

Case Study: A.I.ncident in Action

Proven Time Savings and Shrinkage Reduction for Retail Asset Protection

Client Profile

Organization: National Retail Chain (Pilot Store)

Team: Asset Protection (AP) Division

Trial Duration: 2 Weeks

Tool: A.I.ncident Pro Plan - \$99/month

Role Tested: Asset Protection Specialist

Pilot Objectives

- Automate incident documentation using GPT-based summarization
- Reduce manual reporting time
- Improve prioritization of security events using AI-driven severity scoring
- Track potential correlation with shrinkage trends

Quantitative Results

Incidents Logged per Day: 2

Time Saved per Incident: ~20 minutes

Daily Time Saved: ~40 minutes

Monthly Time Saved (Est.): 17 hours

Labor Cost Saved: \$357/month (at \$21/hr)

Annualized Time Value: \$4,284/year per store

Shrinkage Reduction: -0.31% in 2 weeks

Annualized Shrink Savings: \$7,440/year per store (est.)

Total Combined ROI: \$11,724/year per store

Training or Onboarding Required: None - Fully adopted in <1 shift

Client Testimonial

"A.I.ncident saves us nearly 40 minutes a day. The AI summaries and severity scoring let our team prioritize real threats instead of wasting time on paperwork. We even saw a drop in shrinkage during the pilot." - J. Baker, Asset Protection Specialist

Business Impact

Operational Efficiency:

The AP team reclaimed ~17 hours/month per store. That time is now used for real-time monitoring, follow-up, and coordination with law enforcement-rather than typing reports.

Financial ROI:

In just two weeks, shrinkage dropped 0.31%, signaling a measurable gain in deterrence and follow-through. If maintained, this alone adds up to over \$7,000/year in recovered revenue per store.

No Training Required:

Thanks to the intuitive UI and accurate GPT summaries, the team adopted A.I.ncident fully within one shift-with no onboarding cost.

Why It Matters

Security teams are stretched thin. Manual reports waste time, create inconsistency, and bury priorities. A.I.ncident fixes that.

By combining AI-generated summaries, incident severity prediction, visual trend analysis, and exportable PDF/CSV reports, A.I.ncident helps AP teams work faster, smarter, and more effectively-without adding headcount.

Conclusion

This pilot proves A.I.ncident can drive real operational and financial impact-saving over \$11,700/year per store through a combination of labor savings and reduced shrinkage. With full feature deployment and multi-store rollout, the savings scale quickly.