

Export

GET

{tenant}/export/bookings

GET

{tenant}/export/customers

GET

{tenant}/export/customers/contacts

GET

{tenant}/export/leads

GET

{tenant}/export/locations

GET

{tenant}/export/locations/contacts

BookingProviderTags

GET

{tenant}/booking-provider-tags

POST

{tenant}/booking-provider-tags

PATCH

{tenant}/booking-provider-tags/{id}

GET

{tenant}/booking-provider-tags/{id}

Bookings

GET

{booking_provider}/bookings

POST

{booking_provider}/bookings

PATCH

{booking_provider}/bookings/{id}

GET

{booking_provider}/bookings/{id}

GET

{booking_provider}/bookings/{id}/contacts

POST

{booking_provider}/bookings/{id}/contacts

PATCH

{booking_provider}/bookings/{id}/contacts/{contactId}

DEL

{booking_provider}/bookings/{id}/contacts/{contactId}

GET

{tenant}/bookings

GET

{tenant}/bookings/{id}

GET

{tenant}/bookings/{id}/contacts

BulkTags

DEL

{tenant}/tags

PUT

{tenant}/tags

ContactMethods

GET

{tenant}/contacts/{contactId}/contact-methods

POST

{tenant}/contacts/{contactId}/contact-methods

PATCH

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

PUT

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

GET

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

DEL

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}

ContactPreferences

GET

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/preferences

PATCH

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/preferences

GET

{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}/preferences

Contacts

GET

{tenant}/contacts

POST

{tenant}/contacts

GET

{tenant}/contacts/contact-methods

GET

{tenant}/contacts/preferences

GET

{tenant}/contacts/relationships/relationshipId

GET

{tenant}/contacts/{contactId}/relationships

DEL

{tenant}/contacts/{contactId}/relationships/{relatedEntityId}/relationships

POST

{tenant}/contacts/{contactId}/relationships/{relatedEntityId}/relationships

PATCH

{tenant}/contacts/{id}

PUT

{tenant}/contacts/{id}

GET

{tenant}/contacts/{id}

DEL

{tenant}/contacts/{id}

Customers

GET

{tenant}/customers

POST

{tenant}/customers

GET

{tenant}/customers/contacts

GET

{tenant}/customers/custom-fields

PATCH

{tenant}/customers/{id}

GET

{tenant}/customers/{id}

GET

{tenant}/customers/{id}/contacts

POST

{tenant}/customers/{id}/contacts

PATCH

{tenant}/customers/{id}/contacts/{contactId}

DEL

{tenant}/customers/{id}/contacts/{contactId}

GET

{tenant}/customers/{id}/notes

POST

{tenant}/customers/{id}/notes

DEL

{tenant}/customers/{id}/notes/{noteId}

DEL

{tenant}/customers/{id}/tags/{tagTypeId}

POST

{tenant}/customers/{id}/tags/{tagTypeId}

Leads

GET

{tenant}/leads

POST

{tenant}/leads

POST

{tenant}/leads/form

PATCH

{tenant}/leads/{id}

GET

{tenant}/leads/{id}

POST

{tenant}/leads/{id}/dismiss

POST

{tenant}/leads/{id}/follow-up

GET

{tenant}/leads/{id}/notes

POST

{tenant}/leads/{id}/notes

Locations

GET

{tenant}/locations

POST

{tenant}/locations

GET

{tenant}/locations/contacts

GET

{tenant}/locations/custom-fields

PATCH

{tenant}/locations/{id}

GET

{tenant}/locations/{id}

GET

{tenant}/locations/{id}/contacts

POST

{tenant}/locations/{id}/contacts

PATCH

{tenant}/locations/{id}/contacts/{contactId}

DEL

{tenant}/locations/{id}/contacts/{contactId}

GET

{tenant}/locations/{id}/notes

POST

{tenant}/locations/{id}/notes

DEL

{tenant}/locations/{id}/notes/{noteId}

DEL

{tenant}/locations/{id}/tags/{tagTypeId}

POST

{tenant}/locations/{id}/tags/{tagTypeId}

CRM

ContactMethods_UpsertContactMethod

Replaces a contact method

Request

Production Environment
PUT <https://api.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}>

Integration Environment
PUT <https://api-integration.servicetitan.io/crm/v2/tenant/{tenant}/contacts/{contactId}/contact-methods/{contactMethodId}>

Request parameters

Name	In	Required	Type	Description
contactId	template	true	string	
contactMethodId	template	true	string	
tenant	template	true	integer	Tenant ID

Request body

application/json

Crm.V2.UpsertContactMethodRequest

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method

default

DEFAULT - JSON

```
{  "referenceId": "string",  "type": {},  "value": "string",  "memo": "string"}
```

Response: 200 OK

The request has succeeded

application/json

Crm.V2.ContactMethodResponse

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	DateTime (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

default

DEFAULT - JSON

```
{  "id": "string",  "contactId": "string",  "referenceId": "string",  "type": {},  "value": "string",  "memo": "string",  "createdOn": "string",  "createdBy": 0,  "modifiedOn": "string",  "modifiedBy": 0}
```

Response: 400 Bad Request

The request cannot be processed, check validation errors or request format

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 403 Forbidden

Provided authentication is insufficient to grant access

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Response: 404 Not Found

Contact not found

application/json

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

default

DEFAULT - JSON

```
{  "type": "string",  "title": "string",  "status": 0,  "traceId": "string",  "errors": {},  "data": {}}
```

Definitions

Name	Description
ApiErrorResponse	Detailed error response, following RFC 7807 recommendations (https://tools.ietf.org/html/rfc7807).
Crm.V2.ContactType	
Crm.V2.ContactMethodResponse	
Crm.V2.UpsertContactMethodRequest	

ApiErrorResponse

Detailed error response, following RFC 7807 recommendations (<https://tools.ietf.org/html/rfc7807>).

Name	Required	Type	Description
type	true	string	A URI reference that identifies the problem type
title	true	string	A short, human-readable summary of the problem type
status	true	integer (int32)	The HTTP status code generated by server
traceId	true	string	Internal trace ID for advanced diagnostics
errors	true	object	Provides more details about errors occurred, which can potentially be used for visual display
data	true	object	Provides additional data, intended for programmatical usage

Crm.V2.ContactType

Type	Values
string	Phone, Phone, Email, Fax, MobilePhone

Crm.V2.ContactMethodResponse

Name	Required	Type	Description
id	true	string (guid)	ID of the contact method
contactId	true	string (guid)	ID of the contact
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Contact method type
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method
createdOn	true	string (date-time)	DateTime (UTC) that customer record was created
createdBy	true	integer (int64)	User ID who created the record.
modifiedOn	true	string (date-time)	Modified on (UTC) for the record.
modifiedBy	true	integer (int64)	User ID who modified the record.

Crm.V2.UpsertContactMethodRequest

Name	Required	Type	Description
referenceId	false	string	Reference ID of the contact method
type	true	One of: Crm.V2.ContactType	Type of the contact method
value	true	string	Value of the contact method
memo	false	string	Memo for the contact method

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