

Testing Criteria - Repairs

Please be aware that the below criteria must be met before payment is processed for each device.

Connect the device to Wifi	Does it connect?
Test the Touch ID	Does touch ID function?
Open up the Message app or an app to check for any faults on the LCD and if keyboard if fully functional	Is there any white spots/blue spots or Pink Halo on the LCD? Is every letter recognised when selected on the keyboard?
Make a phone call to test the quality of the ear speaker, proximity and loudspeaker	During call: Can you hear clearly from the ear speaker? During call: When covering the ear speaker does the screen blacken for the proximity? During the call: At full volume is the loudspeaker loud and clear?
Take a Picture with the Front and Rear Camera	Do both cameras focus? Do any faint dark circles appear on the screen when taking a photo?
Test the Microphone using Voice Memo	When voice memo is replayed can you hear the memo loud and clear?
Load up Youtube through the Internet and play a video to the test the speakers and headphone Jack	Speakers - Can you hear the video loud and clear? Headphone Jack - When earphones are plugged in, is the sound coming through of good quality and clear?
Plug the device into charger	Does the device recognise it charging?
Test flash - Flick the bottom of the touch screen up to open control centre	Is the flash apparent on the back of the device when turned on?
Test Volume Up, Down & Mute Switch/Vibrate	Volume Buttons - Does the device recognise both the up and down buttons? Mute Switch - Does the device recognise when the mute switch is flicked? Vibrate - Is there a regular vibrate when mute switch is flicked? Do all buttons physically function?
Test Power Button	Does the device recognise the power button? Does the power button physically function?
If the device does not power on	<ul style="list-style-type: none"> ■ Is the Charging Port Recognised? - If so when plugged into charge the cable should disappear ■ Is the battery faulty? - If so, when plugged in, the charging port is recognised but the device does not turn on after a significant amount of time ■ Is the Charging Port Faulty? - If so, the cable is not recognised when plugged in