

# 04 Neutral Tasks

- For Virtually Identical Responses, rate neutral
- If Similar, use your judgment, but make sure to justify it!

Let's review some examples!

## Neutral for Virtually Identical Responses

**Response 7532981064725098**

I'm still learning how to answer this question, do you have another question I can help you with?

**Response 2456198375902634**

I'm still learning how to answer this question, do you have another query I can help you with?

**Justification**

*Response 7532981064725098 and Response 2456198375902634 are nearly exactly the same, except for one word: query vs. question. That one word difference has no impact on the quality of the response.*

## If very similar, use your judgment, but justify it!

**Response 8910237465891236**

Hello! Your recent blood lab results are available. Everything looks good overall, but there are a couple of areas we can discuss further. When would be a good time for you to review them together?

**Response 3654982010478321**

Good day! Your latest blood lab results are in. Overall, things are looking positive, but there are a few points we should chat about. When's convenient for you to go over them?

**Acceptable Justifications**

**Option 1:** No Preference

*Both responses are too similar to have a preference. Both professionally and collegially handle the sensitive situation of needing to schedule a medical follow-up without alarming the patient.*

**Option 2:** Rank Response 8910237465891236 Better

*Response 8910237465891236 is slightly better than Response 3654982010478321 given the scenario. Refraining from using colloquial language like "chat" when conveying medical-related information is more professional.*