Isaac Lyons

resume@snowskeleton.net   309.706.9480

GITHUB
github.com/snowskeleton/resume

LINKEDIN
linkedin.com/in/isaac-lyons-0878781aa/

OBJECTIVE
To obtain a software development role in a growing organization

TOP SKILLS
- GitHub/Version Control
- Docker
- Python
- Object Oriented Programming
- Mobile Apps
* Backend architecture

Skills Summary

5+ years deploying/maintaining physical and virtual Linux servers
4 years open-source software development and collaboration with multi-national team
Top 2% of active users on Stack Overflow

Project History

YNAM

YNAM automates the laborious process of importing credit card transactions into budgeting software. YNAM intelligently deduplicates the transactions, validates the status, and translates the object model.
github.com/snowskeleton/ynam

RSS Builder

Really Simple RSS Builder (RSRSSB) is a command-line application written in Python. The code is fully commented, with all flags and options fully documented in the README.
RSRSSB is exactly what is sounds like: a utility to generate a fully compliant RSS feed from an arbitrary set of audio files.
github.com/snowskeleton/rsrssb

Nobility

Nobility is a web application written in Python with Django. This project showcases strong understanding of OOP principles, efficient use of an SQL ORM, front- and back-end design, REST, build automation, and input validation.
Nobility is a platform for tracking a large number of computer repairs through the full repair life cycle (diagnose, repair, QC).
github.com/snowskeleton/nobility

Isaac Lyons

resume@snowskeleton.net   309.706.9480

Work History

(Mar 2021 – Mar 2022)

SureLock Technology

Network System Administrator
Atlanta

Developed/hosted/supported custom web application for internal use
Resolved tier 2 and tier 3 support requests for internal and external customers
Created/managed Linux and Windows VMs
Repaired computer hardware (desktops, laptops, phones, etc)

(May 2019 – Sep 2020)

Service Quick

Call Center Team Lead
Atlanta

Resolved tier 2 help desk issues
Developed custom scripts/programs to improve employee efficiency
Root cause analysis and documentation
Cross-trained employees on repair details

(Feb 2018 – Feb 2020)

Judge Academy

Event Judge and Coordinator
Atlanta/Chicago

Coordinated and moderated game events with up to 100 players
Studied rules and policies extensively to stay current on industry changes
Resolved disputes and conflicts with minimal disruption

(Sept-2017–July-2018)

Afni. Inc

Call Center Agent
Chicago

Resolved disputes and problems for external customers
Studied applicable laws and regulations to stay within compliance