to enhance the user experience.

EDUCATION

FULL-STACK ENGINEER

Let'sCoder, 2021

MASTER IN PR & COMMUNICATIONS

Universitat Autònoma de Barcelona, 2018

BA IN COMMUNICATIONS & PR

Culver-Stockton College, 2013-2015

PRO SKILLS

JavaScript	<div style="width: 90%;"></div>
NextJS / ReactJS	<div style="width: 85%;"></div>
NodeJS	<div style="width: 95%;"></div>
HTML & CSS	<div style="width: 100%;"></div>
Tailwind/SASS/Bootstrap	<div style="width: 95%;"></div>
Microsoft Excel	<div style="width: 100%;"></div>
Spanish/ English	<div style="width: 95%;"></div>

PERSONAL SKILLS

Creativity	<div style="width: 95%;"></div>
Team Work	<div style="width: 100%;"></div>
Adaptability	<div style="width: 100%;"></div>
Leadership	<div style="width: 95%;"></div>