

# Justin Benjamin

TECHNICAL PROGRAM MANAGER

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I am a Technical Program Manager with 7 years of experience working for Amazon as my client/employer. I'm passionate about building systems, live streaming and technology experiences. I currently co-organize the electronic music collective Modular Seattle.

## SKILLS

- Strategic program planning
- Risk management and mitigation
- Product development
- Technical support/documentation
- Cloud-based live stream video delivery
- Video encoding, transcoding and packaging
- AWS resource and console management
- Video production and non-linear editing

## WORK EXPERIENCE

### Technical Program Manager

Amazon Web Services

Aug. 2016 – May 2020

- Scaled AWS live stream production 10x and improved cloud-based architecture to reduce cost by \$1 million
- Identified business requirements and prioritized live video feature roadmap supporting 30+ annual events
- Mitigated risk and single points of failure of systems
- Worked holistically across many teams globally
- Narrated program updates and metrics to leadership

### Live Stream Supervisor

Avisys Inc

Sep. 2013 – Aug. 2016

- Developed a live stream solution and infrastructure for Amazon that serviced 50+ departments
- Led live productions for several product launches
- Managed and expanded a global live stream team
- Established standard operating procedures and workflows resulting in 600% YoY service growth

## EDUCATION

**Bachelor of Science:** Audio Design Technology

The Art Institute of Seattle | Graduated Sep. 2012

## KEY ACHIVEMENTS

- Hosted history's first-ever 4K UHD live stream from space in partnership with NASA
- Managed all AWS re:Invent keynote live streams for +100,000 viewers and attendees
- Launched Amazon Live, an interactive live stream shopping experience on Amazon