

Search operations

Export

GET (tenant)/export/bookings  
GET (tenant)/export/customers  
GET (tenant)/export/customers/contacts  
GET (tenant)/export/leads  
GET (tenant)/export/locations  
GET (tenant)/export/locations/contacts

BookingProviderTags

GET (tenant)/booking-provider-tags  
POST (tenant)/booking-provider-tags  
PATCH (tenant)/booking-provider-tags/{id}  
GET (tenant)/booking-provider-tags/{id}

Bookings

GET (booking\_provider)/bookings  
POST (booking\_provider)/bookings  
PATCH (booking\_provider)/bookings/{id}  
GET (booking\_provider)/bookings/{id}/contacts  
POST (booking\_provider)/bookings/{id}/contacts  
PATCH (booking\_provider)/bookings/{id}/contacts/{contactId}  
DEL (booking\_provider)/bookings/{id}/contacts/{contactId}  
GET (tenant)/bookings  
GET (tenant)/bookings/{id}/contacts

BulkTags

DEL (tenant)/tags

PUT (tenant)/tags

ContactMethods

GET (tenant)/contacts/{contactId}/contact-methods  
POST (tenant)/contacts/{contactId}/contact-methods  
PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}  
PUT (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}  
GET (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}  
DEL (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}

ContactPreferences

GET (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}/preference  
PATCH (tenant)/contacts/{contactId}/contact-methods/{contactMethodId}/preference

Contacts

GET (tenant)/contacts  
POST (tenant)/contacts  
GET (tenant)/contacts/contact-methods  
GET (tenant)/contacts/preferences  
GET (tenant)/contacts/relationships/{relationshipId}  
GET (tenant)/contacts/{contactId}/relationships  
DEL (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...

POST (tenant)/contacts/{contactId}/relationships/{relatedEntityId}/...

PATCH (tenant)/contacts/{id}

PUT (tenant)/contacts/{id}

GET (tenant)/contacts/{id}

DEL (tenant)/contacts/{id}

POST (tenant)/customers/{id}/contacts

PATCH (tenant)/customers/{id}/contacts/{contactId}

DEL (tenant)/customers/{id}/contacts/{contactId}

GET (tenant)/customers/{id}/notes

POST (tenant)/customers/{id}/notes

DEL (tenant)/customers/{id}/notes/{noteId}

DEL (tenant)/customers/{id}/tags/{tagTypePId}

POST (tenant)/customers/{id}/tags/{tagTypePId}

Leads

GET (tenant)/leads  
POST (tenant)/leads  
POST (tenant)/leads/form  
PATCH (tenant)/leads/{id}

GET (tenant)/leads/{id}

POST (tenant)/leads/{id}/dismiss

POST (tenant)/leads/{id}/follow-up

GET (tenant)/leads/{id}/notes

POST (tenant)/leads/{id}/notes

Locations

GET (tenant)/locations  
POST (tenant)/locations

GET (tenant)/locations/contacts

GET (tenant)/locations/custom-fields

PATCH (tenant)/locations/{id}

GET (tenant)/locations/{id}

POST (tenant)/locations/{id}/contacts

PATCH (tenant)/locations/{id}/contacts/{contactId}

DEL (tenant)/locations/{id}/contacts/{contactId}

GET (tenant)/locations/{id}/notes

POST (tenant)/locations/{id}/notes

DEL (tenant)/locations/{id}/notes/{noteId}

DEL (tenant)/locations/{id}/tags/{tagTypePId}

POST (tenant)/locations/{id}/tags/{tagTypePId}

## CRM

API definition

## ContactMethods\_CreateContactMethod

Creates a new contact method

## Request

Production Environment

POST https://api.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

Integration Environment

POST https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods

## Request parameters

Name	In	Required	Type	Description
contactId	template	true	string	
tenant	template	true	integer	Tenant ID

## Request body

application/json

## Crm.V2.CreateContactMethodRequest

{}

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method

## default

DEFAULT-JSON

{  
    "referenceId": "string",  
    "type": {},  
    "value": "string",  
    "memo": "string"  
}

Copy

## Response: 200 OK

The request has succeeded

application/json

## Crm.V2.ContactMethodResponse

{}

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	DateTime (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

## default

DEFAULT-JSON

{  
    "type": "string",  
    "contactId": "string",  
    "referenceId": "string",  
    "type": {},  
    "value": "string",  
    "memo": "string",  
    "createdOn": "string",  
    "createdBy": 0,  
    "modifiedOn": "string",  
    "modifiedBy": 0  
}

Copy

## Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

## ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

## default

DEFAULT-JSON

{  
    "type": "string",  
    "title": "string",  
    "status": 0,  
    "traceId": "string",  
    "errors": {},  
    "data": {}  
}

Copy

## Response: 403 Forbidden

Provided authentication is insufficient to grant access

application/json

## ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

## default

DEFAULT-JSON

{  
    "type": "string",  
    "title": "string",  
    "status": 0, "traceId": "string",  
    "errors": {}, "data": {}  
}

Copy

## Response: 404 Not Found

Contact not found

application/json

## ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

## Definitions

Name Description

ApiErrorResponse <https://tools.ietf.org/html/rfc7007> RFC 7007 recommendationsCrm.V2.ContactType <https://tools.ietf.org/html/rfc7007> RFC 7007 recommendationsCrm.V2.ContactMethodResponse <https://tools.ietf.org/html/rfc7007> RFC 7007 recommendationsCrm.V2.CreateContactMethodRequest <https://tools.ietf.org/html/rfc7007> RFC 7007 recommendationsCrm.V2.ContactMethod <https://tools.ietf.org/html/rfc7007> RFC 7007 recommendations

Crm.V2.Contact