

Search operations

Export

GET {tenant}/export/bookings
GET {tenant}/export/customers
GET {tenant}/export/customers/contacts
GET {tenant}/export/leads
GET {tenant}/export/locations
GET {tenant}/export/locations/contacts

BookingProviderTags

GET {tenant}/booking-provider-tags
POST {tenant}/booking-provider-tags
PATCH {tenant}/booking-provider-tags/{id}
GET {tenant}/booking-provider-tags/{id}

Bookings

GET {booking_provider}/bookings
POST {booking_provider}/bookings
PATCH {booking_provider}/bookings/{id}
GET {booking_provider}/bookings/{id}/contacts
POST {booking_provider}/bookings/{id}/contacts
PATCH {booking_provider}/bookings/{id}/contacts/{contactId}
DEL {booking_provider}/bookings/{id}/contacts/{contactId}
GET {tenant}/bookings
GET {tenant}/bookings/{id}
GET {tenant}/bookings/{id}/contacts

BulkTags

DEL {tenant}/tags
PUT {tenant}/tags

ContactMethods

GET {tenant}/contacts/{contactId}/contact-methods
PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
PUT {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
DEL {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
}

ContactPreferences

GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
PATCH {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
GET {tenant}/contacts/{contactId}/contact-methods/{contactMeth...
}

Contacts

GET {tenant}/contacts
POST {tenant}/contacts
GET {tenant}/contacts/contact-methods
GET {tenant}/contacts/preferences
GET {tenant}/contacts/relationships/{relationshipId}
GET {tenant}/contacts/{contactId}/relationships
DEL {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/...
POST {tenant}/contacts/{contactId}/relationships/{relatedEntityId}/...
PATCH {tenant}/contacts/{id}
PUT {tenant}/contacts/{id}
GET {tenant}/contacts/{id}
DEL {tenant}/contacts/{id}

Customers

GET {tenant}/customers
POST {tenant}/customers
GET {tenant}/customers/contacts
GET {tenant}/customers/custom-fields
PATCH {tenant}/customers/{id}
GET {tenant}/customers/{id}/contacts
POST {tenant}/customers/{id}/contacts
PATCH {tenant}/customers/{id}/contacts/{contactId}
DEL {tenant}/customers/{id}/contacts/{contactId}
GET {tenant}/customers/{id}/notes
POST {tenant}/customers/{id}/notes
DEL {tenant}/customers/{id}/notes/{noteId}
DEL {tenant}/customers/{id}/tags/{tagType}/...
POST {tenant}/customers/{id}/tags/{tagType}/...

Leads

GET {tenant}/leads
POST {tenant}/leads
POST {tenant}/leads/form
PATCH {tenant}/leads/{id}
GET {tenant}/leads/{id}
POST {tenant}/leads/{id}/dismiss
POST {tenant}/leads/{id}/follow-up
GET {tenant}/leads/{id}/notes
POST {tenant}/leads/{id}/notes

Locations

GET {tenant}/locations
POST {tenant}/locations
GET {tenant}/locations/contacts
GET {tenant}/locations/custom-fields
PATCH {tenant}/locations/{id}
GET {tenant}/locations/{id}/contacts
POST {tenant}/locations/{id}/contacts
PATCH {tenant}/locations/{id}/contacts/{contactId}
DEL {tenant}/locations/{id}/contacts/{contactId}
GET {tenant}/locations/{id}/notes
POST {tenant}/locations/{id}/notes
DEL {tenant}/locations/{id}/notes/{noteId}
DEL {tenant}/locations/{id}/tags/{tagType}/...
POST {tenant}/locations/{id}/tags/{tagType}/...

CRM

API definition

Locations_GetLocationsContactsList

Gets a list of contacts for a specific ModifiedOn date range, CreatedOn date range or by their Location IDs. Either LocationIds, modifiedOn, modifiedOnOrAfter, createdBefore or createdOnOrAfter parameter must be specified.

Request

Production Environment

GET https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations/contacts[?page][&pageSize][&includeTotal][&modifiedBefore][&modifiedOnOrAfter][&locationIds][&createdBefore][&createdOnOrAfter]

Integration Environment

GET https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations/contacts[?page][&pageSize][&includeTotal][&modifiedBefore][&modifiedOnOrAfter][&locationIds][&createdBefore][&createdOnOrAfter]

Request parameters

Name	In	Required	Type	Description
tenant	template	true	integer	Tenant ID
page	query	false	integer	
pageSize	query	false	integer	
includeTotal	query	false	boolean	
modifiedBefore	query	false	string	Return items modified before certain date/time (in UTC). Either modifiedBefore or modifiedOnOrAfter parameter must be specified
modifiedOnOrAfter	query	false	string	Return items modified on/after certain date/time (in UTC). Either modifiedBefore or modifiedOnOrAfter parameter must be specified
locationIds	query	false	string	Returns specific contact records by location IDs.
createdBefore	query	false	string	Returns items created before the requested date (in UTC)
createdOnOrAfter	query	false	string	Returns items created on or after the requested date (in UTC)

Response: 200 OK

The request has succeeded

application/json

PaginatedResponse_Of_Crm.V2.LocationsContactResponse

Represents paginated API response.

{}

Name	Required	Type	Description
page	true	integer (int32)	From which page this output has started
pageSize	true	integer (int32)	Page size for this query (i.e. how many records were requested to return)
hasMore	true	boolean	True if there are more records in the query than returned in this result
totalCount	false	integer (int32)	Total count of records for this query (can optionally be populated)
data	true	Crm.V2.LocationsContactResponse[]	The collection of result items, will never have more than PageSize items

default

DEFAULT-JSON

Copy

```
{  
    "page": 0,  
    "pageSize": 0,  
    "hasMore": true,  
    "totalCount": 0,  
    "data": [  
        {"  
            "id": 0,  
            "type": {},  
            "value": "string",  
            "memo": "string",  
            "phoneSettings": {  
                "phoneNumber": "string",  
                "doNotText": true  
            },  
            "modifiedOn": "string",  
            "createdOn": "string",  
            "preferences": {  
                "jobRemindersEnabled": true,  
                "marketingUpdatesEnabled": true,  
                "invoiceStatementNotification": true  
            },  
            "locationId": 0  
        }  
    ]  
}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type

title

true

string

A short, human-readable summary of the problem type

status

true

integer (int32)

The HTTP status code generated by server

traceId

true

string

Internal trace ID for advanced diagnostics

errors

true

object

Provides more details about errors occurred, which can potentially be used for visual display

data

true

object

Provides additional data, intended for programmatical usage

default

DEFAULT-JSON

Copy

{
 "type": "string",
 "title": "string",
 "status": 0,
 "traceId": "string",
 "errors": {},
 "data": {}
}

Definitions

Name

Description

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Crm.V2.ContactType

{}

Type

Values

string

Phone, Phone, Email, Fax, MobilePhone

Crm.V2.Customers.PhoneSettings

{}

Name

Required

Type

Description

Crm.V2.ContactType

Crm.V2.Customers.PhoneSettings

Crm.V2.Customers.ContactPreferencesResponse

PaginatedResponse_Of_Crm.V2.LocationsContactResponse

Represents paginated API response.

{}

Crm.V2.LocationsContactResponse

{}

Name

Required

Type

Description

id

true

integer (int64)

Id of contact

type

true

One of:

Crm.V2.ContactType

value

true

string

Value of contact

memo

false

string

Memo of contact

phoneSettings

true

One of:

Crm.V2.Customers.PhoneSettings

modifiedOn

true

string (date-time)

Date/time (in UTC) the contact was last modified

createdOn

true

string (date-time)

Date/time (in UTC) the contact was created

preferences

false

One of:

Crm.V2.Customers.ContactPreferencesResponse

locationId