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João Gabriel Soares Barreiros

I am seeking opportunities in IT and Data Analysis, focusing on Power BI, Advanced Excel, Microsoft Office Suite, Python, MySQL, and Databases. Motivated to develop analysis projects, reports, and data automation.

SKILLS

HTML5, CSS3, Python, and MySQL – Intermediate Level

Power BI and Microsoft Office (Excel, Word, PowerPoint) – Intermediate LeveL

Hardware and Computer Maintenance – Advanced Level

Programming Logic and Data Analysis with Excel and Python

Friendliness in Customer Service and Warmth in Interpersonal Relations Comunicação eficiente em equipe

Effective Team Communication

Organization and Proactivity

Analytical Thinking and Results Focus

LANGUAGES

English – Advanced (Speaking, Reading, and Writing)
Spanish – Basic (Speaking, Reading, and Writing

EXPERIENCE

Ultec Informática, Rio de Janeiro — IT Assistant (Service Provider)

October 2019 – April 2020

Summary of activities: Responsible for assembling and repairing computers, performing maintenance and replacing parts.

Atento, São José dos campos — Callcenter Operator

May 2025 – Present

Summary of activities: First formal job. I am part of the customer service (SAC) operation for companies, answering calls and handling customer requests clearly and efficiently.

EDUCATION

Universidade Paulista - Unip, São José dos Campos — *University Education*

February 2024 – November 2027 (Ongoing)

Bachelor's degree in computer science, currently enrolled

PROJECTS

"Grongos" Website — Web Development

I developed a website for a game character to practice and consolidate web development knowledge at the beginning of the course.

Cryptography — *Python*

I developed a cryptography program in Python as part of an academic project.