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CRM

API definition

ContactMethods_CreateContactMethod

Creates a new contact method

Request

Production Environment

POST https://api.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

Integration Environment

POST https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

Request parameters

| Name | In | Required | Type | Description |
|-----------|----------|----------|---------|-------------|
| contactId | template | true | string | |
| tenant | template | true | integer | Tenant ID |

Request body

application/json

Crm.V2.CreateContactMethodRequest

{}

| Name | Required | Type | Description |
|-------------|----------|----------------------------|------------------------------------|
| referenceId | false | string | Reference ID of the contact method |
| type | true | One of: Crm.V2.ContactType | Type of the contact method |
| value | true | string | Value of the contact method |
| memo | false | string | Memo for the contact method |

default

DEFAULT-JSON

{

"referenceId": "string",

"type": {},

"value": "string",

"memo": "string"

}

Copy

Response: 200 OK

The request has succeeded

application/json

Crm.V2.ContactMethodResponse

{}

| Name | Required | Type | Description |
|-------------|----------|----------------------------|---|
| id | true | string (guid) | ID of the contact method |
| contactId | true | string (guid) | ID of the contact |
| referenceId | false | string | Reference ID of the contact method |
| type | true | One of: Crm.V2.ContactType | Contact method type |
| value | true | string | Value of the contact method |
| memo | false | string | Memo for the contact method |
| createdOn | true | string (date-time) | DateTime (UTC) that customer record was created |
| createdBy | true | integer (int64) | User ID who created the record. |
| modifiedOn | true | string (date-time) | Modified on (UTC) for the record. |
| modifiedBy | true | integer (int64) | User ID who modified the record. |

default

DEFAULT-JSON

{

"type": "string",

"contactId": "string",

"referenceId": "string",

"type": {},

"value": "string",

"memo": "string",

"createdOn": "string",

"createdBy": 0,

"modifiedOn": "string",

"modifiedBy": 0

}

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Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

| Name | Required | Type | Description |
|---------|----------|-----------------|---|
| type | true | string | A URI reference that identifies the problem type |
| title | true | string | A short, human-readable summary of the problem type |
| status | true | integer (int32) | The HTTP status code generated by server |
| traceId | true | string | Internal trace ID for advanced diagnostics |
| errors | true | object | Provides more details about errors occurred, which can potentially be used for visual display |
| data | true | object | Provides additional data, intended for programmatical usage |

default

DEFAULT-JSON

{

"type": "string",

"title": "string",

"status": 0,

"traceId": "string",

"errors": {},

"data": {}

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Response: 403 Forbidden

Provided authentication is insufficient to grant access

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

| Name | Required | Type | Description |
| --- | --- | --- | --- |

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