

Isaac Lyons
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Experience:

Maintained 98% uptime over 6 months for a self-hosted Minecraft server
accessed by dozens across the USA
1 year Tier 2/3 phone support
~2 years with Docker. Projects include Pi-Hole and Unify network controller on a
permanent basis, and various web apps and programs periodically
3 years programming experience (Swift, Bash, Ruby, AHK, Python, C, Objective
C)
2 years configuring and maintaining web servers (Apache, Nginx), mail servers
(Postfix, Exchange/O365), and virtual private networks (Tailscale, FortiVPN)
10+ years Linux/macOS command-line experience (this was written in Vim)

Work History:

Network Engineer SureLock Technology 2021 – Pres.

Managing technology services for SMB customers (O365, Active Directory
administration)
Configuring Centipede software for automated Chromebook deployment
Supporting self-hosted osTicket and Snipe-IT instances on a long term
basis

Call Center Team Lead KW International 2019 – late 2020

Developed extensive AutoHotKey scripts to increase efficiency (github.com/snowskeleton/SQFix)

Team Lead Taco Bell 2018 – 2019

Food/customer service, Various 2015 – 2018

Certifications:

Fortinet NSE 3, studying for NSE 4
Avigilon ACC and ACM
Nutanix Hybrid Cloud Fundamentals