



# Sonu Kumar

## Full-Stack Web Developer

A self-motivated, hard-working and ambitious Web Developer with proficiency in HTML and CSS Javascript. Problem-solving mindset and the ability to perform well in collaboration. 1300+ hours of coding and hands-on experience in developing fully functional web applications. Looking forward to working as an accountable and competent employee in an exciting tech company.



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Gurgaon, Haryana (122016)



linkedin.com/in/https://www.linkedin.com/feed



github.com



## EDUCATION

### bachelor of commerce

Delhi university (SOL)

06/2017 - 12/2020

### Full-Stack Web Development(Full time)

Masai School, banglore

08/2022 - 04/2023

### 12th class

govt senior secondary school

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## WORK EXPERIENCE

### Customer service executive

Aegis Customer Support Services Private Limited

06/2018 - 08/2019

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Startek is a leading global provider of technology-enabled business process outsourcing solutions.

#### Achievements/Tasks

- reminding customer bills of Broadband connection
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution
- Follow communication procedures, guidelines and policies
- Take the extra mile to engage customers

### Catalog specialist

Mattsenkumar LLC

10/2019 - 05/2022

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MK is a leading call center outsourcing, e-commerce outsourcing,

#### Achievements/Tasks

- searching the products of flipkart website
- optimizing the search engine
- identifying the issue in the query searched by customer
- categorising the product available on flipkar



## SKILLS

HTML

CSS

Javascript

Data Structures and Algorithms

Remote Work And Online Collaboration

Problem-solving

Adaptability

Time Management



## PERSONAL PROJECTS

Fashion Point (08/2022 - 11/2022)

- cloned of bewkoof.com a e-commerce website, created navbar main page with functionality with 4 days of individual project



## ORGANIZATIONS

Masai school (08/2022 - Present)

Student



## LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency



## INTERESTS

Cooking

fitness and yoga

watching thriller movies