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API definition

Locations_UpdateContact

Updates a contact on the location

Request

Production Environment

PATCH https://api.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts/{contactId}

Integration Environment

PATCH https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/locations/{id}/contacts/{contactId}

Request parameters

Name	In	Required	Type	Description
id	template	true	integer	
contactId	template	true	integer	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.LocationContactUpdateRequest

{}

Name	Required	Type	Description
type	false	One of: Crm.V2.ContactType	Type of contact
value	false	string	Value of contact
memo	false	string	Memo of contact
preferences	false	One of: Crm.V2.Customers.ContactPreferencesRequest	Contact preference setting for Job Reminders and Marketing Updates

default

DEFAULT-JSON	Copy
{ "type": {}, "value": "string", "memo": "string", "preferences": { "jobRemindersEnabled": true, "marketingUpdatesEnabled": true, "invoiceStatementNotification": true } }	

Response: 200 OK

The request has succeeded

application/json

Crm.V2.LocationContactResponse

{}

Name	Required	Type	Description
id	true	integer (int64)	Id of contact
type	true	One of: Crm.V2.ContactType	Type of contact
value	true	string	Value of contact
memo	false	string	Memo of contact
phoneSettings	true	One of: Crm.V2.Customers.PhoneSettings	Phone settings of the location contact
modifiedOn	true	string (date-time)	Date/time (in UTC) the contact was last modified
createdOn	true	string (date-time)	Date/time (in UTC) the contact was created
preferences	false	One of: Crm.V2.Customers.ContactPreferencesResponse	Contact Preferences

default

DEFAULT-JSON	Copy
{ "id": 0, "type": {}, "value": "string", "memo": "string", "phoneSettings": {}, "phoneNumber": "string", "doNotText": true, "modifiedOn": "string", "createdOn": "string", "preferences": { "jobRemindersEnabled": true, "marketingUpdatesEnabled": true, "invoiceStatementNotification": true } }	

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }	

Response: 404 Not Found

The requested entity was not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }	

Response: 409 Conflict

Some conflict occurred while executing the request

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }	

Definitions

Name

Description

ApErrorResponse Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

Crm.V2.ContactType

Crm.V2.Customers.PhoneSettings

Crm.V2.Customers.ContactPreferencesResponse

Crm.V2.Customers.ContactPreferencesRequest

Crm.V2.LocationContactResponse

Crm.V2.LocationContactUpdateRequest

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT-JSON	Copy
{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }	

Crm.V2.ContactType

{}

Type

Values

string

Phone, Phone, Email, Fax, MobilePhone

Crm.V2.Customers.PhoneSettings

{}

Name

Description

phoneNumber

Phone number

doNotText

If the phone number has opted-out from notifications.

Crm.V2.Customers.ContactPreferencesResponse

{}

Name

Description

job