

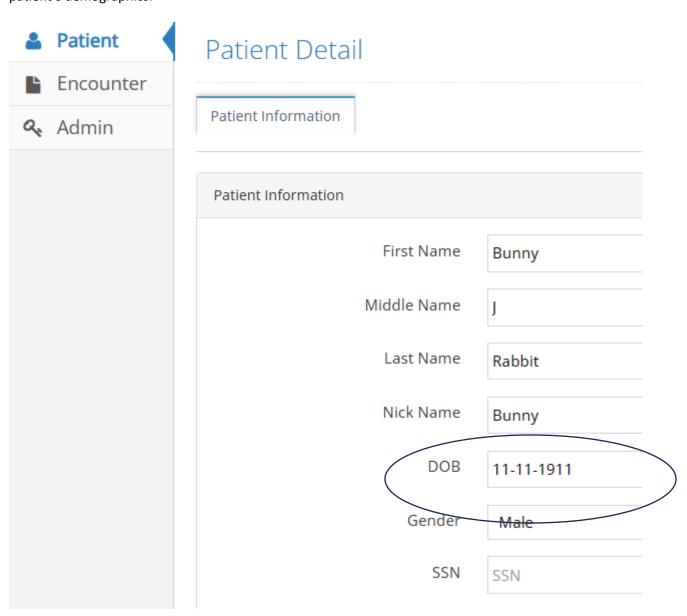
Hilton Head, SC | New York City, NY San Antonio, TX | Nashville, TN | Raleigh, NC Phone: 843 341-WELL (9355) Fax: 919 882-9644 www.welltrackone.com

## **ConnectONE Change Request**

May 18, 2024

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In <u>www.welltrackone.us/portal</u>, after you save your template data and click on "Patient" you see your patient's demographics:







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However, the Date of Birth (DOB) has been transformed into 11-11-1911 instead of 11/11/1911 for some reason.

Then for some unknown reason, when you SAVE, the DOB is wiped out and goes to NULL.

Patient	Patient Detail	
Encounter		
<b>Q</b> Admin	Patient Information	
	Patient Information	
	First Name	Bunny
	Middle Name	J
	Last Name	Rabbit
	Nick Name	Bunny
	ДОВ	mm/dd/yyyy
	Gender	Male
	SSN	SSN

It should stay as 11/11/1911 and stay preserved when that screen is saved.

