

Using SAML for Single Sign-On in the SOA Software Platform

SOA | software™



Policy Manager / Community Manager

Using SAML for Single Sign-On in the SOA Software Platform

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Using SAML for Single Sign-On in the SOA Software Platform

This document provides information on the SOA Software platform's support of the SAML Web Browser SSO Profile, Service Provider role, used to provide single sign-on services for user login in various applications in the platform. It includes:

- A brief overview of SAML as it relates to the SOA Software Platform implementation
- Information about how the platform offers support of the SAML Web Browser SSO profile
- Instructions for setting up SAML Web Browser SSO profile support
- Sample requests, responses, and metadata
- Identity Provider configuration examples for SSO Circle and PingFederate
- Troubleshooting
- Glossary of terms

Chapter 1 | Overview of SAML

SAML, the Security Assertion Markup Language, is an XML-based identity federation standard. Among other capabilities, SAML can be used for single sign-on.

SAML is used for exchanging authentication and authorization data between a Service Provider (providing a service to the user) and an Identity Provider (providing identity verification of the user to the Service Provider).

The SOA Software platform supports SAML Web Browser SSO for two key purposes:

- **Single sign-on:** As the single sign-on token (along with other tokens such as OpenID Connect's id_token token) as part of the Community Manager Developer Portal login.
- **OAuth Provider domain:** For resource owner login when using OAuth Authorization Server.

Why Choose SAML Web Browser SSO?

SAML and OpenID Connect are both very popular and mainstream standards that support single sign-on. OpenID Connect is essentially JSON-based, whereas SAML is an XML implementation.

There are two main reasons why you might choose SAML over OpenID Connect for your Policy Manager/Community Manager implementation:

- An existing SAML implementation
- The need to support webservices, REST APIs, and user login with a common infrastructure

OpenID is another single sign-on solution still in use. However, OpenID has been deprecated by Google in favor of OpenID Connect; in addition, OpenID Connect is more flexible and more REST API-friendly. The platform supports OpenID for backwards compatibility, but we do not recommend adopting this standard.

How SAML Web Browser SSO Profile Works: High-Level View

As with other SSO solutions, SAML provides authentication and verification of end-users via the SAML Web Browser SSO Profile, so that apps can easily outsource this critical, sensitive, and complex task. At a high level, the exchange of information is as follows:

- 1 The end-user requests a service from an app.

App = Service Provider; provides service to the end-user. Corresponds to Relying Party role in OpenID Connect; relies on the Identity Provider for verification of the user's identity.

- 2 Before providing the service to the user, the app must authenticate the user. To do this, the app redirects the user to a supported SAML Identity Provider (IdP) of the end-user's choosing. The IdP:
 - a) Requests authentication information from the user.
 - b) Verifies the information.
 - c) Logs the user in.
 - d) Redirects the user back to the app.

The Identity Provider provides user authentication services to the Service Provider. This role corresponds to the Asserting Party role in OpenID Connect. The Identity Provider sends the authentication information in the form of an XML-based SAML Assertion.

- 3 The app delivers the service to the end-user.

Of course, before being able to authenticate their users via a SAML Identity Provider, the app must first set up an account with the SAML Identity Provider. In addition, for authentication to be successful, the end-user must have an account with the SAML Identity Provider.

In the SOA Software Platform, Policy Manager/Community Manager acts as a SAML Service Provider. Configuring this solution requires coordination between values set up in your account with the SAML Identity Provider and in the domain setup in Policy Manager so that messages can be sent and received between Policy Manager and the applicable Identity Provider.

How SAML Web Browser SSO Works: Behind the Scenes

Part of the SAML Web Browser SSO Profile standard includes a metadata file which includes information and settings that allow the Service Provider and the Identity Provider to validate each other's messages.

Once you've chosen your SAML Identity Provider, you create a Service Provider account. Since the platform is acting as your Service Provider, some of the values you specify are determined by your own choices and some values are determined by the platform and what it supports. Once you provide values and make choices, the Identity Provider generates a metadata XML file that includes values relevant to messages from the Identity Provider to the platform (as your Service Provider).

In the same way, you create a domain in Policy Manager for the Identity Provider. Here, you provide values relevant to the Identity Provider and values you specify with the Identity Provider, such as the attributes you will use to identify your users with the Identity Provider. For example, you might use firstname, lastname, and email address, or you might use username and password. Once you've set up this information, the platform generates a metadata XML file that includes values relevant to messages from the Identity Provider to the Service Provider.

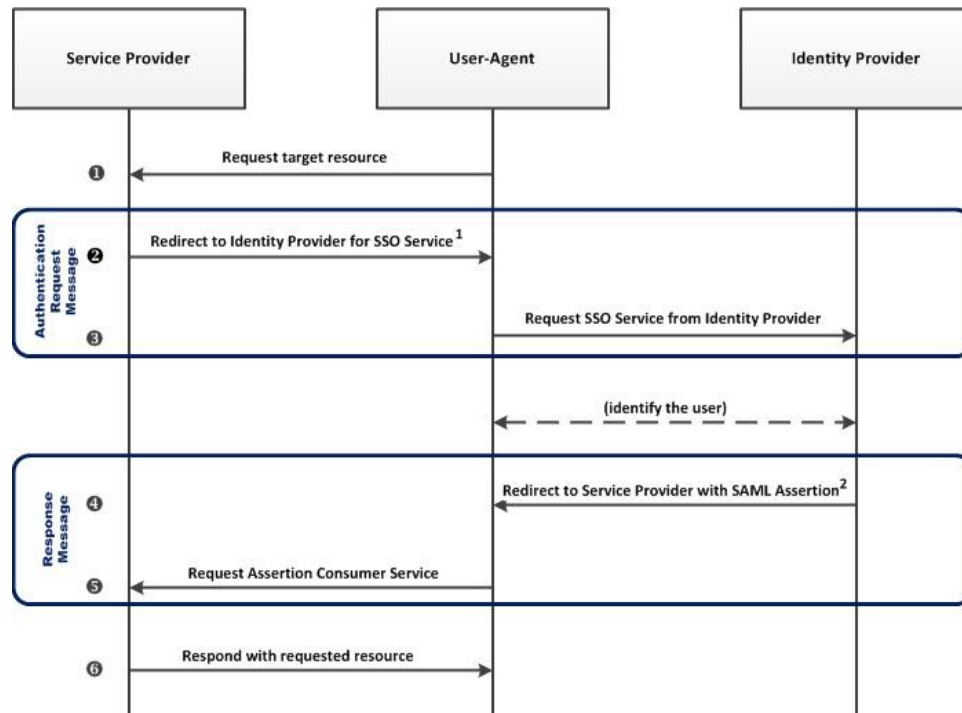
This exchange of information via metadata sets the groundwork for the establishment of mutual trust and secure exchange of information between the two parties. Validation, encryption, and decryption go on in the background and are transparent to the user, as shown in the diagram below.

In some cases, such as with SSO Circle, the IdP publishes a generic metadata file. In other cases, such as PingFederate, the IdP metadata file is customized for each account. The Service Provider metadata file is always custom; when configuring your account with the IdP you must provide the metadata or configure the values manually.

SAML Web Browser SSO: Process Flow Diagram

The sequence diagram below shows the basic exchange of information between the consumer (via the User-Agent), the Service Provider, and the Identity Provider when the SAML Web Browser SSO profile is used for single sign-on.

Note: The diagram below is general to SAML. For specific options supported, refer to [Supported SAML Bindings for Single Sign-On](#) on page 10.



In the above:

- 1 Redirect to Identity Provider for SSO Service:** Service Provider sends <AuthnRequest> request (authentication request) to Identity Provider. Three bindings offered by the SAML specification:
 - HTTP POST. Sends the message content as a POST parameter. For more information, see [HTTP POST](#) on page 57.
 - HTTP Redirect. Redirects the user to the Identity Provider for login. Sends the message content in the URL. For more information, see [HTTP Redirect](#) on page 57.
 - HTTP Artifact (not currently supported by the SOA Software solution). Instead of sending the message content, sends a SAML Artifact to the content so the Identity Provider can retrieve it from an Artifact Resolution Service. For more information, see [HTTP Artifact](#) on page 57.
- 2 Redirect to Service Provider with SAML Assertion:** Identity Provider sends <Response> message to Service Provider. Two bindings offered by the SAML specification:
 - HTTP POST
 - HTTP Artifact

SAML Specifications

Below are links to information relating to the SAML 2.0 specifications:

- SAML specification: <http://saml.xml.org/saml-specifications>
- SAML assertions: <http://docs.oasis-open.org/security/saml/v2.0/saml-core-2.0-os.pdf>
- SAML bindings, including HTTP Redirect, HTTP Artifact, and HTTP POST: <http://docs.oasis-open.org/security/saml/v2.0/saml-bindings-2.0-os.pdf>
- SAML Glossary: <http://docs.oasis-open.org/security/saml/v2.0/saml-glossary-2.0-os.pdf>

Chapter 2 | SAML Web Browser SSO Support in the SOA Software Platform

This section provides information specific to the SAML implementation in the SOA Software platform. It includes:

- [Supported Features](#) on page 10
- [Supported SAML Bindings for Single Sign-On](#) on page 10
- [SAML Version](#) on page 11
- [Supported Identity Providers](#) on page 11

Supported Features

The SOA Software Platform version 7.2 supports single sign-on with SAML as the token for authentication (Web Browser SSO Profile) in the following scenarios:

- 1 To authenticate developers in the developer portal.
- 2 To authenticate end-users when issuing OAuth grants.

Supported SAML Bindings for Single Sign-On

Policy Manager/Community Manager supports the following SAML bindings for Service Provider-initiated single sign-on in Community Manager version 7.2:

For authentication request:

- HTTP Redirect
- HTTP POST

Note: this solution currently does not support HTTP Artifact for authentication request messages.

HTTP Redirect sends the full authentication request as a query parameter, whereas HTTP POST sends the information as a POST parameter, in the payload.

The Service Provider cannot do a redirect with POST, so with HTTP POST the Service Provider returns an HTML form, and when the form is loaded into the browser it submits the form information to the Identity Provider.

Tip: One reason you might choose to go with HTTP POST rather than HTTP redirect is because of limitations in the length of the redirect URL. Signing of the SAML authentication request adds to the length of the message, and if the URL is too long it can cause problems.

For response (issuing the SAML assertion):

- HTTP POST
- HTTP Artifact

HTTP POST sends the full response as a POST parameter, in the payload. HTTP Artifact sends the artifact as a query parameter; the artifact is a handle for the full response.

In order to use HTTP Artifact binding in response messages, you must set up an artifact resolution service (ARS) with the IdP.

Both bindings are secure. However, HTTP Artifact is more secure, because in order to get the entire message (SAML Assertion) the service provider must validate again with the sender in a synchronous exchange after receiving the artifact reference, to access the full artifact via the artifact resolution service.

Currently Not Supported

The SOA Software Platform currently does not support the following:

- IdP-initiated SSO
- SP-initiated SLO (single logout)
- IdP-initiated SLO
- HTTP Artifact binding for authentication of the request from the Service Provider to the Identity Provider.

SAML Version

The SOA Software solution for using SAML for single sign-on in the SOA Software Platform supports SAML Version 2.0.

Supported Identity Providers

The SOA Software Platform SAML single sign-on feature should work with any SAML Identity Provider that supports SAML Web Browser SSO Profile for Service Provider-initiated SSO. It has been tested with the following:

- SSOCircle: see <http://www.ssocircle.com>
- PingFederate: see <https://www.pingidentity.com>
- OpenSSO (now less popular) and a more recent product that builds on OpenSSO, [OpenAM by Forgerock](#)

This document gives general instructions applicable to any Identity Provider, and provides a couple of examples of setup for supported Identity Providers.

Chapter 3 | Setting Up the SAML Web Browser SSO Feature

This section provides information about setting up the SAML Web Browser SSO feature, including planning, installation, setup steps in Policy Manager and Community Manager, and testing.

Note: Once you have everything set up, any change made in the SOA Platform that affects the URLs used for sending and receiving messages related to SAML will require update in the Service Provider account configuration with the Identity Provider. For information on updating, see [Modifying an Existing SAML Installation](#) on page 50.

Requirements for the SAML Domain to Work in Community Manager

At a high level, to set up a domain that uses SAML Web Browser SSO to provide single sign-on services in Community Manager, you must complete the steps below.

Note: This document assumes that you've already created an account with your selected Identity Provider.

To set up the SAML Web Browser SSO feature: high-level procedure

- 1 Install the plug-ins in relating to the SAML Web Browser SSO feature in the correct containers. See [Step 1: Install the Plug-Ins to Support SAML Web Browser SSO](#) on page 13.
- 2 Gather the information you'll need to provide in the configuration steps. See [Step 2: Gather Information](#) on page 13.
- 3 Determine setup sequence. Whether it's best to do the Policy Manager setup first, or the Identity Provider setup first, depends on which Identity Provider you are using. See [Step 3: Determine Setup Sequence](#) on page 14.
- 4 In Policy Manager, set up the SAML domain, with the values relating to your SAML installation (gathered in Step 2). See [Step 4: Configure the Domain in Policy Manager](#) on page 14.
- 5 In your Identity Provider account, set up the Service Provider connection, using the values you gathered in Step 2. The specific steps will vary according to the Identity Provider you're using. Examples for specific IdPs are given later in this book:
 - [Identity Provider Configuration Example: SSO Circle](#) on page 35
 - [Identity Provider Configuration Example: PingFederate](#) on page 42

Note: Depending on your specific setup and the Identity Provider you are using, it might be more efficient to do the setup in the Identity Provider (Step 4) first. In either case, the important thing is to make sure that the applicable values are set up correctly in both places.

- 6 In Community Manager, complete the setup by following the applicable procedure, depending on how you will be using the SAML domain:
 - As a login domain: see [To enable a SAML login domain in Community Manager](#) on page 18.
 - As an OAuth provider domain: see [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.
- 7 In Community Manager, test to make sure your domain that uses the SAML Web Browser SSO feature works correctly:
 - As a login domain: see [Testing the SAML Domain as a Login Domain](#) on page 19.
 - As an OAuth provider domain: see [Testing the SAML Domain as an OAuth Provider Domain](#) on page 19.

Step 1: Install the Plug-Ins to Support SAML Web Browser SSO

To get support for the SAML Web Browser SSO feature, you'll need to install the following optional plug-ins in the SOA Software Admin Console to one or more containers in your implementation:

- 1 SOA Software SAML 2.0 Web Browser SSO Service Provider
- 2 SOA Software SAML 2.0 Web Browser SSO Service Provider UI

Which plug-ins you would need to install depends on the container, as follows:

- In the Policy Manager Console container: #2 above, SSO Service Provider UI.
- In every other container (Community Manager or OAuth Provider): #1 above, SSO Service Provider.

Step 2: Gather Information

When registering with the SAML Identity Provider, you might encounter different organization or terminology, but you can expect to be asked for the following pieces of information. Before setup, gather the information below and have it ready when completing the configuration steps in Policy Manager and your Identity Provider:

- The request SAML binding you will be using (HTTP POST or HTTP Redirect).
- The response SAML binding you will be using (HTTP POST or HTTP Artifact).
- Security key information for your request messages.
- If you are using HTTP Artifact binding for the response, security key information for encryption of the artifact.
- Your SAML Service Provider Entity ID (see [Entity ID](#) on page 57). This value is determined by you, but must be set up with the Identity Provider and must be unique for that Identity Provider.

Note: The Service Provider's entity ID along with the certificate and private key are the two things that bind both sides together so that information can be exchanged securely.

- Optional attributes, such as firstname, lastname, and email address, to be sent in the SAML Assertion. For more information, see [Attributes](#) on page 56.

- The base URL for your implementation: <protocol_scheme>://<host>:<port>. For more information, see [Base URL](#) on page 56.
- Metadata information for the Service Provider (the platform). This is created as a result of Identity System setup in Policy Manager.
- Security keys and certificates.

Step 3: Determine Setup Sequence

For the SAML Browser Web SSO feature to work, you must set up certain values on the platform side, in Policy Manager, and the same values on the Identity Provider (IdP) side, in your Service Provider (SP) account setup. These values enable the exchange of information between the SP and the IdP.

Whether it's better to do Policy Manager setup first, or do the setup at the IdP first, is determined by which IdP your installation is using. Each Identity Provider has a different user interface. In addition, there are different versions. This document includes generic instructions and also setup examples for two Identity Providers:

- [Identity Provider Configuration Example: SSO Circle](#) on page 35

With SSO Circle, it's easiest to do the Policy Manager setup first. SSO Circle publishes a generic metadata file, so you can easily provide a link to the file, or upload it to Policy Manager, and Policy Manager prefills many of the values needed for the setup wizard. Policy Manager then generates the Service Provider metadata file, and you can then paste the contents of this file into SSO Circle.

- [Identity Provider Configuration Example: PingFederate](#) on page 42

With PingFederate, you could do it either way. In the example, the Policy Manager setup is done first here also. However, because the metadata file is not yet available, manual configuration is required. You could choose to do the PingFederate setup first.

The sequence is not as important as the fact that the values must match on both sides.

Step 4: Configure the Domain in Policy Manager

This section provides general information about the setup steps you'll need to complete in Policy Manager, including the basic procedure and an overview of the wizard.

To configure the SAML Web Browser SSO Domain in Policy Manager

- 1 Log in to the Policy Manager Console.
- 2 Click the **Configure** tab, click **Security**, and then click **Identity Systems**.
- 3 Click **Add Identity System** to access the Add Identity System wizard.
- 4 Provide the values on each page of the wizard. The wizard takes you through the following steps:
 - a) Intro page: choose identity system type (choose SAML Web Browser SSO), provide name and description.
 - b) Select Identity Provider configuration method.
 - c) Configure Identity Provider.
 - d) Configure Service Provider.

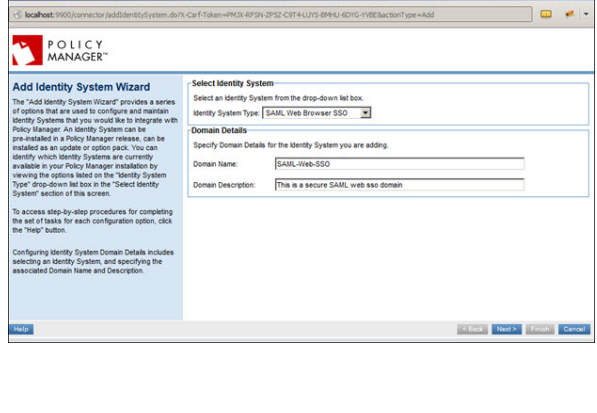
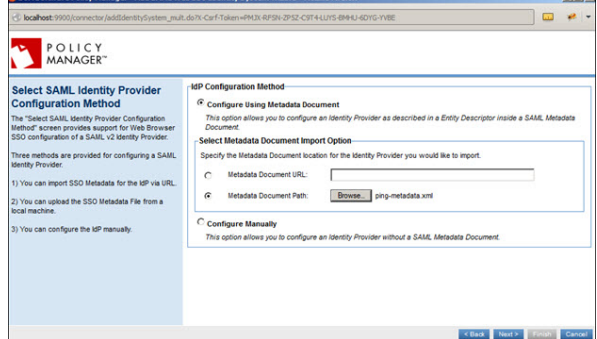
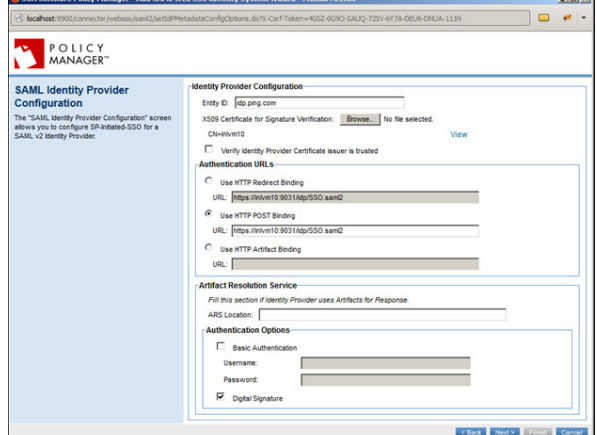
e) Define PKI keys for Service Provider.

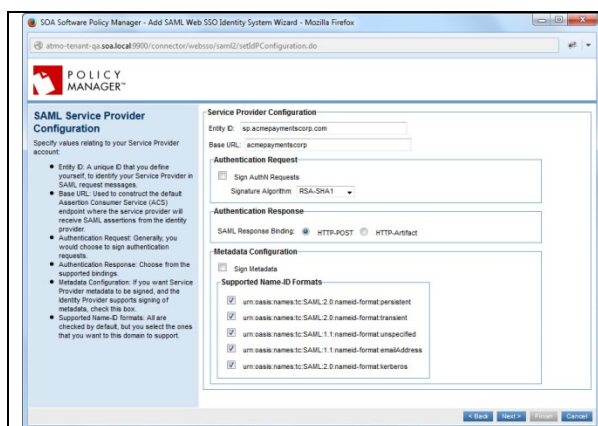
For details of the wizard and information about significant fields and values, see below.

- 5 Click **Finish**. The Service Provider metadata file is generated and is available at the following URL:
[http\(s\)://<hostname>:<port>/saml/<sp_domain_name>/metadata](http(s)://<hostname>:<port>/saml/<sp_domain_name>/metadata).

SSO Domain Configuration Wizard

The SSO Domain Configuration wizard takes you through setting up the values needed to create a SAML Web Browser SSO domain in Policy Manager. The information below is general to all Identity Providers.

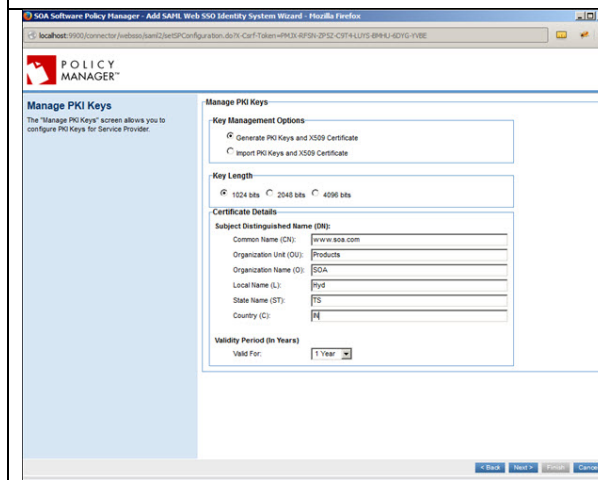
Wizard page	Details
	<p>Add Identity System Wizard</p> <p>Provide initial values:</p> <ul style="list-style-type: none">From the drop-down list, choose SAML Web Browser SSOProvide a domain name and description. <p>Note: the domain name is part of the path for the Service Provider metadata file Policy Manager generates when the wizard is finished. Also, the first letter of the domain name is used by Community Manager as the default for the login button. So, for example, if your IdP is PingFederate and your domain name is PingFederate domain, users will see a button labeled P at login.</p>
	<p>Select SAML Identity Provider Configuration Method</p> <p>Choose a configuration method out of the three options:</p> <ul style="list-style-type: none">Configure by using the metadata document / URL: Provide the IdP metadata URL so the wizard can import it.Configure by using the metadata document / Upload: Upload the IdP metadata.xml file.Choose to configure the IdP manually.
	<p>SAML Identity Provider Configuration</p> <p>Specify values if configuring manually, or verify if uploading metadata.xml file:</p> <ul style="list-style-type: none">SAML Entity ID for the Identity Provider.Authentication URLs: Choose the binding you will be using, either HTTP POST or HTTP Redirect, and put in the applicable URL from your Identity Provider account.If using HTTP Artifact for the SAML response messages, details of the artifact resolution service.



Service Provider Configuration

Enter Service Provider configuration values:

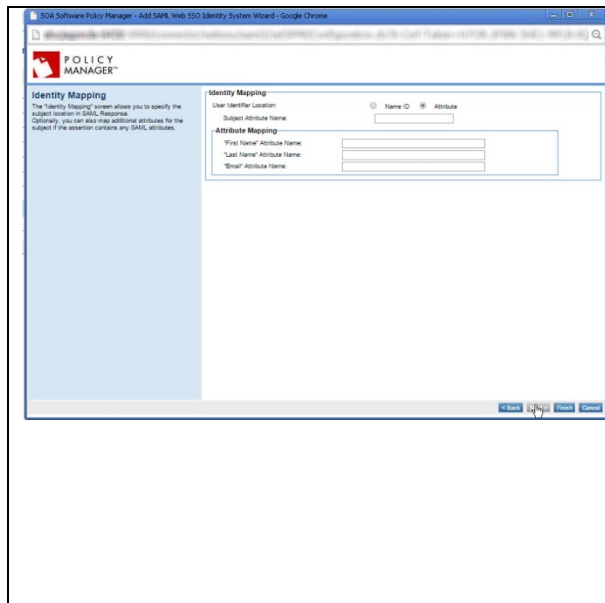
- **Entity ID:** A unique ID that you define yourself, to identify your Service Provider in the SAML authentication request messages. When setting up your account with the Identity Provider you must specify the Entity ID, which must be unique within the IdP so that the IdP can identify your Service Provider; then, you set up the same value in Policy Manager.
- **Base URL:** used to construct the default Assertion Consumer Service (ACS) endpoint, the endpoint where the Service Provider will receive SAML assertions from the Identity Provider. Must be the container address of the container where the SAML Web Browser SSO feature is initialized (<protocol_scheme>://<host>:<port>). For more information, see [Base URL](#) on page 56.
- **Authentication Request:** Generally, you would choose to sign authentication requests.
- **Authentication Response:** choose from the two supported bindings.
- **Metadata Configuration:** Choose whether or not to sign the metadata.
- **Supported Name-ID formats:** all are checked by default.



Manage PKI Keys

Set up information about the keys you will use to sign SAML authentication request messages. Outgoing messages are signed with the private key; the public key is published in the metadata file generated at the end of the wizard. The Identity Provider needs this key to verify the signature on the SAML authentication request messages.

Choose to generate or import keys. If you choose **Generate**, provide values in the **Certificate Details** section. If you choose **Import**, you'll need to choose a key management option and provide keystore details.



Identity Mapping

Specify attribute information:

- **User Identifier location:** Choose whether to send the NameID as the subject of the SAML assertion, or to use an attribute: if needed, define the subject attribute name.
- **Subject Attribute Name:** In general, the subject would be part of the NameID. However, in some cases, such as Google, the IdP does not send the subject directly. Instead, they send a unique NameID, a lengthy string. In those cases, the IdP can be configured to send the actual subject, the username, in the attribute.
- **Attribute Mapping:** make sure the attribute names set up here exactly match the values you have in your account with the Identity Provider. These are the attributes the IdP will send in the response.

Step 5: Configure the Service Provider Account with the Identity Provider

Identity Provider user interfaces vary, but all essentially gather the same information that is needed for your SAML Web Browser SSO feature to work.

Provide the values you collected in [Step 2: Gather Information](#) on page 13.

Be ready with the metadata file generated by Policy Manager in [Step 4: Configure the Domain in Policy Manager](#) on page 14. Make sure you get the metadata.xml file for the container that has Community Manager installed (if the domain will be used for Community Manager login) and/or has the OAuth Provider feature installed (if the domain will be used for Community Manager OAuth domain, for resource owner authentication for at least one OAuth Provider).

If needed, you could refer to the two examples provided later in this publication:

- [Identity Provider Configuration Example: SSO Circle](#) on page 35
- [Identity Provider Configuration Example: PingFederate](#) on page 42

Step 6: Community Manager Configuration

This section includes procedures in Community Manager to complete the setup. It includes:

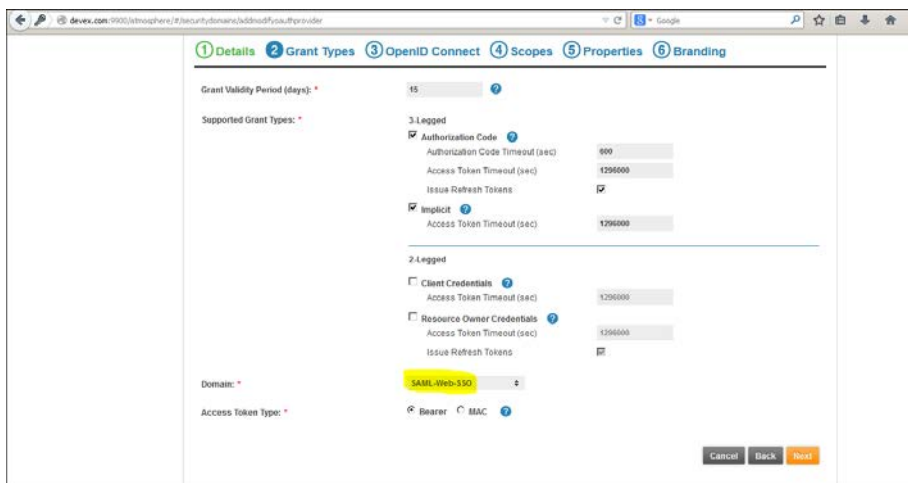
- **Login Domain:** see [To enable a SAML login domain in Community Manager](#) on page 18.
- **Setting up the OAuth Provider Domain:** see [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.

To enable a SAML login domain in Community Manager

- 1 In Community Manager, log in as the Site Admin.
- 2 Go to Administration > Config > Logins.
- 3 Find the domain on the list, and click **Enable**.

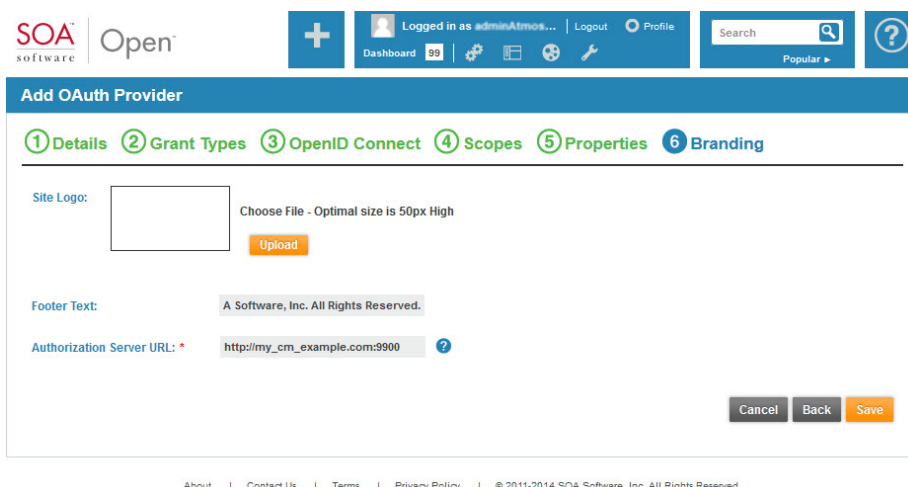
To configure a SAML OAuth Provider domain in Community Manager

- 1 In Community Manager, log in as the Site Admin.
- 2 Go to Administration > Config > Domains.
- 3 Click **Add Domain** and choose **OAuth Provider**. The Add OAuth Provider wizard opens.
- 4 On the **Details** page, provide name and description, and click **Next**.
- 5 On the **Grant Types** page, select grant types and choose the SAML domain, as shown below, and then click **Next**.



The screenshot shows the 'Add OAuth Provider' wizard in the 'Grant Types' step. The 'Domain' dropdown is set to 'SAML Web SSO'. The 'Access Token Type' is set to 'Bearer'. The 'Grant Validity Period (days)' is 15. The 'Supported Grant Types' section includes '3.Legged' with 'Authorization Code' and 'Implicit' selected, and '2.Legged' with 'Client Credentials' and 'Resource Owner Credentials' selected. The 'Access Token Timeout (sec)' is 1296000 for all selected grant types. The 'Issue Refresh Tokens' checkbox is checked for all selected grant types. The 'Cancel', 'Back', and 'Next' buttons are at the bottom right.

- 6 At the **OpenID Connect** page, enable OpenID Connect, specify values as needed, and then click **Next**.
- 7 On the Branding page, provide the Authorization Server URL, as shown below, and click **Save**. The domain is created.



The screenshot shows the 'Add OAuth Provider' wizard in the 'Branding' step. The 'Site Logo' field is empty, with a 'Choose File - Optimal size is 50px High' prompt and an 'Upload' button. The 'Footer Text' field contains 'A Software, Inc. All Rights Reserved.'. The 'Authorization Server URL' field contains 'http://my_cm_example.com:9900'. The 'Cancel', 'Back', and 'Save' buttons are at the bottom right.

Note: When you create a new OAuth Provider Domain, you must also add the authorization server URL to your account with your SAML Identity Provider if it isn't already there. See [Adding a New OAuth Provider Domain: Manual IdP Configuration](#) on page 50.

Step 6: Test

Once you've completed the setup steps, it's important to test to make sure everything is working properly. Depending on how you're using the SAML Web Browser SSO functionality, complete either or both of the following:

- [Testing the SAML Domain as a Login Domain](#) on page 19
- [Testing the SAML Domain as an OAuth Provider Domain](#) on page 19

Testing the SAML Domain as a Login Domain

To test the login domain, follow the steps below.

To test the SAML login domain

- 1 Log out
- 2 Log in via your new login domain and verify that it works.

If you encounter any issues, check to make sure that the values in your IdP account and your SAML Web Browser SSO domain match.

You can also refer to the Troubleshooting section: see [Troubleshooting](#) on page 52.

Testing the SAML Domain as an OAuth Provider Domain

This section provides the steps you'll need to complete in Community Manager, after setting up a SAML domain as the OAuth Provider domain, to verify that the domain is correctly set up as the OAuth Provider domain and is working.

You'll need to complete a few steps to create a test scenario for the SAML domain. A high-level overview of the steps is given below. In some cases, a separate procedure is provided, in other cases it is not. If you need more information, refer to the Community Manager online help.

To test the SAML OAuth Provider domain: high-level procedure

- 1 Create an API that uses the SAML domain as the OAuth Provider.

See: [Create API and specify OAuth Details](#) on page 20

- 2 Create an app.

See: [Create App](#) on page 21.

- 3 Create a contract for the app with the API.

See: [Request App/API Contract](#) on page 21 and [Approve App/API Contract](#) on page 21.

- 4 Test the app in Dev Console to verify that the SSO Login screen is presented and the token is passed.

See: [In Community Manager, Test in Dev Console](#) on page 21.

If you encounter any issues, check to make sure that the values in your IdP account and your SAML Web Browser SSO domain match.

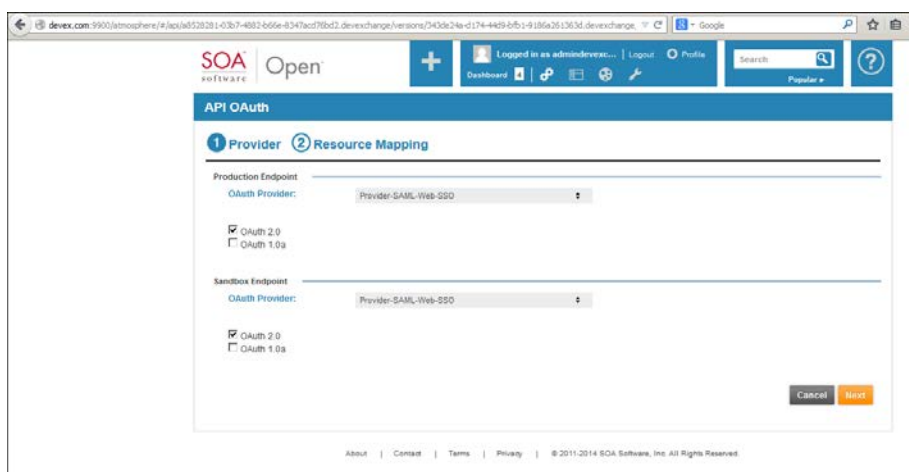
You can also refer to the Troubleshooting section: see [Troubleshooting](#) on page 52.

Create API and specify OAuth Details

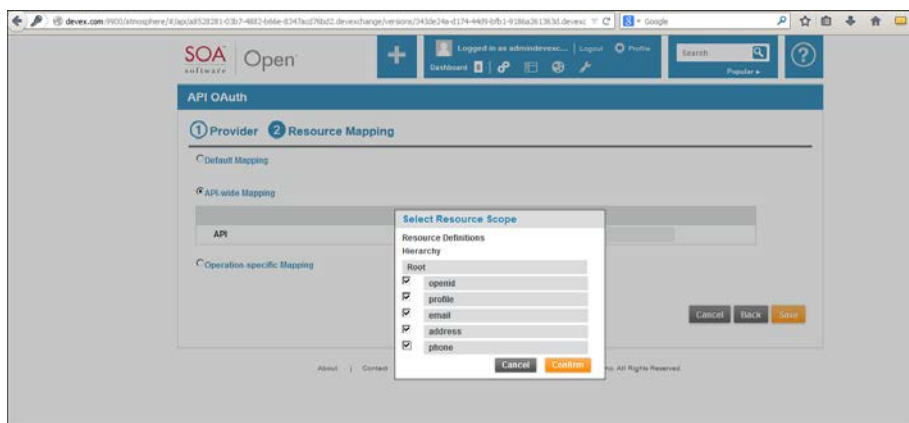
- 1 In Community Manager, select **Add a New API**. If necessary, choose **API with New Service**. The Add API Wizard displays at the first page.
- 2 Create the API, making sure you attach the following policies:
 - OAuth Security Policy
 - Detailed Auditing policy

For more information, refer to the Community Manager online help.

- 3 Save the API and then, at the API Details page, click **OAuth Details** to access the API OAuth wizard, as shown below.



- 4 Select the SAML domain as the OAuth provider, and click **Next**.
- 5 In the **Resource Mapping** page, choose either API-wide Mapping or Operation-specific Mapping, specify scopes, and then click **Save**.



Create App

- 1 In Community Manager, select **Add a New App**.
- 2 Provide app details and then click **Save**.

Request App/API Contract

- 1 In Community Manager, search for the API you created, and click **Access**.
- 2 Choose the app you created, and complete the API Access wizard.

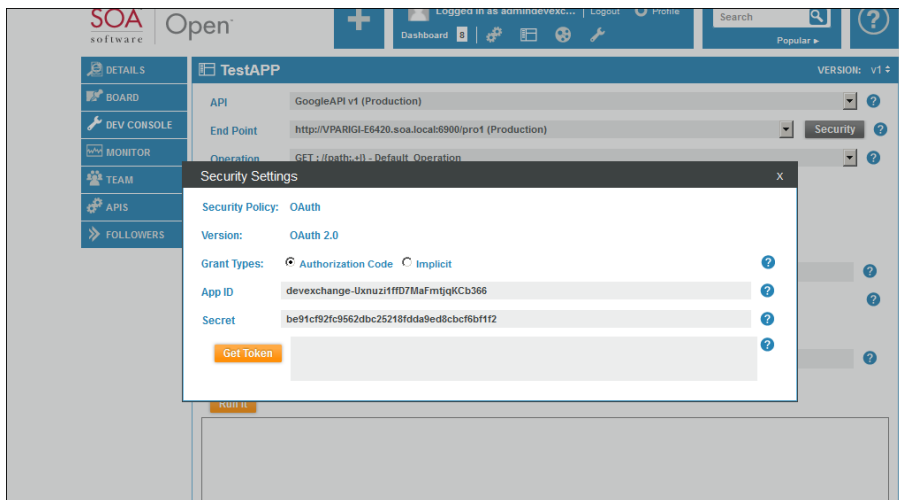
Approve App/API Contract

Unless you set up the API for auto-approval, you'll need to approve the API access request.

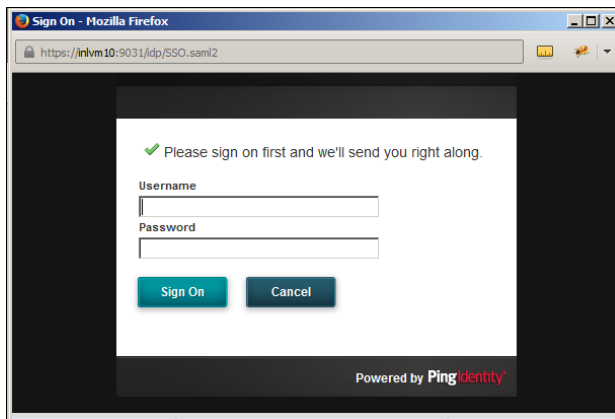
- 1 Go to your notifications and find the API access request you just made.
- 2 Approve the request.

In Community Manager, Test in Dev Console

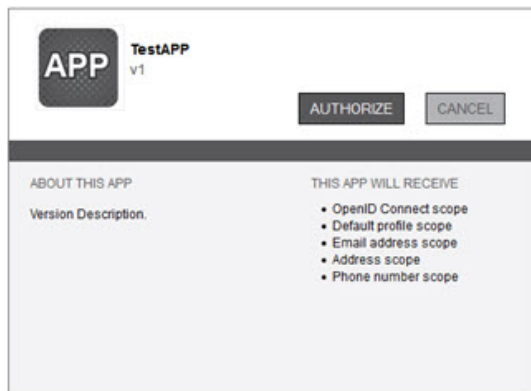
- 1 Go to the App Details page and click **Dev Console**.
- 2 Choose the API and click the **Security** button to view the security settings, as shown below.



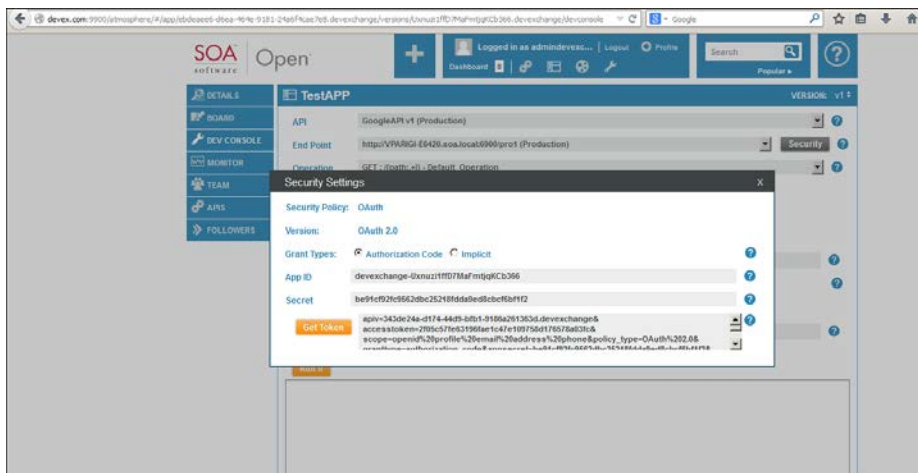
- 3 Choose the OAuth version and then click **Get Token**. The SSO login screen opens. An example is shown below.



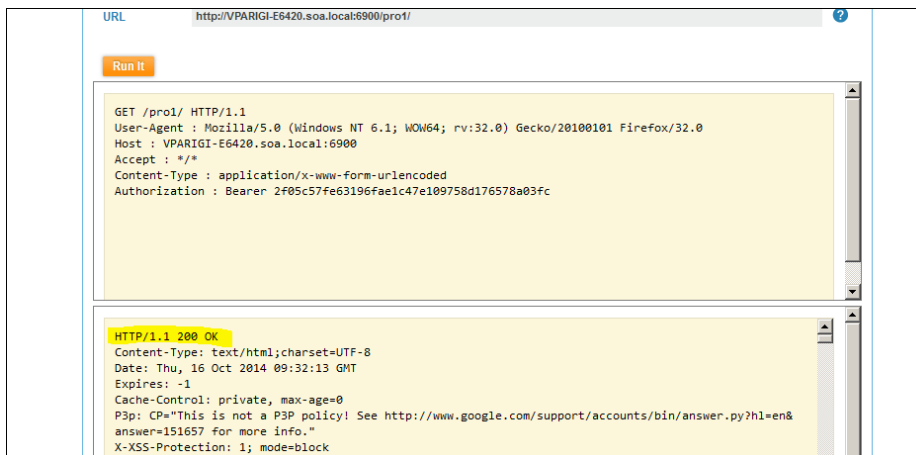
- 4 Provide username and password, and click Sign On. The Authorization window opens, as shown below.



- 5 Click **Authorize**. The token is retrieved, as shown below.



- 6 In Dev Console, click Run it. The API request is authorized, and runs successfully, as shown in the example below.



Chapter 4 | Sample Requests, Responses, and Metadata

This section includes some samples to show you what requests, responses, and metadata files might look like. It includes:

- [Sample Request: HTTP POST](#) on page 24
- [Sample Request: HTTP Redirect](#) on page 26
- [Sample Response: HTTP POST](#) on page 27
- [Sample Response: HTTP Artifact](#) on page 28
- [Sample Metadata File: Identity Provider](#) on page 29
- [Sample Metadata File: Service Provider](#) on page 30
- [Sample Artifact Resolve Request](#) on page 31
- [Sample Artifact Resolve Response](#) on page 32
- [Sample Assertion](#) on page 33

Sample Request: HTTP POST

The example below shows a sample HTTP POST request to SSO Circle.

Message Headers:

```
POST /sso/SSOPOST/metaAlias/ssocircle HTTP/1.1
Host: idp.ssocircle.com
User-Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:32.0) Gecko/20100101 Firefox/32.0 openid
Accept: text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8
Accept-Language: en-US,en;q=0.5
Accept-Encoding: gzip, deflate
Referer: http://acmepaymentscorp.com/api/login/ssoLogin?domain=idp-ssocircle&finalUrl=http%3A//acmepaymentscorp.com/ui/apps/atmosphere/_Vws1VQerwdBCGnF95K5OMUw/resources/console/global/relyingpartylogin.html%3Fdynamic%3Dtrue%26baseUrl%3Dhttp%3A//acmepaymentscorp.com/atmosphere
Cookie: JSESSIONID=F26FD035748B3706D17B6C850791FF7A; JROUTE=C9en;
__utma=161425727.1982119581.1415012088.1415012088.1415012088.1;
__utmz=161425727.1415012088.1.1.utmcsr=(direct)|utmccn=(direct)|utmcmd=(none);
__utma=94376260.2017885730.1415012227.1415219015.1415528046.3;
__utmz=94376260.1415528046.3.3.utmccn=(referral)|utmcsr=acmepaymentscorp.com|utmccct=/api/login/ssoLogin|utmcmd=referral; amlbcookie=91; __utmc=94376260;
SSOCSession=AQIC5wM2LY4SfcxadFb3_TBcJQ6riqn7BuqUW0J6UEm01IA.*AAJTSQACMDIAAINLABM1NTkzMT
EzNzk4NzA5NzQ1ODgwAAJTMQACMDE.*
Connection: keep-alive
Content-Type: application/x-www-form-urlencoded
Content-Length: 4284
```


Message Body:

[illegible]

Sample Request: HTTP Redirect

The example below shows a sample HTTP Redirect request to SSO Circle.

GET

```
/sso/SSORedirect/metaAlias/ssocircle?SAMLRequest=nVbZkqrlFn33Kyo8j0YVg%2BAUp6ojGUQQUEbRIxsMCaJmKiDo1zdzqVZ06Fd19%2B943Mtl75dpr7dzw8482TZ7OsERxnr32iRe8%2FwQzPw%2FiLHrtW%2Bb8edL%2F4633E7lpQhYzUff7TlenGqLqCSAEy6rLY%2FMM1SksDVieYx9auvza31dVMcMwt0pzVOxhCV%2FiDHOLGEvyqHtCKJdvD%2F0nroOKM7e6n3%2FLQl1aHBQvXYgfl34CX%2Fw8nVHU8JaEGcZKh0FcQr%2FCUli5IldhH3G9p%2FmeenDO8%2FXfugmqNsSudf%2B6fYjn4QT2p%2B4FOURFOIRY5%2BgCHI0hpTrDaddGFq7CMVn%2BCsRoRqKGarcHrtkzhBPRPEMz41CXJGTWdD%2BmU0nu76T%2Bsyr3l%2FT5g4ewhXl9ksd1GMZpmbQjSr%2FJkBFHIGvuAz7xGEZgvTXD%2BDTsHQ9av%2Bk%2F1hAnkzobMIQ7OH7P%2BMV7wf3n97uDS7sy6%2FvwzgpVhY%2F8NfZP9J%2FYV8u1ngGZGHHVu1SV8PyBAn2Y3TfPSDF%2FyMsJIHMcxf1p1MQGKox%2F9rofek2EGzmH%2BWLNUlmex7ybx9d4BCqz2efAEkigv42qf%2Fg00gRH4DfoZtv5z52L2o4%2F9OuDO7I8i%2FUayRO4z2rvEB5gOw65xMx8%2BWbr42v%2Fx33vokWeWbobCvEzRt%2FX%2FRgdmZ5jkBQye0UdVH8z%2BPeLsIX9BU0ujr7%2BP8I91W0B4rtJvJ8O08nzCHT2ilc5M6l9y%2BHxWBwrLxolNc7ha%2FBD1Kfmr%2Bv3fM8HvSUfsgFDa%2BGJwNw0mzalSrOogZSNDuuQr3TZT5VXeo4rwdROjxf5RrT9tx8u%2BY35ul0dd0GL4Vksm1O3rWn6Ef%2BKkbWDoBIE%2F0dqNQNkubE2QQSw1iTuPnw3GDQbvfXNeHEZJ3TC%2BvoLZG8ZQdIDolmDXXULMPwLPXCjMhdwtdHcjYDoajBca%2F%2Fqrpaw23upbwci%2Fy9uzQ%2BJRzK%2Fdzwd7uZ9jdkwq%2BKAlLa4sCylYgUZKQCSyYIAaTttKy3wn7s%2B%2BCjR%2BzmigibyoZa8d90i1GbA1wTFZKRpqWG3L2Zom9jggWdaVvXsQC4CweKZpOGoe8IrpN%2BojaMmxtGnifGSR0zRYBHs%2FtSJ9Q2fuhk52jlr4qR8ZG%2FrYczdd0ElqgnSO7wxGcTdeEQj2UdG1ho%2FuYDIHqrmXBI2SnfhpUu%2BuPKZw%2BP1w0DSkJUyRu1HpnsgTey%2BdZztHjDTSvgRCknYv9oFgRZpj464wvbiOTossHmWZBvH%2BcLEaV4zcFLIEZHkIczeVwx%2BaanmmKjHMBFsfPbJnHb%2FLLX%2BBwvK%2BD4kGCvsIZFfEtMkGim4rWNGxXRa8rY9GlixLa%2BcmMB9BucnN1bVmMKZH7vCAnF92Jm8pjHgHZVtF%2FqZK5jA6T2SOz4LiZEz9eqRauGnKtoZ9MEJ8SbaTb47y3TOctEWB4ooSJ1vDJdsAdmaSs8qdpdDI45vdbOH2FBqlpTWIBOviC66xJ7HtowdhlTThhW1pw3elZ2C3HVgliZlmxafe1Ww3hr5qll2WI8caawfDsR4cB001YZwL0jVK0o4hAxFVyHiDCIcn3bahbyQ%2FEYmJPFp1%2BMoxfspJVwuZRDmBwOtVyH%2BaCHD2vH0eXDfCDNQAQwAPB%2F1bBcFPEMYBqSONMTkh651SSVTauQbZwfk3Y70c%2F5vJeNxpMwGytpmV0Z5%2BrB48G0Be2l3LHEZnB3GCJeGVKYGMGcxZqU58vj5NjDgp0ShbOpNcWJj1eKuHamp96BVRFVUBgdTte5pUSTcTgUutHHsl5joK0CmBUjB59GbQenzbexXO8o7MgrlQjm%2BMhH1shgLLNZStu3ZOsbXVC7f7A5dhURJy0WzVhG4q1m5wxlUEhMx7iOcl4SZ2611Ynxtn%2Bwgax154OtsvUDs%2BUKBksR8u26SihZa9G4MqX4smyLeHEYWJw4t1toTqAy5ihulBKbTyKouw48MOomrbTWojISyBzXiasNLMQlI0t2tiJ3fOiClwV8TF1v4%2BUz83PodNN08dsun8GDfDbWsmDOqnRW%2BKMvbnSGkm2XIMDwgl3Psb8DJR7jj23dcpJ%2FHGJVdZ5oLiWysFhvEhEPdzBbJcAoOogDbyFZtcEPt33ltElbz3MK4DUYIQsj9dlvDscctKwqjBy1cnikBKDRpVtrC4STvbkrb7dE3J94k1pqVfE8U58vlcjDar3oqq6cFhbEI6CPhacaij9aj8g%2FqtDL4t8gxm1RvQAHN%2F%2B7nz%2BBJ9LRv7TRTs68D%2BbaK%2Fv8x%2F6f%2FFPYN&RelayState=lwOKI1N1biBOb3YgMDkgMTg6MTk6MzUgSVNUIDlwMTQNCmZpbmFsVXJsPWh0dHBcOi8vYXRtb3NwaGVyZS5pbj9a1aS9hcHBzL2F0bW9zcGhlcmUvX1Z3czFWUWVyd2RCQ0duRjk1SzVPTVV3L3Jlc291cmNlcY9jb25zb2xlL2dsb2JhbC9yZWx5aW5ncGFydHlwbn3N0bG9naW4uaHRtbD9keW5hbWljXD10cnVlJmJhc2VvcmxcpWh0dHBcOi8vYXRtb3NwaGVyZS5pbj9hdG1vc3BoZXJlDQpzc29SZXRyeUNvdW50PTANCmRvbWVfbj1pZHAtc3NvY2lyY2lDQo=&SigAlg=http%3A%2F%2Fwww.w3.org%2F2000%2F09%2Fxmldsig%23rsa-sha1&Signature=QAj6BU5zulytWuTEdwqw%2Bi9uSm3QVgo9n1REX7FqLkXo%2BpH%2BDIdy4XhelkytyaDfnDcVcOH7vQCSw4DbzdH30Unmg%2BEqjbUTbcPvgYJvv%2FKKBS%2FxyYDKNDyqTyUYq1ao%2Fspa3rtmZixki00VuUYo7PrZzjrGjHMyQ6ycfxsMDo%3D HTTP/1.1
```

Host: idp.ssocircle.com

User-Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:33.0) Gecko/20100101 Firefox/33.0 openid

Accept: text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8

Accept-Language: en-US,en;q=0.5

Accept-Encoding: gzip, deflate

Referer: http://acmepaymentscorp.com/atmosphere/

Cookie: JSESSIONID=F26FD035748B3706D17B6C850791FF7A; JROUTE=C9en;

__utma=161425727.1982119581.1415012088.1415012088.1415012088.1;

__utmz=161425727.1415012088.1.1.utmcsr=(direct)|utmccn=(direct)|utmcmd=(none);

__utma=94376260.2017885730.1415012227.1415219015.1415528046.3;

__utmz=94376260.1415528046.3.3.utmccn=(referral)|utmcsr=acmepaymentscorp.com|utmctt=/api/login/ssoLogin|ut

mcmd=referral; amlbcookie=91;

SSOCSession=AQIC5wM2LY4SfcxadFb3_TBcJQ6riqn7BuqUW0J6UEm01IA.*AAJTSQACMDIAAINLABM1NTkzMT
EzNzk4NzA5NzQ1ODgwAAJTMQACMDE.*

Connection: keep-alive

Sample Response: HTTP POST

The example below shows a sample HTTP POST response from SSO Circle.

```
POST /api/login/ssoLogin HTTP/1.1
Host: acmepaymentscorp.com
User-Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:32.0) Gecko/20100101 Firefox/32.0
Accept: text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8
Accept-Language: en-US,en;q=0.5
Accept-Encoding: gzip, deflate
Cookie: JSESSIONID_platform=1h2mr9mg0ik1n8dxmliqmh2tf
Content-Type: application/x-www-form-urlencoded
Content-Length: 6741
```

Message Body:

[illegible]

Sample Response: HTTP Artifact

```
GET
/api/login/ssoLogin?SAMLart=AAQAALN%2Bk3vq4G80Xko1XPLwwwxsvPbU%2F0k5pJmYcpWTJarjtzdkp9Q2yMDE
%3D&RelayState=Iw0K1N1biBOb3YgMDkgMTg6NDA6MzEgSVNUIDlwMTQNCmZpbmFsVXJsPWVh0dHBcOi8vYX
Rtb3NwaGVyZS5pbj91aS9hcHBzL2F0bW9zcGhlcmUvX1Z3czFWUWVyd2RCQ0duRjk1SzVPTVV3L3Jlc291cmNlcy
9jb25zb2xlL2dsb2JhbC9yZWx5aW5ncGFydHlwbn3N0bG9naW4uaHRtbD9keW5hbWljXD10cnVlJmJhc2VvcmxpcWVh
0dHBcOi8vYXRtb3NwaGVyZS5pbj9hdG1vc3BoZXJlDQpzc29SZXRyeUNvdW50PTANCmRvbWVfbj1pZHAte3NvY2I
yY2xlDQo%3D HTTP/1.1
Host: acmepaymentscorp.com
User-Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:33.0) Gecko/20100101 Firefox/33.0
Accept: text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8
Accept-Language: en-US,en;q=0.5
Accept-Encoding: gzip, deflate
Referer: http://acmepaymentscorp.com/atmosphere/
Cookie: JSESSIONID platform=1fjtfez7t4vk2w6thha0481q;
```

Sample Metadata File: Identity Provider

The example below is the generic IdP metadata file published by SSO circle at <http://idp.ssocircle.com/>.

```
<EntityDescriptor entityID="http://idp.ssocircle.com">
  <IDPSSODescriptor WantAuthnRequestsSigned="false"
    protocolSupportEnumeration="urn:oasis:names:tc:SAML:2.0:protocol">
    <KeyDescriptor use="signing">
      <ds:KeyInfo>
        <ds:X509Data>
          <ds:X509Certificate>X_509_certificate_value</ds:X509Certificate>
        </ds:X509Data>
      </ds:KeyInfo>
    </KeyDescriptor>
    <KeyDescriptor use="encryption">
      <ds:KeyInfo>
        <ds:X509Data>
          <ds:X509Certificate>X_509_certificate_value</ds:X509Certificate>
        </ds:X509Data>
      </ds:KeyInfo>
      <EncryptionMethod Algorithm="http://www.w3.org/2001/04/xmlenc#aes128-cbc">
        <xenc:KeySize>128</xenc:KeySize>
      </EncryptionMethod>
    </KeyDescriptor>
    <ArtifactResolutionService index="0" isDefault="true" Binding="urn:oasis:names:tc:SAML:2.0:bindings:SOAP"
      Location="https://idp.ssocircle.com:443/sso/ArtifactResolver/metaAlias/ssocircle"/>
    <SingleLogoutService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-Redirect"
      Location="https://idp.ssocircle.com:443/sso/IDPSloRedirect/metaAlias/ssocircle"
      ResponseLocation="https://idp.ssocircle.com:443/sso/IDPSloRedirect/metaAlias/ssocircle"/>
    <SingleLogoutService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
      Location="https://idp.ssocircle.com:443/sso/IDPSloPost/metaAlias/ssocircle"
      ResponseLocation="https://idp.ssocircle.com:443/sso/IDPSloPost/metaAlias/ssocircle"/>
    <SingleLogoutService Binding="urn:oasis:names:tc:SAML:2.0:bindings:SOAP"
      Location="https://idp.ssocircle.com:443/sso/IDPSloSoap/metaAlias/ssocircle"/>
    <ManageNameIDService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-Redirect"
      Location="https://idp.ssocircle.com:443/sso/IDPMniRedirect/metaAlias/ssocircle"
      ResponseLocation="https://idp.ssocircle.com:443/sso/IDPMniRedirect/metaAlias/ssocircle"/>
    <ManageNameIDService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
      Location="https://idp.ssocircle.com:443/sso/IDPMniPOST/metaAlias/ssocircle"
      ResponseLocation="https://idp.ssocircle.com:443/sso/IDPMniPOST/metaAlias/ssocircle"/>
    <ManageNameIDService Binding="urn:oasis:names:tc:SAML:2.0:bindings:SOAP"
      Location="https://idp.ssocircle.com:443/sso/IDPMniSoap/metaAlias/ssocircle"/>
    <NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:persistent</NameIDFormat>
    <NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:transient</NameIDFormat>
    <NameIDFormat>urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified</NameIDFormat>
    <NameIDFormat>urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress</NameIDFormat>
    <NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:kerberos</NameIDFormat>
    <SingleSignOnService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-Redirect"
      Location="https://idp.ssocircle.com:443/sso/SSORedirect/metaAlias/ssocircle"/>
    <SingleSignOnService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
      Location="https://idp.ssocircle.com:443/sso/SSOPOST/metaAlias/ssocircle"/>
    <SingleSignOnService Binding="urn:oasis:names:tc:SAML:2.0:bindings:SOAP"
      Location="https://idp.ssocircle.com:443/sso/SSOSoap/metaAlias/ssocircle"/>
    <NameIDMappingService Binding="urn:oasis:names:tc:SAML:2.0:bindings:SOAP"
      Location="https://idp.ssocircle.com:443/sso/NIMSoap/metaAlias/ssocircle"/>
  </IDPSSODescriptor>
</EntityDescriptor>
```

Sample Metadata File: Service Provider

In the sample metadata file shown below, the Service Provider is using SSO Circle as the Identity Provider.

For the sake of readability, certificates have been removed from the example below, and have been replaced with placeholders.

```
<?xml version="1.0" encoding="UTF-8"?>
<md:EntityDescriptor ID="sp.ssocircle.com" entityID="sp.ssocircle.com"
xmlns:md="urn:oasis:names:tc:SAML:2.0:metadata">
  <md:SPSSODescriptor AuthnRequestsSigned="true" WantAssertionsSigned="true"
protocolSupportEnumeration="urn:oasis:names:tc:SAML:2.0:protocol">
    <md:KeyDescriptor use="signing">
      <ds:KeyInfo xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
        <ds:X509Data>
          <ds:X509Certificate>{x.509_Certificate_Goes_here}</ds:X509Certificate>
        </ds:X509Data>
        <ds:KeyValue>
          <ds:RSAKeyValue>

<ds:Modulus>IX7bFMxSlnKPAjs01aF7/cnArhDCvxumDJEKk/tUv+MaUNDe3iHlIRfZenZIAANRAmdbHQUv109h
Kg60xb/bpAJx/4iL7P7C1bVrKw1G3gaN8Hjm1+wNLV/upIDLbLYRYh1LuqETJKRt1kk4bLKvd6WO
O4u5+j7Te5ddEuMX4kU=</ds:Modulus>
          <ds:Exponent>AQAB</ds:Exponent>
        </ds:RSAKeyValue>
      </ds:KeyValue>
    </ds:KeyInfo>
  </md:KeyDescriptor>
  <md:KeyDescriptor use="encryption">
    <ds:KeyInfo xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
      <ds:X509Data>
        <ds:X509Certificate>{x.509_Certificate_Goes_here}</ds:X509Certificate>
      </ds:X509Data>
      <ds:KeyValue>
        <ds:RSAKeyValue>

<ds:Modulus>IX7bFMxSlnKPAjs01aF7/cnArhDCvxumDJEKk/tUv+MaUNDe3iHlIRfZenZIAANRAmdbHQUv109h
Kg60xb/bpAJx/4iL7P7C1bVrKw1G3gaN8Hjm1+wNLV/upIDLbLYRYh1LuqETJKRt1kk4bLKvd6WO
O4u5+j7Te5ddEuMX4kU=</ds:Modulus>
        <ds:Exponent>AQAB</ds:Exponent>
      </ds:RSAKeyValue>
    </ds:KeyValue>
  </ds:KeyInfo>
</md:KeyDescriptor>
  <md:NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:persistent</md:NameIDFormat>
  <md:NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:transient</md:NameIDFormat>
  <md:NameIDFormat>urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified</md:NameIDFormat>
  <md:NameIDFormat>urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress</md:NameIDFormat>
  <md:NameIDFormat>urn:oasis:names:tc:SAML:2.0:nameid-format:kerberos</md:NameIDFormat>
  <md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="http://acmepaymentscorp.in/saml/ACS/default" index="0" isDefault="true" />
  <md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="http://acmepaymentscorp.in/api/login/ssoLogin" index="1" />
</md:SPSSODescriptor>
</md:EntityDescriptor>
```

Sample Artifact Resolve Request

The example below shows a sample artifact resolve request where HTTP Artifact is used as the binding for the SAML response.

```
<saml2p:ArtifactResolve Destination="https://inlvm10:9031/idp/ARS.ssaml2"
ID="_44213af2e2143e460bbaab99c5f3d76c" IssueInstant="2014-10-20T09:55:15.783Z" Version="2.0"
xmlns:saml2p="urn:oasis:names:tc:SAML:2.0:protocol" xmlns:soap11="http://schemas.xmlsoap.org/soap/envelope/">
  <saml2:Issuer xmlns:saml2="urn:oasis:names:tc:SAML:2.0:assertion">sp.redirect.in</saml2:Issuer>
  <ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
    <ds:SignedInfo>
      <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
      <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
      <ds:Reference URI="#_44213af2e2143e460bbaab99c5f3d76c">
        <ds:Transforms>
          <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
          <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
        </ds:Transforms>
        <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
        <ds:DigestValue>YoYOhIrJ9sHFjdp88KsX2tLdwKc=</ds:DigestValue>
      </ds:Reference>
    </ds:SignedInfo>

    <ds:SignatureValue>BZP86nT4Zlo0X9XAsA0TnGNLOWb+Bozoo351lsxK3KWb8Jd1OnrZ+x0dMQJwS+3NjCJzvP/3
PYve
NXCv+qpM9SGM0mYj/AVNB9G4ssqiONT6GBp3S2QH47mzU68OS9S0uXEdbIAoU7SSdRuNWx/o01H
C1pk25fPUTssLry28Jk=</ds:SignatureValue>
    <ds:KeyInfo>
      <ds:X509Data>

        <ds:X509Certificate>MIICPzCCAaigAwIBAgII3bnFBcGuFlwDQYJKoZIhvcNAQEFBQAwYjELMAkGA1UEBhMCSU
4xCzAJ
BgNVBAGTAIRTMQwwCgYDVQQHEwNIWUQxDDAKBgNVBAoTA1NPQTERMA8GA1UECxmIUHJvZHVjdHMx
FzAVBgNVBAMTDnNwLnJIZGlyZWNOlmluMB4XDTE0MTAyMDA5NDU1OFoXDTE1MTAyMDA5NDU1OFow
YjELMAkGA1UEBhMCSU4xCzAJBgNVBAGTAIRTMQwwCgYDVQQHEwNIWUQxDDAKBgNVBAoTA1NPQTER
MA8GA1UECxmIUHJvZHVjdHMxZAVBgNVBAMTDnNwLnJIZGlyZWNOlmluMIGfMA0GCSqGSIb3DQEB
AQUAAAGNADCBiQKBgQCrrsJmI1eRHRcMwjHUxytdC3wp79yKOg0U3Zx9bC3N6kSXpCYOInd+Kjls
ChRG1mYldW1ahvmByGKM4aplI0Y2q3N2j91cDwJeGFd9b9tMnJHTWSDH8b1rAbF2zCQ45TdMJar+
FZefSzvtc3tOkt11Fc/AGhVOEsHDhP5p/QiySwIDAQABMA0GCSqGSIb3DQEBBQUAA4GBAHUVIMhh
qYdT9gxqSRBE2ZdzCgCKdtT5QgihHoPH6Zsl/52OkIcOUIyHO5qZ1eXW9VsD79kmBtP6fYCJ07G3
hO7AzWRsEa+wp/Nts6D91IO+MKocGdMC7m8I1cY8ZmArbExK0NZa40KI0/oXZbDem6td3+9udLt9
nQ3QR27abcti</ds:X509Certificate>
      </ds:X509Data>
    </ds:KeyInfo>
  </ds:Signature>

  <saml2p:Artifact>AAQAANMHZ4xHH5RgozwuezNtu6pBYWxe3CLwDN7V21DCQSXrkehZPZQr+zw=</saml2p:Artifa
ct>
</saml2p:ArtifactResolve>
```

Sample Artifact Resolve Response

The example below shows a sample artifact resolve response where HTTP Artifact is used as the binding for the SAML response.

```
<samlp:ArtifactResponse Version="2.0" ID="Lr3PBW2qy02RJhUtnBS2Su1ER7G" IssueInstant="2014-10-20T09:54:18.499Z" InResponseTo="_44213af2e2143e460bbaab99c5f3d76c"
xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol">
  <saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">https://inlvm10:9031</saml:Issuer>
  <samlp:Status>
    <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success"/>
  </samlp:Status>
  <samlp:Response Version="2.0" ID="T3fgEsFwWAr_b8HTq1ps4i8Kju" IssueInstant="2014-10-20T09:54:18.106Z"
InResponseTo="_822783897a4a2e30634b66803006b177">
    <saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">https://inlvm10:9031</saml:Issuer>
    <samlp:Status>
      <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success"/>
    </samlp:Status>
    <saml:Assertion ID="ffOpZU94kDaPB9b5lu7BrdHmpj6" IssueInstant="2014-10-20T09:54:18.110Z" Version="2.0"
xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">
      <saml:Issuer>https://inlvm10:9031</saml:Issuer>
      <ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
        <ds:SignedInfo>
          <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
          <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
          <ds:Reference URI="#ffOpZU94kDaPB9b5lu7BrdHmpj6">
            <ds:Transforms>
              <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
              <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
            </ds:Transforms>
            <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
            <ds:DigestValue>GM/ZGCR/g7Is6yWNo5DngRE8vRw=</ds:DigestValue>
          </ds:Reference>
        </ds:SignedInfo>

        <ds:SignatureValue>ToolGEF0OF9ZiSdUS+1I2VUB5UfLbOURKfb2csFshh/+kE6tUD1ITB5CWwMVPYxcxGKGNP+e
gak2
xB0KP4RGd9KAhP7iMW+XGydyalWklwZJW9wX9fV4tscXHREp1cqB6pEiFrqfS0gCb88cEhNVdiUB
ISRb/wvblELZNPloH5k=</ds:SignatureValue>
      </ds:Signature>
      <saml:Subject>
        <saml:NameID Format="urn:oasis:names:tc:SAML:2.0:nameid-format:persistent"
NameQualifier="https://inlvm10:9031"
SPNameQualifier="sp.redirect.in">9518405DBA65D46B61D26C6302F885FD7018FB2C</saml:NameID>
        <saml:SubjectConfirmation Method="urn:oasis:names:tc:SAML:2.0:cm:bearer">
          <saml:SubjectConfirmationData Recipient="http://example.com:9900/api/login/ssoLogin" NotOnOrAfter="2014-10-20T09:59:18.110Z" InResponseTo="_822783897a4a2e30634b66803006b177"/>
        </saml:SubjectConfirmation>
      </saml:Subject>
      <saml:Conditions NotBefore="2014-10-20T09:49:18.110Z" NotOnOrAfter="2014-10-20T09:59:18.110Z">
        <saml:AudienceRestriction>
          <saml:Audience>sp.redirect.in</saml:Audience>
        </saml:AudienceRestriction>
      </saml:Conditions>
      <saml:AuthnStatement SessionIndex="ffOpZU94kDaPB9b5lu7BrdHmpj6" AuthnInstant="2014-10-20T09:54:18.110Z">
        <saml:AuthnContext>

        <saml:AuthnContextClassRef>urn:oasis:names:tc:SAML:2.0:ac:classes:unspecified</saml:AuthnContextClassRef>
      </saml:AuthnStatement>
    </saml:Assertion>
  </samlp:Response>
</samlp:ArtifactResponse>
```



```

    </saml:AuthnContext>
  </saml:AuthnStatement>
  <saml:AttributeStatement>
    <saml:Attribute Name="Email" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">jane.saoirse@example.com</saml:AttributeValue>
    </saml:Attribute>
    <saml:Attribute Name="FirstName" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">Jane</saml:AttributeValue>
    </saml:Attribute>
    <saml:Attribute Name="LastName" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">Saoirse</saml:AttributeValue>
    </saml:Attribute>
  </saml:AttributeStatement>
</saml:Assertion>
</samlp:Response>
</samlp:ArtifactResponse>

```

Sample Assertion

The example below shows a sample SAML Assertion.

```

<samlp:Response Version="2.0" ID="hrYt69818r5Hy0Ybr3SL6u.UF22" IssueInstant="2014-10-20T09:49:53.729Z"
InResponseTo="_feff8076a12bfacbfd46528adc0f410" xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol">
  <saml:Issuer xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">https://inlvm10:9031</saml:Issuer>
  <samlp:Status>
    <samlp:StatusCode Value="urn:oasis:names:tc:SAML:2.0:status:Success"/>
  </samlp:Status>
  <saml:Assertion ID="CD7IMSINXAUryvW2-WNPkcaFDFd" IssueInstant="2014-10-20T09:49:53.732Z"
Version="2.0" xmlns:saml="urn:oasis:names:tc:SAML:2.0:assertion">
    <saml:Issuer>https://inlvm10:9031</saml:Issuer>
    <ds:Signature xmlns:ds="http://www.w3.org/2000/09/xmldsig#">
      <ds:SignedInfo>
        <ds:CanonicalizationMethod Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
        <ds:SignatureMethod Algorithm="http://www.w3.org/2000/09/xmldsig#rsa-sha1" />
        <ds:Reference URI="#CD7IMSINXAUryvW2-WNPkcaFDFd">
          <ds:Transforms>
            <ds:Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature" />
            <ds:Transform Algorithm="http://www.w3.org/2001/10/xml-exc-c14n#" />
          </ds:Transforms>
          <ds:DigestMethod Algorithm="http://www.w3.org/2000/09/xmldsig#sha1" />
          <ds:DigestValue>F5S/9xcA7+zayq3ngJvCU9G5Wdg=</ds:DigestValue>
        </ds:Reference>
      </ds:SignedInfo>
      <ds:SignatureValue>IS8M4EfW687yjmg2UeVYL7R/GMFv1akSaKpUa54F9I30yV3XoEhOD/prei5wilxJCyjTszjtExd
NX8L7SpMKreqDBYu2gXQZfbydLxR/ugk5SySh4ZP/teAXvUU6/Qu8Mu8s047lo2eeNogiBIVDEc6
QAJZ9qiRq8/XpOPYrq4=</ds:SignatureValue>
    </ds:Signature>
    <saml:Subject>
      <saml:NameID Format="urn:oasis:names:tc:SAML:2.0:nameid-format:persistent"
NameQualifier="https://inlvm10:9031"
SPNameQualifier="sp.redirect.in">9518405DBA65D46B61D26C6302F885FD7018FB2C</saml:NameID>
      <saml:SubjectConfirmation Method="urn:oasis:names:tc:SAML:2.0:cm:bearer">

```

```

    <saml:SubjectConfirmationData Recipient="http://example.com:9900/api/login/ssoLogin" NotOnOrAfter="2014-10-20T09:54:53.733Z" InResponseTo="_feff8076a12bfacfbfd46528adc0f410"/>
    </saml:SubjectConfirmation>
  </saml:Subject>
  <saml:Conditions NotBefore="2014-10-20T09:44:53.733Z" NotOnOrAfter="2014-10-20T09:54:53.733Z">
    <saml:AudienceRestriction>
      <saml:Audience>sp.redirect.in</saml:Audience>
    </saml:AudienceRestriction>
  </saml:Conditions>
  <saml:AuthnStatement SessionIndex="CD71MSINXAUryvW2-WNPkcaFDFd" AuthnInstant="2014-10-20T09:49:53.732Z">
    <saml:AuthnContext>
      <saml:AuthnContextClassRef>urn:oasis:names:tc:SAML:2.0:ac:classes:unspecified</saml:AuthnContextClassRef>
    </saml:AuthnContext>
  </saml:AuthnStatement>
  <saml:AttributeStatement>
    <saml:Attribute Name="Email" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">jane.saoirse@example.com</saml:AttributeValue>
    </saml:Attribute>
    <saml:Attribute Name="FirstName" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">Jane</saml:AttributeValue>
    </saml:Attribute>
    <saml:Attribute Name="LastName" NameFormat="urn:oasis:names:tc:SAML:2.0:attrname-format:unspecified">
      <saml:AttributeValue xsi:type="xs:string" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">Saoirse</saml:AttributeValue>
    </saml:Attribute>
  </saml:AttributeStatement>
</saml:Assertion>
</samlp:Response>

```

Chapter 5 | Identity Provider Configuration Examples

This chapter provides examples of configuring the Service Provider account for the following Identity Providers:

- [Identity Provider Configuration Example: SSO Circle](#) on page 35
- [Identity Provider Configuration Example: PingFederate](#) on page 42

Identity Provider Configuration Example: SSO Circle

If you are using SSO Circle as your SAML Identity Provider, you can set up the domain in Policy Manager and then configure your Service Provider account in SSO Circle at www.ssocircle.com. Since SSO Circle's Identity Provider metadata file is publicly available, you can copy and paste the metadata when setting up the domain in Policy Manager.

To set up SSO Circle: high-level procedure

- 1 In Policy Manager, set up SSO Circle as an Identity Provider. See [To set up SSO Circle as an Identity Provider in Policy Manager](#) below.
- 2 In Community Manager, complete the setup by following the applicable procedure, depending on how you will be using the SAML domain:
 - As a login domain: see [To enable a SAML login domain in Community Manager](#) on page 18.
 - As an OAuth provider domain: see [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.
- 3 In your SSO Circle account, set up the platform as a Service Provider. See [To set up the platform as a Service Provider using SSO Circle as the Identity Provider](#) on page 40.
- 4 In Community Manager, test to make sure your domain that uses the SAML Web Browser SSO feature works correctly:
 - As a login domain: see [Testing the SAML Domain as a Login Domain](#) on page 19.
 - As an OAuth provider domain: see [Testing the SAML Domain as an OAuth Provider Domain](#) on page 19.

Prerequisites:

- Create an SSO Circle account at <http://idp.ssocircle.com>.
- In the SOA Software Admin Console, install the SAML feature. See [Step 1: Install the Plug-Ins to Support SAML Web Browser SSO](#) on page 13.
- In Policy Manager, set up your PKI keys.

To set up SSO Circle as an Identity Provider in Policy Manager

- 1 Log in to the Policy Manager Console.

- 2 Click the **Configure** tab, click **Security**, and then click **Identity Systems**.
- 3 Click **Add Identity System** to access the Add Identity System wizard.
- 4 In the first page of the wizard, for identity system type, choose **SAML Web Browser SSO**. Provide name and description, and then click **Next**.
- 5 In the second page of the wizard, **Select SAML Identity Provider Configuration Method**, choose to configure using the metadata document, and enter the metadata URL for SSO Circle:
<http://idp.ssocircle.com>.
- 6 Click **Next** to access the SAML Identity Provider Configuration page, populated with the SSO Circle values as shown below.

Note: If you chose to manually configure, you would need to enter the values on this page.

The screenshot shows the 'SAML Identity Provider Configuration' page in the SOA Software Policy Manager. The page is titled 'SAML Identity Provider Configuration' and includes a sidebar with the 'POLICY MANAGER' logo. The main content area is divided into several sections:

- Identity Provider Configuration:** Contains fields for 'Entity ID' (http://idp.ssocircle.com), 'X509 Certificate for Signature Verification' (Browse... No file selected), and 'CN=idp.ssocircle.com'. There is a 'View' link next to the CN field.
- Authentication URLs:** Contains three radio buttons: 'Use HTTP Redirect Binding', 'Use HTTP POST Binding' (selected), and 'Use HTTP Artifact Binding'. Each has a corresponding 'URL' field. The URL for 'Use HTTP POST Binding' is https://idp.ssocircle.com:443/sso/SSOPOST/metaAlias/ssocircle.
- Artifact Resolution Service:** Contains a section titled 'Fill this section if Identity Provider uses Artifacts for Response.' with an 'ARS Location' field containing the URL https://idp.ssocircle.com:443/sso/ArtifactResolver/metaAlias/ssocircle.
- Authentication Options:** Contains a checkbox for 'Basic Authentication' and fields for 'Username' and 'Password'.

At the bottom of the page, there are navigation buttons: '< Back', 'Next >', 'Finish', and 'Cancel'.

- 7 Review the values, change the binding type if needed, and then click **Next** to access the Service Provider Configuration page, as shown below.

SOA Software Policy Manager - Add SAML Web SSO Identity System Wizard - Mozilla Firefox

atmo-tenant-qa.soa.local:9900/connector/webssso/saml2/setIdPConfiguration.do

POLICY MANAGER™

Service Provider Configuration

The "Service Provider Configuration" screen allows you to configure SP-initiated-SSO for this Identity System.

Service Provider Configuration

Entity ID:

Base URL:

Authentication Request

☐ Sign AuthN Requests

Signature Algorithm:

Authentication Response

SAML Response Binding: ☒ HTTP-POST ☐ HTTP-Artifact

Metadata Configuration

☐ Sign Metadata

Supported Name-ID Formats

- ☒ urn:oasis:names:tc:SAML:2.0:nameid-format:persistent
- ☒ urn:oasis:names:tc:SAML:2.0:nameid-format:transient
- ☒ urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified
- ☒ urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress
- ☒ urn:oasis:names:tc:SAML:2.0:nameid-format:kerberos

< Back Next > Finish Cancel

- 8 Enter the Service Provider configuration values, as needed:
- **Entity ID:** A unique ID that you define yourself, to identify your Service Provider in the SAML authentication request messages. When setting up your account with the Identity Provider you must specify the Entity ID, which must be unique within the IdP so that the IdP can identify your Service Provider; then, you set up the same value in Policy Manager.
 - **Base URL:** used to construct the default Assertion Consumer Service (ACS) endpoint, the endpoint where the Service Provider will receive SAML assertions from the Identity Provider. Must be the container address of the container where the SAML Web SSO feature is initialized (<protocol_scheme>://<host>:<port>). For more information, see [Base URL](#) on page 56.
 - **Authentication Request:** Generally, you would choose to sign authentication requests.
 - **Authentication Response:** choose from the two supported bindings.
 - **Sign Metadata:** SSO Circle does not support signing of the metadata, so leave this box cleared.
 - **Supported Name-ID formats:** all are checked by default.

- 9 Click **Next** to access the **Manage PKI Keys** page as shown below. Here you will set up the keys you will use to sign your SAML authentication request messages.

The screenshot shows a web browser window titled "SOA Software Policy Manager - Add SAML Web SSO Identity System Wizard - Mozilla Firefox". The address bar shows a URL starting with "http://localhost:8080/". The page has a header with the "POLICY MANAGER" logo. The main content area is titled "Manage PKI Keys" and includes a sub-header "The 'Manage PKI Keys' screen allows you to configure PKI Keys for Service Provider." The form is divided into two main sections: "Key Management Options" and "Certificate Details". In the "Key Management Options" section, the "Generate PKI Keys and X509 Certificate" radio button is selected. In the "Certificate Details" section, the "Key Length" is set to "1024 bits". The "Subject Distinguished Name (DN)" section contains fields for "Common Name (CN)", "Organization Unit (OU)", "Organization Name (O)", "Local Name (L)", "State Name (ST)", and "Country (C)". The "Validity Period (In Years)" section has a "Valid For" dropdown set to "1 Year". At the bottom of the form, there are navigation buttons: "< Back", "Next >", "Finish", and "Cancel".

- 10 Choose to generate or import keys. If you choose **Generate**, provide values in the **Certificate Details** section. If you choose **Import**, you'll need to choose a key management option and provide keystore details as shown below.

The screenshot shows a close-up of the "Key Management Options" and "Keystore Details" sections of the "Manage PKI Keys" form. In the "Key Management Options" section, the "Import PKI Keys and X509 Certificate" radio button is selected. In the "Keystore Details" section, the "Keystore Type" is set to "Java". The "Keystore Path" field has a "Browse..." button and the text "No file selected." The "Keystore Password" and "Confirm Password" fields are empty. The "Key Alias" field has a dropdown menu set to "Select Alias" and a "Load Aliases" button. The "Key Password" and "Confirm Password" fields are empty.

- 11 Specify additional key values if needed, and then click **Next** to access the Identity Mapping page as shown below.

SOA Software Policy Manager - Add SAML Web SSO Identity System Wizard - Google Chrome

POLICY MANAGER™

Identity Mapping

The "Identity Mapping" screen allows you to specify the subject location in SAML Response. Optionally, you can also map additional attributes for the subject if the assertion contains any SAML attributes.

User Identifier Location:

☐ Name ID ☒ Attribute

Subject Attribute Name:

Attribute Mapping

"First Name" Attribute Name:

"Last Name" Attribute Name:

"Email" Attribute Name:

< Back Next Finish Cancel

- 12 Choose whether to send the NameID as the subject of the SAML assertion, or to use an attribute: if needed, define the subject attribute name.
- 13 Set up the Attribute Mapping values to correspond with those set up in your SSO Circle account, as shown below.

SSO CIRCLE

Logout

My Profile

My SAML Federations

My OpenID Trust

My Certificate Status

My Certificate Enrollment

My Certificate Enrollment PKCS#10

My Certificate Revocation

Manage Metadata

My Admin

Service Provider Metadata import

User ID: abujagonda

Submit

Enter the FQDN of the ServiceProvider ex.: sp.cohos.us

Attributes send in assertion (optional)

☒ FirstName

☒ LastName

☒ EmailAddress

Insert your metadata information

Identity Mapping

User Identifier Location:

☐ Name ID ☒ Attribute

Subject Attribute Name:

Attribute Mapping

"First Name" Attribute Name:

"Last Name" Attribute Name:

"Email" Attribute Name:

Note: SSO Circle supports only the above three attributes.

<http(s)>://<hostname>:<port>/saml/<sp domain name>/metadata. An example is shown below.

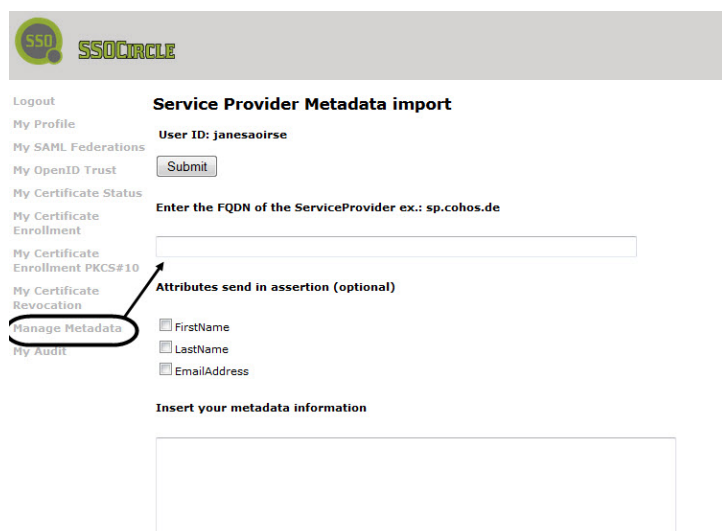


You will use this to set up your Service Provider account with SSO Circle, as shown in the next procedure.

Note: Make sure you get the metadata.xml file for the container that has Community Manager installed (if the domain will be used for Community Manager login) and/or has the OAuth Provider feature installed (if the domain will be used for Community Manager OAuth domain, for resource owner authentication for at least one OAuth Provider).

To set up the platform as a Service Provider using SSO Circle as the Identity Provider

- 1 Log in to your account at www.ssocircle.com.
- 2 On the left, click **Manage Metadata**.
- 3 Click **Add New Service Provider**. The page looks something like the below.



- 4 Provide the following information:

- **FQDN of the Service Provider:** This value must match the Entity ID in the Policy Manager domain setup, **Service Provider Configuration** tab.
 - **Attributes:** Choose one or more out of the supported attributes displayed. With SSO Circle, you cannot modify attributes.
 - **Metadata information:** Copy the content of the metadata.xml file generated as a result of your domain setup (see the previous procedure). Be sure to **exclude** the XML processing instruction at the beginning of the file. Paste it in the box.
Note: Do not copy the XML from the browser window. Instead, click View Source and copy it from there, excluding the XML processing instruction at the top.
- 5 Click **Submit**. The XML is processed and you should see a Success message when processing is complete. If there are any errors, review your information and make sure all the values were set up correctly in Policy Manager, then try again.

Note: If you make any changes, such as adding an OAuth Provider Domain in Community Manager, remember to update your SSO Circle account by pasting the revised metadata XML. If you are using the free SSO Circle account, you cannot edit your account; you'll need to delete the existing SP Metadata instance and then create a new one with the same name.

To configure and test in Community Manager

Once the setup in Policy Manager and the Identity Provider is complete, the steps to configure and test in Community Manager are the same for all Identity Providers. Follow the steps given earlier in this publication:

- Community Manager configuration: see [Step 6: Community Manager Configuration](#) on page 17.
- Testing: see [Step 6: Test](#) on page 19.

Identity Provider Configuration Example: PingFederate

This section provides additional information regarding setting up your Service Provider(SP) in PingFederate. In some cases, screen captures are provided; these are taken from PingFederate version 7.1.3.1 and are offered only as examples.

When registering with PingFederate as the SAML Identity Provider (IdP), note the following:

- To set up the domain in Policy Manager, you must provide the metadata of the IdP. However, with PingFederate, the IdP metadata is not available until you have set up your Service Provider details in PingFederate. This is because PingFederate allows customization of the IdP for a specific Service Provider account, so the IdP metadata file is created as a result of configuring your account, rather than released as a static file as the SSO Circle file is. Therefore, you must do one of the following:
 - a) Create the SP connection in PingFederate first, export the metadata XML file, and then create the domain in Policy Manager.
 - b) Configure the domain manually in Policy Manager, export the metadata XML file, then import the file into the PingFederate account.

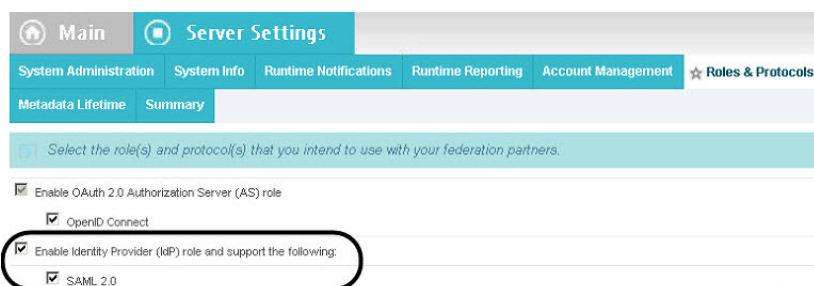
When setting up the domain manually, you have to assume some default values, and then use the same values when you set up the Service Provider connection in PingFederate.

The example given here shows manual configuration of Policy Manager as per b) above.

- If the security key you use for the account is issued by a third-party CA, you'll need to set up the CA as a trusted key issuer in Policy Manager.

Prerequisites:

- In PingFederate, choose **Server Settings > Roles & Protocols**. Click the checkboxes to enable Identity Provider role and support SAML 2.0, as shown below.



- In PingFederate, choose **Federation Settings > Protocol Endpoints**. Set up the applicable endpoint for Single Login service, and copy the binding URL (either Redirect or POST). You will use this in your Policy Manager setup.
- Conditional—if using HTTP Artifact for response binding: In PingFederate, when configuring security settings for the Artifact Resolution Service (Service Provider Credentials > Credentials > Configure, only available if HTTP Artifact is enabled), make sure you choose either HTTP Basic or Digital Signature for the authentication methods, and make sure that your choice matches you choice in Policy Manager setup, **SAML Identity Provider Configuration** page, as shown below.

The platform does not support the SSL Client Certificate option.

The screenshot shows the 'Authentication Options' section of the PingFederate configuration. On the left, a sidebar lists 'HTTP Basic', 'SSL Client Certificate', 'Digital Signature (Browser SSO or)', and 'Require SSL'. The main area shows three binding options: 'Use HTTP Redirect Binding', 'Use HTTP POST Binding', and 'Use HTTP Artifact Binding'. Below these is the 'Artifact Resolution Service' section, which includes a note 'Fill this section if Identity Provider uses Artifacts for Response' and an 'ARS Location' field. The 'Authentication Options' section is expanded, showing 'Basic Authentication' (selected) and 'Digital Signature'. The 'Basic Authentication' section has fields for 'Username' and 'Password'.

In PingFederation, if the artifact resolution service is used, if you choose HTTP Basic authentication, you'll need to set up the username and password in the Basic Authentication (Inbound) tab that appears when you choose that option, as shown below.

The screenshot shows the 'Basic Authentication (Inbound)' configuration page. It has a title bar 'Inbound Authentication Type' with a star icon and the text 'Basic Authentication (Inbound)'. Below the title bar is a note: 'Specify the username and password your partner will use to s'. There are three input fields: 'Username', 'Password', and 'Confirm Password', each with a small 'x' icon to its right.

To set up PingFederation: high-level procedure

- 1 In Policy Manager, set up PingFederation as an Identity Provider. See [To set up PingFederation as an Identity Provider in Policy Manager \(Manual Configuration\)](#) below.
- 2 In your PingFederation account, set up the platform as a Service Provider. See [To set up the platform as a Service Provider using PingFederation as the Identity Provider](#) on page 47.
- 3 In Community Manager, complete the setup by following the applicable procedure, depending on how you will be using the SAML domain:
 - As a login domain: see [To enable a SAML login domain in Community Manager](#) on page 18.
 - As an OAuth provider domain: see [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.
- 4 In Community Manager, test to make sure your domain that uses the SAML Web Browser SSO feature works correctly:
 - As a login domain: see [Testing the SAML Domain as a Login Domain](#) on page 19.
 - As an OAuth provider domain: see [Testing the SAML Domain as an OAuth Provider Domain](#) on page 19.

To set up PingFederation as an Identity Provider in Policy Manager (Manual Configuration)

- 1 Log in to the Policy Manager Console.
- 2 Click the **Configure** tab, click **Security**, and then click **Identity Systems**.
- 3 Click **Add Identity System** to access the Add Identity System wizard.
- 4 In the first page of the wizard, for identity system type, choose **SAML Web Browser SSO**. Provide name and description, and then click **Next**.
- 5 In the second page of the wizard, **Select SAML Identity Provider Configuration Method**, choose to configure manually.

- 6 Click **Next** to access the **SAML Identity Provider Configuration** page, as shown below.

SOA Software Policy Manager - Add SAML Web SSO Identity System Wizard - Mozilla Firefox

atmo-tenant-qa.soa.local:9900/connector/webssso/saml2/setIdPMetadataConfigOptions.do

POLICY MANAGER™

SAML Identity Provider Configuration

The "SAML Identity Provider Configuration" screen allows you to configure SP-Initiated-SSO for a SAML v2 Identity Provider.

Identity Provider Configuration

Entity ID:

X509 Certificate for Signature Verification: No file selected.

☐ Verify Identity Provider Certificate issuer is trusted

Authentication URLs

☐ Use HTTP Redirect Binding
URL:

☒ Use HTTP POST Binding
URL:

☐ Use HTTP Artifact Binding
URL:

Artifact Resolution Service

Fill this section if Identity Provider uses Artifacts for Response.

ARS Location:

Authentication Options

☐ Basic Authentication
Username:
Password:

☒ Digital Signature

- 7 Enter the following values:

- **IdP Entity ID:** Make sure the unique Entity ID for the Identity Provider matches with the value in PingFederate > Server Settings > Federation Info > SAML 2.0 Entity ID. For example, idp.ping.com.
- **X.509 Certificate for Signature Verification:** The certificate that the IdP will use to sign the SAML response. Make sure it matches with the value in PingFederate > Security > Digital Signing & XML Decryption Keys & Certificates. You can use an existing certificate in PingFederate or create a new one, export it, and then upload it to Policy Manager.
- **Verify Identity Provider Certificate issuer is trusted:** If the issuer is PingFederate, the issuer and subject are the same, so this is not needed; but if the certificate is issued by a CA, it's best to check this box. You would also need to set up the CA as a trusted key issuer in Policy Manager (Configure > Security > Certificates > Trusted CA Certificates).
- **Authentication URLs:** Choose the binding you will be using, either HTTP POST or HTTP Artifact, and put in the applicable URL from your PingFederate account (Federation Settings > Protocol Endpoints, SSO Service section). Make sure both values match exactly. For example, let's say the value in your PingFederate setup is /idp/SSO.saml2, and the PingFederate Base URL is https://idp.ping.com:9031 (https://<host>:<port>); the URL might be <https://idp.ping.com:9031/idp/SSO.saml2>.
Note: The platform currently does not support HTTP Artifact Binding for SAML Web Browser SSO requests.
- **Artifact Resolution Service:** Although the platform does not support HTTP Artifact for authentication request messages, it does support this binding for response messages. If you want to use it, you must configure the Artifact Resolution Service (ARS). Make sure the values match your PingFederate setup (Federation Settings > Protocol Endpoints, Artifact Resolution Service field).

- **ARS Authentication:** If you are using HTTP Artifact you will need to specify authentication for the Artifact Resolution Service: Basic Authentication, Digital Signature (of the Service Provider), or both.

8 Click **Next** to access the Service Provider Configuration page as shown below.

9 Enter the Service Provider configuration values. Note:

- **Entity ID:** A unique ID that you define yourself, to identify your Service Provider in the SAML authentication request messages. When setting up your account with the Identity Provider you must specify the Entity ID, which must be unique within the IdP so that the IdP can identify your Service Provider.
- **Base URL:** Used to construct the default Assertion Consumer Service (ACS) endpoint. Must be the container address of the container where the SAML Web Browser SSO feature is initialized (<protocol_scheme>://<host>:<port>). For more information, see [Base URL](#) on page 56.
- **Sign Authn Requests:** Generally, it's best to sign authentication requests.
- **Authentication Response:** choose from the two supported bindings.
Note: If you are using HTTP Artifact, you must configure the Artifact Resolution service (previous page of wizard).
- **Metadata Configuration:** Choose whether or not to sign the metadata.
- **Name-ID Formats:** select all.

- 10 Click **Next** to access the **Manage PKI Keys** page as shown below. Here you will set up the keys you will use to sign your SAML authentication request messages.

The screenshot shows the 'Manage PKI Keys' page in the SOA Software Policy Manager. The page title is 'SOA Software Policy Manager - Add SAML Web SSO Identity System Wizard - Mozilla Firefox'. The page content includes a sidebar with the 'POLICY MANAGER' logo and a main area with the following sections:

- Manage PKI Keys**: The 'Manage PKI Keys' screen allows you to configure PKI Keys for Service Provider.
- Key Management Options**:
 - ☒ Generate PKI Keys and X509 Certificate
 - ☐ Import PKI Keys and X509 Certificate
- Key Length**:
 - ☒ 1024 bits
 - ☐ 2048 bits
 - ☐ 4096 bits
- Certificate Details**:
 - Subject Distinguished Name (DN):**
 - Common Name (CN):
 - Organization Unit (OU):
 - Organization Name (O):
 - Local Name (L):
 - State Name (ST):
 - Country (C):
 - Validity Period (In Years)**
 - Valid For: 1 Year

Navigation buttons at the bottom: < Back, Next >, Finish, Cancel.

- 11 Choose to generate or import keys. If you choose **Generate**, provide values in the **Certificate Details** section. If you choose **Import**, you'll need to choose a key management option and provide keystore details as shown below.

The screenshot shows the 'Key Management Options' and 'Keystore Details' sections of the 'Manage PKI Keys' page.

Key Management Options:

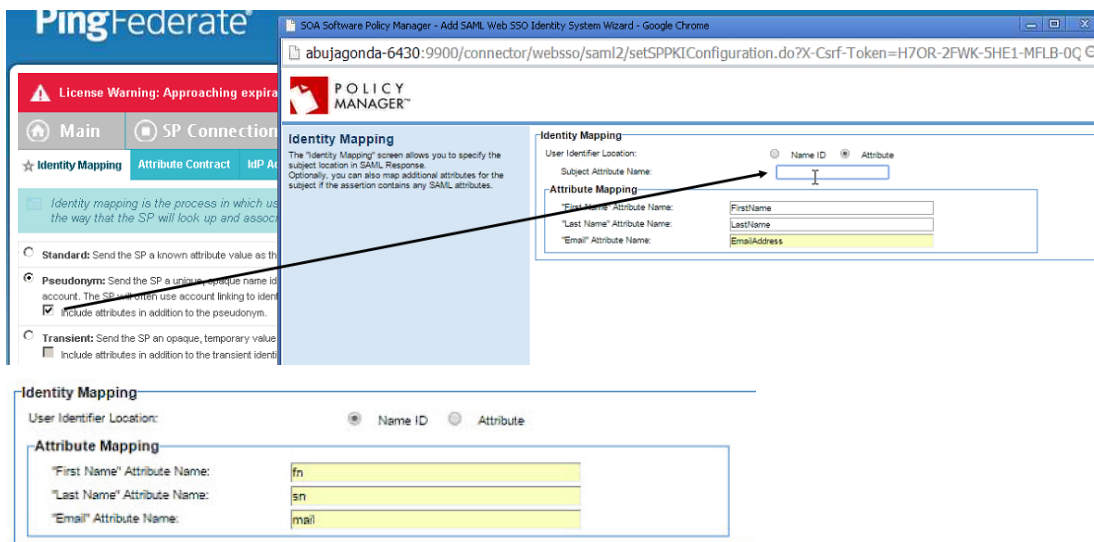
- ☐ Generate PKI Keys and X509 Certificate
- ☒ Import PKI Keys and X509 Certificate

Keystore Details:

- Keystore Type**:
 - ☒ Java
 - ☐ PKCS12
- Keystore Path**:
 - Browse...
 - No file selected.
- Keystore Password**: [Text Field]
- Confirm Password**: [Text Field]
- Key Alias**:
 - Select Alias
 - Load Aliases
- Key Password**: [Text Field]
- Confirm Password**: [Text Field]

- 12 Specify additional key values if needed, and then click **Next** to access the Identity Mapping page.
- 13 Set up appropriate values for your PingFederate account:
- **User Identifier Location**: Specify whether the user identifier is part of NameID or Attribute. This corresponds to the Identity Mapping setup in PingFederate (first example below).
 - **Attribute Mapping**: Make sure the values match those set up in your PingFederate account.

Examples are shown below.



14 Click **Finish**. The identity system is created in Policy Manager and the Service Provider metadata file is generated.

15 View the metadata.xml file in the browser at the following URL:

– [http\(s\)://<hostname>:<port>/saml/<sp_domain_name>/metadata](http(s)://<hostname>:<port>/saml/<sp_domain_name>/metadata)

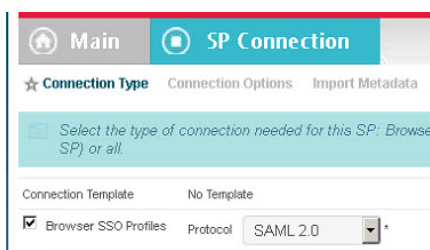
Note: Make sure you get the metadata.xml file for the container that has Community Manager installed (if the domain will be used for Community Manager login) and/or has the OAuth Provider feature installed (if the domain will be used for Community Manager OAuth domain, for resource owner authentication for at least one OAuth Provider).

16 Save the metadata.xml file to your local drive so that you can upload it to PingFederate.

To set up the platform as a Service Provider using PingFederate as the Identity Provider

Once you've created the identity system, as explained in *To set up PingFederate as an Identity Provider in Policy Manager (Manual Configuration)* above, the platform creates the Service Provider metadata file. With this, you can set up your Service Provider account with PingFederate.

- 1 Log in to your account in the PingFederate Admin Console.
- 2 In PingFederate, under SP Connections, click **Create New**.
- 3 For Connection Type, choose Browser SSO Profiles, and then choose SAML 2.0, as shown below. Click **Next**.



- 4 At the **Connection Options** page, make sure Browser SSO is selected, and then click **Next**.

- 5 At the **Import Metadata** page, browse to the location of the Service Provider (SP) metadata.xml file generated by Policy Manager, which you exported at the end of the previous procedure, and import it. Click **Next**.

- 6 At the **General Info** page, review the settings taken from the SP metadata file you exported from Policy Manager and Imported to PingFederate. Click **Next**.

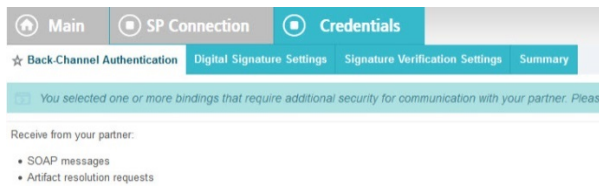
- 7 At the **Browser SSO** tab, click **Configure Browser SSO**, and then choose **SP-Initiated SSO** as shown below.

Set additional values:

- Assertion lifetime: accept or modify the values
- Click **Configure Assertion Creation** to configure at least one adapter mapping.

- 8 At the **Credentials** tab, shown below, there are three sets of credentials to configure:

- **Back-Channel Authentication:** If applicable, configure the inbound authentication option for the artifact resolution service at the IdP.
- **Digital Signature Settings:** configure the signature certificate for the IdP, for the response (SAML assertion). Include PKI keys, not just the certificate.
- **Signature Verification Settings:** configure the certificate for signature verification, for the IdP to verify the SP's signature on authentication request messages.



- 9 At the **Activation & Summary** page, review the summary and click through to the very end of the wizard to save all the values.

To configure and test in Community Manager

Once the setup in Policy Manager and the Identity Provider is complete, the steps to configure and test in Community Manager are the same for all Identity Providers. Follow the steps given earlier in this publication:

- Community Manager configuration: see [Step 6: Community Manager Configuration](#) on page 17.
- Testing: see [Step 6: Test](#) on page 19.

Chapter 6 | Modifying an Existing SAML Installation

Once you have everything set up correctly, your installation will be able to send SAML authorization request messages to your Identity Provider and receive SAML assertions or Artifacts in response.

However, certain changes in the SOA Platform will impact your SAML configuration. If any of these changes occur, the metadata is automatically updated on the SOA Software side, but you will need to update the information on the Identity Provider side so that message exchange can occur successfully.

These changes are essentially anything that affects a URL used for the SAML feature; either adding or changing the URL. For example:

- Creating a new OAuth Provider domain in Community Manager
- Changing the Authorization Server URL currently used for an OAuth Provider domain in Community Manager
- Configuring a new login URL for Community Manager

This chapter includes information about the steps you'll need to take to update your Service Provider account information with your Identity Provider if any of these changes occur.

Adding a New OAuth Provider Domain: Manual IdP Configuration

When you set up the domain in Policy Manager and generate the metadata XML file, there are two endpoints in the metadata XML file, in the AssertionConsumerService node. The first entry is designated as the default binding. An example is shown below.

```
<md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="http://acmepaymentscorp.com/saml/ACS/default" index="0" isDefault="true" />
<md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="http://acmepaymentscorp.com/api/login/ssoLogin" index="1" />
```

You then import the metadata to set up your Service Provider account with your Identity Provider.

However, let's say that in Community Manager you go on to set up one or more OAuth provider domains referencing this domain, as explained in this document. Each time a new OAuth provider domain is set up, the metadata XML file is updated dynamically with the endpoint for the new domain; but it will not work with the Identity Provider unless the new endpoint is set up on the identity provider side.

Each time a new OAuth Provider domain is set up in Community Manager, the new endpoint must be added in the Service Provider account with the Identity Provider so that the authorization endpoint for the new OAuth Provider domain will work.

Each Identity Provider has a different setup. Follow the applicable example below.

To add a new authorization URL in PingFederate

- 1 In Community Manager, create the new OAuth Provider domain. See [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.
- 2 Save the authorization server URL (set up on the last page of the wizard, Branding).
- 3 Sign in to your PingFederate account.
- 4 Go to Assertion Consumer Service URL.
- 5 Add the new URL, as shown below. Two values are important: Binding and Endpoint URL.

DEFAULT	INDEX	BINDING	ENDPOINT URL
	0	POST	http://blm.sphere.com:9900/oauth2/grants/provider/authcomplete
default	1	POST	http://blm.sphere.com:9900/oauth2/grants/provider/authcomplete
	2	Artifact	http://blm.sphere.com:9900/oauth2/grants/provider/authcomplete
	3	Artifact	http://blm.sphere.com:9900/oauth2/grants/provider/authcomplete
	4	<div>- SELECT - SELECT Artifact POST</div>	

- 6 Save the changes.

To add a new authorization URL in SSO Circle

- 1 In Community Manager, create the new OAuth Provider domain. See [To configure a SAML OAuth Provider domain in Community Manager](#) on page 18.
- 2 Go to the updated metadata file (http://<hostname>:<port>/saml/<sp_domain_name>/metadata). Make sure the new URL is there; refresh the page if needed.
- 3 Click View Source, and copy the XML, making sure you exclude the XML processing instruction at the top.
- 4 Sign in to your account in SSO Circle and click Manage Metadata.
- 5 Update the metadata for the account. If you are using the free SSO Circle service, you cannot edit the account; you will need to delete and recreate. Make sure you use exactly the same name.
- 6 Paste the updated metadata and click **Submit**. The XML is processed and you should see a Success message when processing is complete.

Chapter 7 | Troubleshooting

This section included information that might help you troubleshoot issues with your SAML single sign-on setup. It includes:

- [URL-unsafe characters in URL](#) on page 52
- [I can log in to Identity Provider but not to the developer portal](#) on page 52
- [I set up everything but I don't see the IdP login screen](#) on page 53
- [How can I change the IdP login screen from main page to popup or vice versa](#) on page 53
- [I can complete an end-to-end case but my developer portal screens looks different from the IdP login screen](#) on page 53
- [I am doing the SP setup in PingFederate, but when I import the metadata.xml file I get the message "Invalid signature on metadata file." What do I do?](#) on page 54
- [I configured the OAuth provider and configured SAML Web Browser SSO domain for the resource owner domain, but could not log in](#) on page 54
- [The metadata file doesn't have the login URL for my Community Manager installation](#) on page 54

URL-unsafe characters in URL

The Community Manager domain name is used in the Service Provider metadata URL. The domain name must have URL-safe characters or must use escape characters.

If the domain name includes characters that are not URL-safe, it might not work correctly.

I can log in to Identity Provider but not to the developer portal

If you can the Identity Provider login screen, and login is successful, but you have not been successfully logged in to the developer portal, it could be due to one of a number of issues.

In the Policy Manager SAML Web Browser SSO domain, check the following:

- In the Identity Provider configuration, make sure the configured X.509 certificate for signature verification is still being used by the IdP to sign the assertions.
- If the IdP is encrypting the SAML response, make sure the IdP is using the certificate that is configured for Service Provider on the **Manage PKI Keys** page.
- In the **Identity Mapping** section, check to see that the user identifier location is configured correctly.
- For HTTP-Artifact binding, check the following:
 - If the IdP uses the HTTP-Artifact binding of the Service Provider to send the artifact reference, make sure the correct authentication options have been selected on the **SAML Identity Provider Configuration** page.

- if the IdP Artifact Resolution Service is on HTTPS, make sure there are no SSL handshake errors. If there are errors, import the CA certificate of the IdP server certificate into the Policy Manager trust store.
- Check if the IdP uses valid Name-ID format to communicate the subject inside the SAML response. If needed, check allowed Name-ID formats in the **Service Provider Configuration** section.

I set up everything but I don't see the IdP login screen

In the Policy Manager SAML Web Browser SSO domain, do the following:

- Check if the Authentication URL configured on the **SAML Identity Provider Configuration** page is valid.
- Make sure the certificate that is configured on the **Manage PKI Keys** page is still used at the IdP for verifying the signatures on incoming AuthNRequests from this Service Provider.
- If this issue is with end-user login in OAuth Provider, make sure the SSO login URL of this OAuth Provider is registered at the IdP as a valid Assertion Consumer Service URL with correct binding format.
- Check if the SAML Service Provider domain is initialized without any errors.

How can I change the IdP login screen from main page to popup or vice versa?

When enabling a domain for login in Community Manager, you can choose whether the login page is displayed as the main page or as a popup.

Log in as the Site Admin, go to Config > Logins, and then, in the Mode column, choose Popup or Main.

For more information, refer to the Community Manager online help: [What login page integration modes are supported?](#)

I can complete an end-to-end case but my developer portal screens looks different from the IdP login screen

The Community Manager user interface look and feel is controlled by the styles defined in the custom.less file, which is uploaded by the Site Admin. Default styles are provided with installation, and the Site Admin can customize as needed.

If the Identity Provider login screen is customizable, you will find this defined somewhere in the IdP account settings. For example, in PingFederate it's managed with an HTML adapter.

Some customers like to have a similar look and feel for all UI elements a user might see in the course of their platform experience; others prefer that the external login screen has a different look and feel, which conveys to the user that the login screen is external to the platform.

If you want a similar look and feel for both, you'll need to customize the Community Manager user interface, the Identity Provider login screen, or both.

I am doing the SP setup in PingFederate, but when I import the metadata.xml file I get the message “Invalid signature on metadata file.” What do I do?

This message means that the signature is being validated and has been found to be invalid. If this occurs, check the following:

- In Policy Manager, in Service Provider configuration, make sure that the **Sign Metadata** checkbox is checked.
- In the next tab, **Manage PKI Keys**, check the certificate details that are displayed.
- In Policy Manager, make sure the CA is set up (Configure > Security > Certificates > Certificate Authority) and export the certificate.
- Then, in PingFederate, go to Trusted CAs and import the certificate.

I configured the OAuth provider and configured SAML Web Browser SSO domain for the resource owner domain, but could not log in

When you set up the domain in Policy Manager, generate the metadata XML file, and import the metadata file to your Identity Provider, the file includes the information about the endpoints you’ve configured.

When you add a new OAuth provider domain in Community Manager, a new endpoint is added to the metadata XML file. However, in order for this to work, you must add the information about the new URL to the Service Provider account with your Identity Provider. If this step is not done, the URL will not work.

For more information, and instructions, refer to [Adding a New OAuth Provider Domain: Manual IdP Configuration](#) on page 50.

The metadata file doesn’t have the login URL for my Community Manager installation

When you create the identity system in Policy Manager, you must make sure you access the metadata.xml file by using the metadata URL of the container where the features are installed that are using the SAML Web Browser SSO feature. For example:

- If this domain is supporting Community Manager login, use the container that has the Community Manager feature installed.
- If OAuth Provider is using this domain for end user authentication, use the container that has the OAuth Provider feature installed.

If there is no container with all the features that use the domain installed, get the metadata XML from one of the containers and add the other SSO URLs manually to it before registering the Service Provider with Identity Provider.

If you provide the wrong metadata.xml file to the Identity Provider, the feature will not work.

For example, for login, you should see the login URL for your instance of the platform listed in one of the AssertionConsumerService nodes in the metadata.xml file, as shown below (variables for base URL shown in angle brackets).

```
<md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="<http(s)>://<hostname>:<port>//api/login/ssoLogin" index="7"/>
```

For OAuth Provider Domain, the entry in the AssertionConsumerService node would look something like the below.

```
<md:AssertionConsumerService Binding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST"
Location="<http(s)>://<hostname>:<port>/oauth/auz/grants/provider/authcomplete" index="8"/>
```

Appendix A | Glossary of Terms

assertion

See [SAML assertion](#).

Assertion Consumer Service (ACS) endpoint

The endpoint where the Service Provider will receive SAML assertions issued by the Identity Provider (<Response> message if HTTP POST is used artifact if HTTP Artifact is used).

Artifact

See [SAML Artifact](#).

Artifact Resolution Service (ARS)

A service that you must set up if you want to use the HTTP Artifact binding (supported only for single sign-on SAML response messages). In a response message scenario, the ARS is on the Identity Provider side. You can then use the service to retrieve the full message using the artifact. See HTTP Artifact below.

Attributes

One or more values you will use to identify your users with the Identity Provider. For example, you might use attributes of firstname, lastname, and email address, or you might use attributes of username and password.

Base URL

The base URL for your implementation: <protocol_scheme>://<host>:<port>. It must be the container address of the container where the SAML Web SSO feature is initialized and where the OAuth Provider feature is running (container or cluster URL). The platform uses this to construct the default endpoint, used for error responses.

Some Identity Providers, if an error is encountered, send the error message to the default URL specified in the Service Provider metadata file, rather than to the specific URL at which the error was encountered. For example, if there are two URLs in the file, one for platform login and the second for an OAuth Provider domain, an error message relating to the OAuth Provider domain would be sent to the platform login endpoint. PingFederate is an example of an Identity Provider that returns an error response in this way.

To get around this, the platform constructs a default endpoint to be use for error responses, using the base URL for your implementation.

For example, if the base URL is <http://www.acmepaymentscorp>, the platform would construct the following default endpoint: <http://www.acmepaymentscorp/saml/ACS/default>. This would show as the first md:AssertionConsumerService entry in the exported Service Provider metadata file generated when you configure the identity system entry in Policy Manager.

To view an example, see the sample Service Provider metadata file: [Sample Metadata File: Service Provider](#) on page 30.

Entity ID

A unique identifier for a SAML entity. A SAML entity can be a Service Provider or an Identity Provider.

As a Service Provider, you define your Entity ID. When setting up your account with the Identity Provider you must specify the Entity ID, which must be unique within the IdP so that the IdP can identify your Service Provider.

The Entity ID is used as the value of the <Issuer> element inside the SAML protocol message. In an authentication request, the <Issuer> element contains the Entity ID of the Service Provider; in the SAML response, it contains the Entity ID of the Identity Provider.

From the perspective of the Service Provider, the Entity ID is analogous to the `client_id` in OAuth.

HTTP Artifact

One of the binding options supported by the SAML protocol. HTTP Artifact is useful in scenarios where the SAML requester and responder are using an HTTP User-Agent and do not want to transmit the entire message, either for technical or security reasons. Instead, a SAML Artifact is sent, which is a unique ID for the full information. The IdP can then use the Artifact to retrieve the full information. The artifact issuer must maintain state while the artifact is pending. An Artifact Resolution Service (ARS) must be set up.

HTTP Artifact sends the artifact as a query parameter.

Community Manager currently supports this binding option for SAML responses, but not for SAML requests.

HTTP POST

One of the binding options supported by the SAML protocol.

HTTP POST sends the message content as a POST parameter, in the payload.

Community Manager currently supports this binding option for SAML, for both requests and responses.

HTTP Redirect

One of the binding options supported by the SAML protocol.

When HTTP Redirect is used, the Service Provider redirects the user to the Identity Provider where the login happens, and the Identity Provider redirects the user back to the Service Provider. HTTP Redirect requires intervention by the User-Agent (the browser).

HTTP Redirect sends the message content in the URL. For this reason it cannot be used for the SAML response, because the size of the response will typically exceed the URL length allowed by most browsers.

Community Manager currently supports this binding option for SAML requests.

Identity Provider

In terms of SAML, the Identity Provider is the entity that verifies the identity of the user, in response to a request by the Service Provider.

The Identity Provider is responsible for maintaining and authenticating the user's identity. In terms of platform usage, the Identity Provider verifies by means of user credentials such as username and password.

IdP

Abbreviation for *Identity Provider* (see above).

PingFederate

A third-party company that provides SAML Identity Provider services, verifying the identity of users for Service Providers using the SAML Web SSO protocol.

The CM SAML solution is tested with the PingFederate product. For more information, see <https://www.pingidentity.com>.

SAML

Acronym for Security Assertion Markup Language. SAML is an identity federation standard that enables single sign-on. It is an XML-based standard for exchanging authentication and authorization data between a Service Provider (providing a service to the user) and an Identity Provider (providing user identity verification for the Service Provider).

SAML Artifact

When the HTTP Artifact binding is used, the Artifact is a unique ID used by the Service Provider and Identity Provider to reference a specific user session or transaction. The SP can use the Artifact to query the IdP for information about the user.

SAML assertion

A SAML assertion is an XML document returned by the Identity Provider to the Service Provider after authentication of the user. The assertion has a very specific structure, as defined by the SAML standard. A SAML assertion has a <Subject> element which contains information about the user. It might have conditions and attributes associated with the information being conveyed. It is digitally signed and asserts that the user has been authenticated.

Note: the above definition applies to an authentication assertion, which applies in the context of the platform's support of SAML. There are other types of SAML assertions.

SAML Web SSO

Single sign-on over the Web using the SAML Web Browser SSO Profile. For references to the SAML standard for this profile, see [SAML Specifications](#) on page 9.

Service Provider

In terms of SAML, the Service Provider (SP) offers a service to the user and allows the user to sign in by using SAML. When the user attempts to sign in, the SP sends a SAML authentication request to the Identity Provider (IdP). The IdP validates the request, authenticates the user, and creates a SAML assertion that represents the user's identity and, in some cases, sends additional information about the user in the form of associated attributes. The SAML assertion is digitally signed and encrypted and then sent back to the Service Provider that initiated the request.

Identity federation software at the SP receives the assertion, verifies the authenticity, decrypts, and shares the information with the application, which then logs in the user.

SSO

Abbreviation for single sign-on, a feature allowing a user to sign in once for more than one system rather than signing in separately to each system.

If an app offers single sign-on, this means that the app, acting as a Service Provider (providing services to an end user) uses an Identity Provider, an entity that provides authentication and possibly authorization services, to verify the identity of an end user logging on to the app. The user signs in to the Service Provider, and the Service Provider either implicitly or explicitly requests authentication from the Identity Provider. Once authentication is received, the Service Provider delivers the requested service to the end user.

SSO Circle

A third-party company that provides SAML Identity Provider services, verifying the identity of users for Service Providers using the SAML Web SSO protocol.

The CM SAML solution is tested with SSOCircle's SAML Identity Provider. For more information, see <http://www.ssocircle.com>.

SP

Abbreviation for *Service Provider* (see above).

