

Shawn Saj

Software Engineer

Grayson, GA | (706) 308-0430

snmsaj.github.io | github.com/snmsaj | linkedin.com/in/shawn-saj | snmsaj@gmail.com

Skills

- HTML, CSS, JavaScript, Python, RESTful API, Node.js, Express, Mustache, SQL, Sequelize, React, Redux, PostgreSQL, AWS

Education

Athens Technical College - Athens, GA

Network Specialist Associate's Degree | August 2015 - August 2017

DigitalCrafts - Atlanta, GA

Full Stack Development | February 2021 - May 2021

- Software engineering training program covering full-stack development including, but not limited to JavaScript, Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Portfolio

fareFlight | fareflight.surge.sh | github.com/snmsaj/fareFLIGHT

- A simple-to-use application that will retrieve the most inexpensive flight from any available Carrier.
- Displays information right on the user's screen with the click of a button. Users can click a link which will take them to that specific Carrier's website where they can proceed to purchase their ticket(s).
- Built with HTML, CSS, JavaScript, Rapid API, and JQuery

Sahara | serene-thicket-97564.herokuapp.com | github.com/snmsaj/sahara

- An ecommerce site that features expensive water and tea products.
- Site has registration and login. Each user has their own cart.
- Built with Mustache, CSS, Bulma Framework, JavaScript, Node.js, Express, SQL, Sequelize, and PostgreSQL.

Work Experience

Genuine Parts Company, Norcross, GA | Support Analyst I | November 2018 - July 2020

- Interpret, analyze, diagnose, document, and resolve customer problems related to internal supported hardware, software, and network.
- Used knowledge of SQL to navigate, update, or delete data depending on customer request.
- Used store's server logs to further assist in troubleshooting.
- Monitored helpdesk and responded to incoming tickets to address support needs.

Ballantyne Strong, Alpharetta, GA | NOC Tier I Engineer | April 2018 - November 2018

- Document all work performed in a highly detailed manner in incident ticketing systems.
- Worked with customers to diagnose, analyze, and evaluate any ongoing issues with projectors and networks.

Certifications

- AWS Certified Solutions Architect Associate