

# DEN DOELDER QUESTIONNAIRE – Truck Driver

Date:

## CLIENT DETAILS

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Name:

Role:

## CLIENT QUESTIONS

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1. Current Process:

a. What are elements you are not pleased with in the current process?

b. What are elements that you want to maintain the same as the current process?

- c. Any additional and important features you would like to have in the new system to help the production?

2. Would you like the new system to support multiple languages (English, Dutch etc..)

3. What device do you prefer to have the new system available on?

Desktop

Mobile

Tablet

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4. Should all the information be visible on screen or can some of it be hidden until needed? (e.g. notes during production, drawing details etc..)

5. Instead of inserting text into the forms would you prefer to when possible mark checkboxes and choose from different options?

6. The management requested the downtime of the system to be recorded in the new system (e.g. errors in production, transition between orders etc..) how would you like to document it in a quick and efficient way?

7. Would you like to add a map to the application you'll be using?

8. Do you think is important for you to have access to all the elements of the new system? If not, then what elements if any are important for your view?