

Search operations

Export

- GET (tenant)/export/bookings
- GET (tenant)/export/customers
- GET (tenant)/export/customers/contacts
- GET (tenant)/export/leads
- GET (tenant)/export/locations
- GET (tenant)/export/locations/contacts

BookingProviderTags

- GET (tenant)/booking-provider-tags
- POST (tenant)/booking-provider-tags
- PATCH (tenant)/booking-provider-tags/{id}
- GET (tenant)/booking-provider-tags/{id}
- GET (booking_provider)/bookings
- POST (booking_provider)/bookings
- PATCH (booking_provider)/bookings/{id}
- GET (booking_provider)/bookings/{id}
- GET (booking_provider)/bookings/{id}/contacts
- POST (booking_provider)/bookings/{id}/contacts
- PATCH (booking_provider)/bookings/{id}/contacts/{contactId}
- DEL (booking_provider)/bookings/{id}/contacts/{contactId}
- GET (tenant)/bookings
- GET (tenant)/bookings/{id}
- GET (tenant)/bookings/{id}/contacts

BulkTags

- DEL (tenant)/tags
- PUT (tenant)/tags

ContactMethods

- GET (tenant)/contacts/{contactId}/contact-methods
- POST (tenant)/contacts/{contactId}/contact-methods
- PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMeth...
- PUT (tenant)/contacts/{contactId}/contact-methods/{contactMeth...
- GET (tenant)/contacts/{contactId}/contact-methods/{contactMeth...
- DEL (tenant)/contacts/{contactId}/contact-methods/{contactMeth...

ContactPreferences

- GET (tenant)/contacts/{contactId}/contact-methods/{contactMeth...
- PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMeth...
- GET (tenant)/contacts/{contactId}/contact-methods/{contactMeth...

Contacts

- GET (tenant)/contacts
- POST (tenant)/contacts
- GET (tenant)/contacts/contact-methods
- GET (tenant)/contacts/preferences
- GET (tenant)/contacts/relationships/{relationshipId}
- GET (tenant)/contacts/{contactId}/relationships
- DEL (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...
- POST (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...
- POST (tenant)/contacts/{id}
- PUT (tenant)/contacts/{id}
- GET (tenant)/contacts/{id}
- DEL (tenant)/contacts/{id}

Customers

- GET (tenant)/customers
- POST (tenant)/customers
- GET (tenant)/customers/contacts
- GET (tenant)/customers/custom-fields
- PATCH (tenant)/customers/{id}
- GET (tenant)/customers/{id}
- GET (tenant)/customers/{id}/contacts
- POST (tenant)/customers/{id}/contacts
- PATCH (tenant)/customers/{id}/contacts/{contactId}
- DEL (tenant)/customers/{id}/contacts/{contactId}
- GET (tenant)/customers/{id}/notes
- POST (tenant)/customers/{id}/notes
- DEL (tenant)/customers/{id}/notes/{noteId}
- DEL (tenant)/customers/{id}/tags/{tagTypeId}
- POST (tenant)/customers/{id}/tags/{tagTypeId}

Leads

- GET (tenant)/leads
- POST (tenant)/leads
- POST (tenant)/leads/form
- PATCH (tenant)/leads/{id}
- GET (tenant)/leads/{id}
- POST (tenant)/leads/{id}/dismiss
- POST (tenant)/leads/{id}/follow-up
- GET (tenant)/leads/{id}/notes
- POST (tenant)/leads/{id}/notes

Locations

- GET (tenant)/locations
- POST (tenant)/locations
- GET (tenant)/locations/contacts
- GET (tenant)/locations/custom-fields
- PATCH (tenant)/locations/{id}
- GET (tenant)/locations/{id}
- GET (tenant)/locations/{id}/contacts
- POST (tenant)/locations/{id}/contacts
- PATCH (tenant)/locations/{id}/contacts/{contactId}
- DEL (tenant)/locations/{id}/contacts/{contactId}
- GET (tenant)/locations/{id}/notes
- POST (tenant)/locations/{id}/notes
- DEL (tenant)/locations/{id}/notes/{noteId}
- DEL (tenant)/locations/{id}/tags/{tagTypeId}
- POST (tenant)/locations/{id}/tags/{tagTypeId}

CRM

ContactMethods_CreateContactMethod

Creates a new contact method

Request

Production Environment
POST https://api.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

Integration Environment
POST https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

Request parameters

Name	In	Required	Type	Description
contactId	template	true	string	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.CreateContactMethodRequest

{ }

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method

default

DEFAULT - JSON

Copy

```
{  "referenceId": "string",  "type": {},  "value": "string",  "memo": "string"}
```

Response: 200 OK

The request has succeeded

application/json

Crm.V2.ContactMethodResponse

{ }

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	DateTime (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

default

DEFAULT - JSON

Copy

```
{  "id": "string",  "contactId": "string",  "referenceId": "string",  "type": {},  "value": "string",  "memo": "string",  "createdOn": "string",  "createdBy": 0,  "modifiedOn": "string",  "modifiedBy": 0}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 403 Forbidden

Provided authentication is insufficient to grant access

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 404 Not Found

Contact not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
Crm.V2.ContactType	
Crm.V2.ContactMethodResponse	
Crm.V2.CreateContactMethodRequest	

ApiErrorResponse
Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{ }

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type	true	string	A URI reference that identifies the problem type
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data	true	object	Provides additional data, intended for programmatical usage

Crm.V2.ContactType

{ }

Type	Values
string	Phone, Phone, Email, Fax, MobilePhone

Crm.V2.ContactMethodResponse

{ }

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	DateTime (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

Crm.V2.CreateContactMethodRequest

{ }

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method