

Search operations

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GET (tenant)/export/bookings
GET (tenant)/export/customers
GET (tenant)/export/customers/contacts
GET (tenant)/export/leads
GET (tenant)/export/locations
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Bookings

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PATCH (booking_provider)/bookings/{id}

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PUT (booking_provider)/bookings/{id}/contacts

PATCH (booking_provider)/bookings/{id}/contacts/{contactId}

DEL (booking_provider)/bookings/{id}/contacts/{contactId}

POST (booking_provider)/bookings/{id}/dismiss

GET (tenant)/bookings

GET (tenant)/bookings/{id}

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PUT (tenant)/tags

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POST (tenant)/contacts/{contactId}/contact-methods

PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

PUT (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

GET (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

DEL (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

POST (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

DEL (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

GET (tenant)/contacts/{contactId}/relationships/{relationshipId}

GET (tenant)/contacts/{contactId}/relationships

DEL (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...

POST (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...

PATCH (tenant)/contacts/{contactId}

PUT (tenant)/contacts/{id}

GET (tenant)/contacts/{id}

DEL (tenant)/contacts/{id}

POST (tenant)/contacts/{id}/notes

POST (tenant)/customers/{id}/notes

DEL (tenant)/customers/{id}/notes

DEL (tenant)/customers/{id}/tags/{tagTypeId}

POST (tenant)/customers/{id}/tags/{tagTypeId}

Customers

GET (tenant)/customers

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PATCH (tenant)/customers/{id}

GET (tenant)/customers/{id}

GET (tenant)/customers/{id}/contacts

POST (tenant)/customers/{id}/contacts

PATCH (tenant)/customers/{id}/contacts/{contactId}

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GET (tenant)/customers/{id}/notes

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DEL (tenant)/customers/{id}/tags/{tagTypeId}

POST (tenant)/customers/{id}/tags/{tagTypeId}

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POST (tenant)/leads/{id}/follow-up

GET (tenant)/leads/{id}/notes

POST (tenant)/leads/{id}/notes

POST (tenant)/leads/{id}/notes/{noteId}

GET (tenant)/leads/{id}/notes/{noteId}

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POST (tenant)/leads/{id}/tags/{tagTypeId}

POST (tenant)/leads/{id}/tags/{tagTypeId}

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GET (tenant)/locations

POST (tenant)/locations

GET (tenant)/locations/contacts

GET (tenant)/locations/custom-fields

PATCH (tenant)/locations/{id}

GET (tenant)/locations/{id}/contacts

POST (tenant)/locations/{id}/contacts

PATCH (tenant)/locations/{id}/contacts/{contactId}

DEL (tenant)/locations/{id}/contacts/{contactId}

GET (tenant)/locations/{id}/notes

POST (tenant)/locations/{id}/notes

DEL (tenant)/locations/{id}/notes/{noteId}

DEL (tenant)/locations/{id}/tags/{tagTypeId}

POST (tenant)/locations/{id}/tags/{tagTypeId}

CRM

API definition

Customers_CreateContact

Creates a contact on the customer

Request

Production Environment

POST https://api.servicetitan.io/crm/v2/tenant/{tenant}/customers/{id}/contacts

Integration Environment

POST https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/customers/{id}/contacts

Request parameters

Name	In	Required	Type	Description
id	template	true	integer	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.Customers.CreateCustomerContactRequest

{ }

Name	Required	Type	Description
type	true	One of: Crm.V2.ContactType	Landline, mobile, e-mail, or fax
value	true	string	The email, phone number, or fax number for the contact
memo	false	string	Short description about this contact, for example, "work # or "Owner's daughter - Kelly"

default

DEFAULT-JSON	Copy
{ "type": {}, "value": "string", "memo": "string" }	Copy

Response: 200 OK

The request has succeeded

application/json

Crm.V2.Customers.CustomerContactWithModifiedOnResponse

{ }

Name	Required	Type	Description
id	true	integer (int64)	ID of the contact
type	true	One of: Crm.V2.ContactType	Landline, mobile, e-mail, or fax.
value	true	string	The email, phone number, or fax number for the contact
memo	false	string	Short description about this contact, for example, "work # or "Owner's daughter - Kelly"

default	Copy
{ "id": 0, "type": {}, "value": "string", "memo": "string" }	Copy

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{ }

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
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