

Search operations

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GET {tenant}/export/customers
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GET {tenant}/booking-provider-tags/{id}

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Leads

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GET {tenant}/locations/{id}/notes

POST {tenant}/locations/{id}/notes

DEL {tenant}/locations/{id}/notes/{noteId}

DEL {tenant}/locations/{id}/tags/{tagType}

POST {tenant}/locations/{id}/tags/{tagType}

CRM

API definition

ContactMethods_UpsertContactMethod

Replaces a contact method

Request

Production Environment

PUT https://api.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

Integration Environment

PUT https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

Request parameters

Name	In	Required	Type	Description
contactId	template	true	string	
contactMethodId	template	true	string	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.UpsertContactMethodRequest

{}

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method

default

DEFAULT - JSON

{ "referenceId": "string", "type": {}, "value": "string", "memo": "string" }

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Crm.V2.ContactMethodResponse

{}

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	Date/Time (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

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default

DEFAULT - JSON

{ "id": "string", "contactId": "string", "referenceId": "string", "type": {}, "value": "string", "memo": "string", "createdOn": "string", "createdBy": "string", "modifiedOn": "string", "modifiedBy": 0, "data": {} }

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Response: 200 OK

The request has succeeded

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

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default

DEFAULT - JSON

{ "type": "string", "title": "string", "status": 0, "traceId": "string", "errors": {}, "data": {} }

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Response: 403 Forbidden

Provided authentication is insufficient to grant access

application/json

ApiErrorResponse

Detailed error response, following RFC 7007 recommendations (<https://tools.ietf.org/html/rfc7007>).

{}

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traceId	true	string	Internal trace ID for advanced diagnostics
errors	true</td		