

Mr Thomas Robson  
7 The Pheasantry  
Cirencester  
GL7 5RE

20 May 2019

**Your Booking Reference: 3831392/ITLO**  
**Lead Passenger Surname: Robson**  
**Departure Date: 12/06/2019**

Dear Mr Robson

Please find enclosed your travel documents for your forthcoming Inghams holiday.

**What to do next**

Take a moment to read through these documents. They provide you with the travel and accommodation details for your holiday, and e-tickets where applicable, and we advise you to take a copy of them with you.

If you haven't yet done so, please login to your booking online at <https://my.ingham.co.uk/login> and provide us with your API and emergency contact information. **It's really important that you do this, so that we can keep in touch with you in the event of travel disruption or if we need to provide you with any urgent information in resort.**

Please familiarise yourself with the enclosed details regarding check-in, baggage allowance and terminal information as these differ across our transport providers.

We don't issue vouchers for our coach transfers to/from your holiday destination nor for any of your pre-booked essentials such as excursions or walking trips. Our staff and suppliers will be advised in advance of any requirements and will make the necessary arrangements before you arrive. For your own records we suggest taking your invoice with you as this gives you a breakdown of all the pre-booked extras you have included as part of your holiday you may have purchased for the journey.

**What else can we help with?**

If you haven't yet booked your holiday essentials such as excursions or walking trips, please log in to your personal booking portal, and select "Holiday Extras For You" at <http://my.ingham.co.uk/login>. Any extras should be added to your booking as soon as possible, as they cannot be added within 7 days of your trip. If you are travelling in a group of nine or more, you can't add extras online so please call our team on 01483 791122. You can find out more about these by visiting [www.ingham.co.uk/lakes-mountains-holidays/holiday-essentials](http://www.ingham.co.uk/lakes-mountains-holidays/holiday-essentials).

To complete your holiday experience we offer some great deals through our partners. For example, you can make saving on airport parking, hotels, and lounges with APH or use MiniCabIt to compare prices and book your cab to the airport. Visit our website for more details on these and more of our preferred partners at <https://www.ingham.co.uk/travel-advice/airport-parking-hotels-lounges>.

**Further Information**

Your travel documents contain all our contact details should you need to get in touch before or during your holiday and we also recommend visiting our website for more information. Finally, we would like to take this opportunity to wish you a fantastic holiday this winter and thank you once again for choosing Inghams.

Yours sincerely,

The Inghams Team

# Your Inghams Itinerary



Mountain House, Station Road  
Godalming, Surrey GU7 1EX

## Your Booking Reference

**3831392**

## Lead Name

Mr Thomas Robson

## Document Date

20/05/2019

## Your Holiday Dates

12/06/2019 - 19/06/2019

## Passenger Details

Mr Thomas Robson  
Mrs Marilyn Robson

## Pre Departure Information

### Our Contact Details - Before You Go

In the event of an emergency on the day of your departure we have a dedicated Duty Office number on which we can be contacted: 01483791178. Contact details for whilst you are on holiday will be provided in the resort.

## Your Accommodation Information

12/06/2019 - 19/06/2019

**Hotel Giardinetto, Orta San Giulio**  
Via Provinciale, 1 28016 Pettenasco Italy



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# Your Inghams E-Ticket

## Your Booking Reference

**3831392**

## Lead Name

Mr Thomas Robson

## Your Holiday Dates

12/06/2019 - 19/06/2019

## Passenger Details

Mr Thomas Robson  
Mrs Marilyn Robson

## Outbound Journey

Date	Transport	Departing	Arriving
Wednesday 12/06/2019	BA566 British Airways Economy Class	London Heathrow Airport (LHR)  <b>15:00</b>	Milan-Malpensa Airport (MXP)  <b>18:05</b>

### British Airways BA566

This is a British Airways scheduled flight departing from Terminal 5. Your hold baggage allowance is 1 item per person weighing up to 23kg. Your hand baggage allowance is 1 cabin bag weighing up to 23kg and 1 hand bag per person. Dimensions: 56cm x45cm x25cm. If you are travelling with an infant, their luggage allowance is 1 hold bag weighing up to 23kg plus either a pushchair or car seat, no hand luggage. Online check in is available 24 hours prior to departure by visiting [www.britishairways.com](http://www.britishairways.com) and using your airline reference number on your invoice. Pre-booked seats are available 60 days prior to departure at [www.britishairways.com](http://www.britishairways.com) using your airline reference number on your invoice. Recommended arrival time at the airport is 2hrs prior to departure

**Your reference at BA: UIK5DN**

## Return Journey

Date	Transport	Departing	Arriving
Wednesday 19/06/2019	BA573 British Airways Economy Class	Milan-Malpensa Airport (MXP)  <b>11:40</b>	London Heathrow Airport (LHR)  <b>12:45</b>

### British Airways BA573

This is a British Airways scheduled flight arriving into Terminal 5. Your hold baggage allowance is 1 item per person weighing up to 23kg. Your hand baggage allowance is 1 cabin bag weighing up to 23kg and 1 hand bag per person. Dimensions: 56cm x45cm x25cm. If you are travelling with an infant, their luggage allowance is 1 hold bag weighing up to 23kg plus either a pushchair or car seat, no hand luggage. Online check in is available 24 hours prior to departure by visiting [www.britishairways.com](http://www.britishairways.com) and using your airline reference number on your invoice. Pre-booked seats are available 60 days prior to departure at [www.britishairways.com](http://www.britishairways.com) using your airline reference number on your invoice. Recommended arrival time at the airport is 2hrs prior to departure **Your reference at BA: UIK5DN**

