

Isaac Lyons
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Github: github.com/snowskeleton

Experience:

1 year Tier 2/3 phone support
3 years programming experience (Swift, Bash, Ruby, AHK, Python, C, Objective C)
2 years configuring and maintaining web servers (Apache, Nginx), mail servers (Postfix, Exchange/O365), and virtual private networks (Tailscale, FortiVPN)
10+ years Linux/macOS command-line experience (this was written in Vim)

Work History:

Network Engineer SureLock Technology 2021 – Pres.
Managing technology services for SMB customers (O365, Active Directory administration, general phone/on-site support)
Configuring Centipede software for automated Chromebook Deployment
Call Center Team Lead KW International 2019 – late 2020
Developed extensive AutoHotKey scripts to increase efficiency (github.com/snowskeleton/SQFix)
Team Lead Taco Bell 2018 – 2019
Food/customer service, Various 2015 – 2018

Certifications

Fortinet NSE 3, studying for NSE 4
Avigilon ACC and ACM
Nutanix Hybrid Cloud Fundamentals