

Isaac Lyons

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309-706-9480

LINKEDIN

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GITHUB

github.com/snowskeleton

OBJECTIVE

To obtain a software development or devops role in a growing organization

EDUCATION

Woz U

IT Fundamentals Pro
(2022 - 2022)

TOP SKILLS

- Object Oriented Programming
- Git/GitHub
- Software Development
- Mobile Development
- Python
- SQL
- Swift
- Ruby
- Web Development

PROJECTS

Nobility

February 2022

Nobility is a web application written in Python with Django. This project showcases a strong understanding of OOP, an efficient use of a SQL, front- and back-end design, REST design, build automation, and input validation. Being managed through GitHub, this project demonstrates the ability to use version control to develop software and track issues.

Nobility is a platform for tracking a large number of computer repairs through the full repair life cycle (diagnose, repair, QC).

github.com/snowskeleton/nobility

I Got Gas

September 2020

I Got Gas is a fully functional native iOS application written in Swift UI.

This project showcases a careful ORM implementation, complex input validation and sanitation, accurate computation, and simple presentation. I Got Gas, being managed through GitHub, demonstrates an understanding of git's version control, pull requests, branches, merges, and more.

The purpose of this app is to track vehicle expenses and provide reports about driving costs.

apps.apple.com/us/app/i-got-gas/id1528580218

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WORK EXPERIENCE

SureLock Technology

Network System Administrator

Atlanta

(Mar 2021 - Mar 2022)

Developed/hosted/supported custom web application for internal use
Created/managed Linux and Windows VMs
Repaired computer hardware (desktops, laptops, phones, etc)
Resolved tier 2 and tier 3 support requests for internal and external customers

Service Quick

Call Center Team Lead

Atlanta

(May 2019 - Sep 2020)

Resolved tier 2 helpdesk issues
Developed custom scripts/programs to improve employee efficiency
Root cause analysis and documentation
Cross-trained employees on repair details

Judge Academy

Event Judge and Coordinator

Atlanta/Chicago

(Feb 2018 - Feb 2020)

Coordinated and moderated game events with up to 100 players
Resolved disputes and conflicts with minimal disruption
Studied rules and policies extensively to stay current on changes

Afni

Call Center Agent

Chicago

(Sep 2016 - Jun 2018)

Resolved disputes and problems for external customers
Studied applicable laws and regulations to stay within compliance