Introduction

Welcome to your new SmartHome Cam v2. This indoor security camera offers state-of-the-art motion detection, night vision, and cloud-based notifications to keep your home safe and connected. This manual will guide you through setup, configuration, and maintenance.

Features

- High-definition video recording up to 1080p
- Infrared night vision up to 10 meters
- Motion detection with adjustable sensitivity
- Real-time cloud alerts and notifications
- Two-way audio for communication
- Secure cloud storage with 30-day retention
- Wi-Fi and Ethernet connectivity options
- Firmware auto-updates and remote configuration

Unboxing

Inside the box, you will find:

1. SmartHome Cam v2 unit
2. Power adapter and cable
3. Wall mount kit with screws
4. Quick start guide
5. Safety and compliance booklet

Installation

1. Select a location with a stable Wi-Fi signal and a power outlet nearby.
2. Mount the camera using the included wall kit or place it on a flat surface.
3. Connect the power cable and wait for the LED to blink blue, indicating readiness.
4. Download the SmartHome app on your iOS or Android device.
5. Follow the in-app instructions to add a new device by scanning the QR code on the camera.

Configuration

- Configure Wi-Fi settings, ensuring a 2.4 GHz network is selected for best performance.
- Adjust motion detection zones and sensitivity.
- Enable notifications and link to your preferred cloud account.
- Set up recording schedules and privacy zones to protect sensitive areas.

Troubleshooting

- Camera offline: Check Wi-Fi connection and power supply.
- Motion alerts delayed: Ensure notifications are enabled in the app and OS settings.
- False positives: Reduce motion sensitivity or create activity zones.
- Firmware update failed: Reboot camera and retry update.

Maintenance

- Clean the lens monthly using a soft, dry cloth.
- Avoid placing the camera in direct sunlight or humid areas.
- Ensure firmware is updated regularly via the app.

Security and Privacy

- All recordings are encrypted in transit and at rest.
- Access to camera and cloud account requires user authentication.
- Do not share login credentials with unauthorized users.

Frequently Asked Questions

1. How do I reset the camera? Press and hold the reset button for 10 seconds until the LED blinks red.
2. Can multiple users access the camera? Yes, you can share access via the app by inviting other users.
3. How long is cloud footage retained? Standard retention is 30 days; extended plans are available.
4. What devices are compatible? iOS 13+, Android 10+, and Windows/Mac for live web streaming.

Support

For additional assistance, contact support@innovasoft.example.com or call 1-800-INNOVA.