



## Preliminary Testing

The Report Generation program is not working. This is a critical function at the end of the template data collection process that generates the .pdf report and stores it to the \app folder (not sure where they are stored).

To replicate:

- Login in to [WellTrackONE - Welcome](#)
- UserID: pab, Password: peace4ukraine Client Number: 1 (this is our test Org)
- Go to Schedule

Click on the 4am appointment on the small clock on the left hand side

The screenshot shows the WellTrackONE web application interface. The top navigation bar includes the WellTrackONE logo and a user profile dropdown. The left sidebar has a 'Schedule' button and a 'Patient' button. The main content area is titled 'Schedule' and contains a 'Calendar' section. The calendar shows a list of appointments for Saturday, Mar 30, 2024. The 4am appointment is highlighted, showing details: Provider Williams, Karen; Status Booked Appt; DOB 08/21/1942; Phone; and ACCT 123456789.

Click on Start Encounter



**WellTrackONE**  
A Risk Management Company

Hilton Head, SC | New York City, NY  
San Antonio, TX | Nashville, TN | Raleigh, NC  
Phone: 843 341-WELL (9355)  
Fax: 919 882-9644  
www.welltrackone.com

WellTrackONE

Schedule

Appointment Detail for "A, Lilo"

Saturday March 30, 2024

Appt Start: 04:00 AM

Appt Stop: 04:30 AM

Patient Name: A, Lilo

Status: Booked Appt

Edit appointment Start Encounter Save

Click on Generate Report

WellTrackONE

Encounters

Encounter Details - A, Lilo

Encounter History

Encounter Date: 03-30-2024

Problem: Test 1

Encounter Type: WellTrackONE Visit

Rendering Provider: Williams, Karen

Supervising Provider: [Select]

Department: New River Family

Facility: New River Family

Back Templates Save Clinical Triggers

Generate Report View Report Save Report Print Report

You'll see that it hangs there and does not generate a report.



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Encounters

Encounter Details - A, Lilo

Encounter History

- ☒ 03/30/2024 Test 1
- ☐ 10/29/2020 Theo Visit
- ☐ 10/27/2020 Theo Visit
- ☐ 10/09/2019 Theo Visit
- ☐ 08/19/2019 Theo Visit

Encounter Date: 03-30-2024

Problem: Test 1

Encounter Type: WellTrackONE Visit

Rendering Provider: Williams, Karen ☐ SignOff

Supervising Provider: [Select] ☐ SignOff

Department: New River Family

Facility: New River Family

Back Templates Save Clinical Triggers

Generating Report! View Report Save Report Print Report

When it is functioning properly, it will allow you to click on View Report/Provider Report

WellTrackONE

Encounters

Encounter Details - A, Lilo

Encounter History

- ☒ 03/30/2024 Test 1
- ☐ 10/29/2020 Theo Visit
- ☐ 10/27/2020 Theo Visit
- ☐ 10/09/2019 Theo Visit
- ☐ 08/19/2019 Theo Visit

Encounter Date: 03-30-2024

Problem: Test 1

Encounter Type: WellTrackONE Visit

Rendering Provider: Williams, Karen ☐ SignOff

Supervising Provider: [Select] ☐ SignOff

Department: New River Family

Facility: New River Family

Back Templates Save Clinical Triggers

Generate Report View Report Save Report Print Report

Provider Report  
THEO Care Plan

...and you will see the report show up on screen.



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### **Further Testing on other modules...**

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#### **Welltrackone.us/portal**

If you select “New User” from the opening screen, it switches over to [welltrackone.com/portal](http://welltrackone.com/portal)

#### **Welltrackone.us/graph**

After you login it switches over to [welltrackone.com/graph](http://welltrackone.com/graph)  
Login with pab, peace4ukraine client number 1