

Incident Report

Date: 2025-07-02T23:25:04.335504

Reported by: Jaclyn1

Store: Store #066

Tags: ['Trespassing', 'Verbal Threat', 'Assault', 'Customer Complaint']

Description:

Subect attempted tp pushing shopping cart intp i, tss, jaclyn. I, tss jaclyn told the subject they would have to leave and they are now verably trespassed. Subject then bagen yelling. I, tss and closing lead called the cops since the subject was refusing to leave. After calling the cops subject yeeled on the way out. When the subject got into their car subject then tried to run ovewr other guest in the cross walk in the parking lot. One subject was a mom holding a newborn baby. Guest did come in to express their discomfort of the situation. SuBject left the property at 9pm

AI Summary:

On July 2, 2025, at approximately 7:24 PM EDT, an incident occurred at 456 Shopping Ave, Mall, involving a subject who attempted to push a shopping cart into an employee identified as TSS Jaclyn. After being informed that they were verbally trespassed and needed to leave the premises, the subject began yelling. Despite being asked to leave, the subject refused, prompting TSS Jaclyn and the closing lead to contact law enforcement. As the subject exited the store, they continued to yell and, upon entering their vehicle, attempted to run over other guests in the parking lot crosswalk, including a mother holding a newborn baby. The subject departed the property at 9 PM. This situation caused significant discomfort among guests, some of whom reported their concerns to store personnel. The likely cause of the incident appears to be the subject's refusal to comply with store policy and their subsequent aggressive behavior. It is recommended that store leadership review security protocols and ensure staff are trained to handle such situations effectively,

Incident Report

prioritizing the safety of both employees and customers.