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SKILLS

HTML5, CSS3, Python, and MySQL – Intermediate Level

Power BI and Microsoft Office (Excel, Word, PowerPoint) – Intermediate Level

Hardware and Computer Maintenance – Advanced Level

Operating Systems (Windows/Linux) – Installation and Basic Use

Programming Logic and Data Analysis with Excel and Python
Inteligência emocional e resiliência

Emotional Intelligence and Resilience

Friendliness in Customer Service and Warmth in Interpersonal Relations

Effective Team Communication

Organization and Proactivity

Analytical Thinking and Results Focus

LANGUAGES

English – Advanced (Speaking, Reading, and Writing)

Spanish – Basic (Speaking, Reading, and Writing)

João Gabriel Soares Barreiros

I am seeking opportunities in IT and Data Analysis, focusing on Power BI, Advanced Excel, Microsoft Office Suite, Python, MySQL, and Databases. Motivated to develop analysis projects, reports, and data automation.

EXPERIÊNCIA

Ultec Informática, Rio de Janeiro — *IT Assistant (Service Provider)*

October 2019 – April 2020

Summary of activities: Responsible for assembling and repairing computers, performing maintenance and replacing parts.

Atento, São José dos campos — *Operador de telemarketing*

May 2025 – Present

Summary of activities: First formal job. I am part of the customer service (SAC) operation for companies, answering calls and handling customer requests clearly and efficiently.

EDUCATION

E.E. Professor Alberto Conte, São Paulo — *High School*

February 2022 – December 2022

Completed high school education, concluded after transferring from other institutions.

Universidade Paulista - Unip, São José dos Campos — *University Education*

February 2024 – November 2027 (Ongoing)

Bachelor's degree in Computer Science, currently enrolled.

PROJECTS

“Grongos” Website — *Web Development*

I developed a website for a game character to practice and consolidate web development knowledge at the beginning of the course..

Cryptography — *Python*

I developed a cryptography program in Python as part of an academic project.

