**About Regbuzz**

1. **What is Regbuzz?**

Regbuzz is an online service outsourcing platform focusing on product compliance. Any user can post a job, and choose from skilled professionals who offer rate quotes and time estimates for completing the work. It’s a mutually beneficial arrangement.

Employers can have their picks of thousands of compliance specialists who have the exact skill and resource needed to get the job done, without undertaking the expense and commitment of hiring full-time employees. Regbuzz involved plenty of native consultants who always have enough experience to handle local regulatory affairs for your international business.

Providers can tap into a readily available source of constant part-time and full-time work opportunities form everywhere in the world.

1. **What fees does Regbuzz charge?**

Please see our detailed list of Fees & Charges

**Employer Following**

1. [**What is Employer Following?**](javascript:void(0);)

Employer Following is a feature that lets you know when your favourite Employers post projects or questions, by following them on Regbuzz. You'll receive an email when they post a project or question so that you can bid or answer immediately.

1. **How will I know when an Employer I'm following posts a project or question?**

You'll receive an email notification from Provider when an Employer you're following posts a project or contest.

Note: You will not be notified if the Employer posted a private project or question.

1. **Why am I unable to follow an Employer?**

You may be unable to follow an Employer for the following reasons:

* You may have reached your limit for the number of Employers you are allowed to follow. To manage the list of Employers you are following click here.
* The Employer may prevent Providers from following them for privacy reasons.

1. **I wasn't notified of a project posted by an Employer I'm following**

You will not be notified if the Employer posted a project or question. A Private question or project is designed to protect the Employer's confidentiality, by hiding their project details from people out of the defined scope.

**Question job**

1. **Am I eligible to enter a question job?**

To enter a question job you need to be a registered user. If you're not registered, sign up now, complete your Profile, and then read the question job holder's brief. You're now ready to start submitting your question answers! Good luck!

1. **When should I pay for the question job?**

You pay the full amount you decided to put as a prize to START your question job. When you select your favourite answer, we will release the prize money to the winner.

1. **Can I divide my question prize to multiple winners?**

No, you need to award the full amount displayed as question prize to the only winner.

1. **Can I contact the question owner/answer?**

Yes, You can leave a comment for the question owner/answer on your private message box. Please do not request or provide any contact information as it is against Regbuzz's Terms and Conditions.

1. **How long do I have to choose a winning answer?**

You can choose a winner at any time when the question job is active and within 7 days after the job ends. If you do not award the prize within 30 days, the money will be automatically shared between answerers.

1. **Can I extend my question job?**

Yes, you can extend your question job at any time while your question is active or for up to 24 hours after it closes.

Please note that there is an additional fee for extending your question. The fee is calculated as 3 day extension – 5 USD, and if you got a membership, question extension is free.

1. **Why is my question job closed?**

Your question job was closed after the question deadline and means that no more answers can be submitted. You have 14 days, once it’s closed, to review the submitted answers and select a winner.

1. **What if there is no satisfying answer for my question job?**

If you didn't like any answers for the question, you can simply extend it or contact our support for a refund.

1. **Can I get a refund for my question job?**

Yes, You can get refunded simply by contacting support, but you must close the question job first and must be eligible for the Refund policy. If you've already selected a winner and released the funds, you are not eligible for a refund. Please note that once the case is deemed as A malicious refund, your account would be punished according to Regbuzz's Terms and Conditions.

**Project job**

1. **How do I edit a project after bidding starts?**

Changing your original project description after bidding starts is prohibited, because Providers base their bids on your description. You may, however, add additional information to your description to help Providers better understand the project. You may want to consider this if you've received several questions via the Project Clarification Board or private messages.

1. **How do I put additional information after the bidding starts?**

To add an additional description to your project, please do the following:

* Login to your account.
* On your Provider.com Home Page, go to the Projects Table at the bottom of the page, and then click "Employer View."
* Click the "Open for Bidding" tab.
* Select the project title; on the drop down menu, choose the "Edit" option.

1. **How do I cancel a project?**

To close or cancel a project, please do the following:

* Login to your account.
* On your Regbuzz.com Home Page, go to the Projects Table at the bottom, click Employer View.
* Click the Work-in-Progress tab.
* Select the project you want to close; on the drop down menu, choose the Cancel option.

Please be aware that we do not refund commissions when the project has been awarded already. It's our part to introduce the two parties but the project's success lies only between the Employer and the Provider.

1. **What if a Provider fails to complete my project?**

Employers may submit an Incomplete Project Report if a Provider fails to complete a project after a reasonable amount of time. This report provides an option for Employers to rate a Provider when the option of feedback isn’t available because payment has been withheld. The Provider may also respond to the report.

Please note that Regbuzz.com recommends making every attempt to resolve any issues before submitting an Incomplete Project Report. If you find it necessary to submit a report, keep your comments at a professional level and refrain from derogatory statements.

1. **Why can't I bid on a project?**

You may be unable to bid on a project for the following reasons:

* You need to verify a payment source and/or take a paid exam.
* You have no skills related to the project.
* You have used up your total number of bids.
* You need to update your profile picture, summary and sub-heading.
* You are banned from the Employer Directory

If none of the reasons above apply, please submit a support ticket through our Online Help Desk

**Others**

1. **How do I rate and write a review for an Provider?**

After a project is completed and you have released the full amount of your project through Regbuzz.com, the feedback system for that project will become available. The Notification Box will display all the completed projects that you need to leave a feedback on your Home Page. Click on the project name to leave a feedback to the Provider.

1. **In what ways can you send me my earnings?**

We currently send out payments via PayPal, Alipay and debit cards. We also send out payments directly to user’s bank accounts using Express Withdrawals. please note, that this withdrawal method is currently limited to select number of countries.

1. **Basic Troubleshooting**

You may do some troubleshooting steps by considering these points:

* Kindly use Google Chrome or Firefox. The site works best on these browsers.
* Make sure that you have your cookies enabled.
* You can also try clearing the cache and cookies of your web browser and log in once again.