

Search operations

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GET (tenant)/leads/{id}/notes

POST (tenant)/leads/{id}/notes

PUT (tenant)/leads/{id}/notes

DEL (tenant)/leads/{id}/notes/{noteId}

DEL (tenant)/leads/{id}/tags/{tagTypeId}

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PUT (tenant)/locations/{id}/notes

DEL (tenant)/locations/{id}/notes/{noteId}

DEL (tenant)/locations/{id}/tags/{tagTypeId}

POST (tenant)/locations/{id}/tags/{tagTypeId}

CRM

API definition

Locations_CreateContact

Creates a contact on the location

Request

Production Environment

POST https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts

Integration Environment

POST https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts

Request parameters

Name	In	Required	Type	Description
id	template	true	integer	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.LocationContactCreateRequest

{}

Name	Required	Type	Description
type	true	One of: Crm.V2.ContactType	Type of contact
value	true	string	Value of contact
memo	false	string	Memo of contact

default

DEFAULT-JSON	Copy
{ "type": {}, "value": "string", "memo": "string" }	

Response: 200 OK

The request has succeeded

application/json

Crm.V2.LocationContactResponse

{}

Name	Required	Type	Description
id	true	integer (int64)	Id of contact

ContactPreferences

DEFAULT-JSON	Copy
{ "id": 0, "type": {}, "value": "string", "memo": "string", "phoneSettings": { "phoneNumber": "string", "doNotText": true }, "modifiedOn": "string (date-time)" }	

Response: 200 OK

The request has succeeded

application/json

Crm.V2.LocationContactResponse

{}

Name	Required	Type	Description
id	true	integer (int64)	Id of contact

default

DEFAULT-JSON	Copy
{ "id": 0, "type": {}, "value": "string", "memo": "string", "phoneSettings": { "phoneNumber": "string", "doNotText": true }, "modifiedOn": "string (date-time)" }	

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type

title

string

A short, human-readable summary of the problem type

status

integer (int32)

The HTTP status code generated by server

traceId

string

Internal trace ID for advanced diagnostics

errors

object

Provides more details about errors occurred, which can potentially be used for visual display

data

object

Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }	

Response: 404 Not Found

The requested entity was not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type

title

string

A short, human-readable summary of the problem type

status

integer (int32)

The HTTP status code generated by server

traceId

string