

DEN DOELDER QUESTIONNAIRE - IT

Date:

CLIENT DETAILS

Name:

IT Personnel - QUESTIONS

1. Is there anything you would like to add/ remove to/from the current process?

2. Should the system be expected to connect to the ERP?
If yes, in what way? If no, are there elements of the ERP that are needed in the system (e.g., pallet drawings)

3. Who is expected to be responsible for maintaining the new system after development?

4. Current Process:

- a. What are elements you are not pleased with in the current process?

- b. What are elements that you want to maintain the same as the current process?

- c. Any additional and important features you would like to have in the new system to help the production?

5. Would you like the new system to support multiple languages (English, Dutch etc..)

6. What device do you prefer to have the new system available on?

Desktop

Mobile

Tablet

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7. Should all the information be visible on screen or can some of it be hidden until needed? (e.g. notes during production, drawing details etc..)

8. Instead of inserting text into the forms would you prefer to when possible mark checkboxes and choose from different options?

9. The management requested the downtime of the system to be recorded in the new system (e.g. errors in production, transition between orders etc..) how would you like to document it in a quick and efficient way?