

Search operations

Export

GET (tenant)/export/bookings
GET (tenant)/export/customers
GET (tenant)/export/customers/contacts
GET (tenant)/export/leads
GET (tenant)/export/locations
GET (tenant)/export/locations/contacts

BookingProviderTags

GET (tenant)/booking-provider-tags
POST (tenant)/booking-provider-tags
PATCH (tenant)/booking-provider-tags/{id}

GET (tenant)/booking-provider-tags/{id}

Bookings

GET (booking_provider)/bookings
POST (booking_provider)/bookings
PATCH (booking_provider)/bookings/{id}
GET (booking_provider)/bookings/{id}
GET (booking_provider)/bookings/{id}/contacts
POST (booking_provider)/bookings/{id}/contacts
PATCH (booking_provider)/bookings/{id}/contacts/{contactId}
DEL (booking_provider)/bookings/{id}/contacts/{contactId}

POST (booking_provider)/bookings/{id}/dismiss**GET** (tenant)/bookings**GET** (tenant)/bookings/{id}**GET** (tenant)/bookings/{id}/contacts

BulkTags

DEL (tenant)/tags**PUT** (tenant)/tags

ContactMethods

GET (tenant)/contacts/{contactId}/contact-methods**POST** (tenant)/contacts/{contactId}/contact-methods**PATCH** (tenant)/contacts/{contactId}/contact-methods/{contactMeth...**PUT** (tenant)/contacts/{contactId}/contact-methods/{contactMeth...**GET** (tenant)/contacts/{contactId}/contact-methods/{contactMeth...**DEL** (tenant)/contacts/{contactId}/contact-methods/{contactMeth...

ContactPreferences

GET (tenant)/contacts/{contactId}/contact-methods/{contactMeth...**PATCH** (tenant)/contacts/{contactId}/contact-methods/{contactMeth...**GET** (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...**PUT** (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...**PATCH** (tenant)/contacts/{id}**PUT** (tenant)/contacts/{id}**GET** (tenant)/contacts/{id}**DEL** (tenant)/contacts/{id}

Customers

GET (tenant)/customers**POST** (tenant)/customers**GET** (tenant)/customers/contacts**GET** (tenant)/customers/custom-fields**PATCH** (tenant)/customers/{id}**GET** (tenant)/customers/{id}**GET** (tenant)/customers/{id}/contacts**POST** (tenant)/customers/{id}/contacts**PATCH** (tenant)/customers/{id}/contacts/{contactId}**DEL** (tenant)/customers/{id}/contacts/{contactId}**GET** (tenant)/customers/{id}/notes**POST** (tenant)/customers/{id}/notes**DEL** (tenant)/customers/{id}/notes/{noteId}**DEL** (tenant)/customers/{id}/tags/{tagTypeId}**POST** (tenant)/customers/{id}/tags/{tagTypeId}

Leads

GET (tenant)/leads**POST** (tenant)/leads**POST** (tenant)/leads/form**PATCH** (tenant)/leads/{id}**GET** (tenant)/leads/{id}**POST** (tenant)/leads/{id}/dismiss**POST** (tenant)/leads/{id}/follow-up**GET** (tenant)/leads/{id}/notes**POST** (tenant)/leads/{id}/notes

Locations

GET (tenant)/locations**POST** (tenant)/locations**GET** (tenant)/locations/contacts**GET** (tenant)/locations/custom-fields**PATCH** (tenant)/locations/{id}**GET** (tenant)/locations/{id}**GET** (tenant)/locations/{id}/contacts**POST** (tenant)/locations/{id}/contacts**PATCH** (tenant)/locations/{id}/contacts/{contactId}**DEL** (tenant)/locations/{id}/contacts/{contactId}**GET** (tenant)/locations/{id}/notes**POST** (tenant)/locations/{id}/notes

CRM

Locations_GetList

Gets a list of locations

Request

Production Environment

GET https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations?ids={ids}&name={name}&customerId={customerId}&street={street}&state={state}&zip={zip}&country={country}&latitude={latitude}&longitude={longitude}&active={active}&page={page}&pageSize={pageSize}&includeTotal={includeTotal}&sort={sort}&createdBefore={createdBefore}&createdOnOrAfter={createdOnOrAfter}&modifiedBefore={modifiedBefore}&modifiedOnOrAfter={modifiedOnOrAfter}&externalDataApplicationGuid={externalDataApplicationGuid}&externalDataValues={externalDataValues}

Integration Environment

GET https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations?ids={ids}&name={name}&customerId={customerId}&street={street}&state={state}&zip={zip}&country={country}&latitude={latitude}&longitude={longitude}&active={active}&page={page}&pageSize={pageSize}&includeTotal={includeTotal}&sort={sort}&createdBefore={createdBefore}&createdOnOrAfter={createdOnOrAfter}&modifiedBefore={modifiedBefore}&modifiedOnOrAfter={modifiedOnOrAfter}&externalDataApplicationGuid={externalDataApplicationGuid}&externalDataValues={externalDataValues}

Request parameters

Name	In	Required	Type	Description
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tenant template true integer Tenant ID

ids query false string Perform lookup by multiple IDs (maximum 50)

name query false string Filters by customer's name

customerId query false integer Filters by customer ID

street query false string Filters by customer's street

unit query false string Filters by customer's unit

city query false string Filters by customer's city

state query false string Filters by customer's state

zip query false string Filters by customer's zip

country query false string Filters by customer's country

latitude query false number Filters by customer's latitude

longitude query false number Filters by customer's longitude

active query false boolean What kind of items should be returned (only active items will be returned by default)

Values: [True, Any, False]

page query false integer The logical number of page to return, starting from 1

pageSize query false integer How many records to return (50 by default)

includeTotal query false boolean Whether total count should be returned

sort query false string Applies sorting by the specified field. ?sort=fieldName for ascending order, ?sort=-fieldName for descending order.

createdBefore query false string Returns items created before certain date/time (in UTC)

createdOnOrAfter query false string Returns items created on or after certain date/time (in UTC)

modifiedBefore query false string Returns items modified before certain date/time (in UTC)

modifiedOnOrAfter query false string Returns items modified on or after certain date/time (in UTC)

externalDataApplicationGuid query false string Returns location records with external data for a particular GUID

externalDataKey query false string Performs lookup by external data key, 'externalDataValues' must also be provided.

externalDataValues query false string Performs lookup by external data values (maximum 50); 'externalDataKey' must also be provided.

Available fields are: id, ModifiedOn, CreatedOn.

The request has succeeded

application/json

PaginatedResponse_Of_Crm.V2.Locations.LocationResponse

Represents paginated API response.

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Name	Required	Type	Description
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page true integer (int32) From which page this output has started

pageSize true integer (int32) Page size for this query (e.g. how many records were requested to return)

hasMore true boolean True if there are more records in the query than returned in this result

totalCount false integer (int32) Total count of records for this query (can optionally be populated)

data true Crm.V2.Locations.LocationResponse[] The collection of result items, will never have more than PageSize items

default

DEFAULT-JSON

{ "page": 0, "pageSize": 0, "hasMore": true, "totalCount": 0, "data": [{ "id": 0, "customerId": 0, "active": true, "name": "string", "address": "string", "street": "string", "unit": "string", "city": "string", "state": "string", "zip": "string", "country": "string", "latitude": 0, "longitude": 0 }, { "customFields": [{ "typeId": 0, "name": "string", "value": "string" }, { "typeId": 0, "name": "string", "value": "string" }], "createdOn": "string", "createdById": 0, "modifiedOn": "string", "modifiedById": 0, "mergedOldId": 0, "zoneId": 0, "tagExempt": true, "tagTypeIds": [0], "externalData": [{ "key": "string", "value": "string" }], "taxZoneId": 0 }] }

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From which page this output has started

Page size for this query (e.g. how many records were requested to return)

True if there are more records in the query than returned in this result

Total count of records for this query (can optionally be populated)

The collection of result items, will never have more than PageSize items

id true integer (int32) ID of the location

customerId true integer (int64) ID of the location's customer

active true boolean If false, the record has been deleted

name true string Name of the location

address true One of:

Crm.V2.Customers.CustomerAddress

Crm.V2.Customers.CustomerFieldModel

Crm.V2.ExternalDataModel

Crm.V2.Locations.LocationResponse

Represents paginated API response.

ApিErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

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Name	Required	Type	Description
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type true string A URI reference that identifies the problem type

title true string A short, human-readable summary of the problem type

status true integer (int32) The HTTP status code generated by the server

traceId true string Internal trace ID for advanced diagnostics

errors true object Provides more details about errors occurred, which can potentially be used for visual display

data true object Provides additional data, intended for programmatical usage

default

DEFAULT-JSON

{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }

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A short, human-readable summary of the problem type

The HTTP status code generated by the server

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