

Search operations

Export

- GET {tenant}/export/bookings
- GET {tenant}/export/customers
- GET {tenant}/export/customers/contacts
- GET {tenant}/export/leads
- GET {tenant}/export/locations
- GET {tenant}/export/locations/contacts

BookingProviderTags

- GET {tenant}/booking-provider-tags
- POST {tenant}/booking-provider-tags
- PATCH {tenant}/booking-provider-tags/{id}
- GET {tenant}/booking-provider-tags/{id}

Bookings

- GET {booking_provider}/bookings
- POST {booking_provider}/bookings
- PATCH {booking_provider}/bookings/{id}
- GET {booking_provider}/bookings/{id}
- GET {booking_provider}/bookings/{id}/contacts
- POST {booking_provider}/bookings/{id}/contacts
- PATCH {booking_provider}/bookings/{id}/contacts/{contactId}
- DEL {booking_provider}/bookings/{id}/contacts/{contactId}
- GET {tenant}/bookings
- GET {tenant}/bookings/{id}
- GET {tenant}/bookings/{id}/contacts

BulkTags

- DEL {tenant}/tags
- PUT {tenant}/tags

ContactMethods

- GET {tenant}/contacts/{contactId}/contact-methods
- POST {tenant}/contacts/{contactId}/contact-methods
- PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
- PUT {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
- GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
- DEL {tenant}/contacts/{contactId}/contact-methods/{contactMeth...

ContactPreferences

- GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
- PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
- GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...

Contacts

- GET {tenant}/contacts
- POST {tenant}/contacts
- GET {tenant}/contacts/contact-methods
- GET {tenant}/contacts/preferences
- GET {tenant}/contacts/relationships/{relationshipId}
- GET {tenant}/contacts/{contactId}/relationships
- DEL {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/...
- POST {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/...
- PATCH {tenant}/contacts/{id}
- PUT {tenant}/contacts/{id}
- GET {tenant}/contacts/{id}
- DEL {tenant}/contacts/{id}

Customers

- GET {tenant}/customers
- POST {tenant}/customers
- GET {tenant}/customers/contacts
- GET {tenant}/customers/custom-fields
- PATCH {tenant}/customers/{id}
- GET {tenant}/customers/{id}
- GET {tenant}/customers/{id}/contacts
- POST {tenant}/customers/{id}/contacts
- PATCH {tenant}/customers/{id}/contacts/{contactId}
- DEL {tenant}/customers/{id}/contacts/{contactId}
- GET {tenant}/customers/{id}/notes
- POST {tenant}/customers/{id}/notes
- DEL {tenant}/customers/{id}/notes/{noteId}
- GET {tenant}/customers/{id}/tags/{tagTypeId}
- POST {tenant}/customers/{id}/tags/{tagTypeId}

Leads

- GET {tenant}/leads
- POST {tenant}/leads
- POST {tenant}/leads/form
- PATCH {tenant}/leads/{id}
- GET {tenant}/leads/{id}
- POST {tenant}/leads/{id}/dismiss
- POST {tenant}/leads/{id}/follow-up
- GET {tenant}/leads/{id}/notes
- POST {tenant}/leads/{id}/notes

Locations

- GET {tenant}/locations
- POST {tenant}/locations
- GET {tenant}/locations/contacts
- GET {tenant}/locations/custom-fields
- PATCH {tenant}/locations/{id}
- GET {tenant}/locations/{id}
- GET {tenant}/locations/{id}/contacts
- POST {tenant}/locations/{id}/contacts
- PATCH {tenant}/locations/{id}/contacts/{contactId}
- DEL {tenant}/locations/{id}/contacts/{contactId}
- GET {tenant}/locations/{id}/notes
- POST {tenant}/locations/{id}/notes
- DEL {tenant}/locations/{id}/notes/{noteId}
- DEL {tenant}/locations/{id}/tags/{tagTypeId}
- POST {tenant}/locations/{id}/tags/{tagTypeId}

CRM

Locations_GetLocationsContactsList

Gets a list of contacts for a specific ModifiedOn date range, CreatedOn date range or by their Location IDs. Either LocationIds, modifiedOn, modifiedOnOrAfter, createdBefore or createdOnOrAfter parameter must be specified.

Request

Production Environment

GET https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations/contacts[?page] [?pageSize] [?includeTotal] [?modifiedBefore] [?modifiedOnOrAfter] [?locationIds] [?createdBefore] [?createdOnOrAfter]

Integration Environment

GET https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations/contacts[?page] [?pageSize] [?includeTotal] [?modifiedBefore] [?modifiedOnOrAfter] [?locationIds] [?createdBefore] [?createdOnOrAfter]

Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Tenant ID
page	query	false	integer	
pageSize	query	false	integer	
includeTotal	query	false	boolean	
modifiedBefore	query	false	string	Return items modified before certain date/time (in UTC). Either modifiedBefore or modifiedOnOrAfter parameter must be specified
modifiedOnOrAfter	query	false	string	Return items modified on/after certain date/time (in UTC). Either modifiedBefore or modifiedOnOrAfter parameter must be specified
locationIds	query	false	string	Returns specific contact records by location IDs.
createdBefore	query	false	string	Returns items created before the requested date (in UTC)
createdOnOrAfter	query	false	string	Returns items created on or after the requested date (in UTC)

Response: 200 OK

The request has succeeded

application/json

PaginatedResponse_Of_Crm.V2.LocationsContactResponse

Represents paginated API response.

Name	Required	Type	Description
page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.LocationsContactResponse[]	The collection of result items, will never have more than PageSize items

default

DEFAULT - JSONCopy

```
{  "page": 0,  "pageSize": 0,  "hasMore": true,  "totalCount": 0,  "data": [{    "id": 0,    "type": {},    "value": "string",    "memo": "string",    "phoneSettings": {      "phoneNumber": "string",      "doNotText": true    },    "modifiedOn": "string",    "createdOn": "string",    "preferences": {      "jobRemindersEnabled": true,      "marketingUpdatesEnabled": true,      "invoiceStatementNotification": true    },    "locationId": 0  }]}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSONCopy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
Crm.V2.ContactType	
Crm.V2.Customers.PhoneSettings	
Crm.V2.Customers.ContactPreferencesResponse	
PaginatedResponse_Of_Crm.V2.LocationsContactResponse	Represents paginated API response.
Crm.V2.LocationsContactResponse	

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Crm.V2.ContactType

Type	Values
string	Phone, Phone, Email, Fax, MobilePhone

Crm.V2.Customers.PhoneSettings

Name	Required	Type	Description
phoneNumber	true	string	Phone Number
doNotText	true	boolean	If the phone number has opted-out from notifications.

Crm.V2.Customers.ContactPreferencesResponse

Name	Required	Type	Description
jobRemindersEnabled	true	boolean	Job Reminders Enabled
marketingUpdatesEn...	true	boolean	Marketing Updates Enabled
invoiceStatementNoti...	true	boolean	Invoice Statement Notification

PaginatedResponse_Of_Crm.V2.LocationsContactResponse

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page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.LocationsContactResponse[]	The collection of result items, will never have more than PageSize items

Crm.V2.LocationsContactResponse

Name	Required	Type	Description
id	true	integer (int64)	Id of contact
type	true	One of: Crm.V2.ContactType	Type of contact
value	true	string	Value of contact
memo	false	string	Memo of contact
phoneSettings	true	One of: Crm.V2.Customers.PhoneSettings	Phone settings of the location contact
modifiedOn	true	string (date-time)	Date/time (in UTC) the contact was last modified
createdOn	true	string (date-time)	Date/time (in UTC) the contact was created
preferences	false	One of: Crm.V2.Customers.ContactPreferencesResponse	Contact Preferences
locationId	true	integer (int64)	Id of location