

Isaac Lyons
1453 Josh Valley Lane
Lawrenceville, GA 30043
(309) 706-9480
isaac@snowskeleton.net

Skills I'll bring to Framework:

10+ years of electronics repair (laptops, phones, tablets, desktops, and more)
Long-time advocate of Right to Repair, open source and DiY enthusiast, contributor to and customer of iFixit
Strong knowledge and understanding of Linux, Windows, and macOS
Programming experience with Swift and Ruby; scripting experience with Bash and AHK (Github: github.com/snowskeleton)
Comfortable and effective in a POSIX compliant command line
Successfully hosted/maintained email and web servers from home
10+ years social media experience (tumblr, reddit, twitter, facebook, etc)
Organizing, coordinating, and leading groups of players (certified judge for Magic: the Gathering, raid lead in World of Warcraft)
Exacting and careful in speech and writing (check out the documentation on my github page for examples, specifically SQFix and I-Got-Gas)

SureLock Technology – Engineer

Lawrenceville, GA March 2021 – present

- Break/fix repair on laptops, desktops, phones, tablets, etc.
- Customization and support for company web applications (a self-hosted osTicket instance being most significant)
- Various managed services, directed at the K-12 and small/medium business market

Service Quick – Team Lead

Duluth, GA May 2019 – September 2020

- Developed and maintained AHK scripts to increase employee productivity (github.com/snowskeleton/SQFix)
- Worked with customers over the phone to help them repair their own products when possible
- Trained employees on technical aspects of repairs

Judge Academy – Magic: the Gathering Judge

Illinois/Georgia May 2018 – June 2020

- Moderated events of 50-100+ people, provided rulings and penalties for disputes

Adam's Technology Group – Access Control Installation Technician; Atlanta, GA October 2020 – December 2020

Taco Bell – Shift Lead; Cumming, GA November 2018 – March 2019

Afni Inc. – Collections Specialist; Bloomington, IL September 2017 – July 2018

Avanti's Italian Restaurant – Cashier; Normal, IL December 2016 – June 2017

Taco Bell – Cashier; Normal, IL March 2015 – October 2016

Other skills:

Able to solve a Rubik's cube in 20 seconds or less

References:

Karren Barlobinto
Direct Supervisor
910.228.6560

Naomi Chavez
Coworker
770.895.1955

Morgan Campbell
Project Coach
309.852.4627