

John Isaac Lyons
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Work Experience:

Afni Inc.
Bloomington, IL
September 2017 – July 2018
Receivables Management
-Working with consumers over the phone to find solutions to unresolved accounts
-Maintaining knowledge of pertinent local and national laws
-Maintaining professional attitude with difficult consumers

Avanti's Italian Restaurant
Normal, IL
December 2016 – June 2017
Cashier
-Teaching procedures to new employees
-Order taking and fulfillment, both on phones and in person

Medsource, USA
Bloomington, IL
October 2016 – November 2016
Intake Specialist
-Processed incoming faxes and emails
-Logged customers' orders
-Tech Support
(Job eliminated due to downsizing)

Taco Bell
Normal, IL
March 2015 – October 2016
Cashier/Line cook
-Consistently used company-established scripts and routines
-Maintained knowledge of sanitation requirements
-Management Training