

FAQ

01. Where this technology can be used?

Ans. We currently offer text to speech Hindi and English version to call centre companies and ATM Machines. Use case is not limited to call centre, We are open to discuss your usecase , you can view service & how do I use it page for more details.

02. How solutions offer currently?

Ans. Text to Speech TTS solution available online, You can try using free account, Please Test. On Test Page Type Hindi or any language of your choice in Unicode text and click Listen to see a output. Speech Recognition ASR service are provided on GPU instances (On premise or Online Services), Speech to Text are more relevant to B2B Enterprise customers.

03. I am a professor. Can I use this technology for free?

Ans. For education and personal usage, we can provide you more request a month on demand. Use Free demo TTS account.

04. I want to download file for my personal usage, can I?

Ans. Yes we provide 100 request in demo account for one month, Please register at <http://ivr.indiantts.co.in> and check your text.

05. Test-Voice Page have a 60 character limit, How to remove it?

Ans. Please register at <http://ivr.indiantts.co.in> and check your text upto 600 character.

06. How to use Software API?

Ans. Please visit IVR API section: IVR-API Page API are different for Speech Recognition engine. Ask Technical team on contact us page in order to access speech API.

07. What's different between Silver and Gold?

Ans. Silver is most common package for small and medium call centre or Publishers. Silver account start with Rs 4900 while Gold is applicable to enterprise or large volume customers.

In Gold , we are offering hosted Linux build and charge based on number of request or one time fee.

08. What's capacity of server on bulk process?

Ans. One instance supports 1 request per core. To add more requests, please ask sales team at info@indiantts.com, we will extend and scale a server as per need.

09. Does TTS works with mobile apps?

Ans. Not currently , We are working on it to deploy lightweight Mobile only versions.

10. Which Languages supported?

Ans. Hindi and English available on API above. We will have Tamil , Telugu , Malayalam, Kannada, Gujarati , Marathi , Bengali - 9 Indian Language support available soon.

11. Does software support auto call functionality?

Ans. Please ask sales team at info@indiantts.com. We will connect you to right call API partner.

12. Male and Female both voice available?

Ans. Most of voice are Female. Hindi do have both options.

13. How many character support after register?

Ans. If you need more character processing, Contact info@indiantts.com. We available large request processing in paid account.

14. Can I use my own Template (Prompt) audio?

Ans. Yes, we have facility to set user's own template (Prompt).

15. Any minimum plan available to buy in silver plan ?

Ans. Yes, please write on support@indiantts.com our team contact you.

16. Which parameter used in Rest TTS API ?

Ans. For parameter please visit this page <http://indiantts.com/IVR-API>

17. Does it supported in Desktop Offline mode?

Ans. In Few usecase like ATM Machine , We provide offline product.

18. Does API support .NET interface or Java or PHP interface?

Ans. We have HTTP/HTTPS API support on all platform.

19. Does Voice Bot supported in any Languages?

Ans. Yes. We provide team time transcription from our engine. Voicebots are supported.