

Search operations

Export

- GET {tenant}/export/bookings
- GET {tenant}/export/customers
- GET {tenant}/export/customers/contacts
- GET {tenant}/export/leads
- GET {tenant}/export/locations
- GET {tenant}/export/locations/contacts

BookingProviderTags

- GET {tenant}/booking-provider-tags
- POST {tenant}/booking-provider-tags
- PATCH {tenant}/booking-provider-tags/{id}
- GET {tenant}/booking-provider-tags/{id}

Bookings

- GET {booking_provider}/bookings
- POST {booking_provider}/bookings
- PATCH {booking_provider}/bookings/{id}
- GET {booking_provider}/bookings/{id}
- GET {booking_provider}/bookings/{id}/contacts
- POST {booking_provider}/bookings/{id}/contacts
- PATCH {booking_provider}/bookings/{id}/contacts/{contactId}
- DEL {booking_provider}/bookings/{id}/contacts/{contactId}
- GET {tenant}/bookings
- GET {tenant}/bookings/{id}
- GET {tenant}/bookings/{id}/contacts

BulkTags

- DEL {tenant}/tags
- PUT {tenant}/tags

ContactMethods

- GET {tenant}/contacts/{contactId}/contact-methods
- POST {tenant}/contacts/{contactId}/contact-methods
- PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
- PUT {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
- GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}
- DEL {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

ContactPreferences

- GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/contact-preferences
- GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/contact-preferences/{id}
- GET {tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/contact-preferences/{id}

Contacts

- GET {tenant}/contacts
- POST {tenant}/contacts
- GET {tenant}/contacts/contact-methods
- GET {tenant}/contacts/preferences
- GET {tenant}/contacts/relationships/{relationshipId}
- GET {tenant}/contacts/relationships/{relationshipId}/relationships
- DEL {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/relationships
- POST {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/relationships
- PATCH {tenant}/contacts/{id}
- PUT {tenant}/contacts/{id}
- GET {tenant}/contacts/{id}
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Customers

- GET {tenant}/customers
- POST {tenant}/customers
- GET {tenant}/customers/contacts
- GET {tenant}/customers/custom-fields
- PATCH {tenant}/customers/{id}
- GET {tenant}/customers/{id}
- GET {tenant}/customers/{id}/contacts
- POST {tenant}/customers/{id}/contacts
- PATCH {tenant}/customers/{id}/contacts/{contactId}
- DEL {tenant}/customers/{id}/contacts/{contactId}
- GET {tenant}/customers/{id}/notes
- POST {tenant}/customers/{id}/notes
- DEL {tenant}/customers/{id}/notes/{noteId}
- DEL {tenant}/customers/{id}/tags/{tagTypeId}
- POST {tenant}/customers/{id}/tags/{tagTypeId}

Leads

- GET {tenant}/leads
- POST {tenant}/leads
- POST {tenant}/leads/form
- PATCH {tenant}/leads/{id}
- GET {tenant}/leads/{id}
- POST {tenant}/leads/{id}/dismiss
- POST {tenant}/leads/{id}/follow-up
- GET {tenant}/leads/{id}/notes
- POST {tenant}/leads/{id}/notes

Locations

- GET {tenant}/locations
- POST {tenant}/locations
- GET {tenant}/locations/contacts
- GET {tenant}/locations/custom-fields
- PATCH {tenant}/locations/{id}
- GET {tenant}/locations/{id}
- GET {tenant}/locations/{id}/contacts
- POST {tenant}/locations/{id}/contacts
- PATCH {tenant}/locations/{id}/contacts/{contactId}
- GET {tenant}/locations/{id}/contacts/{contactId}
- DEL {tenant}/locations/{id}/notes
- POST {tenant}/locations/{id}/notes
- DEL {tenant}/locations/{id}/notes/{noteId}
- DEL {tenant}/locations/{id}/tags/{tagTypeId}
- POST {tenant}/locations/{id}/tags/{tagTypeId}

CRM

API definition

Customers_GetContactList

Gets a list of contacts for the specified customer

Request

Production Environment

GET https://api.servicetitan.io/crm/v2/tenant/{tenant}/customers/{id}/contacts[{page}][pageSize][includeTotal]

Integration Environment

GET https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/customers/{id}/contacts[{page}][pageSize][includeTotal]

Request parameters

Name	In	Required	Type	Description
id	template	true	integer	
tenant	template	true	integer	Tenant ID
page	query	false	integer	The logical number of page to return, starting from 1
pageSize	query	false	integer	How many records to return (50 by default)
includeTotal	query	false	boolean	Whether total count should be returned

Response: 200 OK

The request has succeeded

application/json

PaginatedResponse_Of_Crm.V2.Customers.CustomerContactWithModifiedOnResponse

Represents paginated API response.

{ }

Name	Required	Type	Description
page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.Customers.CustomerContactWithModifiedOnResponse	The collection of result items, will never have more than PageSize items

default

DEFAULT - JSON

Copy

```
{  "page": 0,  "pageSize": 0,  "hasMore": true,  "totalCount": 0,  "data": [{    "id": 0,    "type": {},    "value": "string",    "memo": "string",    "modifiedOn": "string",    "phoneSettings": {      "phoneNumber": "string",      "doNotText": true    },    "createdOn": "string",    "preferences": {      "jobRemindersEnabled": true,      "marketingUpdatesEnabled": true,      "invoiceStatementNotification": true    }  }]}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 404 Not Found

The requested entity was not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 409 Conflict

Some conflict occurred while executing the request

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

Copy

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

Crm.V2.ContactType

PaginatedResponse_Of_Crm.V2.Customers.CustomerContactWithModifiedOnResponse

Represents paginated API response.

Crm.V2.Customers.CustomerContactWithModifiedOnResponse

Crm.V2.Customers.PhoneSettings

Crm.V2.Customers.ContactPreferencesResponse

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

Crm.V2.ContactType

{ }

Type	Values
string	Phone, Phone, Email, Fax, MobilePhone

PaginatedResponse_Of_Crm.V2.Customers.CustomerContactWithModifiedOnResponse

Represents paginated API response.

{ }

Name	Required	Type	Description
page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.Customers.CustomerContactWithModifiedOnResponse	The collection of result items, will never have more than PageSize items

Crm.V2.Customers.CustomerContactWithModifiedOnResponse

{ }

Name	Required	Type	Description
id	true	integer (int64)	ID of the contact
type	true	One of: Crm.V2.ContactType	Landline, mobile, e-mail, or fax.
value	true	string	The email, phone number, or fax number for the contact.
memo	false	string	Short description about this contact, for example, "work #" or "Owner's daughter - Kelly."
modifiedOn	true	string (date-time)	Modified On (UTC) for the record
phoneSettings	true	One of: Crm.V2.Customers.PhoneSettings	Phone settings of the customer contact
createdOn	true	string (date-time)	Created On (UTC) for the record
preferences	false	One of: Crm.V2.Customers.ContactPreferencesResponse	Contact Preferences

Crm.V2.Customers.PhoneSettings

{ }

Name	Required	Type	Description
phoneNumber	true	string	Phone Number
doNotText	true	boolean	If the phone number has opted-out from notifications.

Crm.V2.Customers.ContactPreferencesResponse

{ }

Name	Required	Type	Description
jobRemindersEnabled	true	boolean	Job Reminders Enabled
marketingUpdatesEnabled	true	boolean	Marketing Updates Enabled
invoiceStatementNotification	true	boolean	Invoice Statement Notification