

Search operations

Export

GET {tenant}/export/bookings
GET {tenant}/export/customers
GET {tenant}/export/customers/contacts
GET {tenant}/export/leads
GET {tenant}/export/locations
GET {tenant}/export/locations/contacts

BookingProviderTags

GET {tenant}/booking-provider-tags
POST {tenant}/booking-provider-tags
PATCH {tenant}/booking-provider-tags/{id}

GET {tenant}/booking-provider-tags/{id}

Bookings

GET {booking_provider}/bookings
POST {booking_provider}/bookings
PATCH {booking_provider}/bookings/{id}
GET {booking_provider}/bookings/{id}
POST {booking_provider}/bookings/{id}/contacts
PATCH {booking_provider}/bookings/{id}/contacts/{contactId}
DEL {booking_provider}/bookings/{id}/contacts/{contactId}

GET {tenant}/bookings**GET** {tenant}/bookings/{id}**GET** {tenant}/bookings/{id}/contacts

BulkTags

DEL {tenant}/tags**PUT** {tenant}/tags

ContactMethods

GET {tenant}/contacts/{contactId}/contact-methods
POST {tenant}/contacts/{contactId}/contact-methods
PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
PUT {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

DEL {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

ContactPreferences

GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

Contacts

GET {tenant}/contacts
POST {tenant}/contacts
GET {tenant}/contacts/contact-methods
GET {tenant}/contacts/preferences
GET {tenant}/contacts/relationships/{relationshipId}
GET {tenant}/contacts/{contactId}/relationships
DEL {tenant}/contacts/{contactId}/relationships/{relatedEntityId}...
POST {tenant}/contacts/{contactId}/relationships/{relatedEntityId}...
PATCH {tenant}/contacts/{id}
PUT {tenant}/contacts/{id}
GET {tenant}/contacts/{id}
DEL {tenant}/contacts/{id}

Customers

GET {tenant}/customers
POST {tenant}/customers
GET {tenant}/customers/contacts
GET {tenant}/customers/custom-fields
PATCH {tenant}/customers/{id}
GET {tenant}/customers/{id}
GET {tenant}/customers/{id}/contacts
POST {tenant}/customers/{id}/contacts
PATCH {tenant}/customers/{id}/contacts/{contactId}
DEL {tenant}/customers/{id}/contacts/{contactId}
GET {tenant}/customers/{id}/notes
POST {tenant}/customers/{id}/notes
DEL {tenant}/customers/{id}/notes/{noteId}
DEL {tenant}/customers/{id}/tags/{tagTypeId}
POST {tenant}/customers/{id}/tags/{tagTypeId}

Leads

GET {tenant}/leads
POST {tenant}/leads
POST {tenant}/leads/form
PATCH {tenant}/leads/{id}
GET {tenant}/leads/{id}
POST {tenant}/leads/{id}/dismiss
POST {tenant}/leads/{id}/follow-up
GET {tenant}/leads/{id}/notes
POST {tenant}/leads/{id}/notes

Locations

GET {tenant}/locations
POST {tenant}/locations
GET {tenant}/locations/contacts
GET {tenant}/locations/custom-fields
PATCH {tenant}/locations/{id}
GET {tenant}/locations/{id}
GET {tenant}/locations/{id}/contacts
POST {tenant}/locations/{id}/contacts
PATCH {tenant}/locations/{id}/contacts/{contactId}
DEL {tenant}/locations/{id}/contacts/{contactId}
GET {tenant}/locations/{id}/notes
POST {tenant}/locations/{id}/notes
DEL {tenant}/locations/{id}/notes/{noteId}
DEL {tenant}/locations/{id}/tags/{tagTypeId}
POST {tenant}/locations/{id}/tags/{tagTypeId}

CRM

API definition

Locations_GetContactList

Gets a list of contacts for the specified location

Request

Production Environment
GET https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts[{?page}{&pageSize}]Integration Environment
GET https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts[{?page}{&pageSize}]

Request parameters

Name	In	Required	Type	Description
id	template	true	integer	
tenant	template	true	integer	Tenant ID
page	query	false	integer	The logical number of page to return, starting from 1
pageSize	query	false	integer	How many records to return (50 by default)
includeTotal	query	false	boolean	Whether total count should be returned

Response: 200 OK

The request has succeeded

application/json

PaginatedResponse_Of_Crm.V2.LocationContactResponse

Represents paginated API response.

{}

Name	Required	Type	Description
page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.LocationContactResponse[]	The collection of result items, will never have more than PageSize items

default

DEFAULT - JSON

Copy

```
{
  "page": 0,
  "pageSize": 0,
  "hasMore": true,
  "totalCount": 0,
  "data": [
    {
      "id": 0,
      "type": "string",
      "value": "string",
      "phoneSettings": {
        "phoneNumber": "string",
        "doNotText": true
      },
      "modifiedOn": "string",
      "createdOn": "string",
      "preferences": {
        "jobRemindersEnabled": true,
        "marketingUpdatesEnabled": true,
        "invoiceStatementNotification": true
      }
    }
  ]
}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}
```

Response: 404 Not Found

The requested entity was not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{
  "type": "string",
  "title": "string",
  "status": 0,
  "traceId": "string",
  "errors": {},
  "data": {}
}
```

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

Crm.V2.ContactType

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

Crm.V2.ContactType

{}

Type	Values
string	Phone, Phone, Email, Fax, MobilePhone

Crm.V2.Customers.PhoneSettings

{}

Name	Required	Type	Description
phoneNumber	true	string	Phone Number

If the phone number has opted-out from notifications.

Crm.V2.Customers.ContactPreferencesResponse

{}

Name	Required	Type	Description
jobRemindersEnabled	true	boolean	Job Reminders Enabled
marketingUpdatesEn...	true	boolean	Marketing Updates Enabled
invoiceStatementNoti...	true	boolean	